

2019 Holden Master Plan: Community Survey

June – August 2018

FOR MORE INFORMATION: www.holdenmasterplan.com Town of Holden Master Plan Committee







75 Questions

Open June 18 – July 18 extended to August 1

Quick Facts



Q1: Please rate the following items as you believe they contribute to Holden's quality of life.



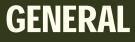
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GENERAL



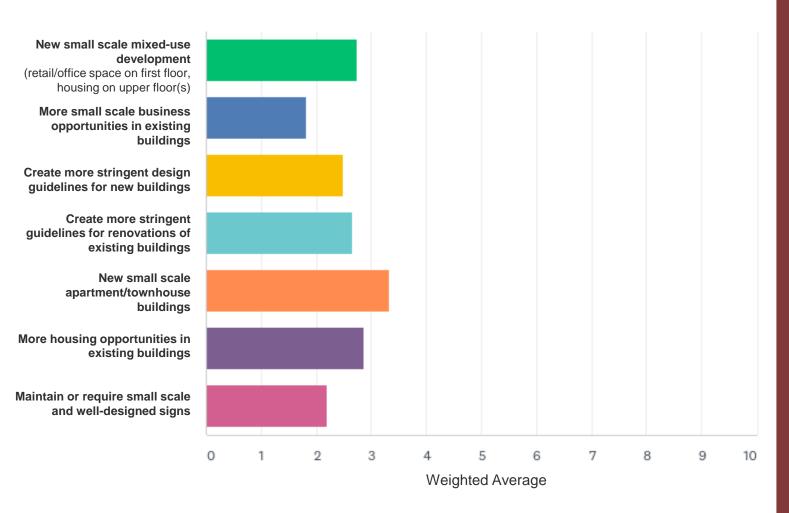
Q1: Please rate the following items as you believe they contribute to Holden's quality of life.

	VERY IMPORTANT	IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
Town Services (Highway, Water, Fire, Police)	84.89% 820	14.39% 139	0.72% 7	966	1.16
Housing affordability	29.95% 286	54.45% 520	15.60% 149	955	1.86
Recreational resources (Parks, Pools, Playgrounds, Fields)	62.96% 605	33.71% 324	3.33% 32	961	1.40
Open space (farms, views)	53.84% 519	39.21% 378	6.95% 67	964	1.53
Job opportunities	21.84% 209	55.28% 529	22.88% 219	957	2.01
Transportation options	14.71% 140	43.17% 411	42.12% 401	952	2.27
Walkability in Town Center	39.23% 377	45.47% 437	15.30% 147	961	1.76
Shopping convenience	29.75% 285	53.55% 513	16.70% 160	958	1.87
Cultural activities (Memorial Day Parade, Holden Days)	27.68% 266	55.15% 530	17.17% 165	961	1.89
Youth programs (baseball, soccer, basketball)	58.13% 558	35.83% 344	6.04% 58	960	1.48
Town facilities (Town Hall, Library, Senior Center)	60.27% 581	36.00% 347	3.73% 36	964	1.43
Historic Town Center	22.29% 214	55.73% 535	21.98% 211	960	2.00
Quality of education/ Schools	86.89% 835	11.65% 112	1.46% 14	961	1.15
Availability of high speed internet	69.13% 665	25.26% 243	5.61% 54	962	1.36
Emergency service response time	87.77% 847	11.19% 108	1.04% 10	965	1.13





Q2: When thinking about Holden's Town Center, to what extent would you agree or disagree with the following options for potential growth...



Answered: 903 Skipped: 76



Q2: When thinking about Holden's Town Center, to what extent would you agree or disagree with the following options for potential growth...

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
New small scale mixed-use development (retail/office space on first floor, housing on upper floor(s)	14.13% 126	31.61% 282	27.80% 248	18.16% 162	8.30% 74	892	2.75
More small scale business opportunities in existing buildings	37.40% 337	46.39% 418	13.43% 121	1.89% 17	0.89% 8	901	1.82
Create more stringent design guidelines for new buildings	21.42% 193	28.30% 255	33.41% 301	13.54% 122	3.33% 30	901	2.49
Create more stringent design guidelines for renovations of existing buildings	14.35% 129	30.03% 270	36.04% 324	14.79% 133	4.78% 43	899	2.66
New small scale apartment/townhouse buildings	5.89% 53	20.44% 184	27.22% 245	28.33% 255	18.11% 163	900	3.32
More housing opportunities in existing buildings	8.70% 78	30.55% 274	35.34% 317	16.72% 150	8.70% 78	897	2.86
Maintain or require small scale and well- designed signs	23.38% 209	43.40% 388	26.06% 233	5.03% 45	2.13% 19	894	2.19



Q3: On a scale of 3 to -3, what type of development do you feel Holden needs more or less of?

Commercial to repair, banks)		
onal services e.g. hair salon)		
Retail ores, antiques)		
Restaurants		
Fast Food onuts, Subway)		
Office space ntist, veterinary)		
gy generation nmercial solar)		
ily residential (subdivisions)		
ily residential		
s/townhouses)		
ght Industrial		
Mixed-use poor residential)		
le businesses lic Accountant, contractor, etc.)		
	0 1 2 3 4 5 Weighted Average	5

(gas stations, auto

Perso (e

(e.g. convenience stores, package sto

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Small scale home (bed and breakfasts, Certified Publi CC

Answered: 905 Skipped: 74

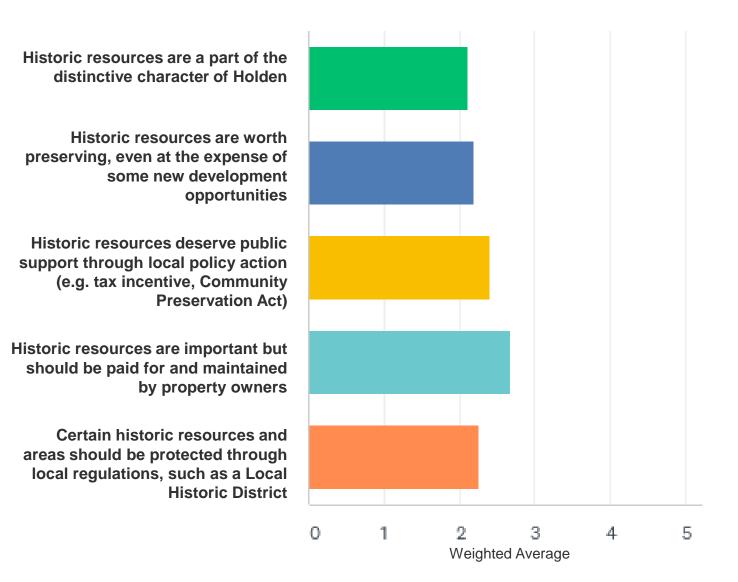


Q3: On a scale of 3 to -3, what type of development do you feel Holden needs more or less of?

	3	2	1	0	-1	-2	-3	TOTAL	WEIGHTED AVERAGE
Commercial (gas stations, auto repair, banks)	3.46% 31	5.58% 50	11.27% 101	50.67% 454	10.71% 96	5.80% 52	12.50% 112	896	3.73
Personal service (e.g. hair salon)	3.01% 27	7.59% 68	23.21% 208	49.33% 442	7.92% 71	3.35% 30	5.58% 50	896	4.16
Retail (e.g. convenience stores, package stores, antiques)	7.05% 63	14.00% 125	23.96% 214	38.86% 347	7.28% 65	3.47% 31	5.38% 48	893	4.43
Restaurants	26.17% 234	26.73% 239	24.61% 220	17.00% 152	2.46% 22	1.34% 12	1.68% 15	894	5.46
Fast food (Dunkin Donuts, Subway)	3.14% 28	4.37% 39	10.75% 96	46.14% 412	11.53% 103	8.96% 80	15.12% 135	893	3.54
Office space (lawyer, dentist, veterinary)	3.81% 34	10.19% 91	24.75% 221	48.49% 433	6.94% 62	2.02% 18	3.81% 34	893	4.34
Energy generation (commercial solar)	16.33% 144	15.42% 136	25.96% 229	24.38% 215	6.92% 61	3.40% 30	7.60% 67	882	4.69
Single family residential (subdivisions)	2.45% 22	3.79% 34	10.02% 90	28.06% 252	13.14% 118	10.13% 91	32.41% 291	898	2.94
Multifamily residential (apartments/townhouses)	2.12% 19	5.92% 53	14.64% 131	24.47% 219	12.07% 108	8.94% 80	31.84% 285	895	3.07
Light industrial	6.36% 57	13.17% 118	26.23% 235	38.28% 343	7.59% 68	2.79% 25	5.58% 50	896	4.42
Mixed-use (first floor businesses, upper floor residential)	7.04% 63	13.30% 119	24.69% 221	31.62% 283	10.06% 90	3.35% 30	9.94% 89	895	4.26
Small scale home businesses (bed and breakfasts, Certified Public Accountant, contractor, etc.)	10.89% 98	22.11% 199	35.00% 315	24.00% 216	3.22% 29	1.67% 15	3.11% 28	900	4.96

Q4: Please indicate the extent to which you agree or disagree with each of the following statements about Holden's historic assets.

Holden Tomorrow



Answered: 906 Skipped: 73

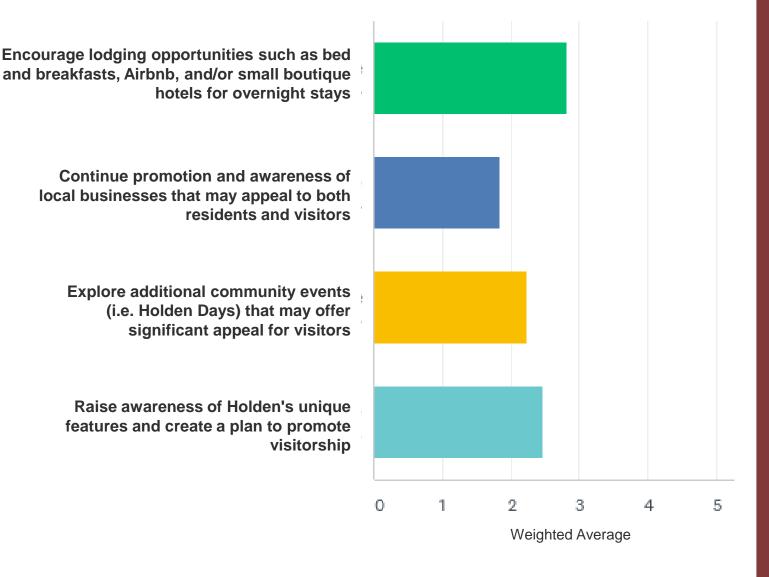


Q4: Please indicate the extent to which you agree or disagree with each of the following statements about Holden's historic assets.

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Historic resources are part of the distinctive character of Holden	25.69% 232	45.96% 415	21.48% 194	4.65% 42	2.21% 20	903	2.12
Historic resources are worth preserving, even at the expense of some new development opportunities	27.49% 248	39.47% 356	21.84% 197	8.43% 76	2.77% 25	902	2.20
Historic resources deserve public support through local policy action (e.g. tax incentive, Community Preservation Act)	20.73% 187	38.91% 351	25.39% 229	9.98% 90	4.99% 45	902	2.40
Historic resources are important but should be paid for and maintained by property owners	10.21% 92	32.85% 296	39.40% 355	14.43% 130	3.11% 28	901	2.67
Certain historic resources and areas should be protected through local regulations, such as a Local Historic District	18.29% 165	48.56% 438	25.83% 233	4.21% 38	3.10% 28	902	2.25



Q5: Please indicate the extent to which you agree or disagree with the following, as they relate to tourism and visitors.



Answered: 904 Skipped: 75

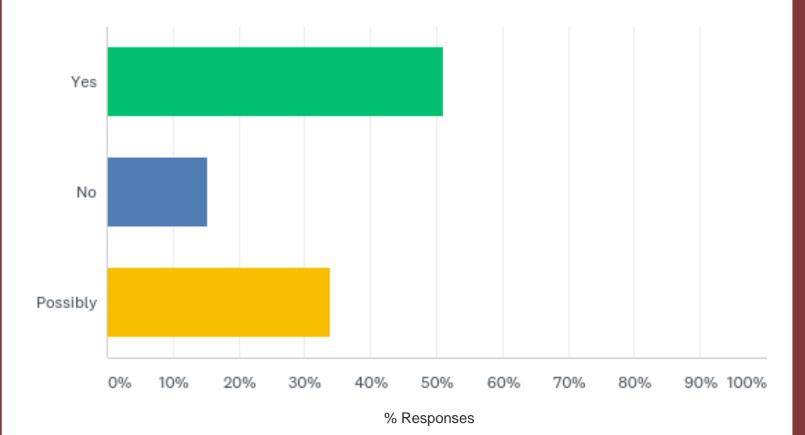


Q5: Please indicate the extent to which you agree or disagree with the following, as they relate to tourism and visitors.

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Encourage lodging opportunities such as bed and breakfasts, Airbnb, and/or small boutique hotels for overnight stays	10.85% 98	35.44% 320	23.37% 211	21.37% 193	8.97% 81	903	2.82
Continue promotion and awareness of local businesses that may appeal to both residents and visitors	32.23% 291	54.82% 495	10.41% 94	2.10% 19	0.44% 4	903	1.84
Explore additional community events (i.e. Holden Days) that may offer significant appeal for visitors	24.28% 219	42.13% 380	22.95% 207	7.65% 69	2.99% 27	902	2.23
Raise awareness of Holden's unique features and create a plan to promote visitorship	16.82% 151	37.75% 339	31.74% 285	9.24% 83	4.45% 40	898	2.47



Q6: Do you think the town should change its by-laws to restrict future residential growth?



Answered: 899 Skipped: 80

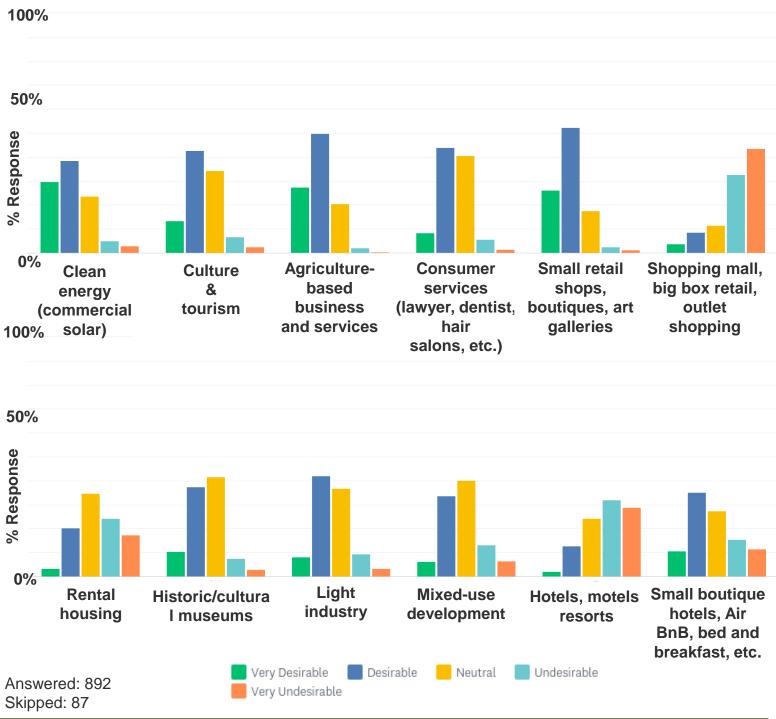


Q6: Do you think the town should change its by-laws to restrict future residential growth?

ANSWER CHOICES	RESPONSES	
Yes	50.95%	458
No	15.24%	137
Possibly	33.82%	304
TOTAL		899



Q7: To what extent do you feel the following specific commercial, industrial or business types are desirable or undesirable?



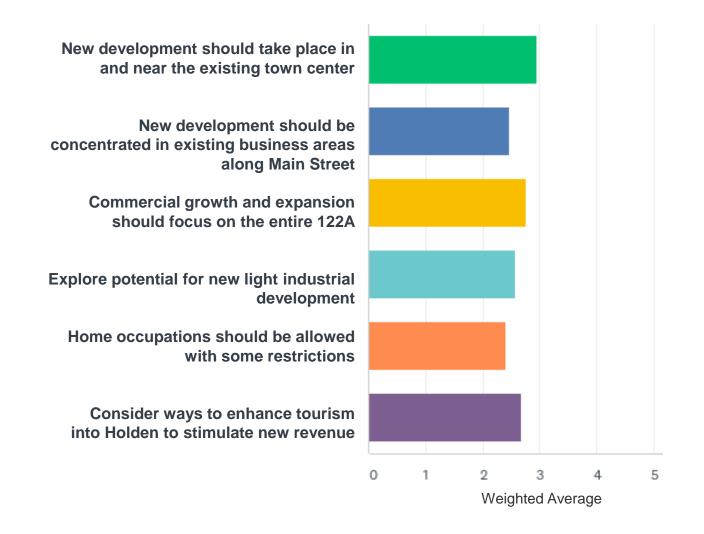
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Q7: To what extent do you feel the following specific commercial, industrial or business types are desirable or undesirable?

	VERY DESIRABLE	DESIRABLE	NEUTRAL	UNDESIRABLE	VERY UNDESIRABLE	TOTAL
Clean energy (commercial solar)	29.78% 265	38.54% 343	23.71% 211	5.06% 45	2.92% 26	890
Culture and tourism	13.46% 119	42.76% 378	34.39% 304	6.79% 60	2.60% 23	884
Agriculture- based business and services	27.32% 241	49.77% 439	20.41% 180	2.04% 18	0.45% 4	882
Consumer services (lawyer, dentist, hair salons, etc.)	8.47% 75	43.91% 389	40.52% 359	5.64% 50	1.47% 13	886
Small retail shops, boutiques, art galleries	26.13% 231	52.38% 463	17.65% 156	2.60% 23	1.24% 11	884
Shopping mall, big box retail, outlet shopping	3.71% 33	8.55% 76	11.59% 103	32.62% 290	43.53% 387	889
Rental housing	3.39% 30	20.23% 179	34.80% 308	24.18% 214	17.40% 154	885
Historic/cultural museums	10.40% 92	37.51% 332	41.69% 369	7.46% 66	2.94% 26	885
Light industry	8.15% 72	42.13% 372	36.92% 326	9.51% 84	3.28% 29	883
Mixed-use development	6.22% 55	33.71% 298	40.27% 356	13.24% 117	6.56% 58	884
Hotels, motels, resorts	2.15% 19	12.78% 113	24.21% 214	32.01% 283	28.85% 255	884
Small boutique hotels, Air BnB, bed and breakfast, etc.	10.59% 94	35.14% 312	27.36% 243	15.43% 137	11.49% 102	888



Q8: To what extent do you agree or disagree with the following ideas regarding future commercial development in Holden?



Answered: 890 Skipped: 89

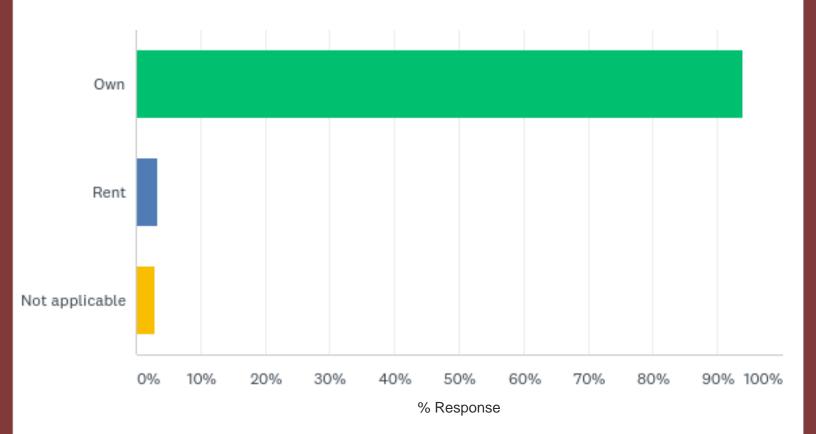


Q8: To what extent do you agree or disagree with the following ideas regarding future commercial development in Holden?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
New development should take place in and near the existing town center	8.73% 77	31.18% 275	28.00% 247	20.75% 183	11.34% 100	882	2.95
New development should be concentrated in existing business areas along Main Street	15.48% 137	45.31% 401	21.92% 194	12.20% 108	5.08% 45	885	2.46
Commercial growth and expansion should focus on the entire 122A	11.36% 100	36.36% 320	26.14% 230	17.05% 150	9.09% 80	880	2.76
Explore potential for new light industrial development	10.96% 96	40.98% 359	33.11% 290	10.39% 91	4.57% 40	876	2.57
Home occupations should be allowed with some restrictions	13.54% 119	45.16% 397	31.17% 274	7.17% 63	2.96% 26	879	2.41
Consider ways to enhance tourism into Holden to stimulate new revenue	10.32% 91	38.66% 341	30.39% 268	13.49% 119	7.14% 63	882	2.68



Q9: Do you own or rent your home?



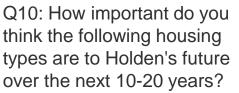
Answered: 875 Skipped: 104

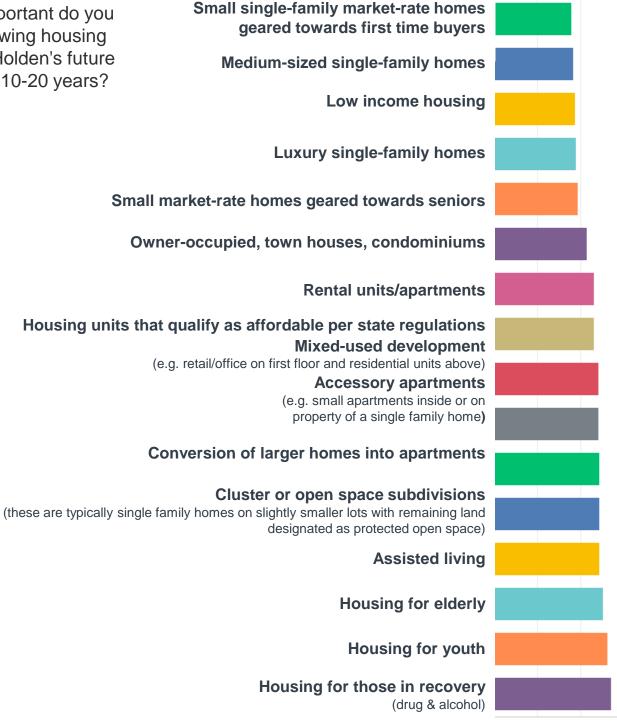


Q9: Do you own or rent your home?

ANSWER CHOICES	RESPONSES	
Own	93.83%	821
Rent	3.31%	29
Not applicable	2.86%	25
TOTAL		875







0 1 2 3 Weighted Response

Answered: 874 Skipped: 105

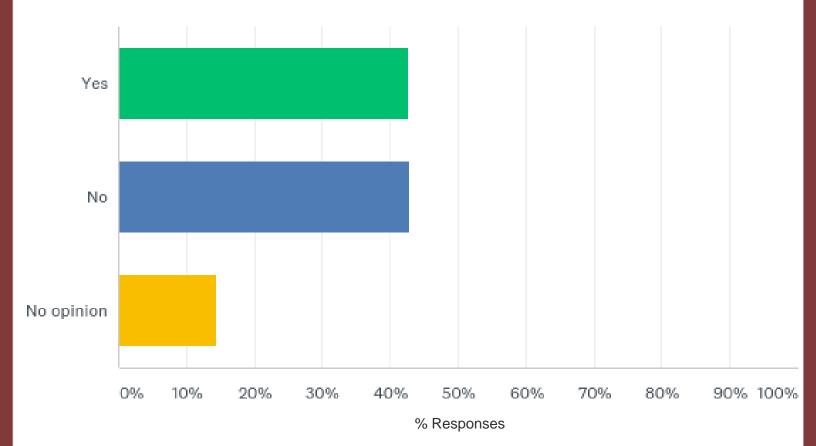
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Q10: How important do you think the following housing types are to Holden's future over the next 10-20 years?

	VERY IMPORTANT	IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
Medium-sized single- family homes	31.36% 270	57.49% 495	11.15% 96	861	1.80
Housing for elderly	26.74% 230	61.16% 526	12.09% 104	860	1.85
Small market-rate homes geared towards seniors	26.88% 232	57.82% 499	15.30% 132	863	1.88
Small single-family market-rate homes geared towards first time buyers	29.56% 256	51.27% 444	19.17% 166	866	1.90
Assisted living	21.55% 186	62.34% 538	16.11% 139	863	1.95
Owner-occupied, town houses, condominiums	15.53% 134	53.65% 463	30.82% 266	863	2.15
Mixed-used development (e.g. retail/office on first floor and residential units above)	11.64% 100	44.00% 378	44.35% 381	859	2.33
Cluster or open space subdivisions (these are typically single family homes on slightly smaller lots with remaining land designated as protected open space)	14.39% 124	38.28% 330	47.33% 408	862	2.33
Luxury single-family homes	11.79% 101	33.37% 286	54.84% 470	857	2.43
Housing for youth	6.65% 57	43.52% 373	49.82% 427	857	2.43
Housing units that qualify as affordable per state regulations	9.33% 80	37.46% 321	53.21% 456	857	2.44
Rental units/apartments	7.67% 66	40.19% 346	52.15% 449	861	2.44
Accessory apartments (e.g. smail apartments inside or on property of a single family home)	10.31% 89	35.23% 304	54.46% 470	863	2.44
Low income housing	7.23% 62	33.02% 283	59.74% 512	857	2.53
Housing for those in recovery (drug & alcohol)	4.30% 37	26.98% 232	68.72% 591	860	2.64
Conversion of larger homes into apartments	3.84% 33	21.65% 186	74.51% 640	859	2.71



Q11: Is housing affordability an issue for you or anyone you know who lives in Holden?



Answered: 871 Skipped: 108



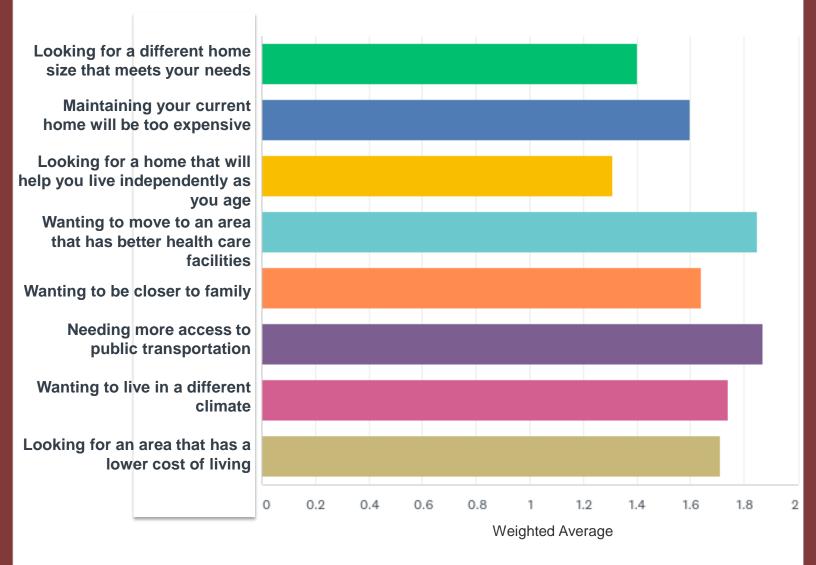


Q11: Is housing affordability an issue for you or anyone you know who lives in Holden?

ANSWER CHOICES	RESPONSES	
Yes	42.71%	372
No	42.94%	374
No opinion	14.35%	125
TOTAL		871



Q12: If you were to consider moving out of your community during your retirement, would the following factors impact your decision to move?



HOUSING

Answered: 869 Skipped: 110



Q12: If you were to consider moving out of your community during your retirement, would the following factors impact your decision to move?

	YES	NO	NOT SURE	TOTAL	WEIGHTED AVERAGE
Looking for a different home size that meets your needs	71.79% 621	15.95% 138	12.25% 106	865	1.40
Maintaining your current home will be too expensive	56.63% 491	26.99% 234	16.38% 142	867	1.60
Looking for a home that will help you live independently as you age	78.73% 681	12.02% 104	9.25% 80	865	1.31
Wanting to move to an area that has better health care facilities	32.72% 283	49.13% 425	18.15% 157	865	1.85
Wanting to be closer to family	49.25% 425	37.20% 321	13.56% 117	863	1.64
Needing more access to public transportation	34.26% 295	44.72% 385	21.02% 181	861	1.87
Wanting to live in a different climate	45.83% 396	34.38% 297	19.79% 171	864	1.74
Looking for an area that has a lower cost of living	50.92% 441	27.25% 236	21.82% 189	866	1.71



Q12: If you were to consider moving out of your community during your retirement, would the following factors impact your decision to move?

- Not wanting to be near apartment buildings
- 55+ community
- a town that you can actually get around and not be grid-locked frequently
- a walk-able community with retail, services, restaurants, etc.
- Access to public transportation and support services will be very important to me as I age.
- Accessibility, walkability
- Area where there is entertainment, activities, good people
- assisted living facility
- balance of open space and culture / activities
- condo with first floor bedroom and bath
- Culture and Access to Resources
- Get out of the Northeast
- HAWAII
- Headed to a CCRC
- Holden does not need any more residential properties of any type built.
- Holden has too high of taxes for a senior
- Holden's ridiculous tax rate!
- I'm never moving

- If I moved, I'd leave the country
- If the town got to big and busy, I'd want to move.
- If the town grows excessively and more apartments are built, we would seek to relocate.
- less tax
- Less traffic
- Less traffic! The traffic is ridiculous!
- Living closer or walking distance to amenities such as markets, retail, etc.
- Looking for a continuing care option
- Looking for a town where we can walk to the Town Center to be with people.
- Looking for a walkable and bike-able downtown
- looking for an area with less noise and traffic, more countryside
- Looking for handicap accessible housing
- looking for LOWER PROPERTY TAXES over \$8000 a year is ridiculous we need a moratorium on public building
- Looking for more land
- Lower real estate and excise tax
- lower tax rates
- Lower taxes
- Lower taxes nu 8



Q12: If you were to consider moving out of your community during your retirement, would the following factors impact your decision to move?

- managing home & yard upkeep finding & arranging for contractors
- more recreation, retail and restaurant options
- Moving away from over-development to a place that's more rural.
- Moving to a more interesting/vibrant town
- Need more national resturants and pubs.
- None
- One level living with amenities.
- Open spaces and recreational facilities available like Eagle Lake, Trout Brook
- Other (please specify)
- Property tax rates
- Public Transportation is a necessity in Holden.
- rental opportunities for seniors who have a medium• range income.
- Some where where young people aren't partying
- State with lower taxes such as the Carolina's
- Tax breaks for older people!
- Tax rate in Holden continues to go up
- Tax rate will be a key factor. High rate = leave. Low rate or zero rate = stay.
- TAXES
- taxes and utilities high
- taxes are high.
- Taxes are too expensive to retire in Holden
- Taxes getting way to high
- taxes, fees, meter rental, trash, utility rates
- Taxes, highway and road maintenance, shopping proximity, reduced government intrusion (water bans, excise taxes, etc)

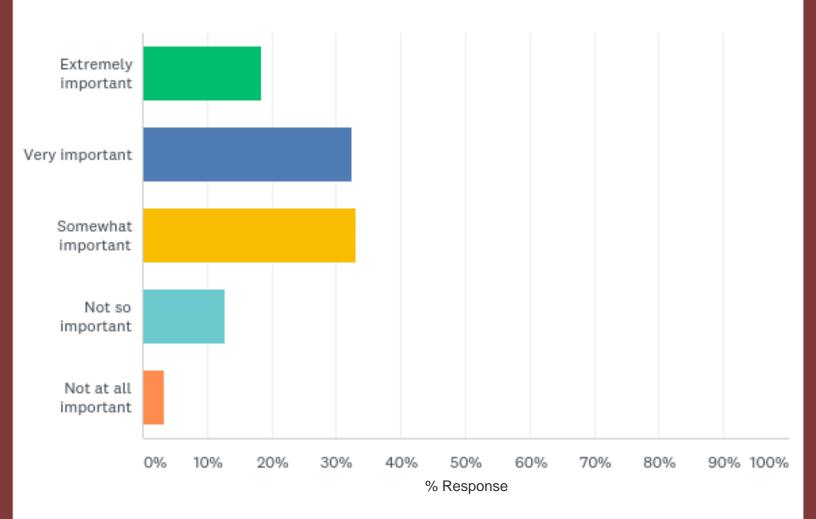
- This town offers little to no public transportation. There are no sidewalks or bike/walkways along much of Reservoir St to encourage walking to the shopping complex or center of town. This is not a 'walk friendly' town which is important to me and others. We also need a dog park facility for many of those who own dogs. Thank -you to Davis Hill School for their welcoming and ease of dogs on their grounds and the abutting town park.
- too much 'development' in Holden it was better the way it was - more of 'edge city' too much traffic on 122 the traffic noise is a blight on the town and the aggressive drivers now on main st hurtling through our town on their way to somewhere else; too bad to see valuable things ruined,

Too young to consider previous questions for #12

- Traffic has gotten so bad in town that continued walk-ability would be important.
- Walkability
- Wanting a location with access to the outdoors/nature/activities/restaurants
- Wanting an area where laws were enfirced, especially speeding and recklessness
- Wanting to stay close to local friends and community organizations (e.g., church)
- We're senior citizens and content for now.
- Will not move
- would stay in town if affordable housing options were available with special regard to HOA fees.



Q13: How important is it for you to remain in your community as you age?



Answered: 872 Skipped: 107

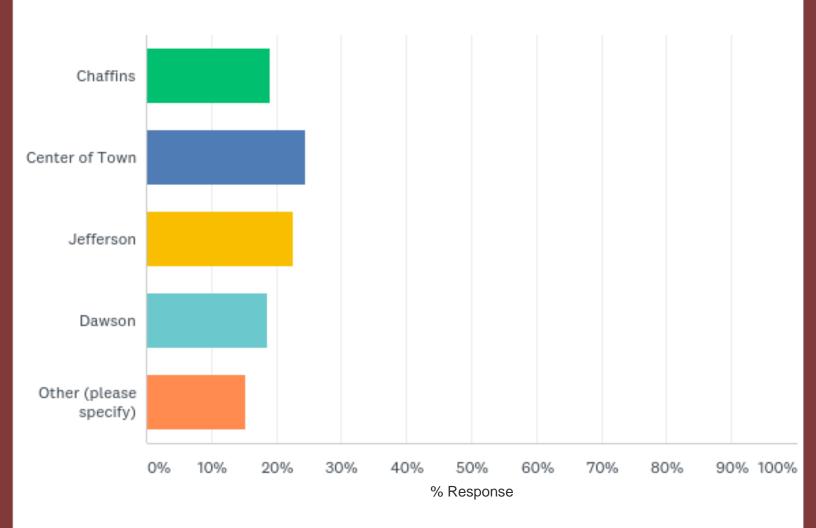


Q13: How important is it for you to remain in your community as you age?

ANSWER CHOICES	RESPONSES	
Extremely important	18.35%	160
Very important	32.34%	282
Somewhat important	33.14%	289
Not so important	12.73%	111
Not at all important	3.44%	30
TOTAL		872



Q14: What Section of the Town do you live in?



Answered: 860 Skipped: 119



Q14: What Section of the Town do you live in?

ANSWER CHOICES	RESPONSES	
Chaffins	18.95%	163
Center of Town	24.42%	210
Jefferson	22.56%	194
Dawson	18.72%	161
Other (please specify)	15.35%	132
TOTAL		860





Q14: What Section of the Town do you live in?

			-
•			Doyle rd
		•	Fisher Rd
•	??	•	Fisher Road, have no clue which one this is
•	122A	•	Greystone Dr.
•	122A Main St. 😔	•	Holden Street neighborhood.
•	122A South hear worcester line	•	Homestead Rd.
•	1222 south/Marcostor line		I
•	190 side		I abut Holden bu am a Holden employee
•	Avery Heights		I don't know what section I am
	Avery Heights	•	Lovelville?
		•	Lower Bullard Street
	Avery Heights area	•	Lower Malden St. near W. Boylston
		•	Lower Malden St. near W. Boylston
•	Bailey Rd	•	Lower Shrewsbury Street (near West Boylston)
•	Between center and Jefferson - well beyond sidewalks		Main st
•	Between Sunnyside Ford and State police station		Main Street area
•	Big Y area		Malden St near 190
•	BIGY/Rt 31		Mayo
•	DIIGHWOOD		Mayo
•	Rirchwood Neighborhood near Mountivew MS		Mayo
•	Rrattle		Mayo
	Bullard		Mayo
•	Bullard st		Mayo
•	Bullard St area.		Mayo district
	Bullard Street (Mayo) Area		Maze
	Chapel		Maze
•	•		Maze
•	Chaple		Maze
	Device hill		Maze
	Davis Hill		Maze
			Maze
•	Davis Hill Elementary School neighborhood	•	Maze
•	Davis School area	•	Maze
•	don't know	•	maze area



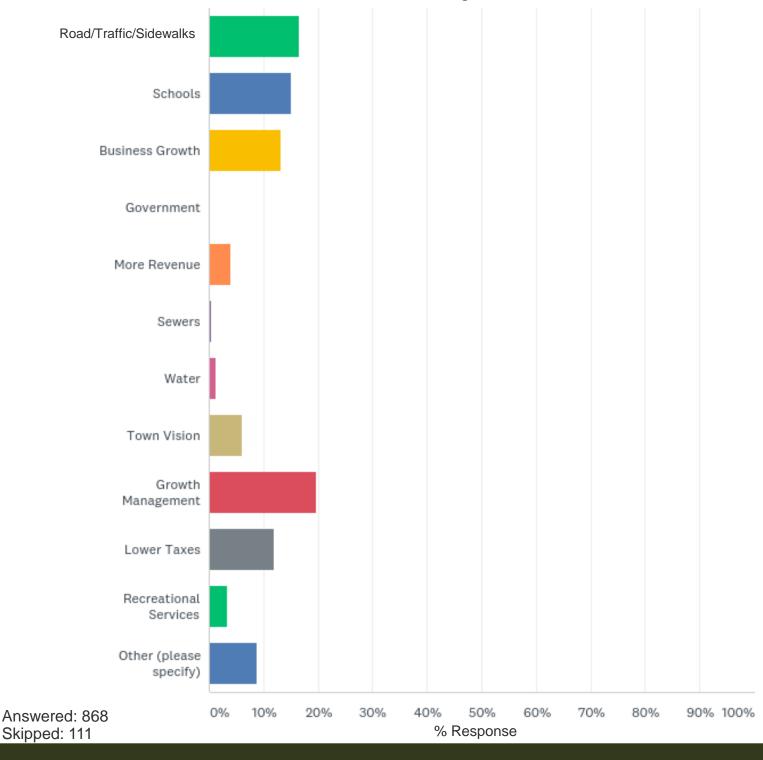
Q14: What Section of the Town do you live in?

