

Holden Municipal Light Department

Monthly Report

February 2013

Key Points:

- Energy deliveries for February were 8.2% higher than February 2012 and 6.3% higher year to date.
- On a degree-day basis, February was 7% colder than 2012 and 7% warmer than normal.
- Financial information for January will be available following completion of the annual audit of 2012, which is expected to be finalized in March.

Financial:

Description	Feb-2013	Feb-2012	Variance	%
Deliveries from regional system – KWH	8,960,755	8,279,416	681,339	8.2%
Billings – KWH ¹	9,636,740	8,399,725	1,237,015	14.7%
Billings – Electric Service	\$1,356,272	\$1,185,026	\$171,246	14.5%

¹ Many KWH billed are used in prior month.

Past due balances – 2/28/2013:

Description	60 Days	90 Days	90+ Days	Total
Billings – Electric Service	\$15,967	\$11,553	\$11,155	\$38,675
Balance 1 year ago:				\$58,394

Outages on System:

Date	Time	Location	Duration	# of Customers	Cause
Feb 8/9	Snow storm “Nemo”		No outages were reported		
Feb 11	1:30 pm	Brunell Dr	1 hr	1	Half power
Feb 17	1:15 pm	Bancroft Rd	1½ hr	2	Half power

Major projects:

- Upgrade overhead lines in Centerwood Drive area. Continue to upgrade and reconnector Quinapoxet Street as weather permits. The forestry crew is working on Twinbrook Drive and Wyndhurst Drive.

Major events/activities

- Under state regulations, utility companies are prohibited from terminating service (for non-payment of a balance due) for residential customers with financial hardship until the end of the winter heating season – March 15. This year, the DPU has asked that utilities voluntarily extend the date to April 1. Last fall we modified our practice to apply the moratorium to those who have provided proof of financial hardship. We have commenced activity to collect past due balances for non-hardship cases, and, as always, are willing to enter into reasonable payment plans with deserving customers.