



Holden Municipal Light Department
One Holden Street
Holden, MA 01520

Utility payment scams

- **There has been an increased level of telephone calls to Light Department customers threatening to shut off power unless immediate payment is made.**
- **These calls do not come from the Light Department nor is anyone authorized to call on our behalf.**
- **The Light Department operates under strict guidelines set by the Department of Public Utilities which require several written notices prior to shutting off power.**
- **Some scammers are pretty sophisticated leaving telephone numbers and when called, answer as the Holden Light Department.**
- **There is really nothing the Light Department can do to stop these calls from happening as they often come from overseas.**
- **If you receive these types of calls, disregard them. If in doubt, always feel free to call us at 508.210.5400.**