- Meadow Wood Drive
- Near big y
- Near Davis Hill
- Near Mayo Elementary School
- Near Middle School
- Near Mountview Middle School
- Near Paxton Town Line
- near Sunnyside Ford and Meadow Wood Drive
- near W Boylston line
- Near West Boyleston and on Main St
- Near West Boylston: Worcester
- Near Worcester line off 122a
- North toward Princeton
- not sure where the Reserve on Salisbury would fall. Not ideal for seniors.
- Not Sure where we fit in
- Off of 122A on the Worcester/Holden border. outskirts
- Paxton RD
- Pinecroft
- Pinecroft
- Pinecroft
- Pinecroft area/Bullard street maybe this is still considered chaffins
- Red barn
- reservior area
- Reservoir St area
- Route 31 toward paxton
- Rt 31
- rt 31 north toward Princton
- RTE 31 South
- Salisbury St. near Worcester city line Salisbury Street
- Shrewsbury and Anderson Ave
- shrewsbury street south towards pinecroft dairy
- South Holden (Holden St)

- South Main •
- South Main St
- South main street with no side walks or natural gas
- South Main Street, Worcester line •
- south of Davis Hill •
- South Paxton line
- South Road near causeway •
- South Road near Paxton and Tatnuck
- Southview Road near Worcester border
- Southwest states
- States
- Stony Brooke.
- The maze
- the maze
- The Maze .
- Union
- Union Street •
- Unionville •
- Unionville •
- Unionville
- Unionville
- Unionville Pond area •
- Village Green Lane
- Wachusett St/mayo
- Was in Unionville area recently downsized to Dawson area condo
- West Boylston border •
- West side towards Paxton
- Western States
- Whatever section on RT 31 towards paxton
- Why would you assume everyone knows the location of each of these?
- worcester line



Q15: What is Holden's greatest need:





Q15: What is Holden's greatest need:

ANSWER CHOICES	RESPONSES	
Road/Traffic/Sidewalks	16.47%	143
Schools	15.09%	131
Business Growth	13.13%	114
Government	0.12%	1
More Revenue	3.92%	34
Sewers	0.35%	3
Water	1.27%	11
Town Vision	5.99%	52
Growth Management	19.70%	171
Lower Taxes	11.87%	103
Recreational Services	3.34%	29
Other (please specify)	8.76%	76
TOTAL		868





Q15: What is Holden's greatest need:

- A way to ensure that the younger Eagle lake back generation can work locally and afford a Elderly needs home, a way to stabilize home prices so the. Empty properties on Main st that have had For Rent signs younger families can have the size home for years need to be filled with businesses! Traffic on Main they need, also allowing them to buy homes street need to be addressed as well. from the older people who want to downsize Find uses for empty buildings and stop building houses All of the above Green open space A detail officer at Wachusett or better traffic . Growth management and traffic solutions. With so many mgmt. new McMansions, traffic congestion is making Holden more A nightlife polluted with less trees! Have you seen the DPW facility? It's a disgrace, to a town A plan for a vibrant, walkable Town Center of our resources.. affordable apartments Holden needs a connector off Malden Street to I-190, you should have never of passed on it in the 70's when it was All of the above. We do a great job at some an option for the town, now you have grid lock, everyone I of these, but all are important. talk to will avoid the town at all costs due to traffic issues. Alternatives to cable/internet Holden needs additional ball fields for all sports another grocery store ie. Trader Joes, • I think Holden is great the way it is but could use a little Wegmans, Whole Foods, more light industrial growth. Bringing businesses to fill in Better access to major routes the existing industrial park would be a big improvement better connection to major highways and indeterminate mixed housing Internet options! Better electric company Leash-free public dog parks and trails Bike lanes and bike paths Less new home construction and actual adherence to business growth + growth management of conservation regulations - a conservation committee with a backbone new homes Limiting additional homes being built by-pass highway, one was streets eliminate Maintaining, creating and supporting open space and lower neighborhood cut throughs taxes Contain water/sewer cost Current traffic demands are choking entire Manage the number of unused commercial buildings on 122 corridor Main Street - put these assets to better use, even if it Developing independent retailers in town. means taking the buildings by eminent domain. It is a Don't build any more houses BLIGHT that has been allowed for far too long. Eagle Lake More pharmaceutical and I.T. industries.
 - HOUSING



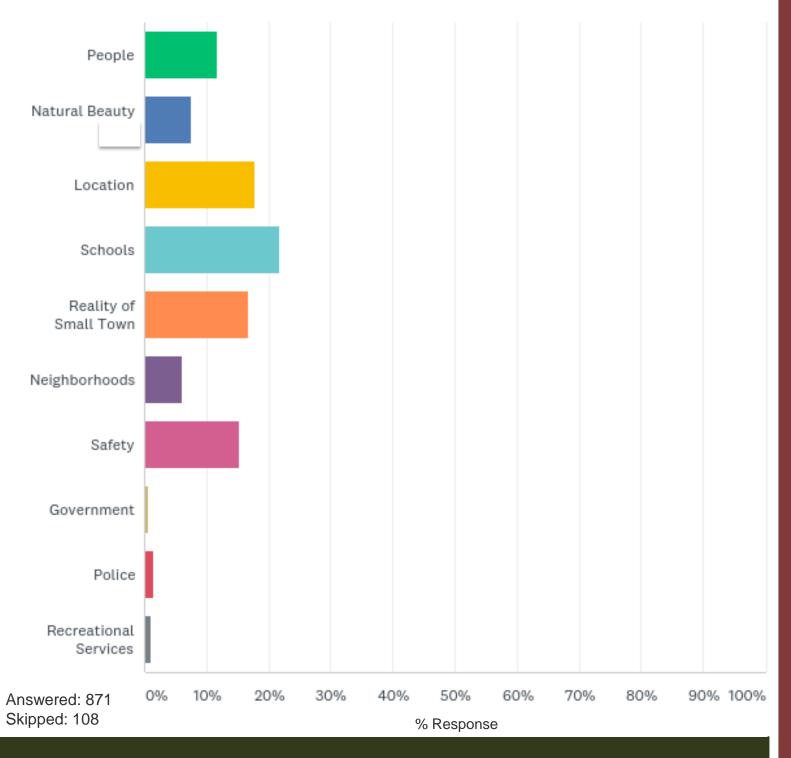
Q15: What is Holden's greatest need:

•	Near Rail Trail	•	Sidewalks and traffic calming on Holden's busy roads
•	no charge for full time kindergarten		Sidewalks in residential areas so seniors can walk close to home for some exercise
•	NO MORE LARGE DEVELOPMENTS!!! , Non town recreation	•	Skate park open to skateboarding, BMX, scooters, and WCMX.
•	One more food store	•	Slow down growth, retain open space
•	Open space Open space		Snowplow drivers that do not drive too fast and knock mailboxes over
•	Preservation, restriction on buildings	•	Social scene: bars/restaurants
•	Public transport	•	stop allowing for large housing developments- create snob zoning
	Public Transportation! Redesign of main st to accommodate		Stop green lighting housing developments
			stop overdevelopment
		•	Town Internet Service / Cable - Holden needs to offer its own
•	Restricted new home building		
•	road/traffic issues need to be addressed & management of growth is related to this and need for additional schools - taxes are too high because of need for schools	•	traffic - traffic congestion, speeding. and noise; repave 122 to decrease noise; then you must narrow the lane as drivers approach Jefferson to slow them down towards the high school - can you build walls like on Mass Pike to shield housing from the incessant drone? where is the genius (\$\$\$) who thought up 122 = Mass Pike through Holden?
	•	•	Traffic / Better yielding to pedestrians
•	Schools & Sidewalks are foundational to	•	TRAFFIC ON ROUTE 122A
	stronger neighborhoods, people buy for	•	Trails and promotion of walking, hiking and biking transportation services
	the neighborhoods.	-	
•	Shopping, grocery store besides Big Y.	•	unoccupied/abandoned properties/buildings should not be left to just rotmake the owners keep the property up to
•	Sidewalk along route 31 from Paxton to		neighboring esthetic standards, at minimum.
	center of town, more develop of housing but no where to safely walk to get to		We need to limit the amount of subdivisions going in These
	town.	•	We need to limit the amount of subdivisions going in. These houses are stacked on top of each other. How will the schools
•	Sidewalks and bike lanes		keep up if the population grows so fast?

HOUSING



Q16: What is Holden's greatest asset:



HOUSING



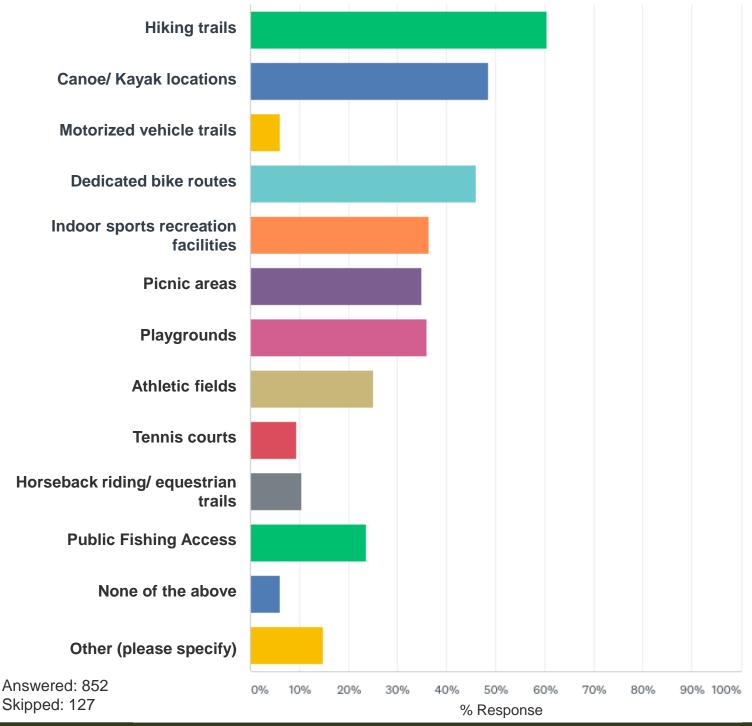
Q16: What is Holden's greatest asset:

ANSWER CHOICES	RESPONSES	
People	11.71%	102
Natural Beauty	7.46%	65
Location	17.80%	155
Schools	21.81%	190
Reality of Small Town	16.76%	146
Neighborhoods	5.97%	52
Safety	15.27%	133
Government	0.57%	5
Police	1.49%	13
Recreational Services	1.15%	10
TOTAL		871





Q17: Which of the following recreational opportunities would you like to see more of in Holden? Check all that apply.



Holden Tomorrow planning our future together

Q17: Which of the following recreational opportunities would you like to see more of in Holden? Check all that apply.

ANSWER CHOICES	RESPONSES	
Hiking trails	60.45%	515
Canoe/ Kayak locations	48.59%	414
Motorized vehicle trails	5.99%	51
Dedicated bike routes	46.01%	392
Indoor sports recreation facilities	36.50%	311
Picnic areas	34.98%	298
Playgrounds	35.92%	306
Athletic fields	25.12%	214
Tennis courts	9.39%	80
Horseback riding/ equestrian trails	10.56%	90
Public Fishing Access	23.71%	202
None of the above	6.10%	52
Other (please specify)	14.79%	126
Total Respondents: 852		



Q17: Which of the following recreational opportunities would you like to see more of in Holden? Check all that apply.

•	A dog park	•	Dog park
•	A healthy Eagle Lake	•	Dog park
	A town common for fireworks/community gatherings/etc	•	dog park
	access to historic buildings	•	dog park
	Additional sidewalks created on narrow roads, such as	•	dog park
	122A, Newell, etc to keep children safe	•	Dog park
•	Agritourism	•	Dog park
•	An indoor pool in the high school		Dog park
•	Another town pool		51
•	Any that require 0 tax dollars are good. If people want to donate their own time or material great. If not, then no		Dog Park - most vibrant communities have a great dog park, check out Weston, MA
	program.	•	Dog park. This town has many dog
•	Arts center.		owners and offers them nothing. Why
•	As seniors our sporting days are done	•	privilege horses over dogs?
	Bike lanes		Dog park/dog walking areas
	Bike oaths		Dog parks
	bring back Eagle Lake as a place to swim	•	
•	Buy the dam at Eagle lake, the town already owns the		league, more indoor court access to adults for recreational purposes.
	beach and the water. the 2 month pool is a waste of taxes	•	Eagle lake activities
	Buy/maintain Eagle Lake as a lake + rec facility Clean lake swimming, the way Eagle Lake used to be		Eagle lake back for kids to swim and play
	Community garden lots		Eagle Lake could be further developed to
	Community Garden space		provide more of these opportunities.
•	Community Youth Center (There is nothing for teenage kids	•	Exercise facilities
	to do in town)		
•	Dedicated green spaces	•	expansion of Eagle Lake facilities and uses
•	does not matter to me	•	Handicap accessible recreation
•	Dog friendly hiking trails, indoor pool with hours dedicated to		opportunities. ie: trails access to water
	adults, hours dedicated for adults only at the town pool (not		ways
	only ten minutes a day, which is useless and makes it not	٠	Help upkeep of Elder Housing
	worth the money to join the pool)	٠	Honestly, Ice rinks are surprisingly sparse
•	Dog friendly places parks track etc there's good owners out		in central Mass. There is great opportunity
	there with responsibility and this town is so anti dogs based		to provide that need for the Wachusett
	on bad information		area, fill the need and generate income,
•	Dog park		promote in-state travel & tourism in the
•	Dog park		process.



Q17: Which of the following recreational opportunities would you like to see more of in Holden? Check all that apply.

-			
•	How about sidewalk access from Shrewsbury Street and 122A to	•	Open Space
	downtown. You can't even cross the intersection on foot. Sidewalks	•	Open space
	on Brattle Street would be good too. And in the winter you can't	•	open space conservation land
	cross the intersection of Shrewsbury and Holden Street on foot		please no more turning our town
	because they don't plow it. More people would walk for recreation if		into another edge city
	they improved the ability to negotiate certain intersections and	•	Organized sports/teams for adults
	stretches of the road.	•	outdoor spaces in general
•	I think the town already provides and ample supply of all of the		Pavilions for parties.
	above	•	Pet friendly walking areas
•	Improve Eagle Lake area	•	Pickle ball courts
•	Improve Eagle Lake area, Band concerts		Places to hike with dogs
•	Improve play ground areas		Public park
•	Indoor lap pool, sauna, weight room		
•	Indoor rec center / pool / aquatics center		Public water focused park as the
•	Indoor town pool with dedicated adult swim hours and classes (not		gateway to Holden on Chaffin Pond
	just a few minutes)	•	Rail trails I can bring my dog on
•	It would be nice if I could use the Holden Pool I can't by the time I	•	Racquetball
	get home from work it's closed. Why does it need to have a life	•	Recreational Areas for Biking,
	guard on if I can swim . Swim at my own risk?		Snowmobiling, Cross Country
•	Just enough!		Skiing, Hiking, Animal Watching,
•	Kimball park is mowed during the summer, but rarely is used.		Scenery
	There is a basketball net broken down sitting on broken concrete.	•	restoration of Eagle Lake area
	Parks need an upgrade. Kids need parks.		Restore eagle lake
•	Mini golf or similar type of recreation area		Restore Eagle Lake
•	Mountain Biking	•	Resurface current tennis courts at
•	Mountain biking trails - allow the community to build and maintain		Dawson Rec
•	Mountain biking trails and a skate park that allows BMX,	٠	Safe sidewalks for walking, running,
	skateboards, scooters, and WCMX.		dog walking, pushing a stroller or
•	Natural swimming areas		walking with children. TOO MANY
•	Nice balance now		new homes have been built with
•	Non league indoor basketball for kids		more people wanting to walk / run /
•	Not sure we just moved here in Oct. 2017		etc and it simply isn't safe.
•	Off leash dog opportunities	٠	Safe walking and biking on the
•	Off leash dog walking area		roads with marked lanes/shoulders
•	Off-leash Dog Recreation Areas		or sidewalks
•	Once again, more leash-free dog parks and trails. Let's finally		Save Eagle Lake
	open up Trout Brook!	•	Save Eagle Lake!



Q17: Which of the following recreational opportunities would you like to see more of in Holden? Check all that apply.

 Scenic walking trails that are dog- friendly Sidewalk on 31 	 Skate Park Skateboard park skateboard park Skateboarding area Swimming access such as Eagle Lake. Swimming for public of Eagle Lake.
 sidewalks (we live near Pinecroft Dairy and cannot walk to Town Center 	Swimming for public at Eagle LakeSwimming/beaches
 Sidewalks and dog friendly amenities 	There is a serious lack of motorized trails in Central Mass. The state of Mass has the taxpayer money to maintain these trails but the manager is barely used. If Helden dedicated same trails
 sidewalks kept clear of cars parking on then. 	but the money is barely used. If Holden dedicated some trails for ATV/Snowmobile/motorbike, it would be a great way to attract visitors as well as give residents reasons to stay in town
 Sidewalks on Holden's busy roads Sidewalks on lower Main St., Decrease 	on the weekends instead of driving two hours to Pittsfield for the nearest ATV/Snowmobile/motorbike trails. The Mass Environmental Police would patrol and maintain these trails as they are funded by the riders' license and registrations fees. I think there is a MAJOR opportunity for Holden in motorized trails!
weeds in Chaffin Pond	Too old for these
 sidewalks on Malden Street that connect to Main St 	 Town recreational sports (including some for adults) Trees and protected areas of nature Updated basketball courts
Sidewalks to facilitate safe walking.Sidewalks!	 Variety of recreational opportunities - STEM-related options, cooking, art for kids for example
 SIDEWALKS!!! Sidewalks, outdoor track for walking Skate Park Skate park Skate Park 	 Water activities/Beachfront. None of our ponds in Holden have a sandy beach front that could accomodate summer water/beach fun. We honly have overgrown ponds for fishing or small boating. Eagle Lake is an asset that should be saved, used, maintained etc. We do well in this area
 Skate park 	YesYouth/Teen Community Center



Q18: Does Holden have an adequate number of these recreational or open space resources? **Bicycle Route/ Walk Path Indoor Sports Recreation Facilities Off-leash Dog Recreation Areas Canoe/ Kayak Locations Community Gardens** Indoor Ice Skating **Nature/ Hiking Trails Outdoor Ice Skating Picnic Areas Skateboard Parks** Playgrounds **Public Fishing Access Basketball Courts** Athletic Fields (e.g. baseball, soccer, football) Horseback Riding/ Equestrian Trails Motorized Vehicle Trail (e.g. ATV or dirt bikes) **Tennis Courts** Answered: 844 Skipped: 135 3

OPEN SPACE & RECREATION

Weighted Average



Q18: Does Holden have an adequate number of these recreational or open space resources?

	SURPLUS	ADEQUATE	NOT ENOUGH OF	TOTAL	WEIGHTED AVERAGE
Bicycle Route/ Walk Path	0.99% 8	35.59% 289	63.55% 516	812	2.63
Indoor Sports Recreation Facilities	3.22% 25	39.51% 307	57.27% 445	777	2.54
Off-leash Dog Recreation Areas	5.27% 41	38.43% 299	56.30% 438	778	2.51
Canoe/ Kayak Locations	0.91% 7	42.69% 330	56.40% 436	773	2.55
Community Gardens	1.88% 15	46.42% 370	51.82% 413	797	2.50
Indoor Ice Skating	1.63% 12	42.10% 309	56.27% 413	734	2.55
Nature/ Hiking Trails	2.22% 18	50.80% 411	46.97% 380	809	2.45
Outdoor Ice Skating	1.55% 12	51.29% 398	47.16% 366	776	2.46
Picnic Areas	1.04% 8	52.02% 400	47.07% 362	769	2.46
Skateboard Parks	7.67% 56	52.88% 386	39.45% 288	730	2.32
Playgrounds	3.47% 27	60.21% 469	36.33% 283	779	2.33
Public Fishing Access	1.73% 13	66.58% 500	31.69% 238	751	2.30
Basketball Courts	2.04% 16	71.85% 564	26.11% 205	785	2.24
Athletic Fields (e.g. baseball, soccer, football)	9.53% 75	67.09% 528	23.38% 184	787	2.14
Horseback Riding/ Equestrian Trails	3.69% 27	72.09% 527	24.21% 177	731	2.21
Motorized Vehicle Trail (e.g. ATV or dirt bikes)	13.69% 99	65.42% 473	21.02% 152	723	2.08
Tennis Courts	2.69% 21	79.41% 621	17.90% 140	782	2.15



Q18: Does Holden have an adequate number of these recreational or open space resources?

- 5-10 year old play areas Jungle Gyms, etc. A public walking track (there are none in the area) - maybe around another type of open athletic field would be a great asset; enough tennis courts, but a tennis backboard/wall to practice indoors or solo without using an entire court would be nice Another softball field would be nice! Areas where dogs can be walked on leash...rail trails, etc. Basketball courts need updating Book store Current playgrounds need to be revamped. There are a lot in town but they are very dated Don't feel comfortable answering this. We just moved here in Oct 2017. Eagle Lake Eagle lake used to be cleared for skating. Fix it for that again Holden needs an ice rink I would say areas for people to walk are extremely limited. Sidewalks should be available to everyone! In general, it seems the majority of Holden's Recreational space is dedicated to sports. The use of space seems unbalanced currently. Please consider future recreational space for people without children who enjoy the outdoors. indoor swimming options May be enough if the schools were more accessible Nicer playgrounds, more picnic areas Replace the playground equipment at Eagle Lake that the wreck dept removed without town permission. Save Eagle Lake Scenic views with parking to enjoy without getting out of car Some trails in town could be used for skateboards if paved; some for motorized vehicles; and leave others for walkers and hikers, all with some picnic tables etc for resting. Maybe a small, limited access campground at Trout Brook would be welcome! swimming areas swimming-not enough This was very hard to answer because there was no N/A option if we did not know the answer.
- User friendly neighborhood parks are in order.



past five (5) years? **Central Mass Rail Trail Trout Brook Conservation Area Eagle Lake Town Beach** Mass Audubon's Eagle Lake Wildlife Sanctuary Mason Park (Off Mason Rd. adjacent to & contiguous with Trout Brook Reservation) White Oak Land Conservation Society properties (e.g. Porcupine Hill, Potter Sanctuary, etc.) Town Forest (Harris and Paul Streets) Jefferson Park (Princeton St.) **Holbrook Forest** Kimball Park (Wyoming Dr.) Winthrop Oaks **Mayberry Park** Answered: 861 0 1 2 3 4 Skipped: 118 Weighted Average

Q19: Have you or any of your household members visited any of these open spaces in the

Q19: Have you or any of your household members visited any of these open spaces in the past five (5) years?

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	YES	NO	DON'T KNOW ABOUT IT	TOTAL	WEIGHTED AVERAGE				
Central Mass Rail Trail	84.20% 714	13.21% 112	2.59% 22	848	1.18				
Trout Brook Conservation Area	77.57% 650	14.92% 125	7.52% 63	838	1.30				
Eagle Lake Town Beach	48.98% 410	41.46% 347	9.56% 80	837	1.61				
Mass Audubon's Eagle Lake Wildlife Sanctuary	47.02% 394	34.49% 289	18.50% 155	838	1.71				
Mason Park (Off Mason Rd. adjacent to& contiguous with TroutBrook Reservation)	45.27% 378	27.54% 230	27.31% 228	835	1.82				
White Oak Land Conservation Society properties (e.g. Porcupine Hill, Potter Sanctuary, etc.)	32.81% 272	35.95% 298	31.24% 259	829	1.98				
Town Forest (Harris and Paul Streets)	17.73% 147	34.50% 286	47.77% 396	829	2.30				
Jefferson Park (Princeton St.)	15.49% 127	34.63% 284	49.88% 409	820	2.34				
Holbrook Forest	10.69% 88	33.17% 273	56.14% 462	823	2.45				
Kimball Park (Wyoming Dr.)	5.72% 47	36.05% 296	58.22% 478	821	2.52				
Winthrop Oaks	3.18% 26	34.72% 284	62.10% 508	818	2.59				
Mayberry Park	2.70% 22	31.45% 256	65.85% 536	814	2.63				

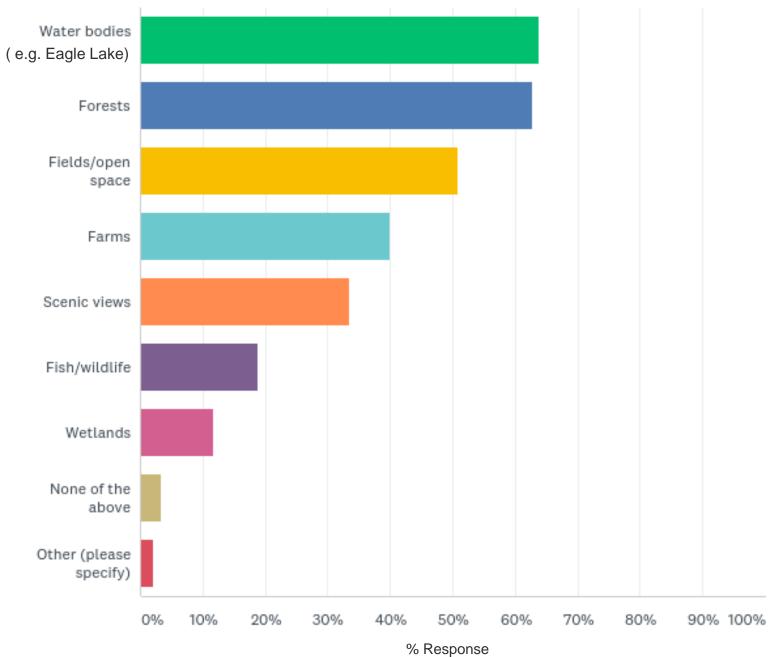


Q19: Have you or any of your household members visited any of these open spaces in the past five (5) years?

bandstand park
 better maintain of eagle lake.
 Conserve the WTAG towers as a meadowland ecosystem
 Davis Hill School facilities, Dawson School facilities,
Dawson pool is very well used
Dawson Pool Park DOD proportion additional to rail trail
 DCR properties additional to rail trail
 Did when was younger - was runner, walker, biker. Too old now. All important!!
 I had a really hard time finding a trail off River St once. Better signage would help! I have limited mobility
 I have lived here most of my life and haven't heard of the majority of these places. I grew up near the states streets and never heard of the park on Wyoming Drive.
 Jefferson Park is ridiculous
 Just moved here, haven't heard if most of these places
 Just moved to town last year
 Land where the old Radio Towers are located (for dog walking)
 Lived here all my life, 48 years, and have never heard of many of these Need public transportation
 Open Space areas not well known and info about them not disseminated to public in adequate way.
• Other than Trout Brook, none of these parks offered a picnic table; for some of these parks, where do you
park? light dept has a playground & basketball, Phillips Rd. has a playgroundPeter Carr Pond
 Peter Carr Pond, Union Pond
 Why are all these areas kept a secret? Is there a directory?
 Why are all these areas kept a secret? They should be promoted
OPEN SPACE & RECREATION



Q20: What are your top (3) three most important natural features in Holden? Select three (3).



Answered: 852 Skipped: 127



Q20: What are your top (3) three most important natural features in Holden? Select three (3).

ANSWER CHOICES	RESPONSES	
Water bodies (e.g. Eagle Lake)	63.85%	544
Forests	62.79%	535
Fields/open space	50.82%	433
Farms	39.91%	340
Scenic views	33.57%	286
Fish/wildlife	18.90%	161
Wetlands	11.62%	99
None of the above	3.29%	28
Other (please specify)	2.00%	17
Total Respondents: 852		

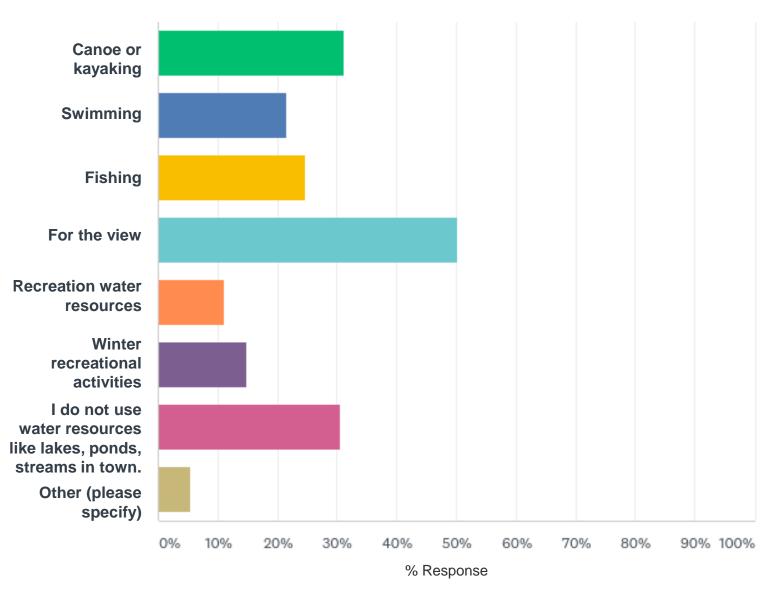


Q20: What are your top (3) three most important natural features in Holden? Select three (3).

•	Bike Trail
•	biking trails
•	Clean air
	Don't give away Eagle lake. Save it
	Eagle lake
	°
	farms aren't really 'natural' are they? they use naturebut they are agriculture not just organically sprouting
	From what I understand Eagle Lake is man made from a damnot a natural feature.
•	Grove Cemetery
•	Mountain view
•	Parks / Community Garden areas
•	rail trail
•	Reservoir off Route 31
•	The disappearing Chaffins Pond (utrification) Union Pond
	Trails
•	Trout Brook
•	Walking trails (rail trail)
•	White Oak properties



Q21: How do you use the local water sources (e.g. Eagle Lake or any other water body in Holden)? Check all that apply.



Answered: 854 Skipped: 125



Q21: How do you use the local water sources (e.g. Eagle Lake or any other water body in Holden)? Check all that apply.

ANSWER CHOICES		S
Canoe or kayaking	31.15%	266
Swimming	21.55%	184
Fishing	24.59%	210
For the view	50.12%	428
Recreation water resources	11.01%	94
Winter recreational activities	14.87%	127
I do not use water resources like lakes, ponds, streams in town.	30.56%	261
Other (please specify)		47
Total Respondents: 854		



Q21: How do you use the local water sources (e.g. Eagle Lake or any other water body in Holden)? Check all that apply.

- Birding, enjoying nature
- Concerned they are not clean or maintained
- Dogs like to swim in lakes and ponds
- Eagle Lake is a mess. The water needs to be treated in s big way. I used to swim there. Not anymore.
- Eagle lake isn't desirable at all
- Eagle lake water does not appear to be healthy or appealing to use...needs major work
- Family in Rutland has private local water source
- Hiking along the shoreline
- hiking around the beauty
- Hiking or walking paths
- Holden Pool
- However used to enjoy Eagle Lake
- I am not aware of many of these local water resources and do not know where it is permissible to canoe/kayak, fish, swim, etc. More information about them and the activities permitted in them would be great.
- I don't use them but would like to if kept up nicely
- I don't use it but would like to
- I haven't swam a lot in them because not sure how often the water quality is monitored.
- I often go to surrounding towns eg Comet Pond
- I would use more if they were accessable
- Lifeguards wherever there is swimming!
- living near the ponds near Alden Lab, I'm sure the water would get more use if the pond was dredged and maybe defoliated
- No public access for boats or recreation
- Not aware of availability

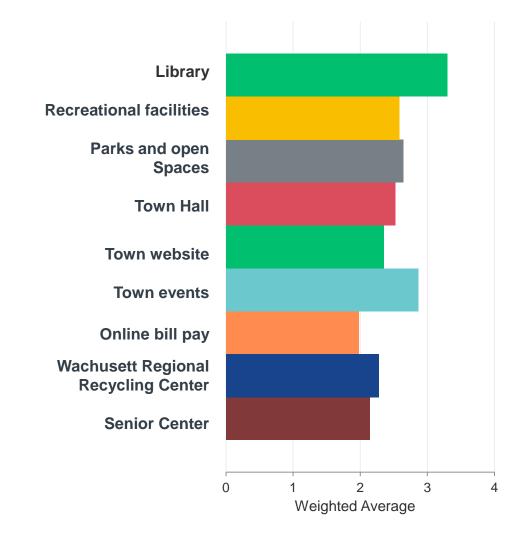


Q21: How do you use the local water sources (e.g. Eagle Lake or any other water body in Holden)? Check all that apply.

- Other than Dawson pond, I wasn't aware of valid access/use for any other local water sources. I
 would like to have the options for viewing, fishing, picnics, swimming, canoe/kayaking though.
- photography
- Photography, painting, sketching, teaching about nature.
- Photography, Science and Biology examples
- Picnicking
- picnicking at Trout Brook and Eagle Lake
- plan to just haven't yet
- Restore Eagle Lake facilities for skating
- Save Eagle Lake! Best place for kids and adults
- Short walks for fresh air
- Skating in winter
- Take dogs swimming
- Take the dogs there, hiking.
- The water is too dirty
- To take dogs swimming (private pond)
- Used to swim at Eagle Lake. Now I go to Comet Pond.
- Used to swim there before Eagle Lake was choked with weeds. I would kayak there if it weren't so choked with weeds.
- Used to swim there years ago
- walking trails adjacent
- we don't go to the lakes or ponds. we do enjoy walking near the streams and rivers in the woods
- We have not used Eagle Lake for many years because the beach became dirty and overrun with geese. If it were maintained again we would begin to use the space again.
- We just moved here in the fall but look forward to kayaking and swimming this summer
- We just moved to Holden so we have not had a chance to use the local water sources yet.
- when it was usable
- wildlife viewing



Q22: How often do you or your household use these town services and facilities?



Answered: 834 Skipped: 145



Q22: How often do you or your household use these town services and facilities?

	FREQUENTLY (DAILY OR WEEKLY)	OCCASIONALLY (ONCE A MONTH)	VERY RARELY (ONCE EVERY FEW MONTHS)	NEVER	TOTAL	WEIGHTED AVERAGE
Library	32.25% 268	30.57% 254	27.68% 230	9.51% 79	831	2.14
Schools	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
West Brookfield Elementary School	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Quaboag Middle School	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Quaboag High School	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Recreational facilities	30.10% 245	28.50% 232	25.06% 204	16.34% 133	814	2.28
Parks and open spaces	35.69% 293	36.30% 298	22.41% 184	5.60% 46	821	1.98
Town Hall	4.00% 33	22.52% 186	56.54% 467	16.95% 140	826	2.86
Town website	14.37% 119	45.41% 376	31.40% 260	8.82% 73	828	2.35
Town events	7.06% 58	40.07% 329	47.14% 387	5.72% 47	821	2.52
Online bill pay	17.56% 144	33.66% 276	16.34% 134	32.44% 266	820	2.64
Wachusett Regional Recycling Center	11.17% 92	34.59% 285	39.44% 325	14.81% 122	824	2.58
Senior Center	7.83% 64	9.79% 80	26.81% 219	55.57% 454	817	3.30

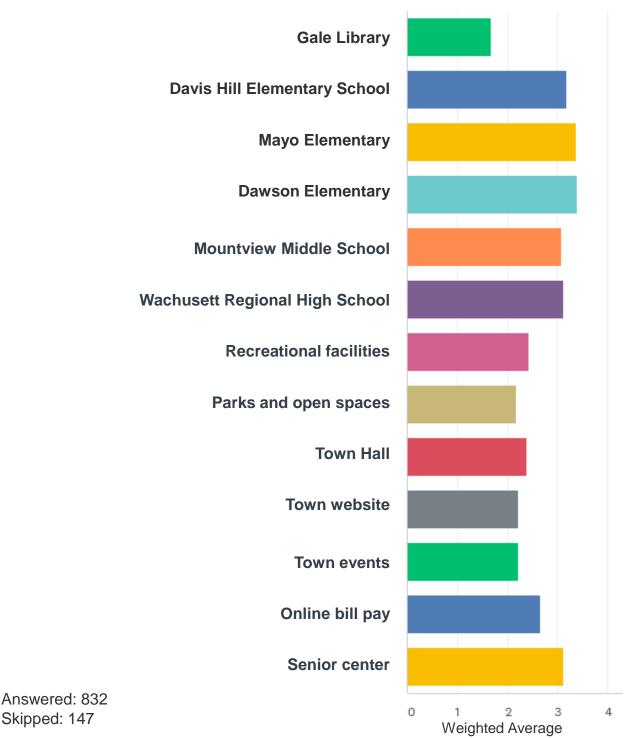


Q22: How often do you or your household use these town services and facilities?

- Eagle Lake Farmer's market I would like to use the pool if there were guaranteed swim hours for adults or if the lap pool was dedicated for those swimming laps. Right now, it's not worth the money for the adults who paid for it to be built. Library is in need of improvements. Police took my license so I cant go to these places anymore. Town website is awful Pool too crowded & expensive. NEVER go there. New director might help. Recycling center hours are difficult to utilize facility. Selectmen have to stop the riffraff coming into the Holden pool. PLEASE RESTRICT TO HOLDEN ONLY or to the district towns (sterling restricts their lake)! Two weeks ago there were thugs with ankle tracking bracelets on. Please restrict it! Voting & some presentations Wachusett Recycling Center is a valuable asset We would use online bill pay more often if it were easier user interface &/or had auto bill-pay feature
- Would like more access to Hendrick's house



Q23: How satisfied are you with town services and facilities?





	Q23: How satisfied are you with town services and facilities?					
	VERY SATISFIED	SATISFIED	NOT SATISFIED	I DO NOT USE THIS SERVICE/FACILITY	TOTAL	WEIGHTED AVERAGE
Gale Library	54.71% 453	34.06% 282	0.97% 8	10.27% 85	828	1.67
Davis Hill Elementary School	18.70% 153	13.08% 107	0.37% 3	67.85% 555	818	3.17
Mayo Elementary	11.96% 97	12.58% 102	1.48% 12	73.98% 600	811	3.37
Dawson Elementary	12.18% 99	12.30% 100	1.23% 10	74.29% 604	813	3.38
Mountview Middle School	19.24% 157	15.69% 128	3.43% 28	61.64% 503	816	3.07
Wachusett Regional High School	16.65% 136	17.14% 140	4.04% 33	62.18% 508	817	3.12
Recreational facilities	13.42% 109	53.45% 434	9.61% 78	23.52% 191	812	2.43
Parks and open spaces	13.07% 106	65.84% 534	11.59% 94	9.49% 77	811	2.18
Town Hall	11.33% 93	60.66% 498	6.70% 55	21.32% 175	821	2.38
Town website	13.83% 113	64.26% 525	8.20% 67	13.71% 112	817	2.22
Town events	10.13% 83	70.33% 576	7.45% 61	12.09% 99	819	2.21
Online bill pay	16.38% 134	39.49% 323	6.36% 52	37.78% 309	818	2.66
Senior center	10.84% 89	27.28% 224	1.83% 15	60.05% 493	821	3.11



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

- I'd like to see more events at the beaches and lakes. Too many of our children sit all day in school and then sit at home on the computer doing work or other things like games. It's affecting our health and mental well-being. Residents of all ages need to learn how to play outside again. There could be game nights or police department assisted bike rides on the rail trail "Facility" open land - the kind that is getting plowed under the developers back hoe and turned into a suburban development - more and more the character of the place is lost, inch by inch, I still love just driving through forested areas knowing that they may be gone soon... the new houses are way too big for the lots .. the lots too small. the infrastructure of the town out of scale for the increased population - who is served by this any way? ? ? ? ??? 1. Away around the town center. 2. Better or alternate internet service than Charter 1: More high speed internet choices!!! Verizon Fios, Large scale town WiFi, or other choices to compete with Charter. 2: Holden Community Television should be broadcast over the air for many of us that do not receive cable TV. Maybe you could have an app to live stream it instead?
- A better facility for all of the town vehicles and trucks.
- A better on-line or social media based system for reporting issues with roadways. A few more community based events or improvements to current events like Holden Days and Memorial Day Parade.
- A community gathering open space for fireworks/annual events/etc
- A community theatre group/location
- A good recreation program at any facility OTHER that the pool area.
- A large community park/playground.
- A new DPW facility for those hard workers --- they are exposed to the elements (heat in summer, snow and ice in winter) and they are the least appreciated and supported.
- A place for hungry kids to get food during summer and vacations. Yes Holden has kids who are hungry
- A place for teenagers to socialize.
- A really nice park. A better deal with Spectrum/Charter or at least a competitor for cable services.
- Spectrum/Charter doesn't offer Holden any of the less expensive options.
- A year round pool and excecise center.
- Above references online bill pay for town services my experience has been so poor I don't even consider it a viable service. This needs improvement to be current with technology.

MUNICIPAL FACILITIES & SERVICES

Answered: 324 Skipped: 655



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

Access to compost for home use

- Access to faster internet services via FIOS or similar. Also, more options re: cable service
- Affordable recreation. Activities are to expensive.
- After school care on half days.
- All Holden youth sports should roll into one department as part of Holden Rec, overseen by a commissioner or board.
- Allowance for us to pay our town bills using our own online banking system; we are repeatedly told that we should not do this which is ludicrous.
- already answered
- Alternate Internet providers
- An alternative to big market cable/internet. There is only one choice currently
- An austerity attitude is needed when looking at new or renovated facilities. The costs really hurt the quality of life for residents especially fixed income ones.
- an indoor pool
- An upgraded, cleaned up Eagle Lake Park
- areas to walk
- Assisted living
- Automatic payment for HMLD. More recycling pick up. Better playground (s).
- Being able to schedule a recurring payment for online bill pay
- Better cable provider, Comcast, Version DSL
- Better care of Eagle Lake area
- Better communications about town departments and government--many aspects of the website are not updated.
- Better protected cycling lanes:
- Better signage for rec areas, outreach to seniors and the disabled (including snow management), better sidewalk and bike lane system, promotion of community and neighborhood ties and events



Q24 What municipal services or facilities do you feel the town needs but

Better ways to recycle big ticket or hazardous materials **Bike lanes Bus service** bus service from Worcester Bus service to Worcester **Buses** Cable TV and Internet offered other than Spectrum Cable/Internet options Can 't think of anything right now Can't think of any Can't think of anything Childcare at adult rec programs (pilates classes, etc) choice of TV options clean energy department Clean lake swimming. Clean up and maintain-improve Eagle Lake clean up eagle lake so residents can use it Comcast Xfinity instead of Charter Communication lacking **Community Broadband** community engagement events such as DCR lecture series, the how-to events at the old red barn. fwiw, I heard the DPW went to a day care center for a demonstration/"meet-and- greet type of thing which I thought was great Community garden spaces. Campground. Maker facilities with equipment and staff. composting Composting of daily food waste. cultural centers--galleries, museums, quiet space besides the library. place to sit and read indoors or do work like a local coffee shop



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

- cut taxes no need more facilities Designated bike lanes Dig park dog park off leash walking trails walking trails at the back of Main Street stores Dog Park, Youth Center **Dog Parks** DPW building needs replacing. Too bad it was not considered when we built the light department and public safety buildings. Eagle Lake and Union Pond are choking. Look to Indian Lake in Worcester for how old mill ponds are properly managed. electric vehicle charging stations Electronic communication. The ability for residents to sign up for more online transactions, town news, and meeting minutes. Energy savings programs that National Grid and other larger companies provide. Enhance the playgrounds. Restroom and more benches at playground. Expand the yard waste program. The limited open times for the yard waste facility are extremely problematic in fall making it hard to dispose of e.g. leaves. I also have no good means to dispose of grass clippings or prunings throughout the year. Also, a small community/ youth center with flexible spaces for sports and activities, especially in winter, would be terrific. E.g. meeting spaces for hobbies, indoor basketball/ soccer/ tennis/ etc space, indoor community movie nights, amateur theater, etc... Expand yard waste program, please! We have lots of trouble getting rid of grass clippings, leaves and other yard debris to the facility with the limited dates and times provided. Extend the sidewalks on Mai. Street all the way to the Worcester line. Fios/ different cable provider
- food waste recycling, having the pool open for a longer season
- Free wifi/internet
- Free/Subsidized "Burnable" Trash Stickers



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

•	Good government
•	Good, natural open-space parks with long walking paths and room for picnics. All parks are either sports fields or woods. (Too many sports fields as is.) growth management
•	Heating
•	High speed Internet
•	high speed internet access to other utility options such as solar energy
•	Holden needs a proper town museum, perhaps by adding on and updating the Hendricks House, and having a paid director and volunteer staff. The museum could also incorporate the local history room at the library, freeing up space there. There are many stories to tell about Holden and the region. It's a missed opportunity to neglect this aspect of the town's heritage.
•	Home energy evaluation, that can offer discounted services and products.
•	I can never get to the Recycling center given the sporadic hours
•	I can't think of anything
•	I think Holden provides a lot.
•	I think they need a teen hang out place with books and video games that people can play for free. They also need a comic book shop.
•	I would like a town common.
•	ice skating
•	Ice skating rink
•	-Ice skating rink
•	I'd love to see an outdoor concert series / outdoor movie night targeted to families. The concerts at the library and senior center frequently target children or seniors, no in between.
•	Improve Eagle Lake. This should be a choice for families especially if rec Dept pool busy.
•	Improved waste management services
•	Independent living facility
•	Indoor pool
•	Indoor pool with dedicated adult hours and classes (water aerobics)
•	Indoor pool with dedicated adult swim hours
•	indoor pool. indoor track community garden spaces greatly expanded
•	Indoor Rec
•	Indoor recreation complex Nice town beach



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

- indoor recreation for kids and teens
- indoor recreational area
- Indoor recreational space
- Indoor sports facilities, where basketball tournaments, flag football etc could be held
- Indoor swimming pool
- Indoor swimming pool
- Indoor rec. youth programs that are not sports. LEGO, theatre, music etc
- Internet access (Charter alternative)
- Internet/Cable service
- its ok
- kayak rentals, unless they do and I do not know about it
- Large appliance pick-up; additional services to clear sidewalks
- Leaf collection
- Leaf pick up
- Leash-free dog parks and trails / ponds
- Less traffic on 122A
- Local Energy Committee to guide town decision making on energy and conservation matters
- Longer before school care in the morning. If the town could start the program at 7 or 715 it would be a game changer and make life a lot easier for those that commute to work.
- Lower property taxes
- Maintain Eagle Lake Rec area
- Marked bicycle lanes on major roadways. Better communication before and after town & committee meetings. Some committees do not provide well documented meeting minutes. Better communication about things like this survey. It was not obvious on the website, yet is extremely important. I heard about it only from a friend, who heard from a friend.
- Maybe a new DPW facility.
- More accessible and up to date playgrounds not attached to a school
- More athletic facilities such as futsal courts
- More athletic fields
- More athletic fields.
- More childcare options (HoldenRec is very limited number), More indoor sport facilities, access to swimming/canoeing, racquetball, update to the playground at Dawson Rec area
- More classes for senior citizens
- More community based gatherings/festivals
- More comprehensive Historical guide on town website, including maps of "Old Holden" through the years.



