

Holden Municipal Light Department
 Monthly Report
 May 2013

Key Points:

- Energy deliveries for May were 0.7% higher than May 2012 and 6.3% higher year to date.
- On a degree-day basis, May was 46% cooler than 2012 and 13% warmer than normal.
- Financial information for April is attached.

Financial:

Description	May-2013	May-2012	Variance	%
Deliveries from regional system – KWH	7,989,878	7,934,330	55,548	0.7%
Billings – KWH ¹	7,410,535	6,462,436	948,099	14.7%
Billings – Electric Service	\$1,051,044	\$924,989	\$126,055	13.6%
Accounts Billed	7,425	7,399	26	0.4%

¹ Many KWH billed are used in prior month.

Past due balances – 5/31/2013:

Description	60 Days	90 Days	90+ Days	Total
Billings – Electric Service	\$2,736	\$2,257	\$9,845	\$14,838
			Balance 1 year ago:	\$28,722

Outages on System:

Date	Time	Location	Duration	# of Customers	Cause
May 10	7:30 am	Sunnyside Av	2 ½ hr	2	Lightning strike
May 17	12:30 pm	Fort Sumter / Bull Run	1 hr	50	Squirrel on transformer

Major projects:

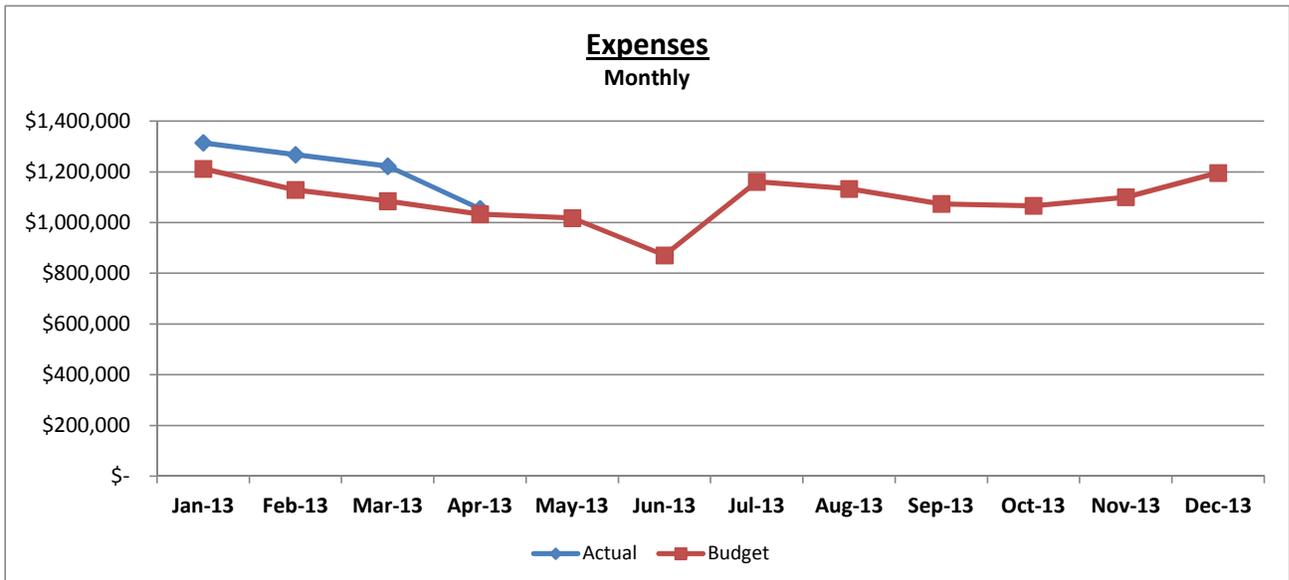
