



Town of Holden

Department of Public Works



John R. Woodsmall, III, P.E.
Director of Public Works

LEVEL 3 MANDATORY WATER BAN

Water Use Restriction Notice

In accordance with the Town of Holden's Article XXII Water Use Restriction Bylaw, a Level 3 Mandatory Water Ban has been declared by the Department of Public Works.

Outside watering of lawn, shrubs, trees, or plants is permitted only by hand-held device, such as a hose with a spray nozzle attached. Lawn irrigation and oscillating sprinklers are not permitted. The only exceptions to a Level 3 Mandatory Water Ban are for commercial agricultural, floricultural, or horticultural uses at one, principal, permanent place of business.

The following restrictions are applicable to **ALL WATER USERS**:

Water waste is prohibited – which includes the following:

1. Failure to repair a controllable leak, including, broken sprinkler heads, water services, fire pipes, leaking valves, leaking or broken pipes or faucets.
2. Operating an irrigation system or oscillating sprinklers at any time.
3. Allowing any water to: (a) run off property forming a stream of water for a distance of 50 feet or greater; (b) run into a storm drain; (c) pond to a depth of ¼ inch or greater.
4. Using water to wash down pavement, sidewalks and other ground surfaces.

The following restrictions are applicable to **Residential Water Users**:

1. Outdoor water use is restricted to hand-held devices only.
2. Identify and repair leaks on private plumbing, automatic irrigations systems and service lines.
3. Use covers for all types of pools, hot tubs, and Jacuzzi type pools when not in use.
4. Filling of swimming pools is prohibited.
5. Washing of cars, buildings, walkways, driveways, and/or other outdoor surfaces is prohibited.

The following restrictions are applicable to **Commercial, Industrial, and Institutional Business Water Users**:

1. Outdoor water use is restricted to hand-held devices only.
Exceptions:
 - Commercial agricultural, floricultural, and/or horticultural water may occur.
 - Athletic fields (fields only) may water only to protect the health and safety of the players, staff, or officials present for organized athletic events, and facilities with verified private water sources.
2. Exterior washing of vehicles at commercial facilities such as automobile rental, sales and service operations, taxi companies, trucking facilities and commercial garages is prohibited. The washing of garbage trucks and vehicles used to transport food and/or other perishables may take place as necessary for health, sanitation, or public safety reasons.
3. Prohibit use of any ornamental fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life.
4. All restaurants shall limit the serving of tap water to patrons except upon request of the patron.
5. Prohibit the use of water for dust control.
6. Identify and repair leaks on private plumbing, automatic irrigation systems and service lines.

Violators of the Water Use Restriction will be subject to fines in accordance with Section 9 of the Water Restriction Bylaw. The schedule of fines is as follows: 1st violation-warning; 2nd violation-\$50.00 fine; 3rd violation-\$100.00 fine, and; 4th and each subsequent violation-\$200.00 fine.

The Town thanks you for your cooperation as we endeavor to manage the Town's water supply during this period of drought. If you have any questions, please contact the Department of Public Works at (508) 210-5550.



Water Restriction Violation Report Form

Violation Information

Location of Violation*

Provide the specific location or address

***This field is required.**

Describe the Violation*

e.g. watering when not allowed, excessive runoff, etc.

***This field is required.**

Date and Time of Violation*

_____(MM/DD/YYYY)

_____(HH:MM AM/PM)

Confidential Contact Information*

Name* _____

Address _____

Phone* _____

E-mail _____

***This field is required.**

Submit by mail, fax, or email to:

Department of Public Works

Water Restriction Violation Report Form

1196 Main Street

Holden, MA 01520

Phone: (508) 210-5550

Fax: (508) 829-0252

Email: watercomplaint@holdenma.gov

Contact information is required to confirm the information being reported or in case any information is missing.

Incomplete Water Restriction Violation Report Forms will be discarded.

Information will remain confidential.