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

More current email updates on what is happening in Holden- construction, business, programs, etc. More development of sidewalks! Roads are twisty and dangerous. More dog walking Parks. Dog friendly swimming locations. More lenient off leash dog policy at Trout Brook. More information about what parks are available to residents. More focus on maintaining the "current character". School grounds and roadways are not often maintained to the full potential. A solution to the common answer of its the school district or state highways responsibility needs to be resolved because we are not seeing the results currently More for teens. Skate park, teen center or other sports facility. More indoor sports and/or swimming facility for the long winters! More inside recreational facilities More internet options (fios) More natural gas access. More open space/fields that are accessible by the public with parking available (maybe using the new property in back of the new DPW?) Also, Eagle Lake needs new sand and weed control. It really has been neglected. More open spaces and areas to walk with dogs and ride horses. More recreation areas for sporting activities. Librarians in the public school system! More recreational space for youth. More sidewalks on busy narrow roadways. Annual leaf collection More sidewalks on lower Main St More state & federal agencies-SSA, DMV, VA more than one high speed Internet service option bicycle lanes on roads more sidewalks More things for children. More town events, festivals, etc. More town sewer would be helpful More transportation options More usable open water and more hiking trails More year round turf athletic fields for sports like soccer, field hockey, lacrosse and Flag Football Municipal services are adequate. Music - all year



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

_	
•	N/a
•	NA
•	NA
•	NA
•	Natural gas
•	Natural gas, solar electricity
•	Natural gas expansion into the maze. Fast way (app, facebook, etc?) to report pot-holes or damage to public property/parks/etc.
•	negotiation of compatible internet service providers.
•	New roads that improve infrastructure and people going to and leaving Holden
•	Night senior classes at senior center some seniors still working
•	Nine
•	no comment
•	no sure-would have to think on that
•	Non-destructive snow plowing Possible leaf collection
•	none
•	None Already do too much People need to be more independant None that I can think of offhand.
	None that I can think of official and a second se
	not much
	Not nearly enough high quality athletic fields, basketball courts and more high quality playgrounds
	Not sure
	Not sure
	Not sure
	not sure if "sidewalks" comes under facilities, but we need more
	Nothing
	nothing new needed
Ľ	nothing new needed



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

- off leash dog park or trails
- Off-leash dog spaces
- ok
- Old electronics pick up
- Online bill pay that is easier
- Online bill pay without a fee
- Open space for dogs. Town run and maintained parks/playground that are in good shape and updated.
- Outdoor hockey rink
- Own the cable company
- pick up leaves that homeowners rake to the street
- Playgrounds, especially tot lots.
- public transportation
- public transportation
- **Public Transportation**
- Public transportation
- Put a list of specifically what items are recyclable for trash pick up. vs. what items are trash
- Recycling every week
- Repair of curbs destroyed by snowplows
- Report a problem app

Road improvement. Also, I live on a private street, here for 40 years. I pay same taxes as those that live on paved roads. The sewers that were installed made the road much worse and it would be very beneficial to the residents on this road if the town would be willing to fill in a few of the deep holes with excess ,material that may be available. Would have never bought this house if I had known the road would NEVER get any help. Unfortunately I was very young and believed the RE agent that the road would become public! We pay our fair share of taxes and a little help would be so appreciated. After all, Worcester plows us out as a courtesy even though most of the road is in Worcester and also considered private! It would not take much to fill a few holes which are in front of just 6 homes that are in Holden. Thank you. Anything anyone can do will be most appreciated!!

- Save Eagle Lake!
- School librarians
- School Transportation
- Seldom uses town facilities
- sewer for all. unfair to have areas left out.



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

- Side walks A Senior Center that knows, understands and is responsive to the needs of a growing elder population Traffic control/diversion suggested decades ago Sidewalk on Highland St (rt 31) down to at least Manning St sidewalks in common walking areas Sidewalks on south main st. Bike lane on main st. sidewalks on south main street single stream recycling or recycling every week; I generate half the trash in comparison to what I recycle Skate park for the kids skate park for the kids would be great; also PLEASE do something to maintain the water quality in Eagle Lake and Chaffins pond before we lose them to eutrophication Skate park is needed. Skateboard park Skatepark Solar Solar energy/facilities rebates for replacement. Solar farm Solar Power and make the beach at Eagle Lake more swimmable and nicer for families. Solar, competition high speed Internet, Splash pad **Sports Complex** Streets that can handle town traffic Taxi Bus Teen/Youth rec, off-leash dog area
 - the dpw which will be a major drain on taxes paid by every citizen in Holden / Jefferson should be required to plow EVERY road public and private, if for nothing else other than PUBLIC (citizen) safety. including ALL of Hilltop ave. that was plowed in the past and is not plowed now,
 - The town does a good job of providing services and facilities. If there are enough artists in town, an open studio or other arts or arts and crafts event would be a good addition and might attract people from out of town.
 - The town needs an app for smart phones on which we can pay bills and follow events and recreation areas, etc.



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

• The town needs more recreational fields with lights so that youth sports can be played after dark. The Little League fields at the CRA are the only ones I am aware of with lights. I am on the Board of Directors of Wachusett Flag Football. We use the Dawson and Mayo school fields. I would love it if our season could go a few more weeks in the fall, but the reality is that once we turn back the clocks the first weekend of November, there is nowhere for teams to practice in the evening because it gets dark at 4:30pm, and there are no lighted fields available to us. So, our season has to end around Halloween unfortunately, when there is definitely demand to go a few weeks longer. The town would also benefit from an indoor recreation facility like Bancroft built for indoor soccer, deck hockey, basketball, etc to offer more winter options when the weather is bad.
 The water and electric bills should be able to be budgeted for the year, to have a more equal monthly payment. Also I would like to see natural gas service available throughout the town.
 There seems to be a complete and total disregard for handicap access and programs the elderly and handicap can enjoy. If they exist they are not publicized.
 They need a sanitation pick up of big items without charging once a month or by appointment To be more for the people Town cable and internet (like Shrewsbury)
 Town cable/ internet like Shrewsbury MA. Recycling every week. Town common / gathering area by town hall not senior center Town history, information about parks and trails
 Town indoor rec center with various programs and free play times as well. Town owned internet service similar to Shrewsbury Town recreation facility's
 Town wide events. Town-sponsored recreational equipment rental (ie, canoes, kayaks, bikes) townwide sewerage Toeffice extends
Traffic control Traffic management
Transportation Transportation Transportation
 Transportation Transportation for those who can no longer drive. Elder vans very limited as to where they will go.



Q24 What municipal services or facilities do you feel the town needs but does not currently provide?

•	Transportation such as bus service
•	Trash and recycling in condos
•	Trash drop off site
•	Unsure
•	unsure
•	Unsure
•	Updated DPW facilities
•	We need a dump. Or curbside free pick up. We also need leaf pick up (bags) in the fall. Web access
•	Weekly recycling pick up
•	weekly recycling pick up instead of every other week
•	Weekly recycling pick up, leaf collection pick up.
•	Weekly yard waste site
•	Wifi
•	Winter swimming
•	yard waste pick up, dog park
•	Yard waste removal!!! Moving from VA, where this was prevalent, it's SO hard to believe that a rural town such as this doesn't offer a sensible option here (and no, borrowing a truck, loading it, and running the waste to the local brush pile once a month is NOT a sensible option). This may not be a problem for residents on larger lots, as it isn't problematic to start a compost pile on 1+ acre. But for those of us downtown, there's simply no space. A yard waste removal program, paid for by participants, really should be a consideration.
•	Yard waste/leave pickup like Worcester does
•	Year round brush and lawn dumping.
•	youth activity center
•	Youth Center
•	Youth center
•	Youth center or recreation center for school aged children.
•	Youth classes that do not interfere with school schedules that can teach kids S.T.E.A.M., sport or dance classes that only last a couple of weeks at a time. Classes that families can take together.



Q25 What would you improve about the library?

I haven't been Unfortunately in the digital age my book needs are met online More events in the children's room More current construction and landscape periodicals (I.e. this old house" ? A better children's story time and a better play area (West Boylston has a great program so more like that). More audio books for adults. A media room with some newer equipment, computers, televisions, and media access. Add more evening/weekend program/events for families who have to work. Additional computers and lessons for the residents that need the help! Allow the book drops to be accessible during open hours. Moms with young children sometimes have young kids/babies who fall asleep in the car, making it difficult to go in to return items. Attitude of librarians Baby activities were difficult to access. (Don't happen in summer, limited spots for lapsit) Be OPEN more often! better "publicity" for the services the library already provides e.g. the entire Mars library, the discount coupons the library can provide, the special events at the library, etc. Better children's programs for summertime. Better children's area Better children's programs, similar to that of Beaman Library in West Boylston. Better computer access Better hours and use of book drop outside of library. If books are dropped off the day they are due they count as late because they are not counted until the next day. Sometimes it is difficult to go inside the library with a sleeping child for example, but you have to or you will get a late fine. Better income tax form/booklet availability Better lighting for visually impaired in the newspaper room Better publication of events. better selection for online availability Better space for the kids (difficult to get into children groups such as lapsit). More activities for children. Better lounge space for reading. Bigger and better area for children. Example: West Boylston library **Book Cellar hours**

Answered: 339 Skipped: 640



Q25 What would you improve about the library?

•	book mobile Books for download
•	Bring back Jane Dutton"s cheerful tone. Even her remonstrances were graceful and charming Budget increase/more programs
•	Cards expire and must be renewed in person - I use online service for ebooks all the time but have to stop and find time for a trip in every couple of years. Why not renew online or have a longer card life?
•	Cell phone App for reserving/locating materials that you could pick up upon arrival. Change the entrance and make it more inviting.
•	Changing table in upstairs bathroom Children's Room
•	Children's services! Surely you know that many families go to the West Boylston Library because Holden's library cannot meet our needs.
•	Collaborate more with elementary schools (as the schools don't have a vast collection of decent books or librarians)
•	computer access
•	Continue with community programs
•	Cozy chairs placed strategically.
•	Discount tickets
•	Do not use
•	Don't use
•	don't know
•	Don't use the library so no comments on how to improve.
•	ease of borrowing online books.
•	ease of use (i.e. communication regarding the expiration of one's library card) Easier use online
•	Enable family membership, sharing s single library account for checking out and tracking books. expand
•	Expand hours and offer more children's programming.



Q25 What would you improve about the library?

Expand technology access and services for teens and young adults	
Extended hours	
Flooring could be updated, is very worn.	
Friendliness	
Friendliness of some of the staff.	
Fun classes for adults, ie: painting, music, crafts, in the evening	
Funding, but they do a wonderful job with little.	
good as is	
Good shape. Maybe more computer spaces, classes for technology, etc.	
have authors come to speak	
Have extended evening and Saturday hours.	
Have rentable meeting space, more community events.	
having a wider selection of books; more topics/sections in library & more large print books	
Hours	
Hours	
Hours	
Hours	
Hours - till 7pm for working parents	
Hours and accessibility for working families	
Hours of children events are only for stay-at-home parents, could offer some outside of the working day.	,
Hours of operation	
Hours of operation?	
I do not know	
I don't use it enough	
I feel that the library is very good	



Q25 What would you improve about the library?

- I like it the way it is
- I love the library! More funding for programs and books. Borrow I bicycle orogram.
- I love the library. I only wish they had more money for more books and services.
- I think it works pretty well as is.
- I think the Gale free is awesome.
- I think the library is fine.
- I think the library is the best thing about this town
- I think they need to put romance books in there won section. In the YA section here should be a YA romance section.
- I would add STEM resources and programs. A 3D printer would be a great fit. It would expose kids to STEM topics early and allow locals to work on personal projects.
- I would first like to understand their budget increases before considering improvements.
- I would like to borrow books longer than it does now!
- I would like to see the Library purchase more relevant material, I am always waititng on books from other libraries. Especially new Releases.
- I would offer more things to rent and more options for passes that travel further than a few miles from the location.
- I would utilize the magazine area better.
- if this isn't done already, the book cellar if book not sold in X time, let it go
- Improve the Wi-Fi access for cellular devices.
- Increase hours most interested in early morning hours.
- Increase size
- increased town funding
- It could be more welcoming.
- it is great
- It is perfect
- It is sufficient.
- it needs more publicity about the "newer" ways to use the library such as borrowing on-line books.
- It should be open on Sundays! That's when people are free.
- It's excellent
- It's great
- Just moved here in Oct haven't used the library but I plan to use the library for my grad courses. I think good internet access and quiet study spaces are important, as well as conf. rooms for group meetings/projects. Also I think it is important to have programs for children and seniors. It is amazing how many people utilize the library when it is adequate and functional.
- Kids programming evenings and weekends
- Larger children's area-- more similar to the one at West Boylston's Beaman Library.
- Less fees. West Boylston doesn't charge fees. I stop going when I forget to return books



Q25 What would you improve about the library? library excellent Library is almost perfect. Library is excellent and works well for all. Would love more staff so historical resources could be available more often. Librarv is fine Library is great! Library is very good. I'd add more outreach to the younger generation that reads less. like it just the way it is, sometimes the librarien have an attude. Longer hours Longer operating hours and more story time activities for children. longer times for books Love it Love the library as it is! Love the library. When kids were young went weekly. mailings to inform residents about what is being offered. Make it larger and more modern Make it more friendly and modern add fun programs Make the library a fun place for kids. The children's section is lacking. Maybe expand the operating hours Maybe more programming for seniors?? modernization More activities for children and families. More activities for children. Love the summer concerts! More activities. More and varied activities or services for older school aged children. More author visits for adult readers More books More books More books! More children events during the summer Children groups with times to accommodate those that work. More children's books more comfortable chairs More communication about online services More computers? Haven't been into the library since I was a kid (I'm now 33) More current books More digital content

More ebooks More hours for book cellar



Q25 What would you improve about the library?

- more evening hours for programming (even if the entire building is not open); more programs for all ages tweens especially seem left out (can library & recreation partner to do things like STEAM or cooking? Lego/robotics club? etc?) more evening hours. open on Sunday. More evening programs More events More events (talks and such), modernize inside a bit to appeal to millennial generation, maybe coffee bar would be fun. More events for kids More events for small children. More events for teens More floor space Cafe More funding More funding More funding More graphic novels for kids 10 to 14 year olds. More Handicap parking. More help with card file More hours More hours More hours and delivery service, more meeting spaces more hours available More hours I suppose. A Dropbox in another part of town would be nice, sometimes I don't want to deal with driving all the way up 122 just to return a book more hours on the weekend. and check out of books in the children's area More hours open, better publicity of events More info about what is available on the second floor and the basement. More kid/toddler drop in activities More kids activities on weekends More kids programs on weekends
- More online loan options
- more parking
- More Parking
- More pleasant interactions with users especially in the book return
- More programming for children, improved appearance of interior of library as well as grounds and wall surrounding library.



Q25 What would you improve about the library?

 More programming for kids. The west boylston children's library offers so many more "centers" we often go there and not Holden. More passes to local attractions at discount prices More programs for children and teens. more programs for youth and adults more public programs - movies, music, readings More reading space
 More reasonable policies, friendlier staff. It's just not a pleasant place to gonever been a nice feeling in there except for the kids' room where the staff is helpful and friendly. More recent books More resources More staff, bigger program room More weekend hours
 More/Better Kids Programs. We use the West Boylston Library because of their childrens programs. More/better selection of books More/longer hours
My kids are toddlers so it works for us now. But I'm certain their needs will increase and I hope it keeps up with them.
n.a
N/A
N/A
N/A
 n/a N/A
N/A
N/A The Library is great. We like the Book Cellar.
NA
NA
NA
Noneexcellent
Not a thing
Not much - this is one of our favorite places in town. The staff is so nice and accommodating.
Not much, it's a very nice library.
Not realistic, but the exterior. Gorgeous original stone building with 70's era add-on that looks like medical offices.
Not sure
Not sure.



Q25 What would you improve about the library?

Nothing
Nothing

- Nothing
- NothingNothing
- Nothing
 Nothing
- Nothing
- Nothing
- Nothing
- Nothing

- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- nothing
- nothing really
- Nothing to improve
- Nothing!
- Nothing, I love the library
- Nothing, it is AWESOME
- nothing, it's fine the way it is
- Nothing, it's good as is.
- Nothing, outdated because of the internet.
- Nothing, very satisfied
- · Nothing, we really love our library here.
- Nothing.
- Nothing.
- Nothing. Great library!
- Nothing. Libraries are obsolete from a research and document perspective. They are effective as community gathering locations; especially for kids.
- Nothing. I love it, the staff are wonderful
- Nothing. It's perfect.
- Nothing. Maybe more events?
- offer more classes for adults (self-improvement, etc.)



Q25 What would you improve about the library?

•	ok
•	OK as is
•	Open Monday nights
•	Open on Sunday
•	Open on Sundays; more adult fiction selection
•	OPEN SUNDAYS!!! more story times, more summer events maybe, but I love what the library does. Our library is terrific outdoor book drop!!!
•	Outside book drop during open hours for moms with young kids. Bigger book drop that isn't always full. It's is really hard to get back numerous times and get inside with children. Outside drop off during business hours. More onsite parking parking
•	Parking Parking
	Parking parking
•	parking
•	Parking
•	Parking space
•	parking, hours and days open
•	Parking,,, better access to historical town information
•	Private study carals are needed
•	Provide it with more funding to continue its good work
•	Provisions for searching the library's resources from off site locations, e.g. home computer. Purchasing of new books
•	Put it all on one floor, stop trying to save the past.
•	seems adequate
•	Seldom uses library
	Selection, events
	Slightly longer hours Small for the size of town. Enhanced children's section.
•	Summer programs for children
•	Sunday hours
•	Sunday hours
•	Sunday hours would be great



Q25 What would you improve about the library?

Technology

Telescope borrowing option like surrounding towns libraries have. More community gatherings such as the knitting and meditation groups.

The bulletin board at entrance should be available for community events like it was previously.

The children's room could do so much more. More events, more toys/games, etc. We use the library a lot but Gale children's library doesn't hold a candle to the West Boylston Library Children's room. Also, Gale needs to be renovated.

The downstairs/basement area is not inviting. The atmosphere is stale. Some remodeling to update and create a comfortable and more cheerful reading/researching space would be a big improvement. The hours.

The library could use more weekend hours and more staff to cover those additional hours. A maker space could be a welcome addition.

- The Library does not need any improvements
- The library is awesome
- The library is exceptionally good.
- The library is fantastic.
- The library is great!
- The library is perfect!
- The staff isn't the friendliest
- The stairs leading to the children's room too steep!
- There is nothing I would change about the library.
- They do a great job.
- They never seem to have the books I am looking for but I can have them sent over from other libraries so it's not that big of a deal.
- Times; open longer, later in the day.
- To be able to check out books in the Children's Area. To reserve books online and pick them up at the library. To offer story time for smaller children in the afternoon on certain days instead of only in the mornings.
- Update the inside
- We have the best library!!

We love the library. The only think I can think of to improve is having it open for a few hours on Sunday.

- We love the library. It would be great to have more programs for teens/young adults.
- Weekend Hours
- West Boylston library (children's area) is 1000 times better. They have more play based social programs, there is more for the children and it's just a more pleasant surrounding. I love our librarians but really wished we offered more like WB.



Q25 What would you improve about the library?

- With the growth of the town, it's time to think about expanding the library again--perhaps with a branch in e.g. Chaffins.
- Would like a discussion of current events so we have a chance to listen to one another in the community
- Would like it to be more like a library....quieter :)
- Zero



Q26: On a scale of 1 to 3, please rate your familiarity with	275th Celebration Committee Agricultural Commission Board of Assessors	
what the following Boards and Committees purposes and	Board of Health	
functions are:	Board of Selectmen	
	Cable Advisory Committee Community Garden Committee	
	Council on Aging	
	Cultural Council	
Department of I	Public Works Facility Committee	
	Eagle Lake Committee	
Econ	omic Development Commission	
Educa	tion Options Review Committee	
Help at H.O.M.E. (Holden O		
	Memorial Day Parade Committee	
	view School Building Committee	
Municipa	I Electric Power Advisory Board	
	Planning Board	
Trustees of Damon Memorial Library		
	Veterans Advisory Committee	
Answered: 814	Zoning Board of Appeals	
		0 0.2 0.4 0.6 0.8 1 1.2 1.4 1.6 1.8 2

Weighted Average

Answered: 814 Skipped: 165

Q26: On a scale of 1 to 3, please rate your familiarity with what the following Boards and Committees purposes and functions are:

	1	2	3	TOTAL	WEIGHTED
975th Colobration Committee	70.000	40 5/01	2.47%		AVERAGE
275th Celebration Committee	78.99% 639	18.54% 150	2.47%	809	1.23
Agricultural Commission	75.71% 611	20.82% 168	3.47% 28	807	1.28
Board of Assessors	49.50% 400	47.03% 380	3.47% 28	808	1.54
Board of Health	52.97% 428	43.19% 349	3.84% 31	808	1.51
Board of Selectmen	28.25% 228	55.02% 444	16.73% 135	807	1.88
Cable Advisory Committee	80.20% 648	16.71% 135	3.09% 25	808	1.23
Community Garden Committee	73.66% 593	21.61% 174	4.72% 38	805	1.31
Conservation Commission	60.84% 491	33.21% 268	5.95% 48	807	1.45
Council on Aging	61.32% 493	33.96% 273	4.73% 38	804	1.43
Cultural Council	81.74% 658	16.40% 132	1.86% 15	805	1.20
Department of Public Works Facility Committee	57.29% 460	36.61% 294	6.10% 49	803	1.49
Eagle Lake Committee	55.53% 447	31.68% 255	12.80% 103	805	1.57
Economic Development Commission	77.02% 620	20.75% 167	2.24% 18	805	1.25
Education Options Review Committee	79.18% 639	16.60% 134	4.21% 34	807	1.25
Finance Committee	50.68% 407	39.60% 318	9.71% 78	803	1.59
Help at H.O.M.E. (Holden Outreach Managing Emergencies)	69.27% 559	26.64% 215	4.09% 33	807	1.35
Historical Commission	62.06% 499	34.70% 279	3.23% 26	804	1.41
Historic District Committee	68.53% 551	28.48% 229	2.99% 24	804	1.34
Housing Authority	70.35% 567	27.05% 218	2.61% 21	806	1.32
Infrastructure Investment Fund	80.47% 647	16.17% 130	3.36% 27	804	1.23
Memorial Day Parade Committee	58.19% 469	37.72% 304	4.09% 33	806	1.46
Mountview School Building Committee	50.00% 1	0.00% 0	50.00% 1	2	2.00
Municipal Electric Power Advisory Board	71.34% 575	24.81% 200	3.85% 31	806	1.33
Planning Board	52.86% 425	41.42% 333	5.72% 46	804	1.53
Recreation Committee	58.14% 468	36.40% 293	5.47% 44	805	1.47
Trustees of Damon Memorial Library	69.39% 560	26.77% 216	3.84% 31	807	1.34
Veterans Advisory Committee	79.23% 637	17.79% 143	2.99% 24	804	1.24
Water/Sewer Advisory Board	69.23% 558	27.30% 220	3.47% 28	806	1.34
Winter Festival Committee	75.40% 607	20.87% 168	3.73% 30	805	1.28
Zoning Board of Appeals	58.08% 467	36.82% 296	5.10% 41	804	1.47

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Q27: On a scale of 1 to 3, please	Accounting		
rate your familiarity with what the	Animal Control		
following Town services or	Assessor		
departments' purpose and functions are:	Building Department		
Tunctions are.	Conservation Department		
	Department of Public Works		
	Emergency Management		
	Fire Department		
	Health Department		
H	olden Community Television		
	Holden Housing Authority		
H	olden Community Television		
	Holden Housing Authority		
	Information Technology		
	Library		
	Light Department		
Plann	ning and Development Office		
	Police Department		
	Recreation Department		
	School Department		
Senic	or Services/Council on Aging		
	Town Clerk		
	Town Manager		
т	own Treasurer/Tax Collector		
	Trash and Recycling		
	Veteran's Agent		
	Water and Sewer Division		
Zoni	ng/Zoning Board of Appeals		
swered: 815		0 1 2	3

Answered: 815 Skipped: 164

Weighted Average

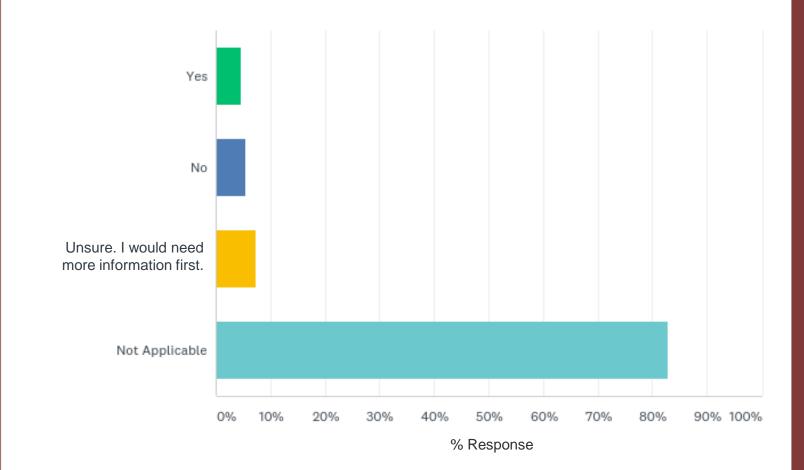
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Q27: On a scale of 1 to 3, please rate your familiarity with what the following Town services or departments' purpose and functions are:

	1	2	3	TOTAL	WEIGHTED AVERAGE
Accounting	60.32% 485	36.82% 296	2.86% 23	804	1.43
Animal Control	38.07% 308	57.35% 464	4.57% 37	809	1.67
Assessor	37.36% 300	57.41% 461	5.23% 42	803	1.68
Building Department	47.26% 380	47.64% 383	5.10% 41	804	1.58
Conservation Department	53.25% 426	41.88% 335	4.88% 39	800	1.52
Department of Public Works	27.02% 217	60.52% 486	12.45% 100	803	1.85
Emergency Management	45.76% 367	47.38% 380	6.86% 55	802	1.61
Fire Department	19.43% 156	65.38% 525	15.19% 122	803	1.96
Health Department	50.56% 404	45.81% 366	3.63% 29	799	1.53
Holden Community Television	62.84% 504	32.92% 264	4.24% 34	802	1.41
Holden Housing Authority	66.67% 536	30.60% 246	2.74% 22	804	1.36
Holden Community Television	65.70% 521	29.89% 237	4.41% 35	793	1.39
Holden Housing Authority	67.09% 532	30.39% 241	2.52% 20	793	1.35
Information Technology	76.78% 615	20.85% 167	2.37% 19	801	1.26
Library	15.92% 128	60.20% 484	23.88% 192	804	2.08
Light Department	21.17% 170	64.13% 515	14.69% 118	803	1.94
Planning and Development Office	59.97% 478	35.13% 280	4.89% 39	797	1.45
Police Department	16.54% 133	64.30% 517	19.15% 154	804	2.03
Recreation Department	28.38% 227	55.63% 445	16.00% 128	800	1.88
School Department	24.16% 194	55.17% 443	20.67% 166	803	1.97
Senior Services/Council on Aging	50.75% 408	43.03% 346	6.22% 50	804	1.55
Town Clerk	36.80% 294	55.32% 442	7.88% 63	799	1.71
Town Manager	39.10% 312	52.01% 415	8.90% 71	798	1.70
Town Treasurer/Tax Collector	35.23% 279	58.84% 466	5.93% 47	792	1.71
Trash and Recycling	19.27% 154	65.58% 524	15.14% 121	799	1.96
Veteran's Agent	73.53% 586	23.71% 189	2.76% 22	797	1.29
Water and Sewer Division	43.38% 347	51.25% 410	5.38% 43	800	1.62
Zoning/Zoning Board of Appeals	50.94% 406	44.29% 353	4.77% 38	797	1.54



Q28: For private well users, if Town water became available in your neighborhood would you ever consider connecting?



Answered: 766 Skipped: 213

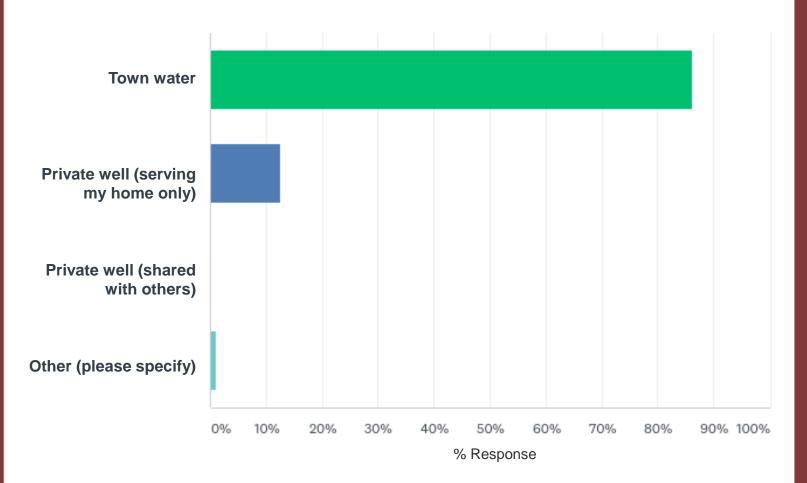


Q28: For private well users, if Town water became available in your neighborhood would you ever consider connecting?

ANSWER CHOICES	RESPONSES	
Yes	4.57%	35
No	5.35%	41
Unsure. I would need more information first.	7.31%	56
Not Applicable	82.77%	634
TOTAL		766



Q29: Where do you get your water?



Answered: 814 Skipped: 165



Q29: Where do you get your water?

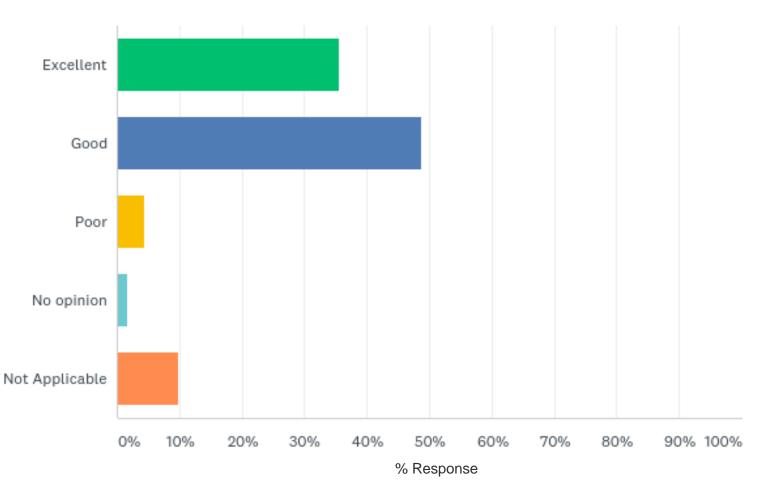
ANSWER CHOICES	RESPONSES	
Town water	86.12%	701
Private well (serving my home only)	12.65%	103
Private well (shared with others)	0.12%	1
Other (please specify)	1.11%	9
TOTAL		814



Q29: Where do you get your water?

- 8u78oo
- A
- Both town and well
- I must purchase my drinking water because sodium levels in public drinking water are too high for my health.
- live in abutting town
- Probably owned by Worcester
- unsure of where the Reserve
- Up until 1-1/2 months ago, a private well serving my home only. Now town water
- We use town water and a private well. Right now the well is only hooked up to the sprinkler system





Q30: For Town water users, please rate your satisfaction

Answered: 789 Skipped: 190

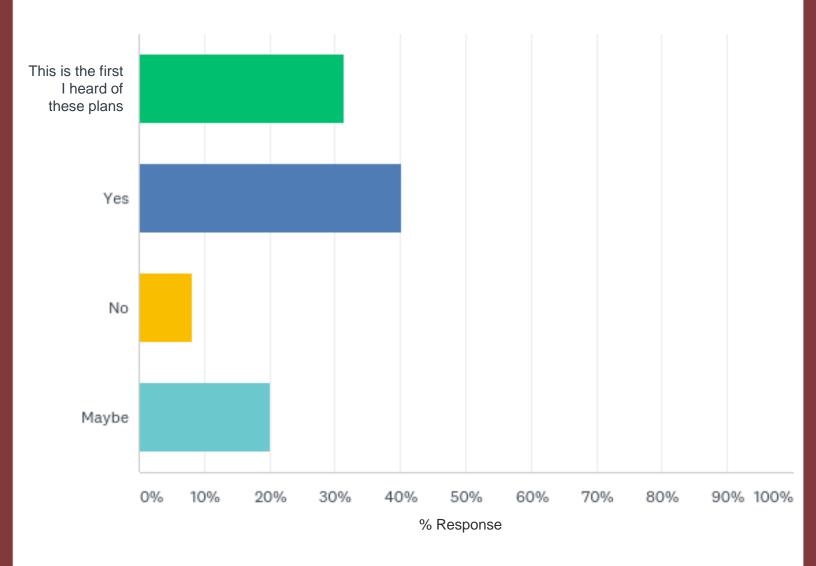


Q30: For Town water users, please rate your satisfaction

ANSWER CHOICES	RESPONSES	
Excellent	35.49%	280
Good	48.67%	384
Poor	4.44%	35
No opinion	1.65%	13
Not Applicable	9.76%	77
TOTAL		789



Q31: Would you support the town's efforts to build a new DPW Facility at 18 Industrial Way?



Answered: 826 Skipped: 153



Q31: Would you support the town's efforts to build a new DPW Facility at 18 Industrial Way?

ANSWER CHOICES	RESPONSES	
This is the first I heard of these plans	31.48%	260
Yes	40.19%	332
No	8.23%	68
Maybe	20.10%	166
TOTAL		826



Town Sewer Private Septic (serving my home only) **Private** Septic (shared with others) Other (please specify) 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100% % Response

Q32: How is your home served for waste treatment?

Answered: 823 Skipped: 156



Q32: How is your home served for waste treatment?

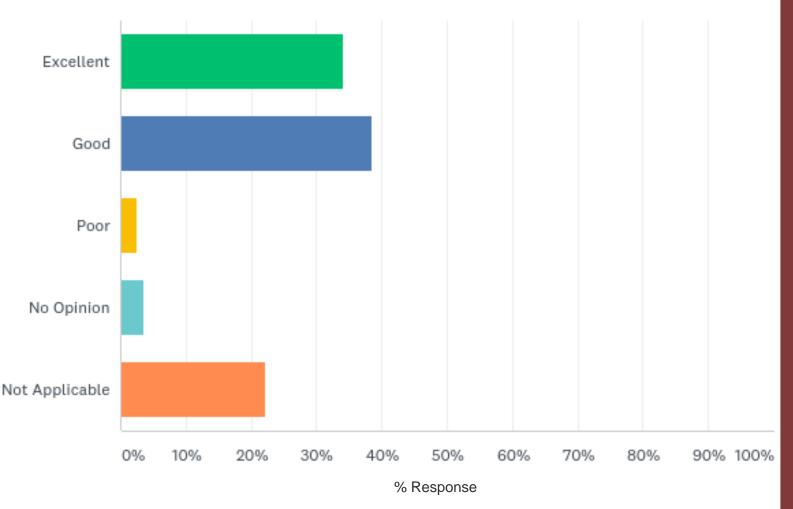
ANSWER CHOICES	RESPONSES	
Town Sewer	72.78%	599
Private Septic (serving my home only)	26.12%	215
Private Septic (shared with others)	0.24%	2
Other (please specify)	0.85%	7
TOTAL		823



Q32: How is your home served for waste treatment?

- |
- I live in checker? berry village
- live in abutting town
- Live in townhouse, pay for own trash and recycling
- M
- Up until 1-1/2 months ago, private septic serving my home only. Now town sewer
- Why has it become so expensive?





Q33: For Town sewer users, please rate your satisfaction

Answered: 778 Skipped: 201

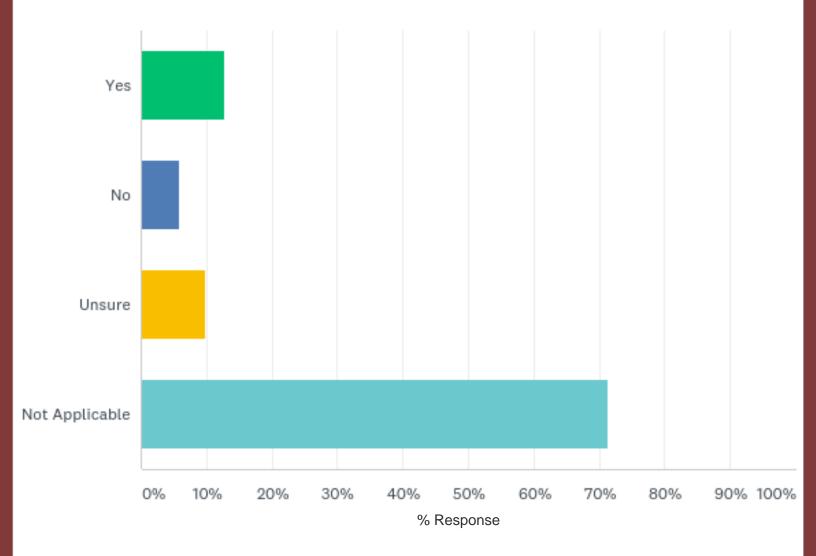


Q33: For Town sewer users, please rate your satisfaction

ANSWER CHOICES	RESPONSES	
Excellent	34.19%	266
Good	38.43%	299
Poor	2.44%	19
No Opinion	3.47%	27
Not Applicable	22.11%	172
Total Respondents: 778		

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Q34: For private septic users, if Town sewer became available in your neighborhood, would you ever consider connecting?



Answered: 756 Skipped: 223

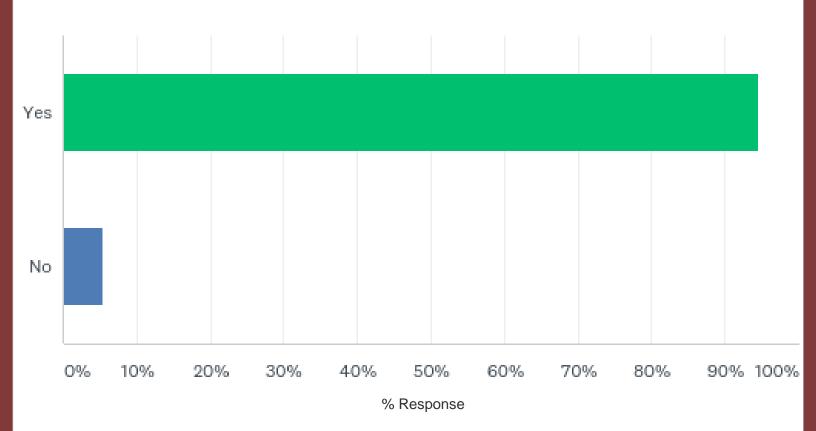


Q34: For private septic users, if Town sewer became available in your neighborhood, would you ever consider connecting?