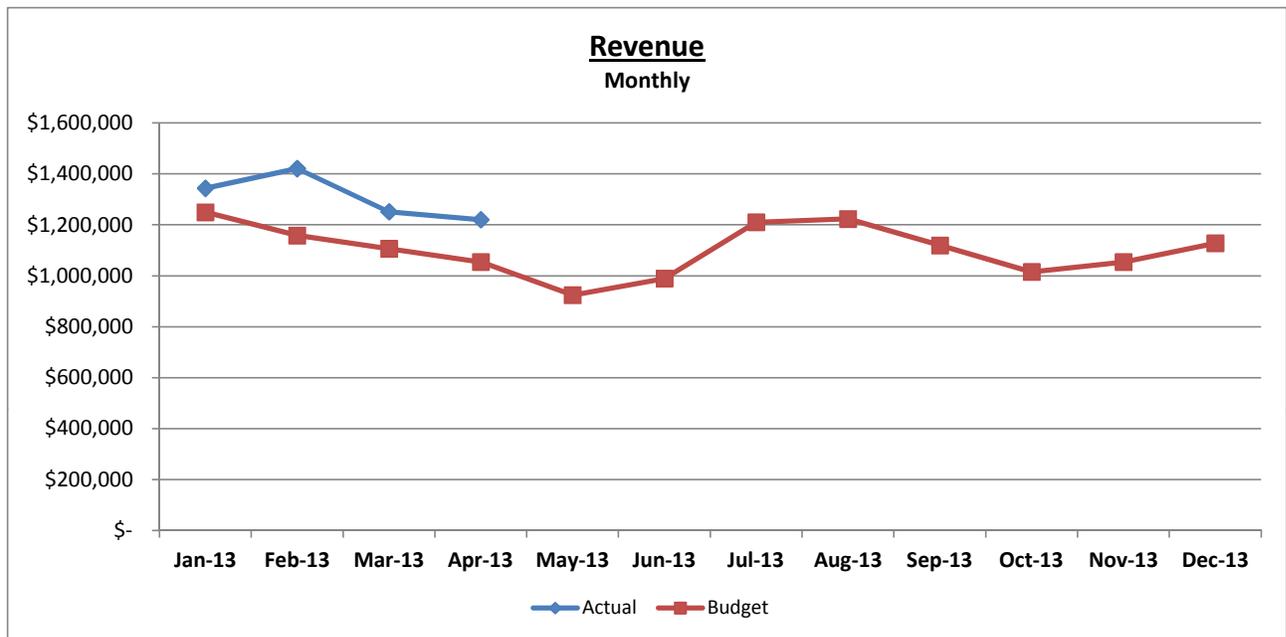
- Continue to upgrade and reconductor overhead lines on Twinbrook Drive, Wyndhurst Drive and Quinapoxet Street. Install underground service at the Reserve on Salisbury. The forestry crew is working in Bailey Road, Putnam Road and Malden Street areas.

Major events/activities

- We have agreed to purchase 0.6 MW of on-Peak (7:00 am to 11:00 pm weekdays) power for the upcoming summer months (June, July and August) at a price of 6.45¢/KWH. This supplements the 3 MW of ATC power we locked in for 2013 at 5.08¢/KWH.
- An enhanced residential energy conservation program – Home Improvement Incentive Program, goes into effect in June. Descriptive information is attached.
- In September, a paperless billing and enhanced online payment program will be available. More information will be provided in the coming months.
- In May we hired a new groundman. This is part of our long term plan to develop new staff in anticipation of pending retirements in the coming years.