ANSWER CHOICES	RESPONSES	
Yes	12.83%	97
No	5.95%	45
Unsure	9.79%	74
Not Applicable	71.43%	540
TOTAL		756



Q35: Are you aware that the Wachusett Regional Recycling Center is available for use?



Answered: 823 Skipped: 156

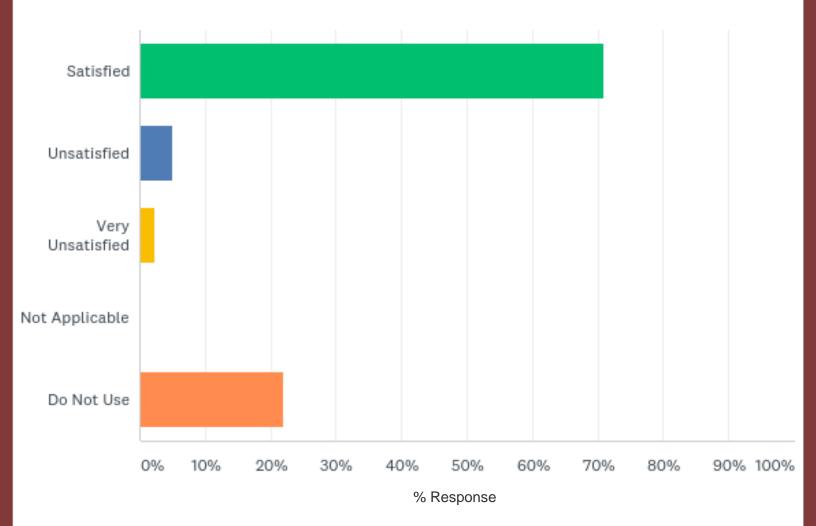


Q35: Are you aware that the Wachusett Regional Recycling Center is available for use?

ANSWER CHOICES	RESPONSES	
Yes	94.65%	779
No	5.35%	44
TOTAL		823



Q36: For recycling center users, please rate your satisfaction



Answered: 817 Skipped: 162

MUNICIPAL FACILITIES & SERVICES



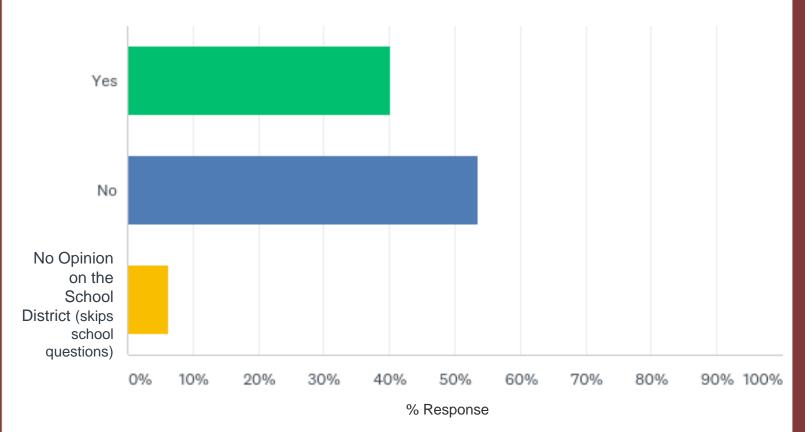
Q36: For recycling center users, please rate your satisfaction

ANSWER CHOICES	RESPONSES	
Satisfied	70.87%	579
Unsatisfied	5.02%	41
Very Unsatisfied	2.20%	18
Not Applicable	0.00%	0
Do Not Use	21.91%	179
TOTAL		817

MUNICIPAL FACILITIES & SERVICES



Q37: Do you currently have children enrolled in the Wachusett Regional School District?



Answered: 821 Skipped: 158



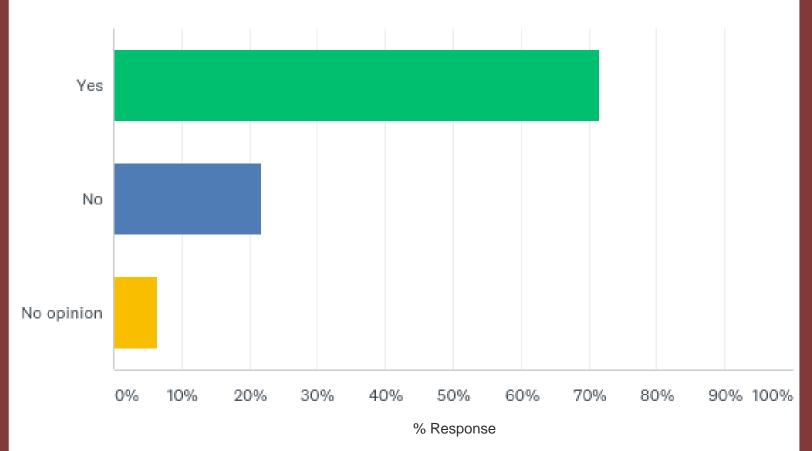
Q37: Do you currently have children enrolled in the Wachusett Regional School District?

ANSWER CHOICES	RESPONSES	
Yes	40.07%	329
No	53.59%	440
No Opinion on the School District (skips school questions)	6.33%	52
TOTAL		821





Q38: Did the quality of the Wachusett Regional School District factor into your decision to live in Holden?



Answered: 783 Skipped: 196





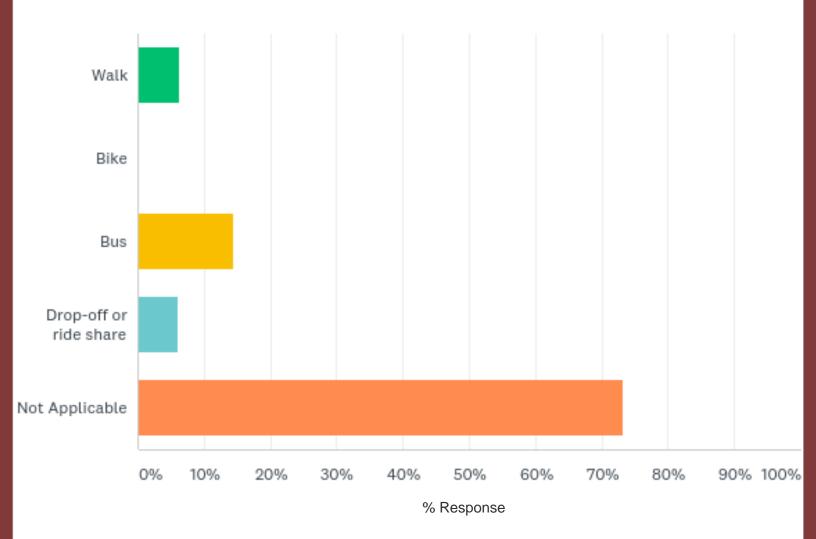
Q38: Did the quality of the Wachusett Regional School District factor into your decision to live in Holden?

ANSWER CHOICES	RESPONSES	
Yes	71.65%	561
No	21.84%	171
No opinion	6.51%	51
TOTAL		783





Q39: If your child(ren) live within 1.5 miles of the Davis Hill, Mayo, or Dawson Elementary School, do they...



SCHOOLS

Answered: 760 Skipped: 219



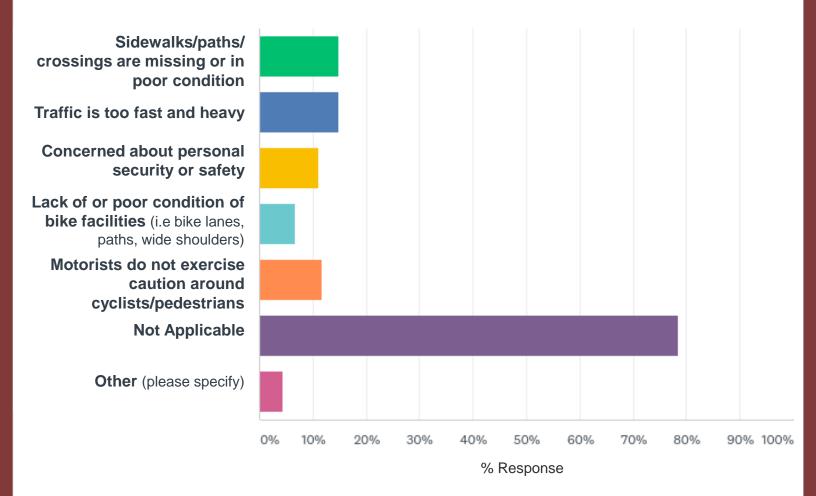
Q39: If your child(ren) live within 1.5 miles of the Davis Hill, Mayo, or Dawson Elementary School, do they...

ANSWER CHOICES	RESPONSES	
Walk	6.32%	48
Bike	0.13%	1
Bus	14.34%	109
Drop-off or ride share	6.05%	46
Not Applicable	73.16%	556
TOTAL		760





Q40: If your child(ren) live within 1.5 miles of Davis Hill, Mayo, or Dawson and do not walk or bike to school, why not? Check all that apply.



Answered: 739 Skipped: 240





Q40: If your child(ren) live within 1.5 miles of Davis Hill, Mayo, or Dawson and do not walk or bike to school, why not? Check all that apply.

ANSWER CHOICES	RESPON	ISES
Sidewalks/paths/crossings are missing or in poor condition	14.75%	109
Traffic is too fast and heavy	14.75%	109
Concerned about personal security or safety	11.10%	82
Lack of or poor condition of bike facilities (i.e bike lanes, paths, wide shoulders)	6.63%	49
Motorists do not exercise caution around cyclists/pedestrians	11.77%	87
Not Applicable	78.35%	579
Other (please specify)	4.47%	33
Total Respondents: 739		





Q40: If your child(ren) live within 1.5 miles of Davis Hill, Mayo, or Dawson and do not walk or bike to school, why not? Check all that apply.

Age of children Before / After School Program both attend Thomas Prince in Princeton Child did not go to Davis Hill, but walks and rides bike to Davis for recreation. Children in elementary school too young to walk safely Drop off is convenient for my schedule Holden's busy roads are in need of traffic calming and sidewalks. The traffic volume is far too high for Holden's current roadways. I actually think we do live within 1.5 and yet my kid gets a bus. Now that I'm thinking about it, I do thinks it's because of lack of sidewalks, but barely!!! I think Holden does SO well with providing safe walking spaces. I'm an educator who works in multiple different towns. Holden is way better than most. I no longer have children living at home. My children rode the bus. Up until 1-1/2 months ago I lived on Wachusett St. and traffic was terrible - no sidewalks and not safe for biking or walking If I did we need better sidewalks and parents to not hold hands of children all the time. Let them figure things out. We have a great safe town to not worry about bad things Kids are too young. Kids need exercise Lives within 1.5 miles of both Davis hill and Wachusett and the lack of side walks on high street is a danger for everyone Many of our roads are too narrow for kids to walk or bike on safely with all of the traffic in the morning/afternoon in and out of town. We should seriously consider creating a fund where sidewalks are created and maintained by companies who wish to build new homes (contributing to traffic) in our town. My children did walk to Mayo School 2007-2015. All of the above applied. Need crosswalk at Nicholas on Manning Newell Road does not have sidewalks at all parts of street

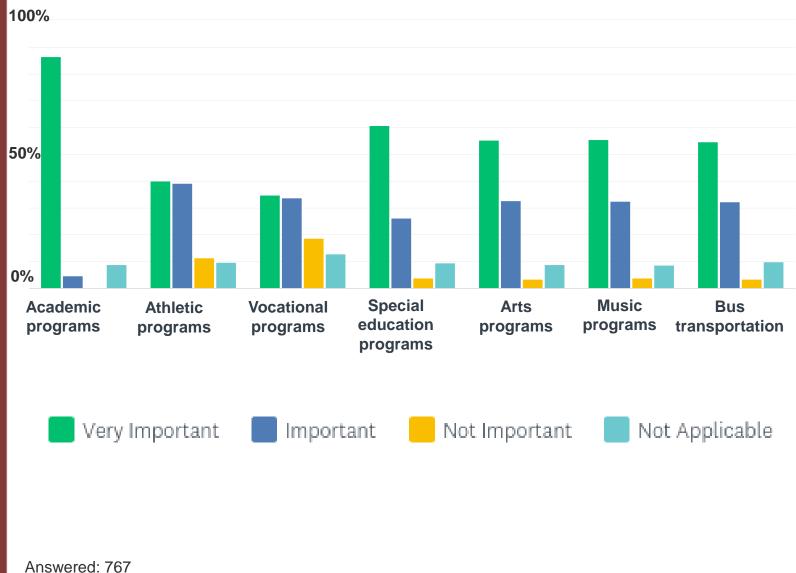


Q40: If your child(ren) live within 1.5 miles of Davis Hill, Mayo, or Dawson and do not walk or bike to school, why not? Check all that apply.

No sidewalks on Newell! Dangerous road that we complained about repeatedly! not applicable Really, really need sidewalks for kids to be able to walk to school. Bus picks kids up at each individual house due to lack of sidewalks. Sidewalks end in Salisbury street. Walking is hazardous as cars speed by. Society has changed. I walked to both elementary school and high school and unless I lived on the same street as the school and a quarter mile or less away, my kids will not walk. The area on RT 31 called the "Damon Road Walking Line" is well known to be dangerous to children. Cars drive too fast, side walks are narrow, and driver's ignore crossing guards. There is NO supervised walking line for Nola Drive walkers!! they are on the bus route They attend one school, but live in another's area They do occasionally bike - but that wasn't an option on question #39. It's dependent on the weather. This was not posed as an option. The bus schedule comes out every year and we just get on it. Too young Too young. Kindergarten and 1st When my child attended Davis Hill, she walked Wouldn't you call dcf if kids walked to school on their own?



Q41: How important do you think the following Elementary School programs are?



Skipped: 212

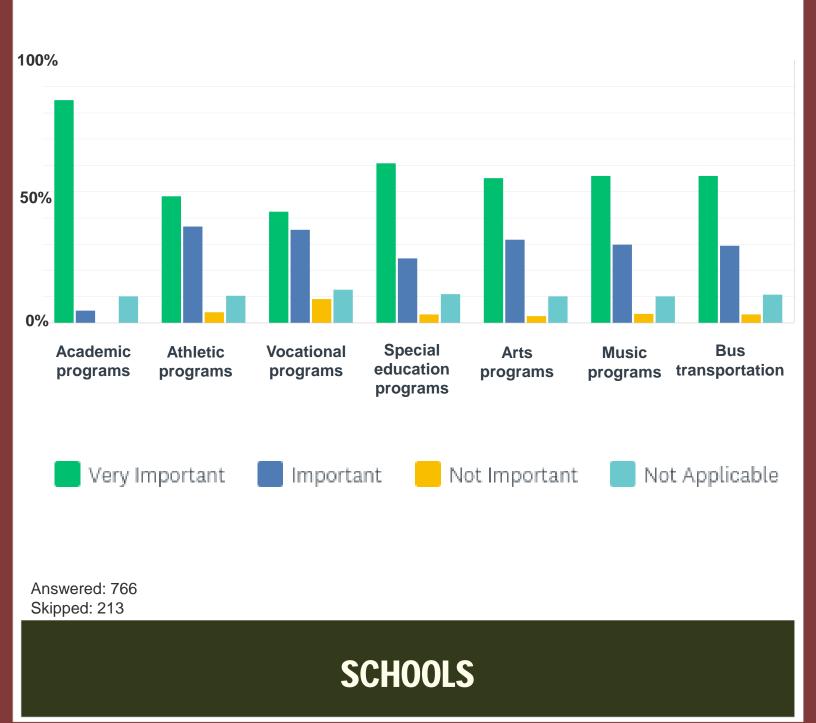


Q41: How important do you think the following Elementary School programs are?

	VERY IMPORTANT	IMPORTANT	NOT IMPORTANT	NOT APPLICABLE	TOTAL
Academic programs	86.50% 660	4.59% 35	0.13% 1	8.78% 67	763
Athletic programs	39.92% 305	39.14% 299	11.39% 87	9.55% 73	764
Vocational programs	34.69% 265	33.77% 258	18.72% 143	12.83% 98	764
Special education programs	60.65% 464	26.14% 200	3.79% 29	9.41% 72	765
Arts programs	55.29% 423	32.55% 249	3.40% 26	8.76% 67	765
Music programs	55.37% 423	32.33% 247	3.80% 29	8.51% 65	764
Bus transportation	54.52% 416	32.24% 246	3.41% 26	9.83% 75	763



Q42: How important do you think the following Middle School programs are?



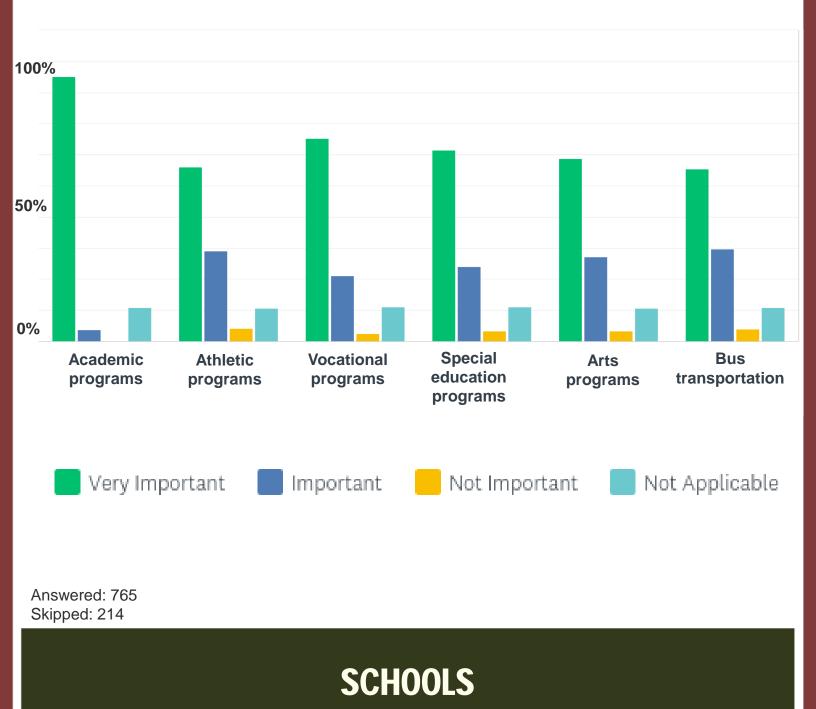


Q42: How important do you think the following Middle School programs are?

	VERY IMPORTANT	IMPORTANT	NOT IMPORTANT	NOT APPLICABLE	TOTAL
Academic programs	84.93% 648	4.72% 36	0.00% 0	10.35% 79	763
Athletic programs	48.43% 369	36.88% 281	4.20% 32	10.50% 80	762
Vocational programs	42.46% 324	35.52% 271	9.31% 71	12.71% 97	763
Special education programs	60.89% 464	24.67% 188	3.28% 25	11.15% 85	762
Arts programs	55.18% 421	31.72% 242	2.75% 21	10.35% 79	763
Music programs	56.14% 425	29.99% 227	3.57% 27	10.30% 78	757
Bus transportation	56.16% 424	29.54% 223	3.44% 26	10.86% 82	755



Q43: How important do you think the following High School programs are?



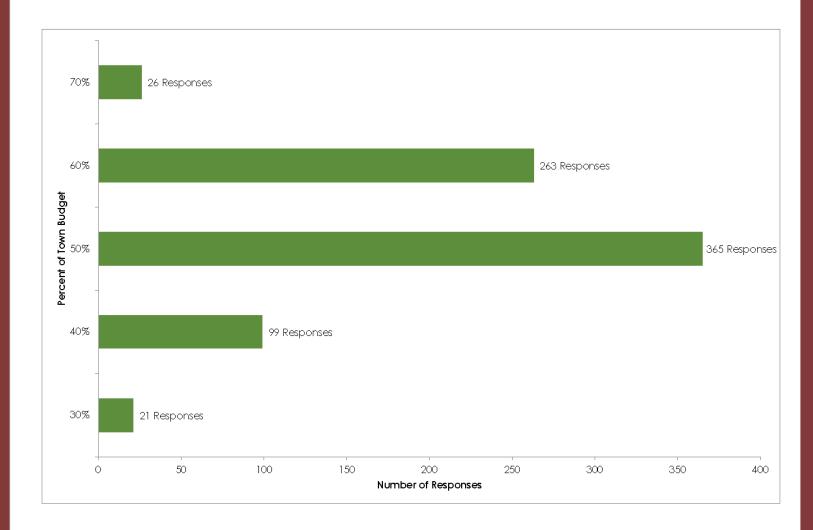


Q43: How important do you think the following High School programs are?

	VERY IMPORTANT	IMPORTANT	NOT IMPORTANT	NOT APPLICABLE	TOTAL
Academic programs	85.21% 651	3.80% 29	0.13% 1	10.86% 83	764
Athletic programs	56.04% 427	29.00% 221	4.20% 32	10.76% 82	762
Vocational programs	65.18% 498	21.20% 162	2.49% 19	11.13% 85	764
Special education programs	61.55% 469	24.02% 183	3.28% 25	11.15% 85	762
Arts programs	58.82% 447	27.24% 207	3.29% 25	10.66% 81	760
Bus transportation	55.54% 421	29.68% 225	3.96% 30	10.82% 82	758



Q44: What percentage of the Town Budget should be allocated to education? Current allocation is 51.8% of the Town Budget.



Answered: 774 Skipped: 205





Q44: What percentage of the Town Budget should be allocated to education? Current allocation is 51.8% of the Town Budget.

ANSWER CHOICES	RESPONSES	
30%	2.71%	21
40%	12.79%	99
50%	47.16%	365
60%	33.98%	263
70%	3.36%	26
TOTAL		774





Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

I think it's hard to convince people who don't have children or whose children have grown up and moved away that half of the budget should go to schools. Maybe more effort can be put into events going on at the school like plays or science fairs so that the community as a whole can see what the children are doing and what we're investing in the future

- 1. Need better teaching of history. 2, Need a vocational school.
- 1.Decreased aid from the state is troublesome. 2.Rutland is growing and needs to pay more to district. 3.Many high school buses have very low ridership research using large vans for some of the trips.
- A struggling child should not be pushed through if on paper it 'appears' the child is meeting goals. We wasted almost an entire year getting to the point of IEP.
- Add more vocational options. Needs an anti -bulling community in all schools.
- After moving to Holden from out of state, I was absolutely shocked that there are no librarians, computer/tech or gifted programs in the elementary schools. I have considered moving due the lack of available programs for my elementary aged child.
- Allocate the amount of budget needed to make our schools great again!
- Annual cost increases must be sustainable in order to assure municipal support. Cannot continue to rob Peter to pay Paul.
- Another town should open a regionalized high school to reduce the traffic and congestion in Holden As a College Board-endorsed consultant, I donate unneeded freebie AP textbooks to the Wachusett English department. The fact that this donation is needed shocks me. I am a WRHS grad.
- As a parent of a 2 and 4 year old that will soon be entering the school system I'm pleased with what I see in the elementary and middle schools. I'm concerned about the long-term health of the regional high school given the rate of growth of all five towns.
- Athletics create serious conflicts with classroom education due to scheduling. Education should be 1st priority.
- Better growth management so our schools don't suffer and ratio of teacher to students doesn't conintually rise.
- Better technology- iPads, chrome books
- Biggest problem is conflicting information re school finances. I would like to see an independent study of where finances stand re other regional districts. Where are we different- is it admin, pension costs, state re-imbursement, or what. I would not be opposed to an increase in my taxes (we are senior aged) if I can be confident of reasonability of costs. Right now there is way too much false news about costs. An independent study comparing us to neighboring regional systems will go a long way to resolving this. To me this is the highest priority of a master plan.
- Break away from other towns if they do not want to participate in the cost to keep our schools at a high quality.

SCHOOLS

Answered: 248 Skipped: 731



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

Bring back required high school civics and Mass. history. Give students a sophisticated understanding of the history and functioning of the state and nation.

- Busing is a problem! Many of the buses are crowded kids 3 in a seat! Additionally this relates back to the sidewalk problem! In our neighborhood there is NO sidewalk, there is also no "side of the road" kids have to walk up the middle of the road (15+) to get home. In the winter, there is NO safe place for them!
- Busing is a problem. Why pay for all these buses when there are so many empty seats
- Class sizes are too big. I will have a kindergartner in the 2019-2020 school year and I'm concerned
- Class sizes need to be smaller. Seem to get larger every year.
- Climate control at Dawson, classrooms are unbearably hot in warm weather
- Closer vocational school, elementary school to attend earlier and high schoolers later.
- Committee is too large and cumbersome
- Concerned about future plans Breaking up is unaffordable
- Concerned that existing budget is not administered with efficiency and eye to cost management.
- Consider later start high school w/earlier start for elementary. Makes WAY more sense for kids/teens health and development.
- Consideration not only of Arts and Bus Transportation, but also the importance of healthy school meals for all and recognition of the staff who are responsible for the meals. The importance of healthy and nutrition as part of required school Wellness not just bullying
- Continue with practical learning. With families being so busy, I would eliminate homework, unless for special projects, studying for exams and mandate that ALL kids READ!
- Cut funding from sports and give it to english and arts departments
- Dawson needs to be expanded. We have struggled with space the whole time my child has been attending and I see no changes in enrollment in the future. Last year was the only drop in enrollment.
- Did not pick a % of town budget to be allocated for education as that is way too arbitrary and depends on how the money is spent.
- District is too large. Holden should separate from district.
- don't overload bureaucratic positions and instead support more teachers
- Each school needs a librarian! Librarians are not just keepers of books--they also teach necessary skills about information technology.
- Education is great but this year comes at significant expense to the tax payers. Hoping they can figure this
 out and become more efficient and fiscally responsible with our money in future.
- Environmental study. Keep our Nature Trails



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

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•	Excellent school system. Let's keep it competitive with other well funded school systems in Massachusetts.
•	Expand funding
•	Expand the high school or restructure the district
•	Feel this is very important to town feel and safety and housing values; per pupil spending too low; open to ideas to increase funds avail to town
•	Find out why principals keep leaving and assistants don't want to be promot d from within.
•	Find ways to conserve energy, retrofit school to LED lights would save well over 20 thousand dollars
•	Free all day kindergarten is very important! Holden should be able to offer this even if other towns can't due to space. Also- the town should get a Spanish inclusion class/program. Where the class is taught all in Spanish- it's meant for English speaking kids to learn another language. Milford and upton offer this and people move to those towns because of this program. It could be a turning point for the town in the advancement of education. At the very least - you need to offer Spanish classes at the elementary levels!
•	Free full-day Kindergarten needs to be implemented! We're behind the times!
•	Full day kindergarten should be available to all students. More space in before/after school programs. Full Day Pre-School should be paid for via taxes.
•	Fund it better and stop building houses at a faster rate than our schools can support
•	Funding needs to be increased to state average or above.
•	Get books/curriculums for the elementary schools.
•	Get rid of common core
•	Get rid of Rutland and Paxton if they continue to refuse paying their share. Both towns have been holding back the district for too long.
•	Get state to fund late buses - our kids get done out of extra-curriculars
•	Good job overall
•	Good quality, all should pay fair share per pupil
•	Great elementary schools, mountview ok , needed update. Update looks great. Wish my kids got to experience it. High school was challenge with construction. Increased life skills and exposure to more vocational training/ opportunities would be helpful for expanding choices for students
•	Great system! The superintendent as well as principal are terrific and communicate with parents well. Have longer days
	SCHOOLS



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

High school is way too large. New builds in Holden and district towns are expanding, forcing the personability level at the H.S. to decrease and suffer dramatically. Educators are not trained in managing all types of students. Focus seems to be only on scholarly students and very good athletes. Middle of the road students get lost and are not given 100% attention. Holden deserves its own schools. Unfortunately we are locked into the district Holden does a wonderful job supporting our schools! I am hopeful that the other towns in the region will also support the schools. Holden needs to develop the commercial tax base in order to help support the schools. Holden schools only, others should regionalize. Holden should get out Holden should have its own high school instead of a regional school Honestly, I am a recent graduate of Wachusett and there are a lot of issues. Firstly, I think the police department really has to crack down on the amount of drug and underage nicotine use at the school. Also the guidance department does an awful job getting students into top 50 colleges and universities. After my experience at the school my 3 siblings were all enrolled in private schools and we are considering leaving the town I Always want more money for schools. Sadly and to my discredit, I did not analyze each line item in WRHS's budget. I do know that the technology plan did not meet the state standards and our class enrollments are high. I also do not know if this budget reflects health care cost is for employees. I am not impressed with what my child receives for an education based on the excessive amount of money the town contributes. My child spends too much time listening to teachers complain about adult issues and not enough time focusing on learning. I am not sure question 45 is accurate. My understanding was that 80%+ of the town budget went to the school. i feel our taxes are be wasted on programs that are rarely used. I feel that growth of the district is still not being controlled. The schools are the major reason why the town should create a limit for new homes or an acreage minimum. As the number of students at the high school continues to grow, there is a squeezing out of AP courses and electives because the current staff is mandated to teach required classes only. I feel that while beautiful, Mountview is too small.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

- I find it distressing that every year the school applies for a budget they know is inflated and the every year the other towns (knowing this) vote against the budget until a more realistic one is presented. My thought is to submit a budget for what amounted is needed, then if the other guys don't want to buy it, they can find their own school . It feels like we're shopping for used cars every year. Time to go with no-haggling pricing for the school budget. My guess on the % of the town budget is just that- a guess. I think we should spend what we can to get and keep our schools at highly competitive levels. I don't like the idea of surrounding neighborhoods dragging down the level of education we need to provide for our children.
- I have a significant concern about the rate of residential growth in Holden and impact on a school system/budget that is already stretched too thin. It is essential that our government representatives consider and discuss this situation openly and honestly with residents and while making decisions regarding growth & revenue. Although 60+% is an excessive amount to spend on schools (and unrealistic) the reality for Holden residents is that as long as more families are moving into town, we will need the appropriate number of school classrooms/seats/buildings to educate them. With this (just as with the recent middle school), even if the District budget were to stay the same or even decrease, there will likely need to be some plan for how to pay for this either the cost of new physical space in Holden or the substantial increase that will be needed to add additional classrooms, supplies, teachers, & overhead costs to support them in the district budget.
- I have my children in a projects-based independent school to foster creativity and self-motivation but I plan to send them to WachusettRHS and all I hear about the schools is positive.
- I like that the facilities are newer and clean. Please continue to keep class sizes smaller.
- I think full day kindergarten should be the only option, so that parents don't have to pay for it.
- I think given the demands on early learners, full day kindergarten (at no additional cost) is important to develop readiness to learn skills in increase success in years to follow.
- I think Holden could have it's own high school. I would also like another technical school that is closer than Fitchburg. I think our schools are overcrowded. I also think our teachers do a damn good job with what they have
- I think it's great
- I think there is plenty of money in the budget. It needs to be managed more effectively.
- I think they should consider not being a regional high school soon, too many kids at the high school and the numbers are only growing
- I was very happy with the school system when my children were in school. I was also a teacher in the system for quite a few years. However, I sent all of my sons to St. John's High School due to greater discipline there.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

I worry about how underfunded our schools are both on the state and local level. I grew up in Holden and chose to stay in Holden, a lot of which was for the schools when I someday have children. With the exponential growth Holden has seen and the building on top of each other i ticky tacky homes with no land or space, we can't keep growing at this rate. We are already the largest regional district in the STATE with over 7200 students and growing, and are so grossly underfunded...some serious research needs to be done about pulling out of the region or funding the region properly. This is not the town that I grew up and the schooling I had growing up here.

- I would like to see foreign language taught in the elementary schools
- I would like to see full day Kindergarten as well as more programs come back into our schools, like a library teacher/program. We need increased technology in our classrooms. I would like to see more programs being offered not taken away. Our schools are one of the most positive draws to our community. We need to support the programs and staff that are needed at all levels.
- I would love to see the district provide more support services for kids on the cusp. I think the kids who easily excel or struggle significantly have good support but the kids who have challenges but manage to get by don't get the support they could be getting.
- If at all possible we should get out of the rationalization agreement. It was the worse thing Holden ever did to our schools.
- If the schools are good, many in town will benefit from increased property values. Also it is our responsibility as a community to support the schools.
- Improve the quality of the middle school cirriculum.
- In my opinion, children with learning disabilities do not get the help they need to succeed.
- In order to keep this district competitive with the rest of the state, we need gifted and talented programs, additional advanced placement options for students, librarians for our school libraries, increased emphasis on art and music, STEM/STEAM programs, increased programs emphasizing the environment.
- Invest in our schools and support the elected officials on the school committee, as well as the administration of the district. Our schools are our most important resource.....nurture them. And STOP asking what Holden will get from the school budgets. They are Wachusett students, not Holden students. Support all Wachusett students.
- Involve more high tech partnerships, etc.
- Is it possible to provide a better break down to tax payers as to how the money is spent? There should be a better system to monitor students to make sure they are living in town and are from a tax payer family.
- It seems as though our school district is still at the bottom of the state with amounts spent per pupil. I would like a bigger investment in our children.
- It seems to me that the high school will soon have an enormous student body. The community might benefit from a second high school.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

- Keep it excellent, including music and arts.
- Keep up the good work!
- Kindetgarten should be free. Class size is important.
- Lets stop being a regional school district because Im tired of holden having to pick up the school budget tabs for the other towns that vote it down. As a parent of a child that is educationally challenged, I think it is horrible that he gets bused to a different town for his education, because his home school is not set up to accomidate his needs. Children with special needs should be accomidated in there home schools, both for them and other students to help build a sense of community.
- Librarians would be helpful (even one that could float between the elementary schools at least).
- Libraries. Art and music are crucial for a good education
- Lose language and add vocational studies..
- Marijuana should not be used as a fear tactic. We should be pro use for taxes and proactive with thought. Fear is not the answer. Change is good and a solution to a problem. Also we need to be fiscally responsible and save for a bad time. This current time is similar to 2008 where just before we thought we had it good. Not blaming trump or Obama just need to be cautious and not forget that bad times happen.
- Minimal transparency. School starts too early for HS.
- More adjustment counselors/ social emotional corrdinators. College advisors
- More arts Librarians in every school More AP options in high school
- More computer skills to be taught earlier.
- More focus on arts and vocational programs
- More mental health support in schools
- More science and history....grandchildren just have math stress.
- More teachers. Fewer kids per classroom.
- more transparency with budget numbers
- More vocational education should be available without having to leave Wachusett to get it. Not everyone is going to college. Kids need to learn practical skills as well, ie balancing a check book, writing checks, keeping a budget.
- Mountview is outstanding.
- Music programs are important
- Music programs are important in high school--this option was not included in the high school question
- My children are not yet school age but I look forward to sending them to Holden/Wachusett schools and want to be sure the quality of education is maintained or improved.
- My children are older now, but we had issues with MountView and neither one of my kids ended up graduating from Wachusett as it didn't meet their needs. I do, however, feel that the school system is one of the most important places to put our money as they are the future of our town and our country.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

•	My children went through the Holden Schools. They all went to good colleges. They all have enjoyed success in life - albeit in Chicago & SF areas
•	My daughter went to WRHS, after that experience i made sure my son went to a private school from 7th grade thru his senior year, WRHS does a good job with kids on the high end of the specturm, meaning good students and athletes, but does very poorly with kids that struggle with grades and have a difficult time with school work, this was my experience with the school.
•	My wife and I are constantly concerned about the budget and access to up-to-date resources for the students.
•	N/A
•	N/A
•	Need a program geared towards gifted students
•	need for adequate funding with special attention to art music and especially civics and public education Need more before and after school care options. They fill up so quickly
•	need more compassionate leaders, need to reduce bullying and drug use
•	Need support teachers (interventionists, reading specialists, etc, librarians) at the elementary schools
•	Need to contain budget. Cost is getting to high
•	needs full time kindergarden
•	needs more investment in
	No
•	none
•	none
•	none
•	not yet
•	offer free full day kindergarten
•	offer incentives to parents to put their students on the bus and not drive them
•	Offer vouchers.
•	One of the best music programs in central MA. Keep it up!
•	Open athletic facilities after school hours and charge what fitness centers charge to pay for staff and personal trainers.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

- Our daughter has one year left in Mayo and then will move to Mountview. During our time at Mayo she has gone to the Before & After school program. This program has been amazing. I am concerned that Mountview does not offer a true extended day option. I am aware of Mountviews Homework club until 4:30PM. However, a 4:30PM pickup is not conducive to a working parents schedule. I would pay the for extended care if it was available at Mountview. I wish the town would consider offering this during the middle school years. I know there are many other parents out there hoping for this as well.
- Our grandchildren seem to be receiving a decent education
- Our schools are severly underfunded and most people move to this town for the good schools. We need to bring our schools back to the level they should be. We are losing families and teachers due to the issues with our school funding. We are doing a disservice to our kids and our town but making our schools excellent.
- Our schools need more support and consensus among the 5 towns to ensure there remains a strong and responsive educational system for all children!
- Paying high rates for FT Kindergarten shouldn't be necessary.
- Per pupil spending is far too low. Class sizes need to be smaller. The schools are our most important resource. Nothing is more important than the best education possible for ALL.
- redo the regional agreement
- Reduce the number of elected officials serving on the WRSD Committee---smaller groups can be more effective in implementing changes.
- Regionalization was a good idea when Holden was only slightly larger than Paxton, Rutland, Princeton, and Sterling. Now, it is significantly larger; which is a huge issue that is only growing worse. Ideally, a town of Holden's population needs a dedicated high school. As a district, a second high school is needed in the next 20 years...it's just too large to offer a quality education.
- Restrict more housing developments so we can not have overcrowding in the schools.
- School
- School District should control spending better and make a real line item budget available to the public
- School is getting to large. We should downsize to just Holden. How are you planning to keep the school safe with such a large student base. I hear form high school kids there is a huge drug problem at Wachusett, this conserns me. Need random drug searches, and strike conferences for offenders.
- Schools are becoming overcrowded and needs to be addressed. Removing librarians is devastating.
- Schools are very overcrowded
- Schools need chomebooks and librarians and books in their library.
- Schools should stay out of politics. Do not encourage or condone a walk out or walk in.
- Sidewalks so childrens can walk home safely should a ride be unavailable
- Spend money wisely on any town contracts that could impact the budget. Town is in driver's seat and don't over pay for anything. Make vendors compete on our dime.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

Spending per pupil isn't really an issue, otherwise Worcester and Lowell would have better districts. I think the psychology and expectations of excellence are what make a school district desirable, since it directly relates to measurable performance.

- split up some towns; split up WRHS
- Sports cost is expensive.
- Start times should be later especially for high school students. This matter should be reconsidered. More needs to be done to address drug use - especially the drug use that is taking place in school in the bathrooms and back of classrooms.
- State funding formula should be fixed so regional school districts can afford quality education.
- Stop allowing builders to plop giant 4+ BR homes on postage stamp sized lots with disregard to school size, budget and spending limits, and safe sidewalks. The families moving into these homes need school services and we are already are the lowest per-pupil spending school district in the state. It is irresponsible for the town to keep allowing this to happen and then be "surprised" that the schools need more funding. Stop building houses to prevent overcrowding in schools
- stop growing!
- Stop letting developers come in and fire up houses on small lots. The schools are crowded because the town has allowed uncontrollable houses being built. Enough is enough. I'd like my kids to have woods and have the schools be able to serve them. Everything is already crowded. Stop building homes!!!!! Strive for smaller size at all levels.
- Strive for smaller size at all levels
- Teach cursive. Get rid of new math. teach functional education get rid of teaching JUST to MCAS
- Teach more mental health/coping skills classes and more Activities of Daily Living classes (Not just hygiene, but budgeting, basic car and home maintenance, grocery shopping, meal planning and prep., etc.) As REQUIRED CLASSES
- Teacher to student ratios need to remain low! This is one of the things that makes WRSD desirable. Full day kindergarten should be offered to all and not hold a lottery. There should also not be a fee associated with full day kindergarten.
- Teacher training and competence needs to significantly improve. Teachers have tenure and therefore no incentive to keep learning and training in their respective disciplines. It shows in their teaching.
- The "district" is only a district in name. My children attend different schools in different towns and each school and teacher does their own things differently even though they are part of the same "district".
- The district is getting too large & changes need be made,
- The district wasting a lot of money.
- The high costs of the admin needs to be controlled
- The kindergarten lottery process needs to be revaluated. We need to re-organize as Mayo is far too crowded.
- The more money you put into the school, the more you will improve the entire town. Excellent schools attract, well, everything you want. And the high school is TOO BIG



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

- The parking lot at the Early Childhood Center in Jefferson should be reviewed and hopefully repaired. The lot has severe holes, it is hard or impossible to see the striping, when meetings are held during school hours it is close to impossible to find a parking spot, when it rains or there is snow the holes are hard to see or huge puddles are created once the snow has melted or after the rain has fallen. There is no clear indication or markings for anyone to cross from the main doors to the play area which can sometimes be dangerous when drivers go way to fast around the parking lot. Air conditioning throughout the schools should be considered or put in the schools that do not have them, especially the rooms that do not have windows that can be opened to let in any circulation on hot, humid days.
- The per pupil expenditure is one of the lowest in the state. There is a financial and budgeting issue in the towns and the district. Tax rates and housing values are higher than other area districts that spend more per pupil. (Quabbin for example.).
- The preschool should get more financial help to lower the cost of tuition or take away the tuition all together and treat the school like all the others in the district. Why is there a tuition for a public school that is part of the district? The school should also get a new parking lot. while we're on the topic of little kids. There should be a kindergarten. Having a wait list and having to pay for full time kindergarten that should be automatic is appalling.
- The question above is the wrong question. The schools should be getting more money but preferably the tax base (commercial) can be increased to support that.
- The school district consistently spends less per capita student than other districts, yet their budget is consistently increasing. Not sure how their budget increases 5-8%/year yet this far exceeds rate of inflation. I am big proponent of schools but this is unsustainable and one of biggest complaints amongst residents in the district. Part of the problem lies in the uninhibited growth in Holden & Rutland increasing school population. Problem will continue to worsen until growth is controlled and the school district learns to live within a budget.
- The school district is too large and Holden should break off and be independent.
- The schools are overcrowded
- The schools are overcrowded and the town keeps allowing more developments with 4+ bedrooms/multiple children which is overflowing our school system.
- The schools need better funding. Our two children attended private high school because of inadequate facility in 2002
- the schools need to do a better job of talking to each other and sharing ideas and resources. The elementary schools are all so different from one another. We also need more technology in the elementary schools.
- The schools should be better funded, especially special departments like music and art
- The SpEd classrooms at high school are offered for the state minimum required weeks. It should be extended on both ends and should be extended to a full school day and school week.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

- The Town of Holden should look into dissolving its regional agreement on any level possible. (K-12 or K-8, whatever can be done)
- There needs to be more teacher accountability and weeding out of poor teachers who do not follow sound business practices. The PAWS program at Mayo has to end as it is a bullying tactic to single out a few kids who don't get it and destroys kids' self esteem.
- There should be a study done for school bus capacity on the routes.
- They are management heavy and effectiveness poor. low value for the \$.
- They are way over burden with administrative staff ie. assistant principals, both in the schools and administrative offices. Rather than threatening taxpayers with loss of teachers cut some of the above.
- They should provide a transparent line by line budget
- This district needs a house cleaning, starting with the superintendent, who has been a failure since the failure of the school committee to run a proper search. The funding level from the town of holden is excellent but they continue to request more money. They need to find efficiencies and do more with what they have. We also need to do whatever is legally possible to deregionalize the K-8 schools.
- Too crowded more educational options would be great, needs to be fully funded but with an eye towards cost conscious management. Could improve by being more strategic less reactive
- Too many early release days!
- Too many kids here. Our burden is too high.
- Too many students not enough teachers.
- Too many teachers do not care about the kids at the high school, they take pleasure in making learning as difficult as possible. They make frequent errors and either blame the kids or don't acknowledge them, lose the kids homework and make the kids prove they did it, FAR too much homework in some classes, teachers don't make themselves available for extra help and some push their own agendas and political/social views. The administration does NOT want to hear from parents and dismiss our concerns.
- Too much administration, academics not stressed enough. Standards of excellence slipping, political correctness rampant. Chose to send children to private school where they excelled. High school tries to force students into mediocrity and not holding all to high expectations. My spouse a former teacher in Wachusett High quit in disgust and vowed not to have her children attend there. There is a false sense in the community that the schools are so wonderful and that is alarming.
- Town tends to pit their budget against schools with questions like above, which has no context to it.
- Unchecked development has severely overcrowded the schools- Wachusett Regional High School in particular. High population density and 'affordable' development has increased the overcrowding in higher proportion vs. other development. However, it is irresponsible to allow continued unchecked development without the infrastructure and planning to support it. This situation is already shameful and will likely have a negative affect upon future property values.



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

Value teachers more

Very happy with the District

- Wachusett has become too big. Kids can (and do) feel very much like a number there. Great opportunity and school but something is failing. Also after school transportation (late bus, low cost shuttle) is important for kids whose parents work thru the evening. More vocational opportunities would be great, too.
- Wachusett is a fine district, but it's not outstanding. Nothing stands out to me- what do we specialize in? What makes us unique from other districts? Rather than just trying to do it all for everyone, we should find a niche. It's sad that we have a very large district and yet the electives at the high school are pathetic. Wachusett regional school district should add more bottle filling stations and check the blubbers to make sure the water tastes good and is not contaminated.
- Wachusett school districts rate highly despite the amount of funding they receive, I think one of the easiest ways to increase the value of Holden is to increase the education system. There is nearly always a direct correlation to how well a town does to the education it provides. It could also be considered equally important to those who don't use it. Better education in the area, the better the property investment. It's also impossible to understand budget allocation without context as to what the total budget and needs of the schools are.
- We are in our last year of our student going through the system. I just feel there are too many children in each class.
- We build new schools and within 5 years they are already too small because if the large homes being built. The town needs to plan and possibly redraw school borders. I have no problem supporting new schools but when you hear things are cramped or we should have built for more it's frustrating
- We first moved to town based on the school district's reputation. We were disappointed by continuous budget cuts that reduce the quality o teaching and eliminates important offerings such as librarians, textbooks, up-to-date technology, among other things. It is disappointing to see the heavy focus on standardized tests comes at the expense of intellectually challenging the town's children. We currently pay taxes to support the local schools AND tuition to private schools because the present system could not meet our needs.
- We have been told that class sizes are enormous in the high school. This combined with the information we have received through the I Am Wachusett group make us question as parents if we should school choice out of the district once our children reach high school.
- We have limited experience having been here 2 years, but overall, I'd love better planning/direction for school events. School events often seem hastily thrown together at the last minute (although I'm sure they're not), but lack of vision/direction is evident.
- We have often considered leaving town because of concerns about quality of education
- We need free universal full day kindergarten



Q45 Do you have any other ideas about the Wachusett Regional School District? Please share any and all comments below.

We need to allow for more business opportunities in town, to help pay for our school budget. Along with this, we need to restrict future new home building to smaller local builders, at 5-10 homes max (not massive neighborhoods that cannot contribute enough tax dollars to cover the cost of additional pupils in our district, bus needs, while adding to traffic on already busy roads). When allowing for additional building permits, we need to be more fiscally responsible with the larger picture in mind (a town plan). we need to spend more money on schools - not enough AP and honors classes We need to split this 5 town system up and reduce the high school size somehow. It is way to overcrowded! We pulled our kids out and sent them to private school where the quality was better than Wachusett We should have stronger investment in our schools. Strong schools are crticical for attracting and maintaining families in our community, for developing children who will be future leaders in our community, for ensuring all children are supported and educated (which enhances safety in our community). Stop building new homes--our schools are becoming over crowded. Allow home prices to rise through strong schools, and invest in other infrastructure like educational hiking trails, kids recreational activities, or other kids programs that will keep kids busy, help them develop leadership skills, and attract other families to visit our town (ex, Holden pool) and support local businesses while being here. What happened to school choice within the WRS district? Where is it available for residents to view all the new middle school's functional issues that occurred within the 1st 3 years of residency and how they are financially reconciled? with regards to what?? The traffic situation at Wachusett is horrible. What can be done about that? It is outright dangerous! With the amount I pay in taxes the amount that is charged to parents for pre-school (ECC) and Kindergarten is astronomical. Especially as a parent with multiples, there should be a multiples discount. Woefully underfunded, leading to an increase in inexperienced teachers in key subjects. Time to increase per student spending to within 80% of the state average. Or we risk destroying the thing that draws educated people to Holden to raise their families and participate in the community. Would like more information about vocational school options Would like realistic look at breaking off from district would like to see life skills reinstated WRSD Committee is out of touch (or doesn't care) about the reality of town finances. Their arrogance may ultimately lead to a breakup of the K-12 district. WRSD should produce a line item budget for the residents of the district. Yes. Class sizes at Mountview and WRHS are way too large and this affects instruction. Wachusett Regional High School and Mountview Middle School are very large schools, and contractors keep building, building, building. The new Mountview is only 2 1/2 years old and already has more students than was designed. **SCHOOLS**



Q46 Do you believe there are parking challenges in any part of Holden?

• No	Downtown
• No	
• ?	Ellies Pet Barn Plaza parking and Holden Rec Area
• ???	Everywhere
 allow on street limited parking 	• EVERYWHERE
Allow on street parking overnight	farmers market parking is a little overcrowded
Along Main Street at local businesses	Farners market on Tuesdays
 are you kidding? for small businesses there is almost no parking. The biggest limitation to 	Get rid of overnight ban
restaurants and small businesses is the lack of	Historical area
parking	Holden Center on 122A
 At the library on certain days 	Holden Pool.
 Big Y parking lot. is it one way or not? Who monitors it? 	I dislike the Big Y parking lot but I think there are
• Bo	enough spaces. It's poorly designed.
 business on north main street 	I haven't experienced any.
 By the schools for events, the pool 	 In the center, Gale Free Library, Dawson Recreation
Center	indeterminate
Center	 Just about everywhere in Holden!
Center	Library
• Center near 31/Main is beginning to see issues.	 Library and town pool
center of town	 Library if not outside book drop off during business hours
Center of town	Library parking lot
 Center of town - Farmer's market area, library 	 Main & Sr. Ctr Drive, Pool
 Center of town on Holden Days 	Main st
 center of town-senior center/ball field/ice cream store/beer store 	main st
 Chaffins Rec area parking lot 	Main st Moin st during Holdon Dava
 Don't really know. 	 Main st during Holden Days
Down town	 Main St small businesses without own sufficient lots

Answered: 546 Skipped: 433



Q46 Do you believe there are parking challenges in any part of Holden?

				_													
•	Main street	•	No	•	No	•	no	•	No	•	No	•	No	٠	No	•	No
•	maybe in town center with new				NO	•	No	٠	No			•	no	٠	no		
	brewery	•	No	٠	No	•	No	•	no	•	no	•	no	•	No	•	no
		•	No	•	No	•	No	•	no	•	no			•	no	٠	no
•	Meolas parking, WRHS student					•	no	•	No			•	no	•	no	•	no
	parking, Seven Saws, etc	•	No	•	No	•	No	•	No	•	No	•	No	•	No	•	No
•	More access to highways than	•	No	•	No	•	No	•	no	•	No	٠	No	•	no	-	
	anything		N.L.		N.	•	No	•	No			٠	no	٠	No	•	no
		•	No	•	No	•	no	•	No	•	no	•	No	•	no	٠	No
•	Most Businesses on Main Street	•	No	٠	No	•	no	•	no	•	no	•	No	•	No	•	No
	have limited parking. Also the		No	•	No	•	no	•	no		No			•	No		
	town pool lot is too small.	-	INU	•	INU	•	No	•	No		INU	•		•	no	•	No
		•	No	٠	No	•	No	•	No	•	No	•	No	•	no	٠	No
•	Municipal parking lot to small	•	No	•	No	•	No	•	No	•	No	•	no	٠	No	•	no
	and time limit wat to short					•	No	•	no			•	no	٠	No	•	No
•	N/A	•	No	٠	No	•	no	•	No	•	No	•	no	٠	no		
•	n/a	•	No	•	No	•	No	•	no	•	no	•	no	•	No	•	No
•	Near meolas					•	No	•	No					٠	no	٠	no
•	near small stores and	•	No	•	No	•	No	•	No	•	No	•	no	•	No	•	No
	restaurants	•	No	٠	No	•	No	•	No	•	No	•	No	•	no	•	No
	Near the town Center, yes	•	20		No						No	•	No	•	No		
		•	no	•	No	•	no	•	No	•	No	•	no	•	no	•	No
•	Need main st parking	•	no	٠	No	•	No	•	No	•	No	•	no	•	No	•	No
•	No	•	No	•	No	•	No	•	No	•	No	•	No	•	No	•	no
•	No					•	No	•	No			•	No	٠	No		
•	No	•	No	٠	No	•	No	•	No	•	no			•	No	•	No
•	No	•	no	•	No	•	no	•	no	•	No	•	No	•	no	٠	No
•	No					•	no	•	No			•	no	•	No	•	no
•	No	•	No	•	No	•	No	•	no	•	no	•	no	•	No	•	no
•	No	•	no	•	no	•	No	•	no	•	no	٠	no	•	no		
•	No					•	No	•	no			•	No		110	•	No
•	No	•	NO	•	no	•	no	•	No	•	No		No		No	•	no
•	No	٠	No	٠	No	•	No	•	no	٠	no				no	•	No
•	No		No		No	•	no	٠	No	•	No		no		No		
•	No	•	NU		No	•	No	٠	No	-	NU		No		No	•	No
•	No	•	no	٠	No	•	No	•	No	٠	no	•	No	•	No	•	No
_																	



Q46 Do you believe there are parking challenges in any part of Holden?

• No	• No	 No, just driving challenges. 	Not sure
• No	• No	 No, not enough business attraction to have 	
• no	• No	parking issues, except the new Meolas Ice	Not sure.
• no	• No	CreamNo, parking is good	
• No			Not that I am aware of
• No		 No, we moved here for the wonderful off street parking everywhere 	 Not that I have experienced
• No		 No. 	Not that I have noticed.
• No		• No.	Not that i know of
• No		• No.	 Not that I'm aware of
• No		• no.	Not that I'm aware of
		• none	
• no		Not	Not to my knowledge
• No		Not anything insurmountable.Not aware	 Not to my knowledge
• No		 Not aware Not in my experience 	Occasionally
• no		Not really	Occasionally at the library; Starbard/Town
• no		not really	Hall lot can get tricky
• No		Not really	 occasionally center of town/library
• No		Not really	
• No	• no	Not really	• Often at the library, although there is
• No	• No	Not really	additional parking across the street and behind Town Hall that many don't seem to
• No	• no	Not reallyNot really	be aware of.
• NC) • no	 not really 	On Main St for some businesses it's
• No	• no	Not Really	tough.
• no	• no	Not really	 only during parades, farmers' markets and
• No	• No	Not really	Holden Days
• No	• No	• Not really, though Meola's is shaping up to	only during parades, farmers' markets nd
• No	• no	have some parking troubles	Holden Days
• No	• No	• Not really, unless there is an event at the	Only during town events
• No	• No	high school.	Overnight parking ban
• no	• no	Not really.not really7	Overnight parking on the streets is not
• No	• No	Not sure	strictly enforced
• No	• No	not sure	 Parking challenges in center of town

SCHOOLS



Q46 Do you believe there are parking challenges in any part of Holden?

 Parking, no. But traffic is often too heavy on Main Street to get in and out 	• unsure, lived in town 1.5yrs.	• Yes	• Yes
of businesses.	 very little for some center of town businesses 		• yes
 Public parking should be clearly marked 	Wachusett regional high school	YesYes	• Yes
Rec center, downtown	Wachusett Street and other over	• yes	
School parking can be challenging	populated streets which are too		• Yes
during events.	narrow and too populated to be	• yes	• yes
 seems adequate at current date. 	able to park cars when gathers	• Yes	• Yes
Seldom	OCCUR.	 yes 	
some in the center of town	 Where no off site parking is available 	 Yes 	Yes
some parts of Holden center (small businesses with limited parking which	available	 yes 	Yes
businesses with limited parking, which limits their clientele)	 whole town, night parking ban 	 yes 	
 Some parts of main street 	• Yes	• Yes	• yes - along Main
 The downtown area is not a visitor 	• yes	• Yes	Street if additional businesses were
friendly walking area and does not have		• Yes	to be added
adequate parking	• Yes	• yes	
 the High School 		• Yes	 Yes especially handicap parking
The library needs more handicap	• Yes		
parking, Meolas hogs all the town	• Yes	yesYes	Yes difficult to
parking.The Specialty Sandwich parking lot is	• Yes		enter and exit everywhere
very tight and difficult to maneuver	• Yes	• Yes	Yes during
when busy.	• Yes	• Yes	events.
There are some main street stores that	• yes	 Yes 	
I don't frequent because of parking.	• Yes	 yes 	Yes ECC
Also, it can be a pain leaving one part		 Yes 	 Yes in restaurants
of Main Street and crossing over to the		 Yes 	like the Friendly's
other side of the street.There is minimal parking for	• Yes	• Yes	in Holden center
businesses on 122A immediately north	• Yes	• Yes	• yes, around Main
of Rt 31	• yes	• Yes	St.
Town Center	• yes	• yes	• Yes, at Farmer's
Town center	• Yes	Yes	Market. Should
• Town center	• Yes		be moved to field
Town pool		• Yes	next to the Senior
Unsure	• yes	• yes	Center.

SCHOOLS



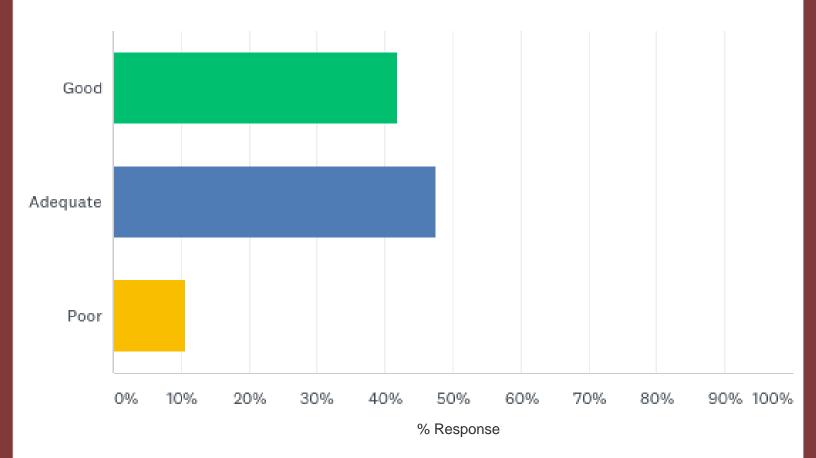
Q46 Do you believe there are parking challenges in any part of Holden?

•	Yes, at some businesses line The Landmark and Sweets & Java. There is limited parking, which makes me not patronize these businesses.
•	Yes, do agree with the parking ban at night. Should be allowed to park on the roadway as long as its not a traffic hazard
•	yes, homes on state highways
•	Yes, in the town center shops.
•	Yes, limited parking on Main Street
•	Yes, mostly in commercial areas
•	yes, near some of the businesses, not enough
•	Yes, parking by-law should be removed
•	Yes, parking not allowed on either side of street
•	yes, some of the turns are crazy with people passing and having to wait to turn left out of lots
•	Yes, the new beer place, and anywhere when there is a special event
•	Yes, the new Meola's is great, but parking is a challenge.
•	Yes, the Senior Center
•	Yes, there are no clear municipal parking for businesses near Routes 31/122A intersection.
•	Yes, town center
•	yes, uptown
	yes,side streets
•	Yes. Mayo Elementary, Center of Town
•	Yes. Not being allowed to park on the street after 1AM can be an issue in some areas.
•	Yeseverywhere
•	Yeshigh school, pool
•	Yescenter of town
•	Yes: WRHS
•	YUP!

SCHOOLS



Q47: How would you rate the overall road conditions in Town?



Answered: 810 Skipped: 169

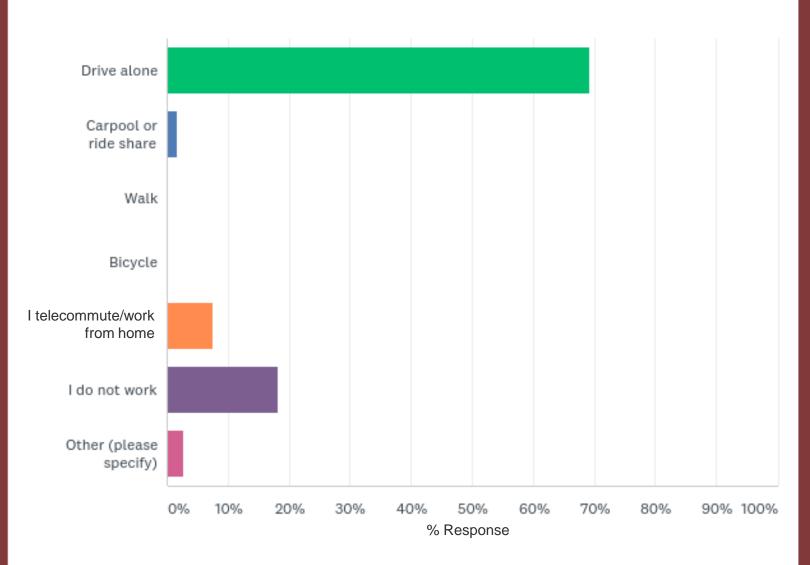


Q47: How would you rate the overall road conditions in Town?

ANSWER CHOICES	RESPONSES		
Good	41.85%	339	
Adequate	47.53%	385	
Poor	10.62%	86	
TOTAL		810	



Q48: How do you travel to work?



Answered: 809 Skipped: 170



Q48: How do you travel to work?

ANSWER CHOICES	RESPONSES	
Drive alone	69.22%	560
Carpool or ride share	1.73%	14
Walk	0.25%	2
Bicycle	0.25%	2
I telecommute/work from home.	7.54%	61
I do not work	18.29%	148
Other (please specify)	2.72%	22
TOTAL		809

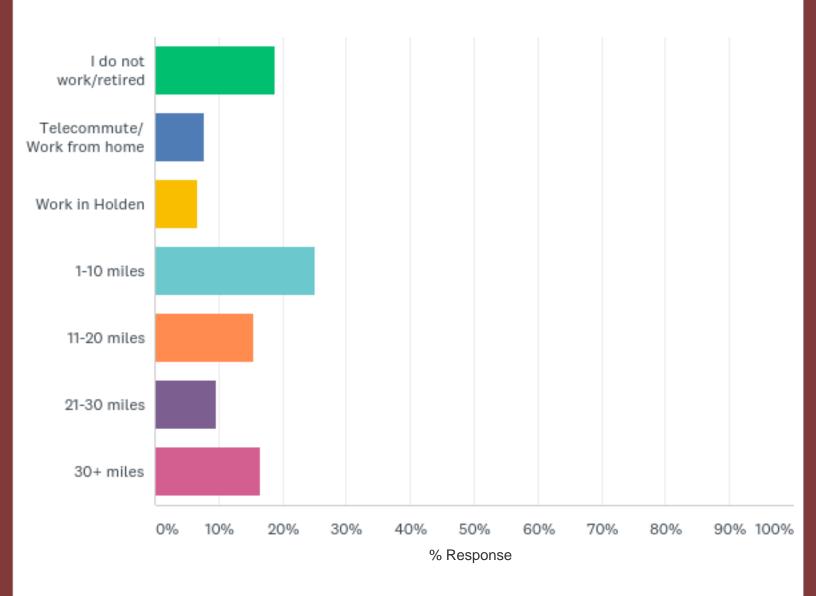


Q48: How do you travel to work?

_	
•	alternate driving & bicycle
•	Combination of driving alone/telecommuting
•	Commuter rail to Cambridge
•	Do regularly use Holdens roads for travel
•	Don't work everyday
•	Drive to commuter rail
•	Drive to Worcester for commuter rail
•	drive, then commuter rail
•	i am retired
•	I am still in school and I take the bus and occasionally walk home.
•	I often work from home but when I do travel to work I do so alone.
•	I used to drive alone. Now I'm retired.
•	I would like public transportation to main hub in Worcester I currently drive alone
•	I would like to travel to town on my bicycle but the roads are unsafe for cyclers. I work nationally for the College Board (see next question, with no appropriate option).
•	MBTA Commuter Rail
•	motorcycle
•	Retired
•	Retired
•	Retired
•	Stay at home mom
•	Telecommute most days commute car others
•	Train to Boston or work from home



Q49: How many miles do you travel to get to work? (one-way)



Answered: 799 Skipped: 180

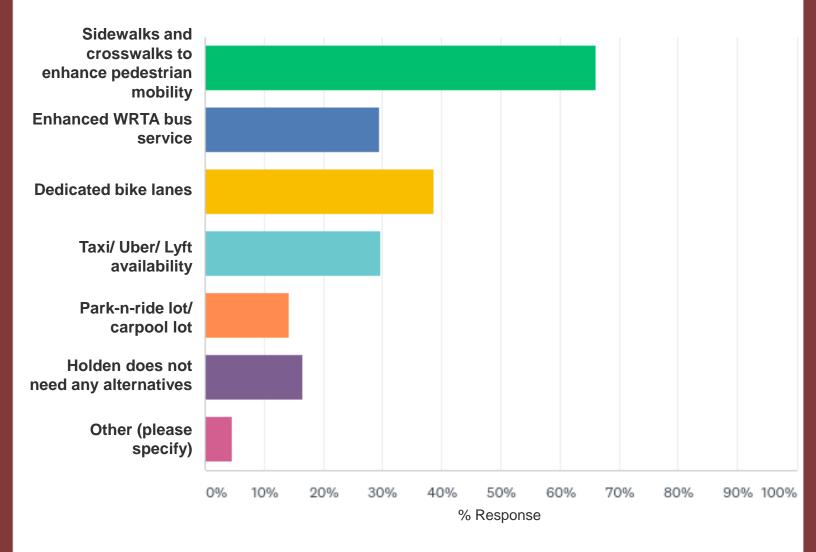


Q49: How many miles do you travel to get to work? (one-way)

ANSWER CHOICES	RESPONSES	
I do not work/retired	18.77%	150
Telecommute/ Work from home	7.76%	62
Work in Holden	6.76%	54
1-10 miles	25.03%	200
11-20 miles	15.52%	124
21-30 miles	9.64%	77
30+ miles	16.52%	132
TOTAL		799



Q50 What types of transportation options should Holden explore? Check all that apply.



Answered: 789 Skipped: 190



Q50 What types of transportation options should Holden explore? Check all that apply.

ANSWER CHOICES	RESPONSES	
Sidewalks and crosswalks to enhance pedestrian mobility	66.03%	521
Enhanced WRTA bus service	29.40%	232
Dedicated bike lanes	38.66%	305
Taxi/ Uber/ Lyft availability	29.78%	235
Park-n-ride lot/ carpool lot	14.20%	112
Holden does not need any alternatives	16.48%	130
Other (please specify)	4.56%	36
Total Respondents: 789		

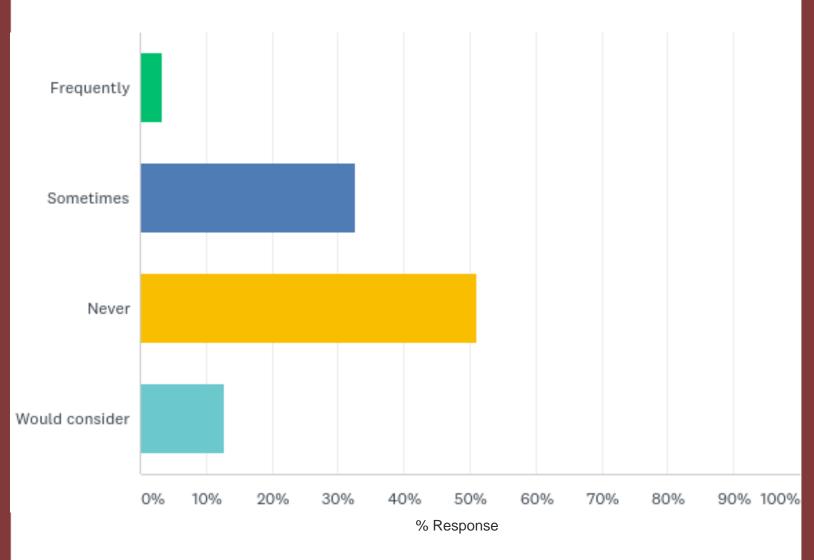


Q50 What types of transportation options should Holden explore? Check all that apply.

	 More roads
	 more sidewalks
	 move traffic throfh Main St faster.
	 Need to identify/improve traffic flow in key alternative routes to Interstate I.190
ŀ	• Open at least one, or preferably two, I-190 entrances. The original plan called for one via Malden Street. That is a good option. What else is available?
	Paratransit for seniors and people with disabilities
	 petition the state to build road to give Rutland, Oakham, Barre access to 190 instead of having to go through the center of Holden to get anywhere
	 Professional traffic-flow engineering and road adequacy issues are solely needed
	relieving main street traffic
	 roads are in poor condition in some areas - not as bad as Worcester for sure, but in need of surface upgrade esp. Main St.
	 Sidewalks and bike lanes/paths is on of the most underrated and under-provided pieces of infrastructure Holden has. Not to mention some areas, particularly 122A is a complete hazard to walk on. How many kids need to walk/bike on a road where the speed limit is 40 and passing in the opposite lane is allowed? T to Boston would be nice!
	Thanks
	 To reduce or at least maintain the auto traffic in Holden
	 Traffic at peak commuter times is a problem and should be addressed. Add more lanes and for turning. Traffic is from outer towns such as Rutland and Barre
ł	• Trolley
ł	 Two-lane road from Shrewsbury/Main Street intersection to Routes 21/122A intersections.
ł	• uber
ľ	Van service to commuter rail in Worcester/Westminster
ľ	We need less traffic in town. It's horrible
	• What a better place Holden would be if we had more sidewalks! And better traffic management in general. How on earth do you think we can continue adding to the current system here? Add a new ramp off 190!
	 You really, really need to repaint the crosswalks they are in awful condition. I drive through many towns and Holden's are the hardest to notice.



Q51: How often do you use ridesharing apps like "Uber" or "Lyft"?



Answered: 801 Skipped: 178

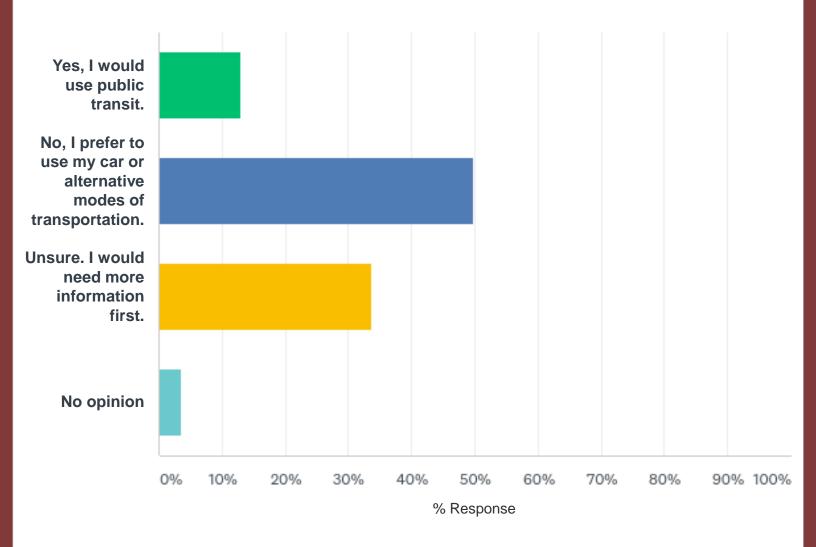


Q51: How often do you use ridesharing apps like "Uber" or "Lyft"?

ANSWER CHOICES	RESPONSES	
Frequently	3.37%	27
Sometimes	32.71%	262
Never	51.06%	409
Would consider	12.86%	103
TOTAL		801



Q52: Would you use public transit if it were available in Holden?



Answered: 807 Skipped: 172



Q52: Would you use public transit if it were available in Holden?

ANSWER CHOICES	RESPONSES	
Yes, I would use public transit.	13.01%	105
No, I prefer to use my car or alternative modes of transportation.	49.69%	401
Unsure. I would need more information first.	33.71%	272
No opinion	3.59%	29
TOTAL		807



Q53 Suggested locations for additional bicycle infrastructure

•		Along main roads
•	?	along main roads
•	???	along main routes
•		along Main St and on routes to schools
		·
	4004	Along main street and near the rail trail
•		Alongside main roads,
•	122A and 31.	An actual rail trail. Not that extremely hilly trail.
•	122A between town and high school, Highland St, Route 3•	Around the center of town, 122 and 31
•	122A from Holden Hills to Mountview middle school. Also • to the Library/Damon House lot where the farmers market • 122A is dangerous	Bailey Rd, Reservoir Rd, Malden St Be careful. I bike and jog and no one pays attention anymore.
•	122A to Route 68	Big Y Plaza (bike rack)
•		bike lane on Main st
•	A bike path from Jefferson to Wachusett Regional High • School. A bike path from Jefferson post office to neighborhoods in Jefferson.	Bike lane on Main Street, on Salisbury (support going to Rec pool and Dawson via bicycle). Best to have a curb to separate bike
•	A marked bike lane on Main Street would be nice. It's unpleasant to bike there, but sometimes there's no other option.	lane from main traffic. Ideal would be a bike path, such as between the Holden pool and Main Street. Bike path off the street is much
•	A plan to allow for greater student access to schools and recreation areas.	safer (I would definitely use a bike path)
•	Additional bicycle infrastructure to my family would be	bike lanes are all that is necessary.
	mountain bike trails and a skatepark not transportation •	bike paths seperate from the roads
	infrastructure.	Bike Paths toward center of town from
•	additional? How about any?	residential heavy areasperhaps connecting schools
	all along Main Street, Reservoir Rd, Shrewsbury St, Holder St	Center of town
•	All main routes	
•	All major routes	Center of town and near schools and parks
•	Along 122A Main St. Also Rt. 31 to town lines.	Center of town, recreation areas
•	along 31 and 122	Chapel St,Wachusett Rd. (maybe)
•	along long stretches of 31, 122, 122A •	Chapel street

Answered: 185 Skipped: 794



Q53 Suggested locations for additional bicycle infrastructure

- Dawson rec/Industrial way bikepath roads Downtown and along major arterial corridors. Especially along 31 and 122A Everywhere St Everywhere Forest north of Quinapoxet street. From Big Y/Holden Christian Academy area to center of town Holden Street, Rt 31, Salisbury St, Shrewsbury St, 122A I don't know. I don't ride I have visited Denmark specifically to see how a 'cyclefriendly' community works. I am prepared to present to an appropriate body information about my research. I wish that the sidewalks were on 122A like they are on paths **Shrewsbury Street** Improved signage throughout town to share the road with cvclists, bike lanes marked on road surfaces Isolated North-South and East-West bike routes, protected from mainstream auto traffic. Main street It would be nice if you could ride bikes all thru Holden, but. Main Street too much traffic and distracted drivers for that • Main Street It would take space away from cars- not safe Main Street Jefferson • Main roads • Main roads and in town main roads to businesses main st Main St and connection to MCRT Main St bikes lanes Main st, route 31, wachusett st, Main St, Rte 31
 - Main St, rte 31, Malden St, all secondary
 - main st, shrewsbury st, bullard at
 - Main St, Shrewsbury St, Rte 31, Wachusett
 - Main St, Shrewsbury St, Salsibury St, Doyel Rd, Holden St, Highland St, Reservoir Stt
 - Main St, Shrewsbury St, Salsibury St, Reservoir St, Highland St, Wachusett St
 - Main st. Route 31.
 - Main St. Shrewsbury St. Salisbury St
 - Main st. Highland rd.
 - Main St. through Jefferson the roads are terrible for biking.
 - Main st., Rt 31, Shrewsbury st. bike lanes
 - Main St., Salisbury St, Shrewsbury St. bike
 - Main st., Shrewsbury st, manning st, rte 31, Salisbury st, chapel st, holden st
 - Main St/122A, Doyle St, Shrewsbury St
 - Main stree and rt 31
 - Main Street and connecting to the pool
 - Main street bike lanes
 - Main Street corridor, Salisbury Street, Rte 31
 - Main Street, and also improved cut-throughs for bike riders on smaller streets to make it easier to bypass the main roads
 - Main Street, Holden Street, Shrewsbury Street, particularly for kids going to the pool.
 - Main Street, Near Schools, Near Rail Trail
 - Main, shrewsbury, Holden, Bullard streets



Q53 Suggested locations for additional bicycle infrastructure

_	
•	major routes; major roads
	(ex. Salisbury St)
•	Most major streets should
	have marked bike lanes and
	signage to promote "Sharing
	the Road"
•	N/a
•	NA
•	NA
•	Newell is extremely
	dangerous for walkers and
	cyclists. But so are all the
	roads as solid white lines are
	consistently ignored with
	passing in the right
	Newell road
	No clue, wouldn't use.
	No idea.
•	No Opinion
•	none
	none
	none
	none
•	None
•	None. Keep the bikes away
	from vehicles.
•	None
•	Not on the main roads
•	Not qualified to answer this
	question

Not Sure

Not sure

- Not sure, but would love more bike options
- Not sure.
- On 31
- On any road where it can logistically work.
- Paved bike routes connecting other towns?
- Quinapoxet street
- Quinapoxet, Chapel, Wachusett, Manning
- Rail trail, not on main roads which are too narrow
- rail trail? main street? around some of the lakes
- Reservoir Drive next to water
- reservoir/highland sts
- Restrict to designated bike paths
- Route 31
- Route 31 & Mason Road
- route 31 for sure, some in the center on main street, and 122a north side
- Route 31, long side streets off of rt 31 that are highly travelled
- Rt 31
- Rt 31, Chapel, Wachusett, Main and Salisbury
- Rt 31, entire length. Bikes use it now, it's not safe.
- RT. 122A
- Rt. 122A
- RT. 122A South Main
- Rt. 31

Rutland

- Salisbury and Main streets
- Salisbury St
- Salisbury ST intersect
- Salisbury st to Main to Malden to rail trail
- Salisbury St.
- Salisbury St. (around the rec area, and a bike path from industrial drive. Shrewsbury St. Wachusett St. Manning St. Quinnepoxet St. and Main St.
- Salisbury Street
- Salisbury street, Main Street, route 31
- Salisbury street, Newell Road, 122a.
- Shopping, recreation, education, job sites.
- Shrewsbury st
- Shrewsbury St and Salsbury St
- Shrewsbury St., Bullard St., Malden St., Main St.
- shrewsbury street
- Something would have to be done with the conditions of the roads, particularly Main St. The condition of Main St. is horrendous and the traffic is ridiculous.
- Start with main roads
- There is plenty of bike riding. Drivers need to pay better attention
- Too dangerous with all the traffic
- TRANSPORTATION

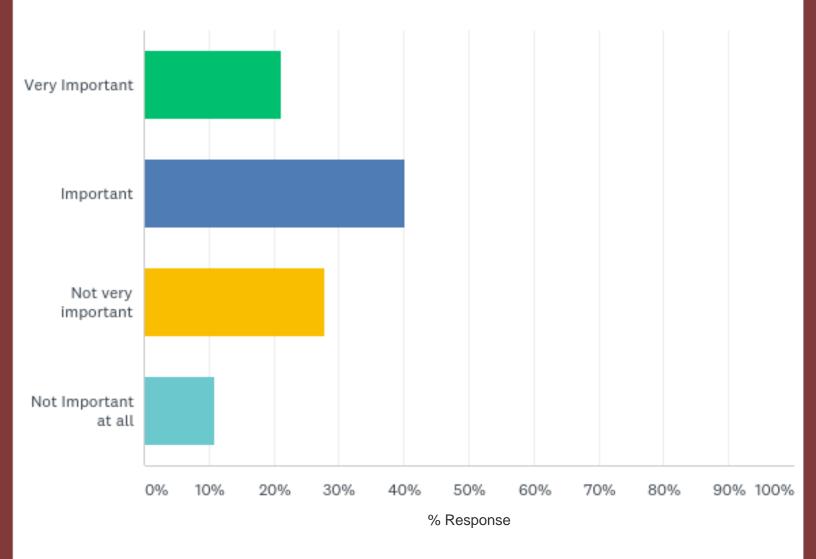


Q53 Suggested locations for additional bicycle infrastructure

- Wachusett Street
- Would be great to have dedicated separate bike lanes down Main Street.
- would need to research first

Holden Tomorrow planning our future together

Q54: How important is it to provide additional bicycle infrastructure (bike lanes, shoulders, signs) throughout Holden?



Answered: 792 Skipped: 187

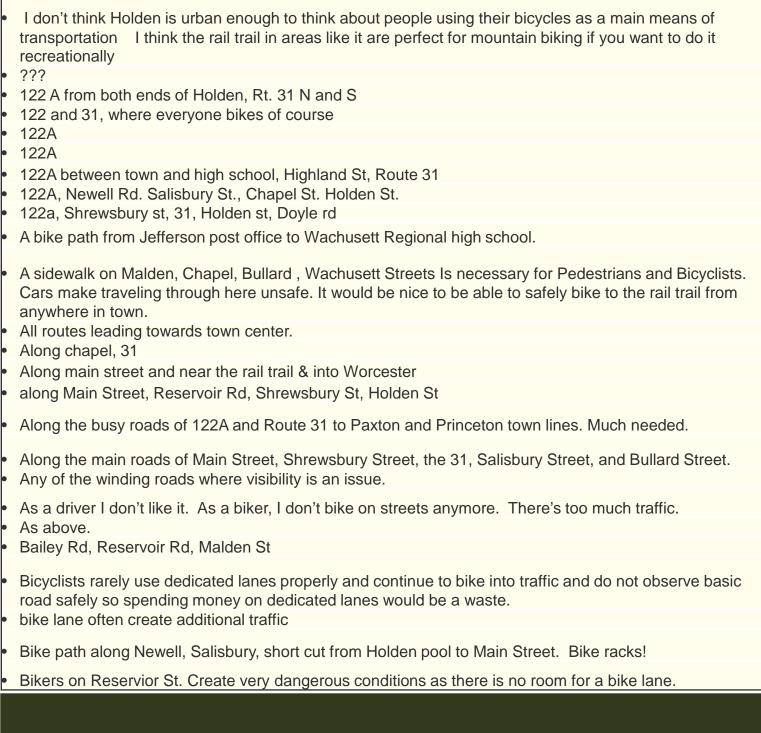


Q54: How important is it to provide additional bicycle infrastructure (bike lanes, shoulders, signs) throughout Holden?