Holden Municipal Light Department
 Summary Financial Results (Unaudited)
 Compared with Budget
 For the Four Months Ending April 30, 2013

<u>Description</u>	<u>Current Month Actual</u>	<u>Current Month Budget</u>	<u>Current Month Variance</u>
Revenue	\$ 1,220,350	\$ 1,054,347	\$ 166,003
Expenses	\$ 1,054,804	\$ 1,033,139	\$ 21,665
Net Income	\$ 165,545	\$ 21,208	\$ 144,337
	<u>Year to Date Actual</u>	<u>Year to Date Budget</u>	<u>Year to Date Variance</u>
Revenue	\$ 5,235,687	\$ 4,568,589	\$ 667,098
Expenses	\$ 4,858,708	\$ 4,459,000	\$ 399,708
Net Income	\$ 376,980	\$ 109,589	\$ 267,391



ENERGY SMART HOME



REBATES for ENERGY SAVINGS

2013 Home Improvement Incentive Program

*If you have a home **ENERGY AUDIT** and complete the recommended improvements, you can reduce energy consumption, lower your electric bill and may become eligible to receive rebates.*

Holden Municipal Light Department (HMLD) is offering our residential customers rebates on insulation upgrades, ENERGY STAR window and storm door replacements through the end of the year. * HMLD encourages you to start saving energy by calling ECHOSM at 888-772-4242. A **HOME ENERGY AUDIT must be conducted before you are eligible** to receive a rebate. When the energy conservation specialist conducts an **ENERGY AUDIT** of your home, you will receive valuable information on how to save energy right away.

Then you can save even more by sending in your application for the Energy Smart Home Incentive Program from HMLD, your locally-owned utility.

How does the program work?

HMLD's Home Improvement Incentive Program provides you with energy conservation information about your home. Call the ECHOSM Energy Hotline at 888.772.4242 to obtain information about energy efficiency, renewable energy and specific information about your own home's performance.

Callers are asked questions to determine what kind of assistance and services they need. Information about simple ways to save energy in and around the home is also available.

As simple as A-B-C: Audits Before Cash

If energy improvements are needed, the caller is referred to the next step of the program. This includes an **ENERGY AUDIT** of your home's heating and hot water systems, shell insulation, appliances, windows, doors and lighting. An energy conservation specialist conducts the audit by walking through the home, demonstrating ways to save energy. After the audit, a computerized report is given to the homeowner recommending improvements that save energy. When some or all of the recommendations are done by the homeowner or a contractor, the customer completes the Application Form and submits it to ECHOSM.

**This program is effective June 1, 2013 through December 31, 2013, or when funds are expended.*

Limit: ONE rebate per HMLD customer of record per calendar year.

***U-factor of windows must be 0.35 or below.*



One Holden Street
Holden, MA 01520 508.210.5400
www.holdenma.gov

What kinds of insulation, door and window projects qualify for incentives?

To qualify for a rebate, you must have an HMLD account in good standing, the project must come from the recommendation made in the Energy Audit, and must be installed within the HMLD service area before the end of the year*.

The following insulation, window and door replacement types are the only improvements that qualify for rebates under HMLD's program:

INSULATION & WINDOW TYPES
• Insulation: Attic, Basement, Wall and Rim Joint
• Heating System Pipe Insulation
• ENERGY STAR® Window Replacement**
• ENERGY STAR® Door / Storm Door Replacement
• Air Sealing Measures

Total cost up to \$3000 Rebate = 50% up to \$300
Total cost exceeding \$3000 Rebate = Maximum \$500

Remember these simple steps:

1. Contact ECHOSM at 888-772-4242 to participate in the program.
2. Schedule an ENERGY AUDIT, if you qualify.
3. After the ENERGY AUDIT, complete the qualifying work between June 1, 2013 and December 31, 2013.
Limit: ONE rebate per HMLD customer of record per calendar year.
4. Complete the Home Improvement Incentive Application; attach original sales receipts, contractor work orders and proof of payment.
Mail to: ECHOSM at 100 Foxborough Boulevard, Suite 110, Foxborough, MA 020350; Attn: HII 2013
5. HMLD reserves the right to inspect the installation premises or otherwise verify installation of the insulation, windows or doors.
6. Please allow at least 4-6 weeks for processing incentive credits to customer accounts for qualified applicants.