ANSWER CHOICES	RESPONSES	
Very Important	21.09%	167
Important	40.15%	318
Not very important	27.90%	221
Not Important at all	10.86%	86
TOTAL		792



Q54: How important is it to provide additional bicycle infrastructure (bike lanes, shoulders, signs) throughout Holden?





Q54: How important is it to provide additional bicycle infrastructure (bike lanes, shoulders, signs) throughout Holden?

Chapel st. Shrewsbury st
Connections from neighborhoods to park facilities and/or recreation areas. Also, from the middle school
and high school to the center of town/neighborhoods.
don't know
From Big Y/Holden Christian Academy area to center of town
Have to start from ground zero and design a road with protected bike lanes
Holden Street, Shrewsbury Street, Doyle Road,
I could be wrong, but I think we have about as many bike lanes as needed. That said, if there are areas
where motorists need to give cyclists extra room or even just a heads up like the motorcycles are everywhere signs, I'm for it.
I don't bike but I do see bikers on roads like Bullard that have no shoulder and this could lead to accidents
injuries so perhaps it would be helpful on roads like those.
I think it's too dangerous to ride a bike unfortunately
I worry that bike lanes on heavily traveled roads is a safety concern. I commute through Concord Ma
every day. They have skinny old roads. It is very scary. Bike lanes are fine, but not on heavy traffic areas To much risk!
I would make sure that if people are riding your bike from your house to the rail trail then you should
explore providing save routes for them to do this.
Ideally it would be great to have bike lanes on 122A, but the roads are already too narrow as they are.
If changes were made to the roads, I'd rather use the space to have central "suicide lanes" down Main Street so it's easier to cross traffic. It's so hard to pull in and out of McDonald's, flip flops, Walgreens, etc.
In and around town center.
In the "breakdown lane" on Main st for starters. Perhaps it would curb all the illegal and dangerous passing on the right.
In the middle of woods with cameras around for safety but provide shortcuts to major things such as
schools or athletic fields.
Increasing bike infrastructure should be a clear long term development goal to reduce car use, promote biking safety, address public health, etc.
Main road> (side roads) Wachusett St., Chapel, Manning St.
Main roadsHolden St., Shrewsbury St., areas around schools
Main st
main st
main st, reservoir, rt. 31, shrewsbury st., chapel st, any routes to area schools.
Main St., Salisbury St, Shrewsbury St. bike paths
Main St/122A, Doyle St, Shrewsbury St
Main Street



Q54: How important is it to provide additional bicycle infrastructure (bike lanes, shoulders, signs) throughout Holden?

	signs) infoughout holden?				
•	Main Street and rest of route 122A				
•	Main Street and routes to schools/recreation areas				
•	Main street has a decent shoulder now. Its already too congested to add a bike lane Main thoroughfares				
•	Main, Salisbury, 31, 122a, Manning,Wachusett, Holden st, Reservoir, South. Most major streets.				
•	Near any current rec areas, and to parks (I.e. mason park, trout brook etc). To and around future rec areas and to schools				
•	No idea.				
•	Not a location, but a bike suggestion: Bicycling is very popular in Central Mass. We have a friend in Boston who brings his bike out every weekend in the fall. Why not sponsor a rally, like the annual Thanksgiving road race?				
•	older "back" roadsie: Bullard st, Wachusett st				
•	On all major roads				
•	On all major roads 122A 31 Salisbury st Shrewsbury st				
•	People just need to slow down and pay attention. Don't waste money on that. I do like the blinking stop signs at Malden although still have seen many people blow through them.				
•	Quinapoxet st, Highland St, Wachusett, Bullard these roads are traveled like highways at high speeds with no shoulder at all				
•	Reservoir St. down around reservoir				
•	Reservoir Street!				
•	route 31 for sure, some in the center on main street, and 122a north side				
•	Route 31, Union Street, Wachusett Street, Chapel Street				
•	Rt 31, Chapel, Wachusett, Main and Salisbury				
•	Rt 31, salsbury st				
•	RTE122A Worcester to Rutland				
•	Salisbury st, Shrewsbury st, main st, reservoir st (31) and connecting streets Shrewsbury St				
•	Shrewsbury St., Bullard St., Malden St., Main St.				
•	Shrewsbury Street, 31 and 122A				

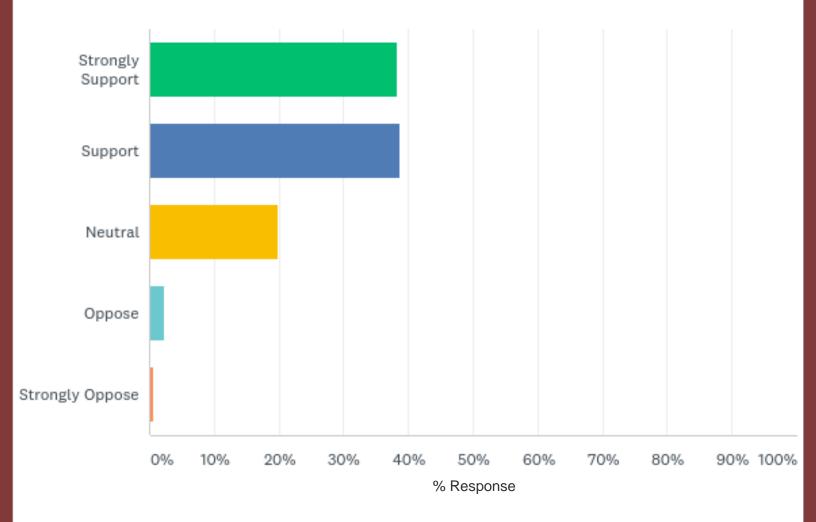


Q54: How important is it to provide additional bicycle infrastructure (bike lanes, shoulders, signs) throughout Holden?

 South Main St., heading into and continuing into Worcester. streets: highland, rt 31, quinapoxet, wachusett, chapel, bullard, harris, princeton, resevoir, holden, shrewsbury, main the major intersections and busiest roads The Planning Board members might consider trying to travel from various locations in town to, for example, the Big Y. Note that cycle lanes appear and disappear unexpectedly, and cyclists are defenceless at intersections. To improve: every intersection should have appropriate cycle lanes clearly marked. In Denmark, cyclists have the right of way. Sorry, I rant. Trying to preserve my health and that of my fellow citizens, including my sister. There are a lot of children in Holden and having safe ways for them to ride their bikes is important. This is extremely important to me. I would walk to the center of town instead of drive if 122A (towards Jed's) and especially through that bridge at the main intersection was pedestrian/biker friendly. This should be integrated into new projects' designs. To/from all schools and shopping areas - BigY / center of town Traffic is already an issueadding bike lanes would complicate it further, especially where bicycle riders don't adhere to road rules. unknown Wachusett with cluster housing or mixed use housing, this will become more important With the traffic issues in Holden I think Bike lanes would be awfully dangerous. 		
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 don't adhere to road rules. unknown Wachusett with cluster housing or mixed use housing, this will become more important 		
Wachusettwith cluster housing or mixed use housing, this will become more important	•	
 with cluster housing or mixed use housing, this will become more important 	•	unknown
	•	Wachusett
With the traffic issues in Holden I think Bike lanes would be awfully dangerous.	•	with cluster housing or mixed use housing, this will become more important
	•	With the traffic issues in Holden I think Bike lanes would be awfully dangerous.



Q55: Please rate your support for the extension of sidewalks along Route 122A.



Answered: 807 Skipped: 172



Q55: Please rate your support for the extension of sidewalks along Route 122A.

ANSWER CHOICES	RESPONSES	
Strongly Support	38.29%	309
Support	38.79%	313
Neutral	19.95%	161
Oppose	2.35%	19
Strongly Oppose	0.62%	5
TOTAL		807



Q55: Please rate your support for the extension of sidewalks along Route 122A.

	 I think I would want to know more about this topic like why they want to put them in - are there businesses there people need to get to? About time! Add a protected lane for cyclists. also along RT 31!
	 ALSO NEEDED on other residential and highly trafficed road for residentd safety to get to a mailbox as well as a healthy walk Also on 31 towards Paxton Better yet along route 31 so children can walk to school. Can paved bike trails be created along the railroad tracks? Cart b4 the horse-just paved it all!!!! Extremely necessary First I've heard if it.
•	 Fix sidewalk at 68 + 122A intersection. Crosswalks at intersection From Big Y/Holden Christian Academy area to center of town
	 how about making the turn lanes TURN ONLY, rt31,the industrial park, at Sunnyside I believe it is adequate I run a lot - more sidewalks would be awesome, also for child safety. I think 122A itself needs to be widened. Traffic is horrendous. I'd like sidewalks on Route 31 connecting the housing developments around Greystone/Stoneybrook It depends how this will be funded Let's build a backbone for the future - Sidewalks are critical need more info Need to balance with objectives of the projects NOT JUST 122A - we need sidewalks throughout Holden! Route 31
	 Sidewalks on Wachusett St are highly needed. It is a busy cut through street and there are also a lot of runners/walkers and cars are usually flying. South Main Street should be addressed Wachusett Regional High School, Bullard St Would like to see sidewalks along route 31 near reservoir up to Paxton line. YES PLEASE! Safe places to walk should be available to all!



Q56 Suggested locations for extension of sidewalks along Route 122A

???

????

- 112a? Is this a typo?
- 122A sidewalks need to be upgraded northwest of the Rt 31 intersection (i.e., toward and past WRHS).
- 122A, between the 2 Sunnyside Ave's. Tough when coming from high school to center and crossing.
- 31 from big y towards paxton
- all
- all
- all
- All along
- All the way along 122A from the Dunkin Donuts South to Worcester line
- All the way from Jed's to Holden Hills
- All the way near the Worcester border into town toward dunkins
- All the way to Shrewsbury Street and Main Street. The intersection doesn't even have crosswalks now. And at least half a mile from Shrewsbury Street toward Worcester. Get the bank at the interesection to allow a sidewalk.
- all the way to Worcester- only one side of the road is necessary (not sure how you would choose)
- Aloha Commercial Places
- Along ALL of 122A from the Worcester border to downtown. Also figuring out how to make the main intersection more kid/pedestrian safe.
- Along south side of 122A between 2 WRHS driveways
- Along the route to the CRA from Dunkins
- Anywhere leading to/from schools that need them.
- Anywhere there aren't any!
- Anywhere there is not one :)
- at Holden/Worcester line through to town center
- At least to Jefferson, but could also go to rt. 68
- At the end near the Worcester line

- Bank of America
- beginning of Main St starting at the Worcester line
- both sides all the way to WRHS, dunkin donuts paza to CRA/Jeds
- Both sides of street near high school
- busiest traffic areas
- Crossing of Shrewsbury Street
- Down highland. And up reservoir to start.
- down to Holden Hills
- Down to Little league field
- Entire
- Entire area, with narrow sidewalks widened and new ones added
- Entire length of the route
- Entire route
- Entirety
- especially related to the middle school!
- everywhere
- Extend them as far as reasonably allowed.
- From Big Y/Holden Christian Academy area to center of town (There are two big housing developments and a school and no way to access the center of town-too dangerous without sidewalks).
- From Bond road to Worcester line, and all of 31 and Shrewsbury ST, Doyle Roan and Holden Street
- From high school toward Rutland
- from Newell into town.
- From railroad bridges to Worcester line.
- From rite aid to worcester border
- From Rutland to worcester
- From Shrewsbury St to Worcester Line

Answered: 807 Skipped: 172



Q56 Suggested locations for extension of sidewalks along Route 122A

_			<u> </u>		
•	from Sunnyside Ford area to Worcester line	•	N/A near business, school crossings,		
•	From the area of Holden Pizza to Jeds	•	residential areas?	•	Shrewsbury to Newell Rd.
•	From the Worcester / Holden line to Main Street	•	near junction of shrewsbury and		Sidewalks
•	From town center to the high school	•	mainkids walking from mt. view to town. Near the high school		should be built
•	from town line to town line	•	need sidewalks on RT 31 south of Big Y		whenever a
•	From Worcester line to Rutland line		where many housing units have been		roadway is
•	Holden Hills to Mountview Middle School		added No idea.		constructed or re-done
•	I'd support extending it to Worcester and Rutland town lines.	•	No Opinion		
•	If starting at the high school, they should	•	none	•	sidewalks should be extended
	be available all the way the Worcester line.				along
•	In front of high school on same side as		north toward HS and Rutland from center Not on 122A but high street		shrewsbury street along the
	school	•	Not sure-would need to see a map		west boylston
•		•	On at least one side of road all the way		line
•	Jefferson	•	down. Preferably throughout Holden.	•	South Main
•	Jefferson area - very poor walking areas	•	railroad bridge to Lerouxs lot		Couth Main
•	Jefferson to Rutland	•	Route 31	•	South Main
•	Luddy chev. to Worc. line	•	S. Main ST. DD to Worcester Line	•	South main area
		•	Salisbury St interse		
•	Worcester line to Rite aid plaza Main St. Holden center	•	Should at least run to Little League fields and mile past towards Worcester. Also in front of Bank of America.	•	South Main from R/R bridge to City line
•	Make shoveling sidewalks or pathways	•	Shrewsbury st	•	South Main St
	mandatory Malden St	•	Shrewsbury st to main st		
•		•	Shrewsbury St to Worcester line, more cross walks ie: near 612 Main St	•	South Main St. (Needed on only
•	Malden Street Malden street to reservoir.	•	shrewsbury st, within 5 miles of the elementary schools and middle school.		one side of the street)
•	More, all over!	•	Shrewsbury Street	•	South Main
•	n/a		Shrewsbury street past bullard		Street



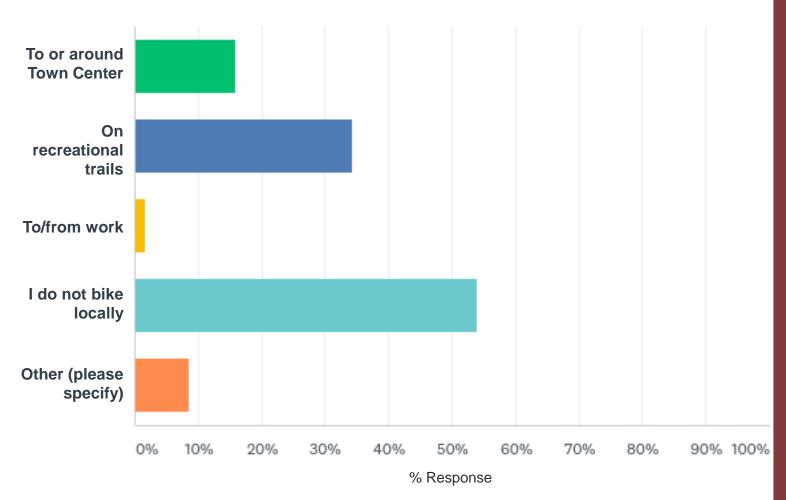
Q56 Suggested locations for extension of sidewalks along Route 122A

South Main Street from dunkin donuts to the Worcester line south of railroad bridge towards jeds South to the Worcester border. The entire business district The entire length. The entire road from Route 68 to Rite Aid plaza The more sidewalks the better. The southern part of Main Street. As a side note, Shrewsbury St. past Mountview towards West Boylston should have sidewalks too. Children walk home from school and there should be sidewalks there. Through Jefferson to rutland line and down to worcester line. The whole way. Through the Adams road facility To Princeton Street To the Rutland line To the Rutland Line and route 68 To the Worcester line on S. Main and to the Rutland line on N. Main. **Toward Goodhiles** Towards Jed's-terminating at that business complex-this would include the ball fields in that area. Town Hall to HS Unknown unsure unsure Wachusett High School to Jefferson Where ever kids walk to school and on Main Street from post office to recreation area across from Jeds. Where ever children need access to town facilities and schools Where WRHS runners run wherever missing wherever necessary Whole way Worc town line (Clearview / Steppingstone) to Shrewsbury St. intersection Worcester line to Shrewsbury St Your discretion. Where people want to walk.





Q57: If you bike locally in Holden, where do you bike?



Answered: 762 Skipped: 217

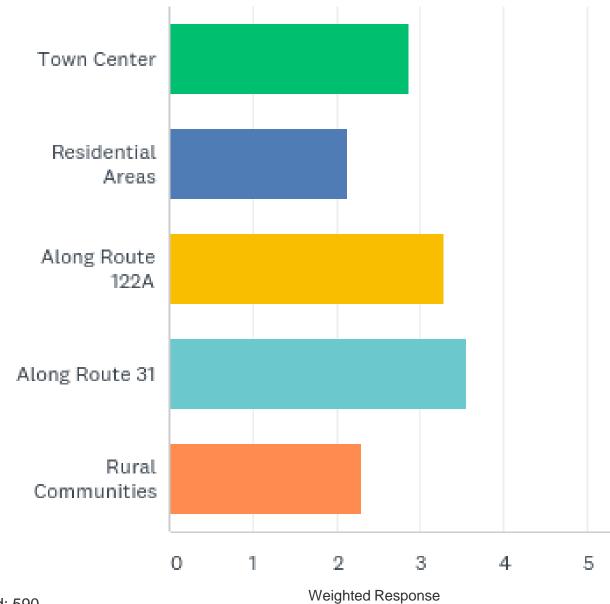


Q57: If you bike locally in Holden, where do you bike?

ANSWER CHOICES	RESPONSES	
To or around Town Center	15.88%	121
On recreational trails	34.25%	261
To/from work	1.71%	13
I do not bike locally	54.07%	412
Other (please specify)	8.66%	66
Total Respondents: 762		



Q58: How safe do you feel riding your bicycle in the following areas of Holden?



Answered: 590 Skipped: 389

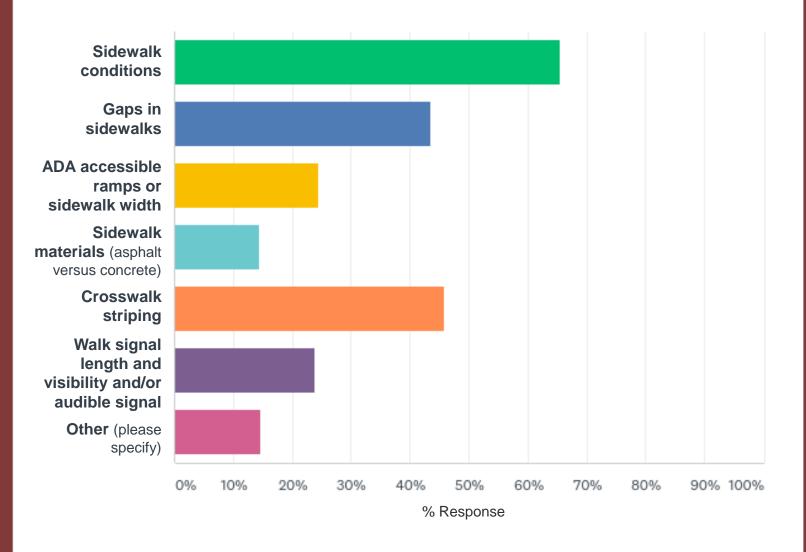


Q58: How safe do you feel riding your bicycle in the following areas of Holden?

	VERY SAFE	SAFE	A LITTLE SAFE	NOT SAFE	TOTAL	WEIGHTED AVERAGE
Town Center	5.94% 34	31.99% 183	31.99% 183	30.07% 172	572	2.86
	54	105	105	172	572	2.00
Residential	21.84%	52.17%	16.98%	9.01%		
Areas	126	301	98	52	577	2.13
Along Route	2.28%	17.05%	30.23%	50.44%		
122A	13	97	172	287	569	3.29
Along Route	1.39%	9.04%	21.91%	67.65%		
31	8	52	126	389	575	3.56
Rural	16.25%	49.47%	21.55%	12.72%		
Communities	92	280	122	72	566	2.31



Q59: Please specify whether any of the following needs to be addressed regarding pedestrian facilities in Holden (i.e. sidewalks, crosswalks). Check all that apply.



Answered: 572 Skipped: 407



Q59: Please specify whether any of the following needs to be addressed regarding pedestrian facilities in Holden (i.e. sidewalks, crosswalks). Check all that apply.

ANSWER CHOICES	RESPONSES	
Sidewalk conditions	65.38%	374
Gaps in sidewalks	43.53%	249
ADA accessible ramps or sidewalk width	24.48%	140
Sidewalk materials (asphalt versus concrete)	14.34%	82
Crosswalk striping	45.80%	262
Walk signal length and visibility and/or audible signal	23.95%	137
Other (please specify)	14.69%	84
Total Respondents: 572		



Q59: Please specify whether any of the following needs to be addressed regarding pedestrian facilities in Holden (i.e. sidewalks, crosswalks). Check all that apply.

Add more and widen them for safety

- Add sidewalks
- ADDED SIDEWALKS!
- Addition of sidewalks on Wachusett Street (by Alden Labs) and on Bullard Street would be nice.
 additional cross walks on main st at walgreen's to Meola's and Sweets & Java to municipal lot and playground
- All main roads and many side roads need sidewalks to improve pedestrian mobility (especially lower Main St!)
- all sidewalks are not cleared after snowstorms. My neighborhood has sidewalks and most of them weren't cleared all of last winter.
- Areas outside of the center...Holden Street, Shrewsbury Street
- Availability of side walks on Wachusett (31), Quinapoxet, Bullard
- Barrels And signs at crosswalks work well in other communities and our inexpensive compared to some other options
- Better snow removal. Mailboxes in sidewalks upset snow removal
- Brush + Poison Ivy near crosswalks
- Can't use the cross walks at Holden and Shrewsbury street intersection in winter because they don't plow the island or the upramps. No way to walk legally onto Main Street from Shrewsbury St. or 122A Chapel street sidewalks
- concrete is the best material for sidewalk, asphalt is too hot
- concrete vs asphalt
- crossing Quinapoxet from Tannery
- crosswalk from library to cross street parking area
- Crosswalk signs to meet MUTCD specifications. Proper signage in Big Y plaza with enforcement.
- Crosswalk with pedestrian traffic light along Highland Ave, between Union and Library
- Enforcement!
- Extensive damage to crosswalks on Main Street
- Flashing crosswalk @ colony Ret. Home & @ Village Repair (sidewalks both sides) Happy
- I am rarely a pedestrian in town, so I can't really speak to this.



Q59: Please specify whether any of the following needs to be addressed regarding pedestrian facilities in Holden (i.e. sidewalks, crosswalks). Check all that apply.

I cannot comment. I don't use them enough.

I currently have a sidewalk in front of my home and watched children walk in the street due to un shoveled
walks and no town conditions
idk

In the winter, some businesses plow the snow onto the sidewalk on Main Street after the town clears the walkways making it difficult for runners and pedestrians

keep sidewalks for walking. snow removeable of sidewalks. fine owners that plow on sidewalks. Large signs of color (florescent)

Main street traffic flow needs to be assessed. Additional lights etc may be needed due to increase traffic. More cross walks in Holden Center

More cross walks/signs on 31

More crosswalk options and signage along main street

More crosswalks on Main St

More enforcement of pedestrian right of way

More sidewalks

More sidewalks

More sidewalks in general!

more sidewalks on narrow roads

More sidewalks, plowed in winter. Found myself walking in the street a lot during the winter

More sidewalks....esp. on main roads

most seen good to me

Motorists do not see people crossing from Sweets and Java side of Main st to the Exxon. Maybe there shouldn't be a turn on red there.

Need for more crosswalks across 122A

Need more sidewalks

Need more sidewalks on Route 31

Need to improve current sidewalks and add more!

New crosswalks repaint existing



Q59: Please specify whether any of the following needs to be addressed regarding pedestrian facilities in Holden (i.e. sidewalks, crosswalks). Check all that apply.

• none	
 None. Spend less money. Your jobs are expendable 	
Not a pedestrian friendly town	
 Not enough room on roads 	
 Plowing of sidewalks on Main Street 	
 Police should monitor failure-to-yield in crosswalk violations. Promote a kindler, gentler community. Le people know it feels rewarding to let a Mom push a stroller across the street without fear of being run of 	
quinapoxet needs side walks	
Ramps/cut curbs at crosswalks	
remove mailboxes from sidewalks. Have to go in street with stroller, into oncoming traffic.Safety	
 Side walks on high traffic roads 	
 sidewalk from Main Street southbound from Shrewsbury Street 	
Sidewalks along route 31.	
 Sidewalks needed where there are none. 	
Sidewalks on 31	
 sidewalks on Quinapoxet St 	
Sidewalks should be street level.	
Sidwallks needed on more streets	
snow Removal	
 Some are very narrow, especially between town and high school 	
 Some of the roads in town with the heaviest vehicular traffic are without any sidewalks or bike lanes at 	all.
 street lights along rt 31/Reservoir St!!!!! 	
 The crosswalks at Holden Town Center take a VERY long time. It can take up to 10 minutes to cross the street. I like that I can walk from my house to Meola's or Sweets and Java, but the long wait time at the crosswalks for the "Walk" light is very frustrating. 	
 There are NO crosswalks from State Police to Salisbury St 	
 There are no sidewalks beyond the big Y plaza towards Paxton on Reservoir St. 	
 There needs to be a crosswalk around Sunnyside Ave or the next street over heading towards the cen There's only one at the police station and another at the center of town. 	ter.
 Tree branches too low on Main Street sidewalk. Need to be trimmed 	
Uneven surface that you can trip on	



Q59: Please specify whether any of the following needs to be addressed regarding pedestrian facilities in Holden (i.e. sidewalks, crosswalks). Check all that apply.

Wach street from Alden to Malden. Chapel St. some of these roads I wouldn't walk or use. Cars are too fast and people do not pay attention.

- We need a crosswalk at rite aid to Alden
- Weekly I walk with friends in Holden center. Everyone stops as we cross Rte. 31. I live on Holden Street, which some drivers regard as a 'straight shot' to 190. It is scary to visit my friends and neighbors. I welcome more police patrols; last week someone shot off the Shrewsbury St./Holden St. light and almost hit me as I tried to back out of my driveway. A driver traveling toward Holden yelled at me for almost causing an accident.
- where are the sidewalks? They seem to pop up and then disappear
- You take your life in your hands trying to cross Main Street



Q60 Suggested locations for pedestrian facilities improvements

• 31	 along shrewsbury street to the west boylston line
• 31	
• ? • ? ???	 Any areas where children walk to school, and the areas between the Holden Pizza Lot and Jed's, as there are several businesses and ball fields there.
 122, 31, Bullard, Crossing for MVT 	there are several businesses and bail helds there.
• 122A	• any residential are where there is now increased
 122A & 31 - to short for disabled (walk signal length); sidewalk from State police barracks area 	commuter and business trafficAs long as maintained and plowed no complaints here.
around to alden research & on, RT 21 from Main St to Pleasant St. where the sidewalk changes from cement to asphalt there is no curb cars mistake it for road	 at intersection of 31 & 122a the pedestrian crossing does not allow enough time for those with disabilities or the aged.
 122A in the Jefferson area 122a, 31, salisbury, chapel, wachusett 122a, Shrewsbury st, 31, Holden st, Doyle rd 	 Availability of side walks on Wachusett (31), Quinapoxet specifically from the train tracks to the Maze around Laurel Hill
 31 near Damon rd 	 Bank of America/Dunkin donut intersection/lights
 Add a crosswalk near Grove cemetery entrance 	Between CRA and Dunkins
 Addition of sidewalks on Wachusett Street (by Alden Labs) and on Bullard Street would be nice. 	Boyden & Main S. endBullard
 All along 122, 31, Bullard st, WRHS, Mountview 	 Bullard needs a full sidewalk
ALL MAIN ROADS and near ANY and ALL Schools	
Along 122A.	 Bullard Street
 Along Highland/31 from Union to the library-very 	Bullard Street
confusing and unsafe pedestrian crosswalks. I've had several close accidents due to pedestrians	 Bullard Street could use a side walk all the way down.
crossing and traffic not expecting pedestrians to	By Walgreens
cross or cars to stop for pedestrians. I suggest only one central crosswalk along there (Not by Union St.	
due to hill).	Chapel and south main
Along main st.	Chapel st
Along Main Street	Chapel St.
TDANOD	

Answered: 173 Skipped: 806



Q60 Suggested locations for pedestrian facilities improvements

- Corner of Lovell road and adorothy Ave.
- Crossing at doyle/brattle
- Crossing by friendlies is missing sign for eastbound Improve motorists alert before bridge of Ped traffic
- crossing Quinapoxet from Tannery and short sidewalk to the maze
- crosswalk at Bailey Rd and Main St over to May Dr •
- Crosswalk at rite-aid / Alden, chapel sidewalk
- Crosswalk at Walnut and Highland, lack of crossing in front of GFL
- Crosswalk between Walgreens and senior center
- crosswalk from library to cross street parking area
- Dawson rec field needs additional walking paths from parking to soccer fields.
- down hill on 31 from nola dr to goodhiles
- Doyle road
- Every road
- Extend sidewalk access on Rt. 31
- extend sidewalks all the way down salisbury
- Fix existing side walls on streets where the DPW refuses to maintain them. This b.s. of we
- incorporated the streets but not the sidewalk has to stop.
- From Big Y/Holden Christian Academy area to center of town
- From near Newell on 122 into town
- Go up more on Route 31 to Goodhile's.
- High street
- High Street MAJOR cut through for High School traffic
- **Highland Street**
- Holden Center
- Holden Hills to Wachusett Regional High School
- Holden St./ Johnson St. bigger pedestrian crosswalk and sign.

- How about sidewalks farther up and down route 31?
- idk vet
- crossing going south/west to Paxton at village repair/restaurant
- Install crosswalk sign at Quinaporet St + Tannery •
- Intersection by Dunkin donuts/rite aid & bank of America
- Intersection of 68 + 122A, Near highschool, Near Shrewsbury street + 122A intersection
- Intersection of Shrewsbury, Holden and Chapel. Also on Main st if new business is brought in, such as a bars and restaurant district
- It's dangerous to walk from the town center to the Big Y plaza. Improved sidewalks and a pedestrian crossing light would greatly help.
- Jefferson, RT 122A
- jug handle at main st. and shrewsbury •
- Lower Main St/122A people are always walking, running, biking along this road, it NEEDS sidewalks!
- main st .
- Main st
- Main St / Shrewsbury St
- Main st Holden from Worcester Line, past Vista • Circle to bridge
- Main St., Rt. 31 N and S
- Main St., Shrewsbury St. intersection
- Main Street
- Main Street center of town
- Main Street intersections with Highland and • Reservoir Rd. New sidewalk and crosswalk on Reservoir Rd to Big Y shopping plaza.
- Main street sidewalks/ramps into businesses, sidewalk quality in town center
- Make 31N a no right on red onto 122a. Drivers can't see pedestrians as they start into the crosswalk



Q60 Suggested locations for pedestrian facilities improvements

- Meadowood drive More crossing locations along the town center. More crosswalks along Main Street closet to the center. Traffic coming from Reservoir turning to main st toward worcester is dangerous, people do not stop at the red light to turn on red and do not look before going. Traffic speed on maint street is consistently well over the speed limit More parking. More employmen• opportunities for teens. More sidewalks especially along major roadways. More sidewalks near schools for example Bullard Street N/A N/A N/A Near the Main Street Doyle Street intersection near the Dunkin Donuts and Bank of America, especially heading under the RR tracks towards Jed's Hardware Need crosswalk near friendlys Need more everywhere Neighborhood sidewalks are in • poor condition Newell crosswalk at Newbury never re stripped. Cars never
 - EVER stop.
- Newell Road-needs sidewalks •
- Nine
- No Opinion

- none
- none
- none
- north main
- Not qualified to answer.
- Painting lines annually on 31 and 122a ٠
- Patrol 31 regularly...no one stops for •
- pedestrians. Good source of money for town!
- Princeton street during the Winter they used to plow the sidewalks but stopped and why don't the plow the sidewalks in the neighborhoods such as Jackson St.? **Quinapoxet Street**
- Quinapoxet street Sidewalk from Tannery
- Drive to Laurel and down to Windy Ridge
- Quinapoxet Street connecting Tannery Dr to Laurel Hill Ln
- quinapoxet street! so many young families . trying to get to neighborhoods and bus stop for kids when they are not picked up at their door...middle and high schoolers are not picked up at their door. we need sidewalks, commuters use Quinapoxet to bypass main st and it's VERY busy, also there is solar glare morning and afternoon.not to mention when weather is snowy or rainy the surfaces are difficult.
- Quinapoxet, Wachusett, Chapel
- **Re 31**
- Reservoir Rd /31
- Reservoir St
- Reservoir St. and Paxton Rd Heading into Paxton Both sides!
- Reservoir street
- Route 31
- Route 31
- Route 31

- Route 31 connection popular areas like ponds, schools, tennis courts etc.
- Route 31 north and south
- Route 31.
- RT 31/Reservoir St
- Rte 31 sidewalks
- Salisbry St.
- salisbury st needs sidewalks extended
- Salisbury street
- See 59 Sunnyside Ave/Lovell area
- Shrewsbury St
- Shrewsbury st near Dunkin' Donuts
- Shrewsbury St to Mountview School and down toward Pinecroft Dairy
- Shrewsbury st, main roadways (not neighborhoods)
- shrewsbury st, within 5 miles of the elementary schools and middle school.
- Shrewsbury Street towards West Boylston
- Sidewalk along 31 from Joel Scott to the center of town.
- Sidewalk on Union Street and along Wachusett Street heading toward Princeton

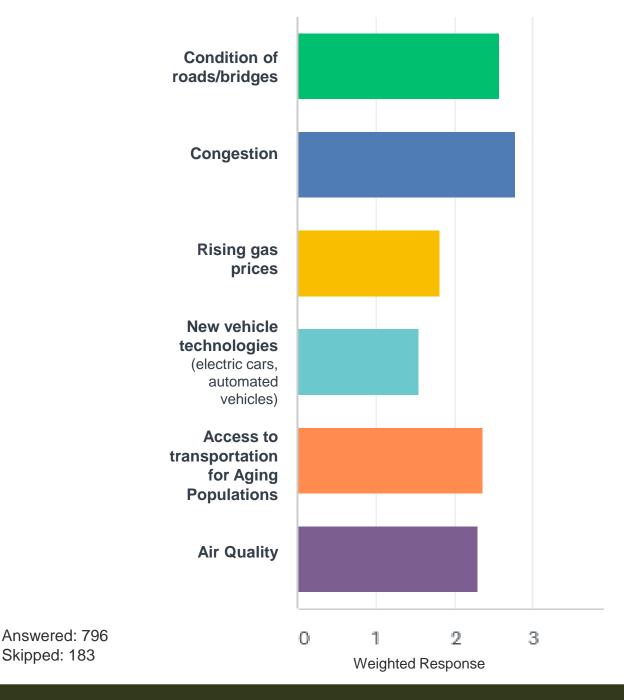


Q60 Suggested locations for pedestrian facilities improvements

•	Sidewalks along Malden, Chapel, Wachusett, and entire stretch of Bullard Streets Sidewalks needed along route 31.
•	Sidewalks on 31
•	Sidewalks on Bullard St and Chapel St.
•	Sidewalks on rt 31 for bikers and joggers, baby strollers, etc.
•	sidewalks to connect recent neighborhoods rt 31 south of Big Y
•	small streets in residential areas, along school walking line routes
•	South Main St
•	Streets without sidewalks
•	Strongly consider sidewalks on Rt-31
•	Surrounding schools and town center for safety
•	the crosswalk striping on 31 is in bad shape.
•	There are NO crosswalks from State Police to Salisbury St
•	There should be a flashing light button at the Mountview crosswalk
•	They are overall pretty good.
•	Town center
•	Town center
•	Town Center, Route 31
•	Uncertain
•	Wachusett st
•	Wachusett St
•	Wachusett Street
•	Wachusett Street needs a side walk
•	Walgreens to New Meolas - many children frequent both go from Walgreens to Dominos or Meolas please consider crosswalk or moving other crosswalk closer to that area
•	wherever necessary
•	whole town
•	Work on expanding sidewalk connection by filling in the gaps between them and expand out to residential areas.



Q61: What transportation issues would you consider to be most important in Holden?





Q61: What transportation issues would you consider to be most important in Holden?

	PRIORITY	NON- PRIORITY	N/A	TOTAL	WEIGHTED AVERAGE
Condition of roads/bridges	74.70% 558	20.08% 150	5.22% 39	747	2.58
Congestion	88.25% 691	10.60% 83	1.15% 9	783	2.79
Rising gas prices	35.86% 260	51.86% 376	12.28% 89	725	1.82
New vehicle technologies (electric cars, automated vehicles)	23.58% 170	62.41% 450	14.01% 101	721	1.55
Access to transportation for Aging Populations	61.85% 462	28.25% 211	9.91% 74	747	2.37
Air Quality	60.14% 439	31.64% 231	8.22% 60	730	2.31



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

- Really? Most of them..
- Holden and Shrewsbury St, Shrewsbury and main, 122A and 31, in that order.
- manning at 31
- 1) 31 and 122A, 2) Holden Street, Chapel Street, Shrewsbury Street
- 1. 122A & 31 (center of town). Also the back-up on 31 by the library during busy times. There needs to be more space for left-turning cars to get past the back-up of traffic going straight to proceed to/through the intersection. Maybe a center turn lane or longer turn lane? 2. Shrewsbury St/Chapel Street (need to add a formal turn lane R from Chapel onto Shrewsbury --so many people assume there are 2 lanes and either cut around traffic or honk/drive aggressively when you treat it as a single lane. I've been in center going straight onto Chapel and nearly hit multiple times because cars behind me try to go straight/assume I must be turning because I am not in the far right lane) 3. Quinnapoxit Street not intersection but busy/backed up often & the RR crossing is VERY dangerous & in need of repair
- 1. 122A / 31 & 122A & Shrewsbury St. 2. Congestion on 122A is terrible. It shouldn't take 3/4 hr to drive to Worcester. During the winter months it is even worse. People don't want to stop along Main St. because of the traffic. If there is an event at WRHS or Miles, the drive home is horrendous. There needs to be a rout around rather than one main street through town.
- 1. 31 & 122A 2. Shrewsbury St. and Main St.
- 1. Chapel & Shrewsbury St. intersection 2. Holden needs a by pass from the West to Worcester
- 1. Shrewsbury Street from Mountview Middle School to Main Street. I avoid it like the plague 2. The intersection Union and Rt. 31; the entry from Union to Rt. 31 is too steep to enter without spinning wheels 3. The traffic from Manning to Rt. 31 is very bad at rush hour. It backs up to Trout Brook and there is very poor visibility to enter Rt. 31 due to the curves and high speed of traffic, which makes it harder to turn left there, compounding the traffic issue. A traffic light would only make it worse!
- 1. Union St. @ Wachusett St. 2. Union St. @ Highland St. 3. Harris St @ Wachusett St.
- 122 A and 31
- 122 &31, turning on to 31. Main St traffic sucks at all time during the day
- 122 and 31, by Sunnyside Ford, by Bank of America... EVERYONE is running red lights!!!!!!! and nothing is being done about it. traffic is overwhelming and getting worse. It should NOT take 20+ minutes to go a couple miles!!
- 122 and shrewsbury st
- 122 in the morning
- 122 is anxiety inducing. Main/Shrewsbury is smartly designed but needs additional signage to clarify the design also the new right on red light outside BOA is a waste of electricity!! Should've left the stop sign up. Shrewsbury/Chapel can be a nightmare, impossible to turn left, backups at the timed lights. Put sensors in and install left turn lanes on Shrewsbury at least!!!
- 122 to center of town at rush hour. It's why we don't live at the center of town.