2013 HMLD Home Improvement Incentive Application

Audit Before Cash! You must complete an ENERGY AUDIT to become eligible for rebate consideration. Mail the completed original application to HMLD at the address shown at the bottom. HMLD's Home Improvement Incentive Program is effective June 1, 2013 through December 31, 2013, or when the incentive program funds are expended.

Information about you:

Name: _____ Daytime Phone: _____

Mailing Address: _____

Service Address: _____

City: _____ State: _____ Zip: _____

Owner Occupied _____ Rental _____ HMLD Account# _____

Information about the work which was completed:

Please type or print clearly on this original application. Attach your original sales receipts and contractor work orders that show the work which was completed after the ENERGY AUDIT.

CONTRACTOR NAME _____ PERMIT # _____

CONTRACTOR ADDRESS _____

CITY _____ STATE _____ ZIP _____

DOLLAR AMOUNT OF WORK (INCLUDING RECEIPTS FOR PRODUCTS PURCHASED)* _____

* Total cost up to \$3000 Rebate = 50% up to \$300 / Total Cost exceeding \$3000 Maximum Rebate = \$500

**U-factor of windows must be 0.35 or below.

<input checked="" type="checkbox"/>	<i>Insulation & Window Types</i>
<input type="checkbox"/>	Attic Insulation
<input type="checkbox"/>	Basement Insulation
<input type="checkbox"/>	Rim Joint Insulation
<input type="checkbox"/>	Wall Insulation
<input type="checkbox"/>	Heating System Pipe Insulation
<input type="checkbox"/>	Energy Star® Window Replacement**
<input type="checkbox"/>	Energy Star® Door/Storm Door Replacement
<input type="checkbox"/>	Air Sealing Measures

By signing below you acknowledge that:

- You have an account with HMLD in good standing.
- You had a home ENERGY AUDIT and completed the improvements at the indicated location within HMLD's service area.
- You understand that HMLD or its designated representative reserves the right to inspect or otherwise verify installation of improvements.
- You understand that receiving this rebate will exempt you from future participation in this program during this calendar year.
- This rebate program begins on 6/1/13 and ends on 12/31/13, or when program funds have been expended.
- Limit: One rebate per HMLD customer of record per calendar year.

YOUR SIGNATURE _____ DATE _____

Terms & Conditions:

ELIGIBILITY: This program offers rebates for making energy saving improvements to the home **after an ENERGY AUDIT**. Residential customers in the HMLD service area with an account in good standing are eligible for rebates. Work must be completed between June 1, 2013 and December 31, 2013. Limit: One rebate per HMLD customer of record per calendar year. Applications must be filed by December 31, 2013. HMLD reserves the right to change any portion of this program or end this program at any time without notice.

QUALIFYING PROJECTS: The home improvement project must be part of the ENERGY AUDIT and meet energy efficiency requirements as specified.

HMLD or its designated representative reserves the right to inspect or otherwise verify installation of energy efficient measures.

REBATE AMOUNTS AND PAYMENT: Applications will be processed as they are received. Please allow 4 to 6 weeks for processing rebate payments for qualified applicants.

VERIFICATION: ORIGINAL sales receipt indicating work orders, product, purchase location and price must accompany the Application.

Incomplete applications will be returned.

DISCLAIMER: HMLD does not guarantee that implementation of energy efficiency measures or uses of the equipment purchased and/or installed under this program will reduce energy usage or reduce energy costs. HMLD makes no warranty, expressed or implied, with respect to any equipment purchased and/or installed including but not limited to any warranty of merchantability or fitness for purpose. In no event, shall HMLD be liable for any incidental or consequential damages.

ADDITIONAL INFORMATION: Additional information on HMLD's energy efficiency programs can be obtained by calling ECHOSM at 888-772-4242.



HOW TO SUBMIT AN APPLICATION:
Mail this form plus accompanying original sales receipt, work orders and proof of payment to:

ECHOSM
100 Foxborough Boulevard, Suite 110
Foxborough, MA 02035
Attn: HMLD 2013 Home Improvement (HI)