Answered: 583 Skipped: 396



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

•	122/Rt31 122/Salisbury St. 122A	 122A from Rite Aid to Route 31 intersection, and Shrewsbury St from Doyle Road to Rite Aid.
•	122A	
		• 122A intersections with Rt 31, Salisbury St, Industrial Park. There should be turning only lanes there, not 2 lanes that merge into one.
	122A 122A and 31 intersection 122A & 31	 122A mainst
•	122A & 31, Wachusett & Highland	 122A north between the center of town and south from 4 PM - 7 PM
•	122A & Malden Street intersection 122A / Shrewsbury St. intersections back up in all directions during	 122A Speedway gas intersection. Please make that a left turn only. Also 122A and 31 intersection gets crazy. 122A through the constant of town during "much hours".
	normal commuter periods.	122A through the center of town during "rush hour"
	122A @ 31, and 122A at	122a town center
	Shrewsbury street. many people	 122a traffic between 3:00pm and 6:00pm
	making left -hand turns at Shrewsbury Street in no left turn lanes	 122A/31 obviously. When approaching this intersection from the direction of Princeton, the backup and be considerable at rush hour. Many drivers pass on the left to get into the too-short left-turn lane,
•	122A and 31	threatening oncoming traffic. It's also very risky for pedestrians to
	122A and 31	cross 31 at this time.
•	122A and 31	
		• 122A/31. 122A/Shrewsbury. Around WRHS in morning/afternoon.
•	122A and 31	 122a@main, Shrewsbury @ main
•	122a and 31	• 31 & 122A
•	122A and 31	• 31 and 122A
•	122A and 31 68 and 122A	• 31 and 122a
•	100 A and 21 moldon and 100 A	• 31 and 122A
•	122A and 31.	of and then
•	122A and Rt 31	• 31 and Main St by the Mobil station is a difficult intersection without
•	122a at 5:00 pm	turn signals in all directions. Exiting post Office, Boyden Rd and
•	122A at holden/worcester line	Bailey Rd/Mayo drive are ridiculous. Also pedestrian traffic crossing between Walgreens/Meola's.
•	122A betweem State Police and RT 31	 31 and main st. Holden rd and Shrewsbury st.
	122A entering golden from middle	 31 Reservoir heading from town towards paxton
	school to mobil station	 31/112A intersection, exiting public safety building
		• 31/122a
	Holden	 31/122A Wachusett High School Area



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

Again; how about making the turn lanes TURN ONLY, rt31, the industrial Anywhere along main st so I park, at Sunnyside typically take back roads All along Main St from Shrewsbury St to Route 31 during evening rush Anywhere downtown hour. Manning St and Route 31. Salisbury St and Main St. All along Main street (crossing the road) All along Reservoir St. Distracted drivers and no sidewalks make walking /biking extremely dangerous! Shrewbury Street All intersection along 122A All intersections on 122A between Shrewsbury St. and Rt 68. Manning lanes merge into 1. St. to Rt 31, turning left or right, traffic backs up. all intersections on main street All intersections on Shrewsbury street. Especially by Mountain school. commuting hours. All of 122A All of Holden . We need to think of new roads escpecially off Malden street and manning street off on ramps 190 turn. All of main st during rush hours All of Main St is awful as all western traffic is funneled through there. Traffic planning is the single most important issue as it is extremely poor at present. You cannot manage growth until traffic is addressed. St /Chanel St All of main st. Princeton/122a All of Main Street commute time. All of main street All of Main Street between 4pm - 6:30pm. End of Doyle Rd, Chapel St light All of the intersections on Main St where a left turn is allowed and people use it as a way to bypass a section of traffic by going straight. all of them! along 122A - rush hour - people using turning lanes for passing at Sunnyside/Honeyfarms Shrewsbury St with Mountview School backing up at the Rite aid plaza Along Main St. - Holden onto Shrewsbury St along route 122 and Holden St. Any intersection on 122A Union>Rt.31 Any street intersecting Main St. - it is almost impossible to merge onto or cross Main St. Anything along Shewssbury St and Main St. to RT 68. anything unlit on main street - any pulling out of lots along main street

- anywhere in the center of town Mt Pleasant Ave. Princeton Street, Wachusett Street,
- Anywhere on Main St where 2
- anywhere on Main St. during morning and evening
- Anywhere on Main Street that you have to take a left hand
- Anywhere on Main Street; Shrewsbury St./Doyle Rd. Shrewsbury St./Holden
- Around WRHS during morning
- At most lights along 122A there are 2 lanes that can both go straight, but people only use 1. Drivers are aggressive and will try to push you off the road for using the other lane. If people used both, we could reduce congestion! I suggest signs saying to use 2 lanes at these lights. Many times I have had to wait at the Shrewsbury St light even though I'm trying to continue on 122A, because nobody is in the other lane and the traffic backs all the way up past Donut Kitchen.



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

			Dasis !		
	At most of the interesections, there are "Townie Rules" where townie traffic flows in one lane or another, leaving the other	•	Brattle and Doyle Brattle and Doyle. Brattle St and Doyle Brattle st./Shrewsbury st. Brattle St/Doyle Rdthere should be		Center of Town by the Town Hall and cemetery Center of town in late afternoon/ early
	open (except for those who do not know). This seems to be wasted potential. Instead, how about a middle turn lane? Bailey and Main streets, and afternoon	•	a stoplight there. Brattle street and Doyle road. The blinking yellow light really needs to be a full stop light.	•	evening. center of town to state police barracks
	congested on Main Street Bailey Rd main St intersection and boyden Rd main St intersection		Brattle Street/Shrewsbury Street congestion is always terrible at rush hour. Brooks and Mountain.		Center of Town, entrance to WRHS
	Bailey Rd/Main St Crossing Main St bailey road and the cross road - seems	•	by both gas stations Center Center is HOLDEN by Mobil	•	Center of town, near highschool. Intersection of 68 + 122A (pedestrian)
	like someone is always half out of either of the roads trying to turn. friendly's / the	•	Center of town center of town Center of Town	•	Center of town, Princeton street/ main street
	Bank of America to Mobil Gas station in the evening and reverse in the morning. Police do not enforce the limited use of handheld devices by drivers. Birchwood Drive as a cut through to		Center of town - 122a & 31 - Try the hill up 31n and the unlevel ground of this intersection in a wheelchair - almost impossible. Center of town (due to over building in the district)	•	Center of Town, Salisbury/Malden/Mai n St instersection Intersection from Shrewsbury St/Main
e	avoid the light at Chrowahum (Ct/Davda		Center of town / Main St betw Shrewsbury St and 31 / 31 Just North of 122	•	St.intersection Center of town, Shrewsbury/Main,
	• /	•	Center of town and by sunnyside Center of town and Main Street stretch from LCU to Sunnyside Center of town and near Sunnyside	•	any side street turning left onto Main Chaffins and Dunkin' Donuts.
	Boyden Road or any side streets off Main.AWFUL to pull out anywhere due to traffic.	•	ford Center of town back up to Mt View at rush hour	•	Chapel & Shrewsbury Chapel and Doyle



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

•	Chapel and Shrewsbury Street (Very	•	Doyle Road at Shrewsbury Street. Malden Street at Main Street. Rte 31 at Rte 122A.
	dangerous, need dedicated turning lanes),		
	Union and Highland Street	•	Drivers along Main St using general purpose lanes
	Chapel and Shrewsbury Street.		incorrectly.
•	Chapel/Shrewsbury st. Intersection during morning and evening commute	•	Driving on Main Street in general. I try to avoid it. Forget trying to get on Maine street by friendlys. I work in
•	Congestion on 122 during morning/evening rush hour		Framingham. I take back roads all the way to 140 in West Boylston to avoid any sort of congestion before the
•	Congestion on Shrewsbury Street, Holden		highway. It's not fair to the residents of those roads
	Street and Shrewsbury Street, Main Street	٠	Dunkin Donuts / Bank of America intersection
	and Phillips Road	٠	entering Quinapoxet Street from either Tannery Drive or
•	Consider reuse of Adams Road co-		Laurel Hill is treacherouse, requires slow down and
	ordinated with traffic signal before entrance		crossing signage and sidewalks on Quinapoxet Street
	to Rite Aid Plaza	٠	Entering traffic on 122A
•	Construction by mount view All of Main	٠	Entire length of Main Street Traffic squeeze
	Street		Shrewsbury/Main Main St. /route 31 Intersection inability to
•	Crossing anywhere on 122A but especially		make left turn driving into Holden Solid yellow or white
	in center of town.		lines are totally disregarded and ignored Lack of traffic flow
•	Crossing street at rite aid. Walking down		planning
	Malden is unsafe.	٠	Every day getting out of my driveway. Cars passing on a
			double lined highway.
	Crossing the street while walking and in car on 1 Princeton St, Jefferson, MA 01522.	٠	Every intersection is difficult especially during rush hour.
	Downtown at rush hour		There's no other way for drivers to go around Holden to
		,	Rutland and towns north of Holden. Is an alternate route
	Downtown Holden, Chapel Street, Salisbury Street		possible?
		٠	Exiting Mayo Drive to Rt 122A
	Downtown.	•	Exiting Mountview Middle onto Shrewsbury Street
	Doyle & Shrewsbury	٠	Exiting Post Office
	Doyle and Brattle	٠	Exiting Post Office, Talbots and turning left
•	Doyle at Brattle	٠	For walking: Shrewsbury/Main/122A intersection. Also
•	doyle rd to shrewsbury /holden to main st,		along Brattle St.
	up to salisbury st	٠	Freindly and 122
•	Doyle Rd. and a Brattle St. is a horrendous		From Bailey Rd to intersection by town hall
	intersection Congestion on Shrewsbury St.	•	From Bank of America to Miles Funeral Home
	especially in Afternoon drive time		Intersection at Mobil/31 Pulling out of First
•	Doyle Road and Brattle Streets. Town		Congregational Church/Chapel St.
	should experiment with a four-way stop.	•	From Shrewsbury Street going onto Main St



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

- Getting onto Main Street from business between Town Hall and the Post I live along 122a near the Office.
- Getting out of my driveway
- Getting out of post office (why can't there be one traffic light somewhere near there to serve that whole 3 block area?) Intersection of 31 and 122A. Intersection of manning and 31. Overall, going through holden at rush hour is horrible. Too many people from Rutland and beyond use 122a to get to and from work and Worcester. It's gotten much worse in the 16 years we've lived here.
- Getting out of Post Office/Berkshire Bank in a car onto rt. 122A.
- Going north on Main St at Salisbury intersection. Rt 31 / 122a green lights and arrows are too short on 31 to go across. also to take right turn onto 31 from 122a
- Heavy traffic on Main St, short left turn lanes at Rt 31/Main.
- High school
- High School
- High School/Main Street
- Highland Main Reservoir Traffic level of service is poor on Highland St approaching Main Street at peak hours.
- Highland Ave & 122A by the library (traffic stacks up during rush hours) Turning left anywhere along Main Street is difficult due to traffic and I often must turn right and detour
- Highland Street and Main Street Corner of Wachusett Street near Goodhile's
- Holden and Shrewsbury st
- Holden center at four way lights. Vehicles crossing from 122a to go toward Princeton have no light and are hard to see as they are waiting to cross
- Holden st/Chapel st/shrewsbury st is AWFUL at rush hour. Especially when they decide to close it off!!!!!
- Holden st/Shrewsbury 122A/31 Between LLU and Friendlys on 122A Holden St/Shrewsbury St
- Holden Street and Shrewsbury Street should be three lanes (one turning left and one going straight and one turning right).
- Holden Street, the Death Trap.
- Holden x Shrewsbury, 122 x 31, LCU
- Honey farms, pulling out of Mayo drive into Main Street,

- I live along 122a near the Worcester border and would love to be able to walk/run into town, but the sidewalks are inconsistent and end up walking in people's yards or just not at all. The amount of traffic wouldn't matter as much if their were actually sidewalks.
- Intersection at Sunnyside.
 Many not stopping at the red light! Intersection at Mobile
 Station...better management needed! The town is a disaster in terms of traffic management! Eventually, we will all be gridlocked. Causing a lot of frustration. Side streets are a mess too!
- Intersection at the Mobil station.
- intersection main and Shrewsbury St need a rt turn only into Riteaid to avoid that squeeze to one lane
- Intersection Main St. and Reservoir St.
- Intersection next to Friendly's onto 122A/Main St.
- Intersection of 122/31. Main street is too congested no alternative routes.
- Intersection of 122A and Rt. 31. During the school year.



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

D0313 :	
 Intersection of 122a mayo drive and bailey rd Intersection of 31 and 122, all directions Intersection of Raymond st and Main st Intersection of Rts. 122A and 31. Cars turning into Mobil station create a hazard. Jefferson area, 122A, Country Club jug handle at Main and Shrewsbury, Main st./ Malden/ Salisbury, basically all of Main St. is terrible, it's impossible to make a left out of any businesses. Junction of Malden St. & Main St. Late afternoon west bound traffic on Main Street. A bypass 	 Main St and Rt 31 main st and rt 31
 Left turn north onto 31 from 122A heading east, ie at Congregational church. Also, the traffic to the high school in the morning on school days is awful and turning into high school is dangerous. Police help is inconsistent. Left turn on to Wachusett St from 31, cars speed around and down the hill, it is very dangerous there. I totally avoid 	 Main St and Rt. 31 Main St and Shrewsbury St Main st and shrewsbury st Main St and Shrewsbury St; Shrewsbury St and Doyle Rd Main st anywhere!
 Main St at 31, Main St at Shrewsbury due to congestion. Top of Union St at 31 is steep. left turns onto Main Street left turns onto Main Street. Signage on main street about left turn lanes versus actual traffic pattern. Light dept, center of town pulling onto 122a from Princeton 	 Main St congestion Main St from Dunkin Donuts/Rite aid through the 31 intersection Main St from Leominster Credit Union to intersection of 31
 st across from Pizza 17 Light from Salisbury to Main is very short Main and 31 Main and 31. Left out of malden onto main. Main and Lovell Main and Rt 31 Main and Boyden Rt 31 and Manning Chapel and Shrewsbury Main and route 31 	 Main St from Salsbury St. to Route ST intersection. Main St is congested all day and it is only getting worse. From Friendly's to town hall is constant traffic jams. Main St traffic main st traffic in general
 Main and Shrewsbury Streets Main and Route 31 Main st Main St Main St Manning St intersection at rush hour Main St & Rt31 	 Main St, Bullard St, Chapel St. Main St, Shrewsbury St. Main St, trying to cut across traffic Main St. Main St.



INTERSECTION

Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

				_	
•	Main St. certain hours of the day are tougher than others but I think those of us that live here	•	Main street Main Street	•	Main Street and Route 31
	and work just learn to deal with it because in the end the benefits of this community outweigh	•	Main street Main Street	•	Main Street and Route 31
	a little traffic in the morning Main St. & Shrewsbury St.	•	Main street Main Street	•	Main Street and route
•	Main St., Holden St. and Brattle St. intersection, Chapel St, and Shrewsbury St.	•	Main Street Main Street	•	Main street and route 31 intersection
	intersection	•	main street outside of wachusett high school on school	•	Main Street anytime after 4 pm
•	Main St. And 122a During commuting times. Main St. and Bailey Road Main St. between Rt. 31 and Shrewsbury St. Main St. congestion		mornings - takes at least 20/30 min to just get into the school parking lot in the morning		Main Street at 31, Salisbury and Shrewsbury.
•	Main St. during commute hours and on Saturday mornings Main St. traffic between 2PM-6PM	•	Main Street - avoided at all costs Main Street (122 and Highland) Main Street (122A) from Phillips	•	Main Street at Malden Street Rush hour traffic along Main Street
•	Main st., shrewsbury St. area by Big Y. Rt31- Wachusett St. Main st./Rt 31/122A Main St/ Intersection by the middle school	•	Rd to Shrewsbury Street. (It is impossible to make a left hand turn during the business day.) Main Street / 31 Main Street/	•	main street at mt pleasant ave. Princeton street at the post office
•	Main St/122A, Newell/Cranbrook/Newbury all speed cut thrus Main St/Highland Salisbury/Main St. main st/RT 31	•	Holt Road Main Street / Shrewsbury traffic is a mess too often. This causes drivers to "cut through"	•	Main Street at rush hours and the center intersection. Left turn
•	Main st: Salisbury to Shrewsbury Street Main st/Shrewsbury St construction was a disaster Main Street		too many residential areas a Speeds Way Too Fast in order to Beat The Traffic. Main Street /122a		lane from 31 north to Main Street South should be improved, the turn waiting area is
•	Main Street Main Street	•	(Holden/Worcester side) Main street + Phillips road		too small causing people to cut down the
•	Main Street Main Street	•	Main Street AM & PM commuting hours		incoming lane to catch the light, this is a
•	main street	•	Main Street and 31 Main Street and Bayden Road	•	safety hazard. Main Street Center
•	Main street Main street	•	Main Street and Mayo Drive/Bailey, Main Street and		SHORT LIGHT AT SALISBURY STREET

main street

TRANSPORTATION

Boyden Road near Friendly's



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

- main street during commute times (7AM-9AM)
- Main Street during commuting times
- Main street during rush hour
- Main street during rush hour and near Mountview Middle School in morning rush hour when school is in session
- Main street during rush hour from the Main Shrewbury intersection all the way to the town center
- Main Street from 430p-630p.
- Main Street from 4-6pm and around 7:45 to 8:30
- main street from center to dunkin donuts
- Main Street from dunkin donuts to sunny side
- Main Street from McDonald's to center of town
- Main Street from shrewsbury Street to 31. Also the light at shrewsbury Street and chapel/Holden st.
- Main Street getting out of Mobil parking lot, heading south on 31 or west on 122A. Leaving McDonalds and heading east on 122A. There is also a need for a left only arrow at the main intersection of 31 and 122A heading east and turning up 31. This is extremely dangerous and many people simply use the side streets for safety reasons. I can imagine this irritates the people who live there.
- Main street heading south (towards Worcester in the AM) and the return in the PM. Dah!
- Main street holden. Also taking a left hand turn out of any of the side streets onto main street.
- Main Street in the morning and afternoon. The traffic at the high school is utterly ridiculous.
- Main Street in town
- Main street is already very contested. it will need to be widened to 4 lanes to accommodate the great increase in traffic we will experience within the next 10 years. As more and more homes are built in the immediate towns North and West of Holden, those people will use routes 122A and 31 because there are no alternatives
- Main Street is busy at certain times of day and it can be difficult to make it to the fire department when necessary as I am a CERT member who lives on the other side of town. Shrewsbury Street is bad right now. The speed vehicles travel on Holden Street is dangerous.
- main street lack of 2 lanes consistently!! needs 2 lanes rutland to holden to reduce congestion
- Main Street rush hour traffic. (AM and PM)
- Main Street south of center during rush hour. Bad traffic and the traffic cops at every business make it so much worse. Also Main Street bear high school during drop off/ let out. Road should be wider to allow for non highschool traffic to pass



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

Dasis	
Main Street Traffic	Malden and Main, Friendly's and Main
 Main Street traffic is ridiculous 	 Malden St @ Chapel St @ Wachusett St -
Main Street traffic.	Union St @ Highland St - Center Intersection
Main Street with traffic from Rutland, all main street	taking left or right onto Rt.31
traffic during busy times, difficulty with left hand turns	 Malden St. at Main
Main Street!	 Malden Street and Main Street
 main street, also, the left lane northbound approaching 	9 • Malden Street our to Main Street
the light at sunnyside ford should be left turn	 Malden/main, 122A/31, union/highland,
onlymany vehicles are speeding in this lane to pass	wachusett/Shrewsbury
right lane traffic and is dangerous	 Malden/main, town center shopping, big Y,
Main street, brattle street,	Manning & Pt. 21 Outinnanovat St. & Pt. 21
Main Street, Chapel St intersection	 Manning & Rt. 31 Quinnapoxet St. & Rt. 31 Manning @rt 31
Main Street, Route 122 morning and afternoon	
 Main Street, Shrewsbury Street intersection, center of town, beginning and and ing of school dow at W/DUS 	
town, beginning and ending of school day at WRHS	• manning as it hits 31. A simple dedicated right
Main Street, town center, Manning St./Route 31	turn lane so that cars can go north on 31 would
main street. Main Street, Street	help. Also, cars try to pass other cars in the left
Main Street. Shrewsbury Street. Main street. Traffic gets difficult	lane in front of the ford dealership. Making the
 Main street. Traffic gets difficult Main Street shrewsbury street manning street up t 	turn onto salisbury a turn only lane would make it a safer intersection.
route 31	Manning st & Wachusett st, Mt Pleasant and
 Main Street/31 intersection. Light headed into Holden 	Princeton, Shrewsbury & Chapel, Shrewsbury
from high school should have a left turn signal.	and Doyle.
 Main Street/Reservoir. People FLY up and down 	Manning St in late afternoon
Reservoir	Manning St to route 31.
 main street; shrewsbury street 	Manning St/Route 31
 Main, Highland, Reservoir 	
• Main/31	Manning street and Rt 31. Rt 31 and 122. 122
 Making a left hand turn anywhere between Shrewsbur 	near speedway. 122 near sunny side. Rt 122
St. & 31 on 122A between 3&6 pm	near the light deptpretty much all of 122.
Making a left off Lovell Lane onto Main Street.	 Manning street onto 31 Bailey rd onto main st
Making a left turn on Main Street almost any time of	 Manning Street onto ST Balley 10 onto main st Manning/Wachusett Street Intersection
day	 Marlin and Wachusett, Homestead and
 Making any left hand turn along main street 	Shrewshury
 Malden and Chapel/Wachusett - lots of stop sign runs 	Mayo Drive
Malden and main	
Malden and main	mayo drive and 122a; phillips road and 122a

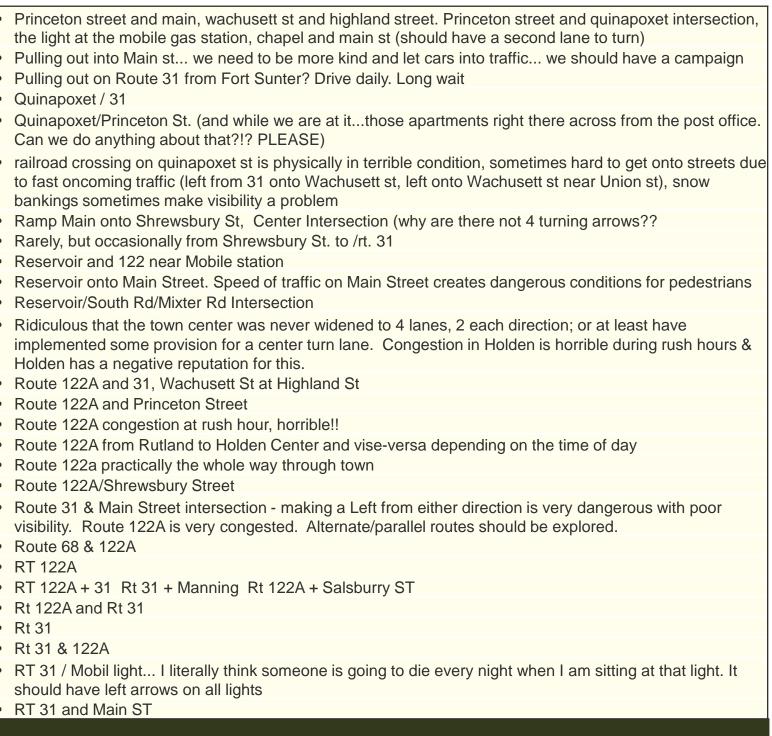


Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

- mayo drive/main street
- Mayo/Baily/Main, Industrial Park, Honey Farm area, Malden & Main, Post Office
- MIn Street businesses
- Mobile station lights
- Mobile/ town hall intersection.
- MTV cross traffic
- Multi lanes at traffic signals on 122A create road rage. Why take an orderly single line of traffic, make it into 2 lanes before a signal, then squeeze it back to 1 lane. Also, getting onto main street from Princeton Street during rush hour is very difficult.
- My gas station
- My own driveway, my blind drive sign does not help
- N/A
- Near high school, center of town, Sunnyside
- Near sunnyside Ford
- Near the Bank of America and Urgent Care. We need a rotary or some change there with crossing traffic. near Town Hall
- Newell Road. Main Street
- No complaints
- none
- None. But if there is a problem somewhere in Town...consider a round-a-bout. They are safer and ease congestion.
- Not in Holden but impacts Holden: Drummond to Shore Drive. Bailey Rd (from Main Street to get to road to pick up kids from Dawson)
- Once you turn into Main St from Shrewsbury St, it's a 15-20 minute drive to the Rt31/122A intersection during rush hour. Most of it is due to left turns along the way and Miles Funeral Home. People get really rude. I try to avoid it and take a longer way home just to have a calm ride home.
- Other than rush hour in the center, traffic is fine.
- Philips rd & Main St.
- Phillips and Main
- Please refer to 2008 Master Plan Report 7.2 Major Recommendations for Transportation. Any of these recommendations not already completed should be addressed. Also sidewalks should be 100% completed within a radius of 1 mile from all schools
- post office :, turning left from Rite Aid lot onto Shrewsbury st (because left is prohibited onto Main st):. turning left basically anywhere in main st business district (especially during peak traffic)
- Post office, coffee shop meat market, Holden Pizza
- Princeton and Main street.



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?





Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

Rt 31 and Quinapoxet/Manning

- Rt 31 at Main
- Rt. 122A/31 and Rt. 122A and Shrewsbury.
- Rt. 31 where I live. I have young children. Worried about speed and due to no sidewalks, I need to travel in my car to another neighborhood to walk or jog or bike.
- Rt122A
- RT31 and RT122A,
- Rt31& Main St
- Rte 122A & Rte 31 intersection -No left turn arrow from 122A onto Rte 31
- Rte 31 and 122A Future plans should consider a bypass
- Rte 31/rte 122A
- rte122A and rte 31
- Rush hour travel on 122 is a nightmare.
- Safeway Gas-Honey Farms area. Cars pass on right in turn lane to cut off traffic not turn.
- Salisbury & main
- Salisbury and 122a
- Salisbury and main , route 31 and 122a
- Salisbury and main st
- Salisbury and Main Street intersection, Main Street evening traffic, end of Shrewsbury st speeding issues •
- Salisbury and Main.
- Salisbury at main st
- salisbury at main street ... light is too short getting onto main st. also, The ridiculous cement island at the Newell rd/Main st intersection where it says "enter here."

- Salisbury light at Main during school let out and during rush hour
- Salisbury ST and also Innertite intersections
- salisbury st to main street stop light turning left. Main Street by the high school in the morning.
- Salisbury Street & Main Street near Sunnyside Motors
- Salisbury street and Main. Especially if there is a funeral at Miles. Afternoon. Wachusett through town center during school traffic. Heading up Shrewsbury street out of town during school traffic.
- shreswbury st and holden/chapel st
- Shrewsbury and Doyle, Main Street from Shrewsbury to uptown
- Shrewsbury and Main streets
- Shrewsbury St
- Shrewsbury St and Chapel St intersection. Main St during am and pm commute.
- Shrewsbury St and Main St. Shrewsbury St & South Wachusett St (you can't see past the boom to make a safe turn and no one can see you). Main & Reservoir
- Shrewsbury St and main street
- Shrewsbury st and main/31
- Shrewsbury St and Wachusett Street
- Shrewsbury St from Mountview Drive to Main St.
- Shrewsbury St from MTV to Main Main Street from Shrewsbury to past WRSD
- Shrewsbury St near Mountview Middle school
- Shrewsbury st, main st
- Shrewsbury St, Main St. Center
- Shrewsbury St. at Holden St. (people run yellow and red lights). Same at Shrewsbury and Doyle Rd. Right on red coming up Reservoir onto Main St. is a danger because of sight lines and need to be far out into Main St. at the crosswalk.



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

- Shrewsbury Street! The worst, that kind of traffic should not be going thru residential area, between the number of cars, not to mention the commercial vehicles, tractor trailors, it is just a matter of time before one of these massive trucks causes a huge industrial accident, i know it is a state road but it should not be allowed and the town should of done something about this 30 years ago and still nothing is being done and everday the problem gets worse. The town should also consider what this amount of traffic is doing to the air quality in town.
- Shrewsbury Street/Chapel/Holden Street Shrewsbury and Main
- Shrewsbury/Chapel St., Friendly's/P.O./Main St, Main St/Rte31, Wachusett St/Rte 31
- Shrewsbury/Main, Main from Shrewsbury to WRHS
- South Main lights intersection
- Sunnyside and Mobil intersections
- Sunnyside For Intersection on route 122a both ways, and intersection of 31 and 122a traffic lights. Left lanes should be for left turn only all ways for both intersections. People always cutting causes worse traffic and angers commuters.
- Sunnyside Ford, Shrewsbury St
- Take your pick!!!!!! After the intersection at 31 and 122 A (which is a nightmare in any direction!!) I think the most dangerous is at Salisbury St. It should be a left lane for left turn only. People zoom past in the left lane, cutting off the car in the right lane. The second is after the Industrial Park, the road narrows and again people speed past and cut motorists off who are in the right lane and are merging left as the road narrows to one lane. It has gotten to the point where I will go back ways to avoid Main St. in Holden whenever I can. For all the "beautification" and "improvements" it is a nightmare......then of course there are the potholes, crosswalks coming apart and all the man hole covers that could put your alignment out on any given day, time of year doesn't matter.
- taking a left anywhere on main street in Holden Center during rush hour. Also, the Rt 31 entrance/exit to the mobil station is an extreme hazard.
- taking a left out of Boyden Rd or left out of post office
- Taking a left out of Mayo Drive onto Main Street
- Taking a left out of the Big Y plaza. Making a left onto Shrewsbury st. from Rite Aid exit Congestion on Shrewsbury st. (Main to Holden St.)
- Taking left onto Salisbury from Main St traveling north. Trying to cross main street when leaving the Holden Post Office
- The amount of traffic coming from Rutland causes significant traffic congestion along Main Street, especially during commuting hours. With the continued population increase in Rutland, this is going to continue to be a growing concern.
- The area near State Police Station is confusing and the turning lane for Dunkin Donuts creates havoc.
- The back up in manning st at the stop sign and the back up around sunny side motors
- The center of town. 31 and 122A



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

- The corner of 31 and Manning street and Wachusett Street and 31 split.
- The end of Salisbury- the light seems to be poorly timed.
- The intersection at 122A and Rt 31. Shrewsbury St to Route 31
- The intersection by the Friendly's restaurant and Post Office across the street. It could use a light. There have been accidents and I've witnessed a ton of near close calls. between the pedestrians walking, cars turning left and right off the main and cars turning left and right to get on main it's a lot going on. IN addition to that intersection I would say the bottle necking that happens at the Rite Aid/dunkin donuts from the two lanes merging could be eliminated with a simple right turn only lane to turn into Dunks. Then there is the bottle necking that happens at the 122A and 31 intersection. 122A should have a left turn only lane with an arrow light to indicate when to go. Another intersection with close calls when taking a left.
- The intersection of 31 and main st. If you are coming from Rutland and trying to turn onto Highland St, that is a VERY DANGEROUS turn. A few times I've nearly had a collision so I've stopped turning there and instead I now turn on Maple St, and I'm sure a lot of others do this as well which increases the traffic flow on Maple. Why can't we get a left turn arrow at that stop light?
- The intersection of Brattle and Doyle street
- the light at 122A and 31
- The lights and lane mergers at Speedway Gas
- The main intersection by Dunkin' Donuts, back ups by the light by the HMLD, and inaccessibility for pedestrians to walk along 122A safely.
- The maze
- the merge on Shrewsbury St. near Dunkin Donuts
- The one at Holden, Chapel, and Main.
- The railroad crossing at Quinopoxet in Jefferson. The surface and boards have broken away
- The railroad tracks on Quinapoxet Street are absolutely treacherous and nothing seems to be getting done other than a useless patch job by the Railroad company. The lanes at Honey Farms/Speedway are not used properly as people try to fly down one or the other to pass people. The center of Holden is always crazy backed up. I think something needs to be done about green/red arrows for Left hand turns and their timing.
- The Salisbury/Main Street intersection is awful at times, sometimes taking 5 or 6 cycles of waiting at the light when taking a left onto Main Street from Salisbury Street during rush hour.
- The stretch of Main Street from specialty sandwich all the way to the ford dealership is really hard to pull in and out of. I also hate that there are lanes that people sometimes use as a turning lane and sometimes use to race past the line of traffic. Just put a turning arrow so people just use those for turning and aren't driving so aggressively.
- The strip in front of McDonalds, needs a traffic light or two way traffic lanes.
- The town center intersection and main street during rush hour times from September June.



Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

basis?	
 Too many house being built - its absolutely ridiculous. Roads any morning or afternoon are pathetic with traffic. Need to stop building!!!! Add the increase with Rutland onto that and it is awful. Stop new house from being built please. Too much traffic on Quinapoxet Street - especially trucks! Top of bailey, by Holden Hands and Speedway 	 turning left onto Main st from Boydon rd by friendlys' (it's an issue every day for me) turning left onto main st either direction from ANYWHERE during rush hour Turning left onto Main street
 Town Center Town center Town Center Town Center town center - 122A & rt 31 town center and shrewsbury street town center at 31 and Main Street Town center at Mobile Congestion all the way from Rite Aid to Miles Funeral Route 31 flow into Mobile light 	afternoon.
 intersection coming from Princetonbacks up all the way to Jamieson during week as light is too short. Town center during rush hour town center rt 31 Town center, 122 by Dunkin Donuts, in front of middle school. Town center, intersection near Friendly's and post office. 	 Turning on to Main St from Holt Rd, visibility from the right is obstructed. Turning onto Main Street from local businesses Turning onto Salisbury St heading out of
 Town Center, Main St during afternoon "rush hour" Traffic near Mountview and Chapel, Getting on Main from businesses ir side steeets Traffic on Main st. From bank of America to big y Traveling through Holden Center/Manning St between 2:30 and 6 	 town Union St/Rt 31 Union street is annoying when people traveling south want to turn on it.
 Trying to get out of the post office is awful !!! Trying to pull out of ALL retail or public buildings that are in the most congested areas of Main Street. Trying to take a left onto any part of Main Street is extremely difficult. Trying to take a left turn out of Post Office Turning left on main street 	 Union Street to Highland St unionville pond bridge railroad tracks on quinnepoxet Unionville Pond bridge is not safe for traffic, walking, or riding. Someone is going to die
turning left onto any part of main st	there.

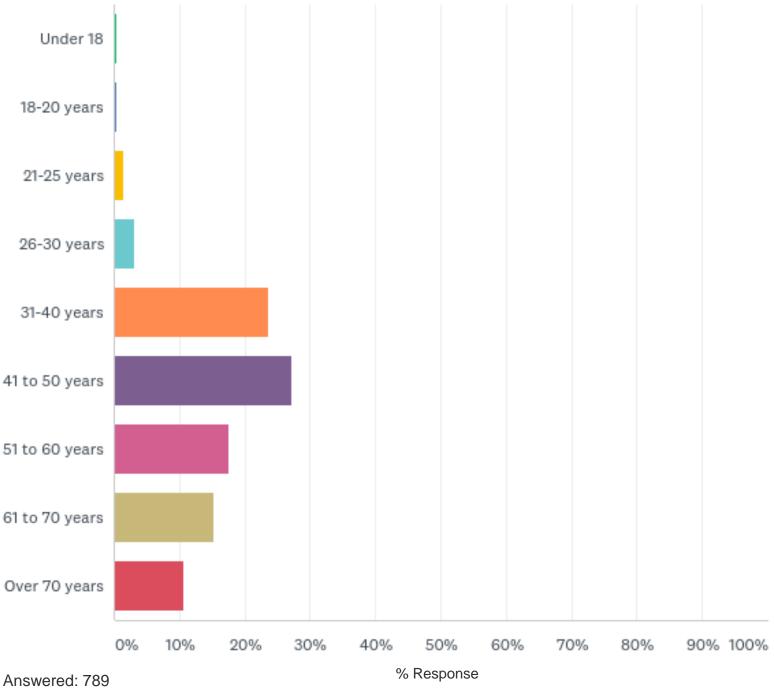


Q62 What are the most difficult areas or intersections you encounter in Holden on a regular basis?

Very high congestion on Main/122A approaching the town center during weeknight commutes. Between the stoplight and the detail cop if there is a funeral, traffic can back up to the Speedway station or even the State Police Barracks. Also, the traffic light at the center of town always seems to default to a green light for 122A following disruption of the light cycle due to an emergency vehicle approaching. If multiple emergency vehicles come through a minute or so apart, this keeps repeating, meaning the cars sitting on 31N or S waiting at the intersection can end up being denied a green light for 3 or 4 light cycles. I have seen the cars stopped back to Jamieson because of this. Wachusett and Malden Streets. Wachusett St & 31 is a high-speed 3 way. Harris St & Bullard St is a blind 3 way. Both can be tough. Wachusett St. intersection with Rt. 31 wachusett st/highland st Wachusett to Mountview Wachusetts + Highland Walking on Newell Rd is dangerous Walking to Wachusett there is a cross walk across 122 to the school, but the cross walk puts you on the opposite side of the sidewalk to walk up the hill. It's a hazard We desperately need a stop light on the corner of Brattle Street and Doyle Road. That intersection is incredibly dangerous. A serious accident just waiting to happen. When police officers are assigned traffic duty at businesses located on Main St., I don't believe they should stop traffic on Main St. every time a single vehicle tries to enter or leave that business parking lot during rush hours. When the left from Main St to 31 (at Mobil Station) is unprotected, if miss green arrow hard to take left same from Main St left unto Salisbury St when unprotected left. Worcester-Holden Line (Merge into Doyle Road) WRHS, Center of town, Sunnyside, Shrewsbury Street/122A you must know the answer already



Q63: What is your age?



Skipped: 190

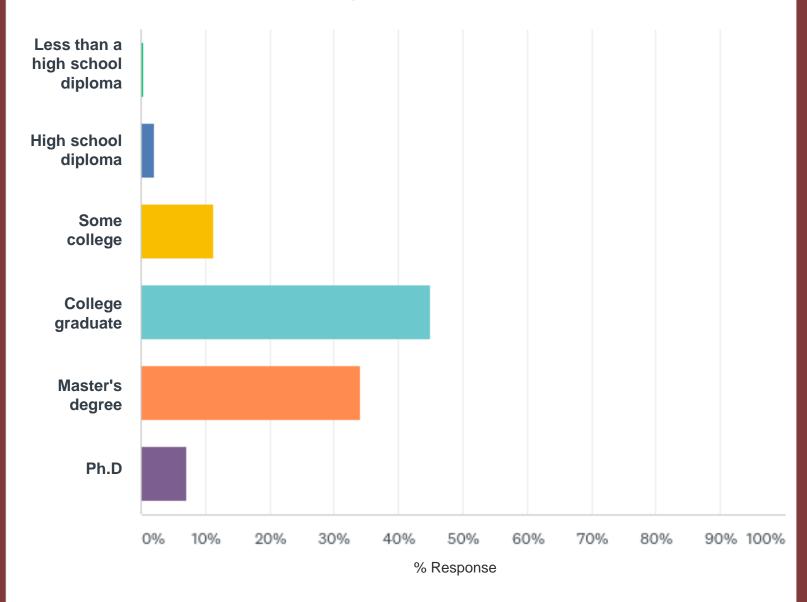


Q63: What is your age?

ANSWER CHOICES	RESPONSES	
Under 18	0.51%	4
18-20 years	0.51%	4
21-25 years	1.39%	11
26-30 years	3.04%	24
31-40 years	23.57%	186
41 to 50 years	27.25%	215
51 to 60 years	17.62%	139
61 to 70 years	15.34%	121
Over 70 years	10.77%	85
TOTAL		789



Q64: Which best describes the highest level of education you have completed?



Answered: 794 Skipped: 185

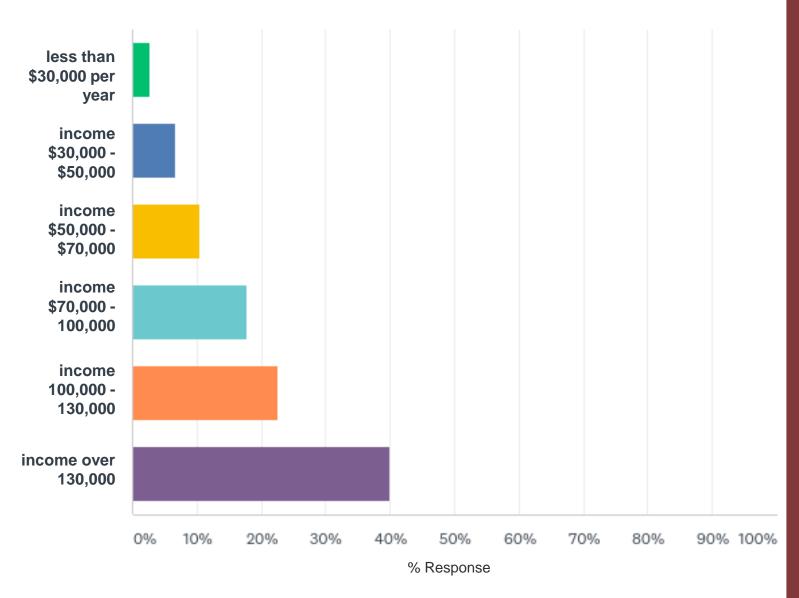


Q64: Which best describes the highest level of education you have completed?

ANSWER CHOICES	RESPONSES	
Less than a high school diploma	0.50%	4
High school diploma	2.14%	17
Some college	11.21%	89
College graduate	44.96%	357
Master's degree	34.13%	271
Ph.D	7.05%	56
TOTAL		794



Q65: What is your combined family income?



Answered: 709 Skipped: 270

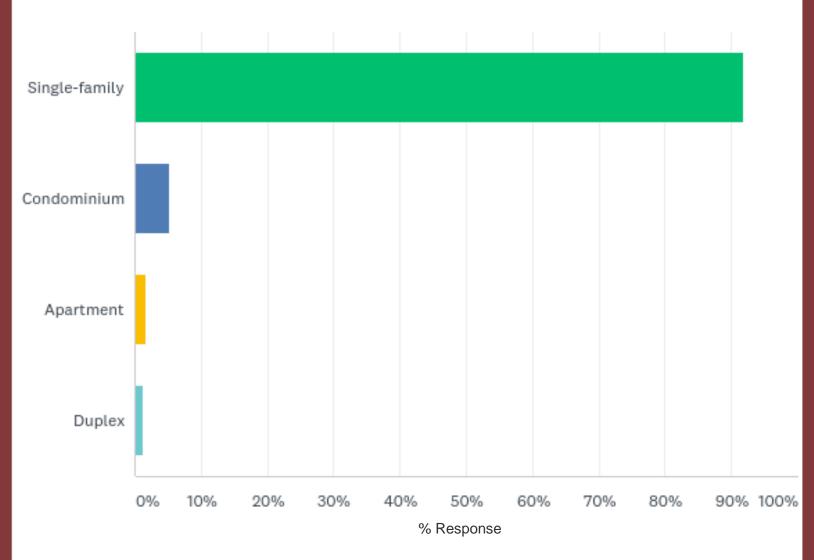


Q65: What is your combined family income?

ANSWER CHOICES	RESPONSES	
less than \$30,000 per year	2.68%	19
income between \$30,000 and \$50,000	6.63%	47
income of between \$50,000 and \$70,000	10.44%	74
income of between \$70,000 and 100,000	17.77%	126
income between 100,000 and 130,000	22.57%	160
income over 130,000	39.92%	283
TOTAL		709



Q66: What type of home do you live in?



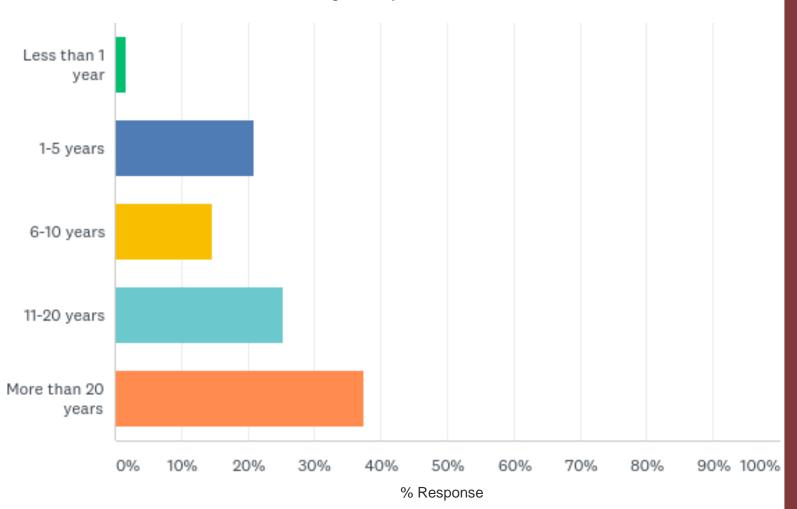
Answered: 792 Skipped: 187



Q66: What type of home do you live in?

ANSWER CHOICES	RESPONSES	
Single-family	91.92%	728
Condominium	5.18%	41
Apartment	1.77%	14
Duplex	1.26%	10
Total Respondents: 792		





Q67: How long have you lived in Holden?

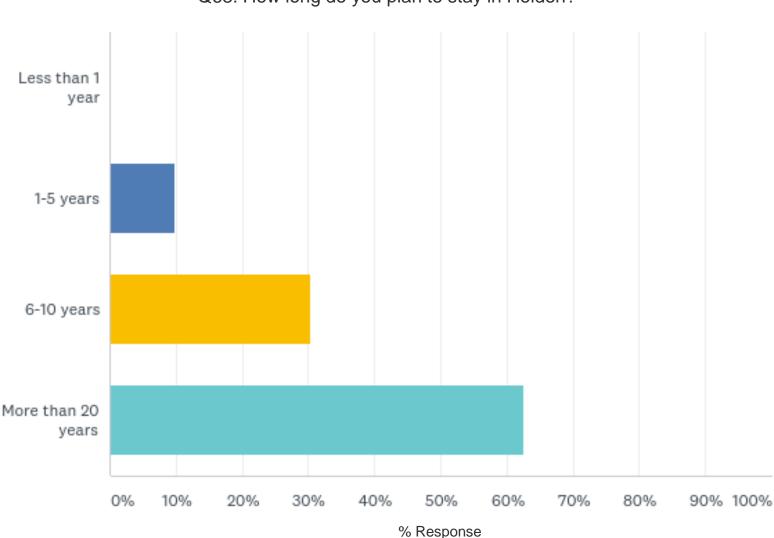
Answered: 797 Skipped: 182



Q67: How long have you lived in Holden?

ANSWER CHOICES	RESPONSES	
Less than 1 year	1.76%	14
1-5 years	20.83%	166
6-10 years	14.68%	117
11-20 years	25.35%	202
More than 20 years	37.52%	299
Total Respondents: 797		





Q68: How long do you plan to stay in Holden?

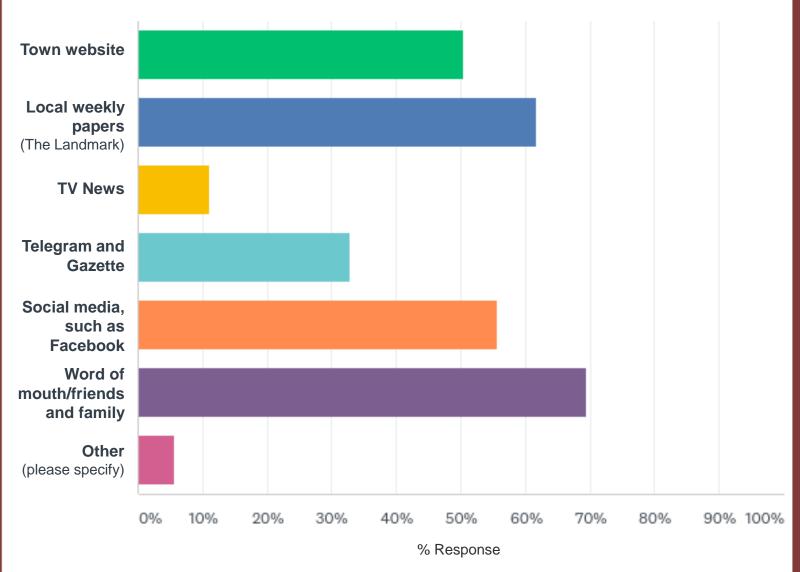
Answered: 770 Skipped: 209



Q68: How long do you plan to stay in Holden?

ANSWER CHOICES	RESPONSES	
Less than 1 year	0.00%	0
1-5 years	9.87%	76
6-10 years	30.39%	234
More than 20 years	62.60%	482
Total Respondents: 770		





Q69: How do you get news about the Town of Holden?

Answered: 800 Skipped: 179



Q69: How do you get news about the Town of Holden?

ANSWER CHOICES	RESPONSES	
Town website	50.38%	403
Local weekly papers (The Landmark, etc)	61.75%	494
TV News	11.00%	88
Telegram and Gazette	32.88%	263
Social media, such as Facebook	55.75%	446
Word of mouth/friends and family	69.50%	556
Other (please specify)	5.63%	45
Total Respondents: 800		



Q69: How do you get news about the Town of Holden?

 Social media is a priceless tool – I think more events and meetings advertised using that platform Don't think many people read the n 	•
A Gypsy on Doyle Road.	
alerts on phone	
 as far as the how long will you stay in holden, if the Taxes keep risin continue to live here, or is that the plan to price seniors right out of to 	
 citizen activist groups 	
Code red	
electric bill	
Electronic sign which is ugly	
Electronic signage	
Facebook	
 Flyers/ signs around town 	
• Gossip	
 HMLD mailings. Otherwise, we almost get no news except for one r information!! All Holden residents should be mailed at least a postca into about schools. My child goes to school, and I did not know abo until I happened across it on the Landmark website. There needs to school news. And there should be a town LISTSERV that is publiciz annually. 	ard about election info. Hard also to get ut the after school program deadline be more direct email to parents about
Holden public access channels	
• i dont. would be nice to have better outreach. flier mailings?	
Internet	
• Landmark	
Landmark	
 Landmark could do better for Holden, Better Press from Town Hall a Landmark has been poorly covering meetings in Holden 	about town business
 Monthly town newsletter needed 	

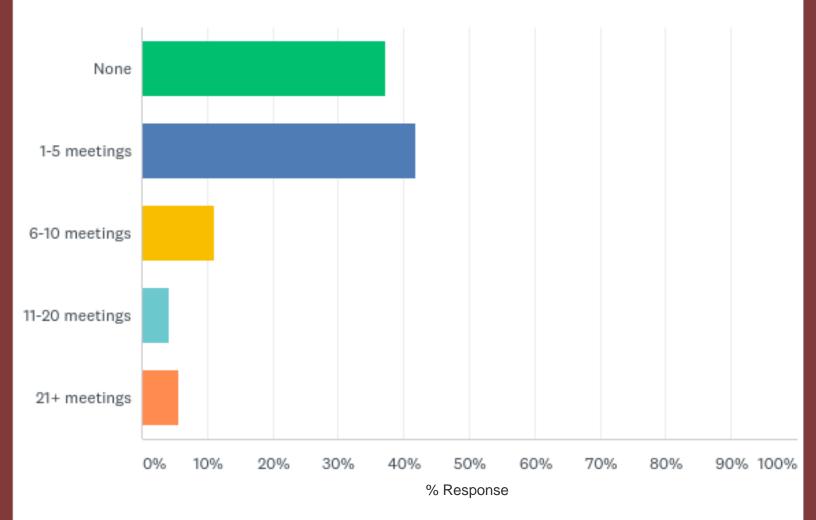


Q69: How do you get news about the Town of Holden?

•	phone alerts
•	Police / Fire scanner
•	radio
•	Realtor
•	Select Board meetings on cable
•	Senior center
•	Senior Center Monthly News Letter
•	Sweets and Java
•	the advertisement board by the Bank of America
•	The banner that hangs across 122A downtown
•	The board in front of senior center and by Dublin donuts
•	The town info sign by Shrewsbury St/122A
•	Town Billboard & Shrewsbury and Main St.
•	Town readerboard sign, banners across Main St
•	town sign
•	Town sign
•	Town sign is very helpful
•	Tried to determine the time of the Memorial Day parade, looked on website, no mention of the parade
•	Twitter
•	Twitter
•	Work



Q70: In the past five (5) years, how many public meetings, Town meetings, hearings or forums have you attended?



Answered: 796 Skipped: 183

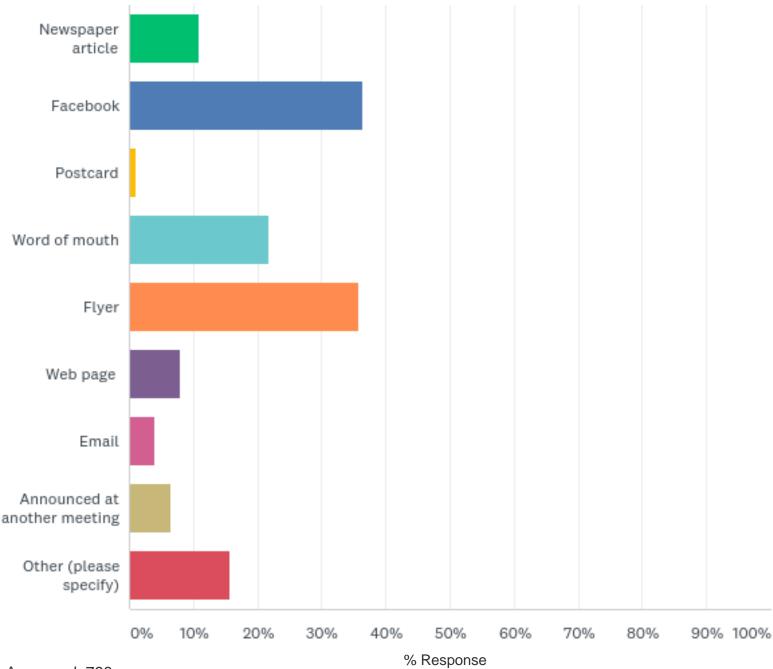


Q70: In the past five (5) years, how many public meetings, Town meetings, hearings or forums have you attended?

ANSWER CHOICES	RESPONSES	
None	37.31%	297
1-5 meetings	41.83%	333
6-10 meetings	11.06%	88
11-20 meetings	4.15%	33
21+ meetings	5.65%	45
TOTAL		796



Q71 How did you hear about the Master Plan? Check all that apply



Answered: 798 Skipped: 181



Q71 How did you hear about the Master Plan? Check all that apply

ANSWER CHOICES	RESPONSES	
Newspaper article	10.90%	87
Facebook	36.34%	290
Postcard	1.13%	9
Word of mouth	21.80%	174
Flyer	35.71%	285
Web page	8.02%	64
Email	4.01%	32
Announced at another meeting	6.52%	52
Other (please specify)	15.79%	126
Total Respondents: 798		



Q71 How did you hear about the Master Plan? Check all that apply

- A friend sent me the link
- Advertisement board
- At the Senior Center presentation by
- Exec. Dir. of CMRPC
- billboard
- Budget meetings
- Came with electric/ water trash bill
- Came with the electric bill
- Democratic Town Committee
- electric bill
- Electric bill flyer
- Electric sign @ Bank of America, Senior Center
- Electronic billboard
- Electronic board
- electronic bulletin board on 122A
- Electronic sign
- electronic sign
- Electronic sign by BoA
- Enclosed in my HMLD bill
- Facebook
- Facebook
- Farmers market
- Farmers Market
- Farmers market
- Farmers Market
- Farmer's Market
- flyer in Electric/Water bill
- Flyer in hmld Bill received june 18.
- Flyer in HMLD bill.
- Flyer in HMLD Billing
- flyer in light bill
- Flyer in light bill
- flyer in light department bill.
- flyer in my electric bill
- Flyer light department bill
- Flyer light department bill

- Flyer that came with electric bill
- Flyer was included in HMLD bill. Good idea!
- Former member of 2008 MP.
- Forms at Senior Center
- Friend
- Friends of Eagle Lake Facebook page
- Have not heard about the master plan
- HMLD
- HMLD
- HMLD bill had a Flyer in it
- HMLD bill I think?
- HMLD billing insert
- HMLD flyer
- HMLD mailing
- HMLD sent out flyer with the electric bill
- Holden Senior Center
- However I saw this survey.
- husband heard the selectman talking about it on the radio
- I am dismayed that this survey was not mailed to every town resident as the oldest residents are invaluable to this master plan. Also everyone is so busy working and probably many residents have not even heard about this survey
- I did not hear about master plan. Friend happened to see tweet about survey.
- I got the letter in the mail. Also I used to be an environmental engineer for a consulting firm and worked with towns so I was aware of master plans.
- I hope I made the survey in time as the front summary had Monday, July 18th listed and that is an incorrect day.
- I would prefer digital channels, but I don't often see them that way.



Q71 How did you hear about the Master Plan? Check all that apply

- In my HMLD bill envelope
- Included in HMLD bill
- Landmark
- Landmark
- Led board at shrewsbury st and main st.
- Light Bill
- light Bill
- Mailer with light bill
- Met some people at Eagle Lake who were photographing for the meeting.
- my friend emailed me the survey
- Notice came in light bill
- Notice in the Holden Light bill
- notice included in utility bill
- on committee
- on the digital board near the state police area.
- Plan given to me at the Farmer's Market today, 7/24/18
- radio
- Radio
- Radio
- radio interview
- Radio interview
- radio interview J.Levy
- Radio. Jordan Levy show
- Received survey in email
- Reminded at Tuesday farmers market
- Saw at Holden Municipal Light Dept.
- Selectman Renzoni is doing a great job informing people of the survey
- Selectman, town signage at Shrewsbury st.
- set up at farmers market
- Sign
- Sign at BOA/DD

- sign board
- sign board by dunkin
- Sign coming into Main st
- Sign Main St.
- Table at the farmers market
- That town sign
- The sign at Main and Shrewsbury.
- there was a flyer with my light bill
- This survey
- Town announcement sign near 122A and Shrewsbury Street
- Town communication board
- Town Electronic Billboard
- Town info sign by bank of America
- town sign
- Town Sign to fill out survey
- Town signboard
- Town Website
- Tuesday Farmer's Market
- Twitter
- Twitter
- Twitter from the Landmark
- Tyler Gibbs
- Utility Bill
- Was on last one
- Wife brought one home from Sr. Center. Would never have known
- with HMLD bill
- WTAG Radio



Q72 What is Holden's greatest strength?

Holden is a wonderful balance of beautiful homes, farmlands, and natural resources that you don't find in the city while still having close access to highways and the city People and country charm Relatively safe, small town with some historic buildings/scenery (used to have more) A BOS that truly cares about Holden and has a strong working relationship with the Town Manager. A desirable community located in central Massachusetts with great schools and still has some open spaces. A good mix of people of various ages and economic backgrounds A nice community that is pleasant to live in A nice quiet area to live in. A quiet residential town that is adjacent to a good city. A well-educated population. A well-run small community. Still has a rural flavor. A very good education system Accessibility of stores and services. After living here over 50 years. It still has that (small) town feeling. Clean, safe, friendly Appeal of small town living At one time it was the great educations that students received Awesome teachers, kind people! Balance between residential and commercial development. Ability to shop and go to restaurants nearby Beautiful and safe community. Beautiful landscape and great schools Beauty Beauty and access to major highways Bedroom town. Land size. Location. Being a small suburb. A relief away from the bustling city and traffic. Forested areas and trails to get away for a while. Being well better than average in terms of quality schools, housing, and access to work and retail

locations, all while being affordable...plus a sense of exclusiveness, at least in Central MA.

Broad range of people, talents, resources

Answered: 621 Skipped: 358



Q72 What is Holden's greatest strength?

- Budget management
- Caring community and schools
- caring people
- **Central Location**
- citizenry
- Citizens with over 30 yrs in town
- Cleanliness & school system
- close to most needs
- Community
- Community and focus on children, education, and sports
- Community and schools
- Community and schools
- Community and small town feel
- Community closeness
- Community feel
- Community feel, amenities in town center
- Community Involvement/Support

- Community living
- Community of people
- community of the town
- community overall
- Community Safety
- Community services and schools
- Community, Good schools
- · Community, its beauty and availability of activities and open areas.
- Community.
- Community. DPW. Police and fire. Schools.
- Convenience to Worcester for access to stores like Home Depot, Target, etc. Small town living, kind people
- Convenient location to urban and rural areas.
- Convenient location, but still small town feel.
- Convenient to Fitchburg, Worcester, and metro Boston, but not at all like them in tenor or intensity.
- crime rate police dept. senor center.
- Eagle lake
- Easy to commute to most places yet have privacy in nature
- Educated and informed people .
- Education
- Education
- Education
- Education and excellent sports programs for youth.
- Education and Public Safety (Police & Fire)
- Education system
- Education system, WRHD
- Employees
- Excellent School System
- Excellent school system Quiet, sleepy town.
- Excellent schools are one of its greatest assets.
- Excellent small town livability



Q72 What is Holden's greatest strength?

_			6
•	Fairly safe community	٠	Good schools
•	Families	٠	Good schools and (for the most part) good
			people.
•	family atmosphere, safety, small commercial needs available	•	Good schools, farm friendly community,
•	Family friendly		restaurants, small businesses.
•	Family friendly town	•	Good schools, relatively low property
•	Family friendly, great neighborhoods		taxes, and a small town feel.
•	Family oriented community	٠	Good schools, rising property value, cute
•	Family oriented community, with affordable homes, great		town center, the pool, community events,
	community facilities and good schools		the people, "mountaineer mamas".
•	Family-oriented, safe community.	•	Good town facilities and good people
•	fantastic schools/recreation services and natural beauty		aiming the same general direction.
•	Farms, forests, schools		Governmental Leadership
•	feeling of community through the schools and raising children) •	Great Community
	here.	•	Great community.
•	Few people, nice suburb, schools, beautiful area	•	great fire and police
•	FInancial management, School System	•	Great location next to Worcester, a lot of
•	Financial position		restaurant options, beautiful area, friendly
•	Fiscal Soundness		people.
•	Friendly community	•	Great municipal services-roads are good
	Friendly People		and plows quick in wintertime, the trash
	Friendly people and a somewhat "small town" feel, although		and recycling is good, lights always on,
	not as small as it used to be or I want it to be.		etc.
	Friendly town		Great people
	Good balance of residential & small business	•	Great people and a small town
	Good balance of residential and commercial sections, excellent schools, easy access to major highways	-	atmosphere, great schools
	good community of people		Great people. Quiet, quaint neighborhoods. Huge potential.
	Good governance, dedicated pubic servants(DPW,		Great place to raise a family. Good
ľ	Fire,Police,etc), good schools	•	schools and strong town sports programs.
•	Good government	•	Great schools, affordability,
•	Good housing stock, good schools, friendly people	•	Great schools. Size.
•	Good neighborhoods, public safety.	•	Great sense of a safe solid community
•	Good school system	•	Great town departments - such as
•	good school system with affordable housing. Lots of outdoor		DPW,etc
	things to do. There is always something to do with kids and	•	Great town. Great people.
	we like that.	•	has wonderful schools and a great
•	Good schools		location to get to Worcester/highways
			gette neroooton nightayo



Q72 What is Holden's greatest strength?

- History of budget control and planning It has a lot of the necessary commercial services, HMLD I feel like the town cares about its residents, it's a Holden has a good reputation for family living. safe place Holden has the best of everything, highway trucks, It has lots of amenities but still maintains a small HMLD vehicles, Fire and police fleet, pool, etc.... town feel. Holden is a pleasant, small community. it is a nice place to live Holden maintains a small town feel while still providing. It is a safe town. Low crime rate. residents with great resources. I love mainstreet, It is clean. DPW takes care of our roads and has Meola's Sweets and Java....it would be nice to see great snow removal. Safe neighborhoods. more of these types of businesses all within walking it still has a small town feel. distance of each other. It was their small town feel....sense of community. Safety. Holden's greatest strength is its communities. It's army. Neighborhoods where children can make friends and It's commitment to being well maintained and play together safely truly make Holden a wonderful educated and safe. town in which to live. Amenities that are in the town It's in a lovely part of the state and has a nice (like supermarkets, convenience stores, gas stations, small town vibe. etc.) make living here a great place for our family. It's just the right size. Holden's greatest strength is its sense of community It's location and pride. It's location. Right near Worcester but the Holden's location is great-close enough to major surrounding towns are being developed with stores and hospitals, but away from a large city. It's residents but no businesses. Bringing in new community events sustain the quaint "small town" restaurants and bars could pay huge dividends feel-i.e. outdoor music, festivals, etc. as well as improving recreation areas Hopefully- our longtime residents and their opinions It's people Housing value, schools It's people Housing, neighborhoods It's people How uncrowded it is yet close to highway It's residents and community I feel safe here. It's small town character/natural beauty. I have only lived in Holden for three years but have It's young and old people. come to enjoy the conservative nature of the town which includes respect and appreciation for our police • It's a smaller community with good access to central Mass. and fire as well as the overall patriotism people in It's beauty and location Holden seem to have. Not every town in Central MA, • let alone the entire state provide the same Its central location is great, in between the rural • environment. communities to the north and the bustling city of Increasing diversity. Worcester. Great schools, too.
 - It has a great sense of community

• It's charm and facilities.(Fire, Police, Light, DPW)



Q72 What is Holden's greatest strength?

Its citizens	 Its people, its community, its schools
Its citizens.	• it's people, schools and town employees who
 It's Education District 	work hard.
• It's generous and compassionate people and the children	• It's people, the school system, natural beauty
who are our future.	Its people.
 It's great that everyone I meet asks me my name. 	Its people.
 It's library and open space.for hiking 	Its people.
 It's location - near major highways, near Worcester, yet 	 It's people.
still very country-like.	Its people. Its schools.
 Its location near Worcester. The town's commitment to 	 It's people: volunteerism and it's schools.
athletics and education for young people	 It's police department
It's location.	 Its residents
 It's location. Close enough to urban areas but quaint 	 Its scenic beauty and quaint lifestyle.
enough to be a culturally rich small town. The school	
systems are also good, but need more funding to be great	 It's school system.
 It's my home, and it feels like home to many people. It's natural beauty/small town atmosphere & school 	It's schools
 It's natural beauty/small town atmosphere & school system 	It's schools
Its people	
Its people	
Its people	Its schools and its sense of communityit
• its people	has the benefits of small-town life without a
• its people	lot of the drawbacks of s mall town: it still
it's people	provides very good municipal services.
It's people	It's schools, accessibility, and community
It's people	 Its schools, good neighborhoods, and
IT'S PEOPLE	recreation options
Its people	It's small town feel and charm and the
 It's people and its education 	schools.
 It's people and it's school system 	It's small town life style.
 It's people and it's schools and library. its people and small town faciling and friendlinges. 	It's teachers.
 its people and small town feeling and friendliness It's people and strong sense of community it's schools 	 It's very close to Worcester which is a
 It's people and strong sense of community, it's schools. Its people and the natural recreational resources available 	growing city and a reasonable commute to
 Its people and the natural recreational resources available to townspeople 	Booton
 It's people many/most of whom do not live in the center of 	• Jefferson
town the logo on this survey does not even depict us	Reeping that small town reer
	- Library



Q72 What is Holden's greatest strength?

•	Library and public safety response time	•	Location close to Worcester but also accessible to more rural areas.
•	Library. Farmers Market. Troutbrook	•	Location just outside of worcester
	trails.	•	Location near to revitalized Worcester
•	Limit access from highways	•	Location to Worcester and major highway
•	Livability	•	Location to Worcester/Highways.
•	Living in a safe small town where we	•	Location!
	have the freedom to live as we	•	Location, and people
	choose. Town pride.	•	location, education, green spaces
	location	•	Location, geographic assets and financial assets.
	Location		Location, housing prices and small town feel.
	location		
	location		Location, low crime rate, family-centered, great schools
	Location		Location, relatively inexpensive housing, congested character
	Location		Location, school district
	location		Location, size, walking trails
	location		Location. In general K8 schools.
	Location	•	Location. It's convenient to get to most places I like and need to
	Location		go to.
	Location	•	Love the small town feel with great small local businesses
	Location It has all services I need	•	Low crime/law enforcement; schools, small town
	Location / Schools / People	•	Medium sized town with small town feel
	Location / schools / walkability		
•	Location and bedroom community to		Mix of residential and open space, safe
_	Worcester		Moderate growth rate that has raised revenue to continue to fund necessary services.
	Location and dedicated citizens	•	Natural Beauty
	Location and natural beauty.		Natural beauty
	Location and people	•	Natural beauty
	Location and size - a sweet, small	•	Natural beauty - lakes, reservoir, forests
	town near a wonderful big city. Kind	•	Natural Resources
	neighbors, lots of nature, and affordable houses. Great school	•	Natural resources and town services
	system and services!	•	Neighborhoods and schools
•	Location and small town feel with	•	Neighborhoods, location, school system
	access to resources	•	Nice communities and the school system
•	Location between Leominster and	•	Nice community.
	Worcester, low crime and scenic	•	Nice neighborhoods.



Q72 What is Holden's greatest strength?

_			
•	Over all the community is fantastic. The		People, schools
	schools are good.		People, schools, location
•	Overall quality of life including size, schools	•	People, size, not to commercial
	small busineses, town government.	•	People, tradition, structure
•	Parents choose to live here for the school	•	People. Location. Strong, vibrant, supportive and financial
	district.		stable community
•	People		People/community
•	People		Police
•	People		Police & Fire, Schools
•	people		Police Department
•	People		Police, Fire, EMTs, DPW, HMLD
•	People		Poliece and Fire
•	People		primarily rural location in Central Massachusetts
•	People	•	Professional management and planning
•	people	•	Proximity to highways. People Affordable housing
•	People		Proximity to Worcester while retaining rural character
•	People		Pseudo small town, relative safety
•	People		Public safety
•	People		
•	People		Public safety / emergency management
•	People		Public Safety and DPW
•	People		Public safety departments
•	people		Public safety, access to Worcester, Schools
•	People		Public servants
•	People		Public works, fire and police
•	People		Quality of life, safety, schools, location
•	People		Quiet safe town with good schools
•	People - Town employees and volunteers		quiet town
•	people community		Quiet, good schools
•	People families	•	Rec and school
•	People with resources	•	Reputation of WR school district.
•	People, education, opportunity to enhance	•	Resident interest in the community
	current main street	•	Responsible citizens
•	People, family friendly, small town feel		
•	People, neighborhoods, location, schools	•	Roadways clear in winter due to town regulations
•	People, schools	•	Rural character
	, <i>*</i>		



Q72 What is Holden's greatest strength?

_					
•	Rural character	•	Safety, sense of community,		schools
•	rural character		recreational facilities (pool),		Schools
•	Rural character & attractive center		accessibility of Main Street,		Schools
•	Safe community		excellence of school system		schools
•		•	Safety.	•	Schools
•	Safe community with caring people	•	Safety.	•	Schools
•	Safe Small New England Town	•	Safety. School.	•	Schools
•	Safe small town with good schools	•	saftey	•	Schools
•	Safe, Family oriented community	•	Scenic beauty	•	schools
•	safe, peaceful community	•	School	•	schools
•	Safe, small town with good small local	•	School	•	Schools
	businesses			•	Schools
•	Safe, small town, good schools	•	School, recreation facilities,	•	schools
•	safety		community activities, library	•	Schools
•			School Large lot sizes	•	Schools
•	Salely		School district	•	Schools
•	Salety		school system	•	Schools
•			School System	•	Schools
•	Salely		School system	•	Schools
•	Salely		School system	•	Schools
•	Salely		School system	•	Schools
•	Salely		school system	•	Schools
•	Salely		School system	•	schools
•	Salely		School system	•	Schools
•	Safety		School system Police department Light department	•	Schools (which need
•	Safety and family environment		Dpw		some work) and the
•	safety and pleasant neighborhoods with		School system and road clean		police department
	convenient access to stores and services		up in the winter.		(though they are not
•	Safety and quality of education		up in the winter.		very visible anymore).
•	Safety and school ratings.	•	School system. Sense of		Safetylived here my
•	Safety and schools		History, hopeful view of future.		entire life and always
•	Safety, Location, Beauty, and Schools	•	Schools		felt safe. However, that
•	Safety, open space, not being over populated	•	Schools		is changing given the
	and cleanliness.	•	Schools		growth in Holden and all
•	safety, quaintness of town, accessibility of	•	Schools		surrounding towns.
	downtown for kids, diverse economic	•	Schools	•	Schools, education,
	demographics	•	Schools	_	small town cerl



Q72 What is Holden's greatest strength?

- Schools and beauty of the spaces in town.
- Schools and community
- Schools and emergency facilities and personnel
- Schools and location
- schools and location
- Schools and location
- Schools and neighborhoods
- Schools and People
- Schools and police/fire/EMS
- Schools and recreation
- schools and recreation opportunities such as the pool (which is amazing).
- Schools and small town feel
- Schools and small town with easy access to bigger city amenities
- Schools, but this is also the greatest challenge as our schools become too overcrowded.
- schools, clean, first responders, infrastructure, commerce
- Schools, community
- Schools, community events
- Schools, community spirit, walkabilty
- Schools, community, location
- schools, good public services
- Schools, good sense of community
- Schools, location
- Schools, low crime, people
- Schools, nice areas to live, safetytaxes
- Schools, police, library, location, people
- Schools, safety and sence of community.
- Schools, sense of community
- Schools, small town community
- Schools, small town feel
- Schools, small town outside of Worcester, semiaffordable housing as compared to Shrewsbury Schools, town services

- Schools. It's inhabitants
- Sense of a town
- Sense of communitu
- Sense of community
- Sense of community
- Sense of community Hard working school committee Grassroots organizations
- Sense of community throughout town and within neighborhoods
- Sense of community, keeping the town clean and quaint and incorporating community.
- Sense of community, small town feel
- Sense of community. Safety and education!
- Sense of cummunity
- Small Businesses along Main Street
- Small family owned businesses
- Small rural community feel, decent schools
- Small size
- Small size
- Small town
- Small town (& farm community) image near city of Worcester
- Small town appeal with safety
- Small town Atmosphere
- Small town atmosphere
- Small town atmosphere
- Small town atmosphere.
- Small town charm with terrific schools.
- Small town charm, amenities Close to New England travel, entertainment venues
- Small town charm, the people!
- Small town charm. We should be doing more to increase foot traffic in the historic area and more festivals/community events



Q72 What is Holden's greatest strength?

- Small town community feel, good amenities and affordable housing
- Small town community, history
- Small town environment
- Small town feel
- Small town feel and amazing school system
- Small town feel and low population
- Small town feel but close to major cities, great small businesses
- Small town feel community
- Small town feel near larger city (Worcester)
- Small town feel next to big city
- Small town feel with amenities of a big town Recreation areas such as eagle lake Short commute to highway Education
- Small town feel with distinct neighborhoods and balance of services meeting community needs including a commercial area that is not overrun with too many businesses
- Small town feel with easy access to Worcester then Boston or points across New England (Location) Housing affordability relative to points east.
- Small town feel, beautiful scenery
- small town feel, but close to larger town resources
- Small town feel, good schools and services
- Small town feel, independent businesses, affordable housing, prioritizing residents!!
- Small town feel...keeping it's history alive. Great schools. Safety due to awesome fire and police!

- Small town feeling
- small town feeling, family oriented
- Small town feeling, great schools
- small town feeling, proximity to Wachusett Mtn., good schools
- small town living
- Small town living but close to everything
- Small town living that offers high quality of living, good schools, effective use of tax revenue
- Small town living.
- Small town look and feel great schools and very safe
- Small town size
- Small town walkability
- Small Town with historic character
- Small town with strong sense of community. Safe and close to great Worcester restaurants.
- Small town with very good schools
- small town, community feel
- Small town, rich history, natural lands
- Small town, rural feel. Schools & recreation areas. Safe community.
- Small town, safety.
- Small town/agricultural community
- Small, close knit town
- Small, quaint community with access to Worcester and other Worcester public amenities (hospitals, stores like Target) and major routes of highways.
- Staying a small rural community
- strong community with adequate financial backing
- strong education values; rural community
- Strong schools , recreation, sense community



Q72 What is Holden's greatest strength?

 Strong Town Manager form of government 	٠	The people.
 Strong, well balanced community- we're convenient to the 	٠	The people.
highway and Worcester, we have decent services in town, and	٠	The people. Lots of new families that
we balance it with a lot of nice community neighborhoods and		was so see this town thrive!
open spaces.	•	The people. There is a really fantastic
The activities		sense of community.
The community	٠	The potential for growth and the ability
The community		to control it.
The community and peace of mind	•	The quality of the schools and the small
The community feel.		town feel
the community seems caring of eachother	٠	The rural layout of the town. The
The community spirit		absence of big box type stores. Small
 The families The bistomy of a small town and the commodern and pride we 		business along main street.
• The history of a small town and the comradery and pride we	٠	the school district
have for our town.	٠	The school system and police dept. low
 The library, my neighborhood, the safe environment in which to raise children. 		crime rate, very safe town
	•	The School System, its pool facility,
 The natural beauty; the sense of a small town (that is rapidly changing) 		and its perception of being affluent
 The neighborhoods and people. 		town.
 The people 	•	The School systems and it is a great
the people	_	community.
The people		The schools and its teachers.
The people	•	The schools and proximity to
The people	_	Worcester, and the people
The people		The schools are very good. The schools.
The people and sense of community		
The people and that small town feel.		The sense of community and small town feel.
 the people and the areas that bring us together as a community 		The small town character of Holden
• The people in the community are amazing. Holden has an		the small town feel and the quality of
excellent safety record for being a suburb of Worcester. Keep	•	services the town is able to provide
investing in safety as it's the main reason I moved into town. We	е	(police, fire, etc)
love the Holden pool also!		
• The people of Holden are amazing, and our natural beauty and	•	the small town with a good reputation.
small town charm are intoxicating.		The supportive community.
• The people work hard, are generous, charitable, and contribute	٠	The value it placed on education.
to community and society.	٠	Town government
The people, the schools, the pool	•	Town manager and selectmen



Q72 What is Holden's greatest strength?

Vibrant town

- Vigilant policing, DPW, HMLD
- Wachusett Access to Worcester; don't need big stores in Holden as they are a few miles away in Worcester and can keep the smaller town fee
- Walkable safe downtown
- Was the people that lived here
- We have maintained a strong sense of history with respect for growing and changing needs.
- We just moved here in Oct. The people are very friendly. We love the location of our house. We are 0.5 mile from a fitness center, 1 mile from the restaurants and grocery store. I think the amount of grocery stores and gas stations in the area is perfect. Holden is clean. You do a great job clearing the roads in the winter (kudos to DPW). We love that the rail trail is close and like our proximity to Wachusett Mountain. We don't love the Main Street traffic. Fortunately We don't need to use Main Street to get to our house (we can go back roads). We do not have kids in the school system, however, I am an educator and believe it is important to maintain a great school system. I also believe sports, arts, music etc. is super important. Please don't build up Holden like Shrewsbury! You need to limit development. So glad we moved here.
- We moved to Holden because it is SAFE! Police have a very good reputation and statistics indicate they do an excellent job. Also although we don't have children, the schools are rated highly which I believe supports home values and general quality of life.
- We support our school system
- Welcoming community with excellent public resources, library, recreation options, schools and local
 organizations which focus on making Holden a better place to live
- Well managed govt and finances. Good schools. Low crime rate
- Wildlife, walking trails, open space, center of town with the small businesses.
- Wonderful people



Q73 What is Holden's greatest challenge?

How to increase revenue while retaining what we have Like many other towns in the Commonwealth
Holden is finding it has an aging population and no real way to draw on the younger people who might pay
taxes and increase the revenue Having too many rentals is a problem because all the tenants have kids
in the schools and use up many resources in the town but put in very little back into the town.
1) Controlling Housing 2) School Budget
1. Economic development needed 2. Main street traffic congestion 3. Control taxes
1. Having competent members on committees. 2. Holden is known throughout the area for being very
unfriendly towards businesses. This needs to change.
1.) growing small businesses (too many vacant commercial buildings for long periods of time) 2.)
managing traffic
122A congestion
A walkable town center! We need to drive everywhere. I want to ride my bike into the center for shopping
and dinning.
Abandoned buildings on Main Street. Find a way to repurpose The Blue Plate.
Access to town why build it up when there's no easy way in and out.
Accommodating growth vis a vis education and housing.
Adequate planning for the future especially as relates to energy innovation and resilience in the face of
climate disruption.
Adequately funding education with a heavily residential tax base is quite the challenge. With limited
access to 190/290 handicapping us from soliciting industry and business we are losing out on tax revenue
that could enhance our town finances.
Affordability.
affordable housing
affordable single family homes
Affordable single family housing but also rapid development
Aging population and the aging infrastructure, DPW, the Damon Building, Town Hall building all need
replacing or major renovations to accommodate new technology, changing workplaces, public demands for
information and response time, etc.
allowing diversity.
Amount of traffic on Main Street, no competition for Cable TV and only one grocery store in town.
Appropriate funding for the schools.
Appropriate growth planning.
Attracting and keeping business on main street
Attracting business from Worcester
attracting communal and intellectual business to help balance the tax payer base ie lighten the residential
burden



Q73 What is Holden's greatest challenge?

•	Avoid large scale housing/condo/apartment developments
•	Avoiding an over-development situation like what has happened in Shrewsbury. They at least have rt 9 to offset some tax burden, but putting a house on every old farm has destroyed the town's character.
	Avoiding becoming a town like Shrewsbury Balanced industry - unused properties on main st.
	Balancing 122a development and traffic control
	Balancing congestion with natural growth, and maintaining an affordable tax rate with the very high school budget at play.
•	Balancing development of residential, commercial, etc. to generate a tax base that can support all town services while maintaining a small town character. Maintaining the quality of the school district.
	Balancing finances between town and schools.
	Balancing growth across all areas. One example is to limit McMansions that bring families in during school age without the balance of empty nest housing growth.
	Balancing growth and traffic/services
	Balancing life as we grow
	Balancing measured growth with maintaining small town feel. And the taxes are stupid high.
	Balancing the need to educate our children with the need to provide excellent town services
	Becoming more genuinely inclusive of diversity of people and needs
	Becoming too elitist due to preponderance of new housing being very high-end!
	Being affordable while still maintaining quality services
	Belonging to a large regional school district
	Beware of overdevelopment. From experience, it can be very disappointing.
	Bringing in revenue besides relying on taxes.
	Bringing in revenue with commerce or light industry without disrupting the "small town feel"
•	Bringing in the RIGHT TYPES of new business Holden likes to think of itself as a high end community, Athletic fields need to be better as do recreation areas. Hire better professionals to create and maintain these areas (whoever manages the Holden pool does nice work, otherwise town fields and playgrounds are mediocre at best. My family and I tend to go to other communities for these purposes)
	Bringing more interesting businesses (and small farms) and managing single housing growth.
	Budget challenges to meet needs of WRSD annual budget increases
	Budget cuts to schools and over building of new houses

Building lot sizes are too small and should be increased to decrease new housing as Holden is turning into a Boston suburb with traffic.



Q73 What is Holden's greatest challenge?

- Building new house and traffic
- Building school that can be expand or re vampt
- Building to many houses and losing the county feel
- business growth
- Cable access is awful
- Center of town needs updating. Shopping, services, restaurants are seriously lacking.
- civic engagement
- Commitment from working class families. Most have moved or live here because they feel we have one of the best educational systems in the state and one of the best places to raise a family.
- commuter traffic
- Concerned about development of open space and keeping the small town charm.
- Congestion
- Congestion
- congestion
- Congestion & over-development
- Congestion ,over population
- Congestion + Speeding. Need another Market
- Congestion and lack of indoor activities for young people
- Congestion and strain on town services
- Congestion and traffic, especially that due to Rutland's continued expansion
- Congestion downtowm
- Congestion in the center of town
- Congestion of increased population as well as vehicles
- Congestion while traveling.
- congestion, building, traffic!
- Congestion. Congestion in housing and the roads. Cut down on residential developing and pleaseee require at least an acre of land to build, Sterling requires two acres minimum.
- Congestion/over population.
- congestion/through traffic to Rutland
- Constant issues with the other towns in the school district not voting to pay their share of the school budget, which hurts the kids from the towns that do support it every year (i.e. Holden). I strongly favor exploring the possibility of leaving the school district.
- Continuing to fund the things that help to make our community great.
- continuing to maintain high standards of living, safety in community, etc. despite rising cost of living
- Continuing to support the schools
- Controlling growth



Q73 What is Holden's greatest challenge?

•	Controlling growth and revenue.
•	Controlling growth to a level that allows the town to appropriately provide services to its residents and
	keeps the traffic to a more manageable level during peak times.
•	controlling housing growth, housing growth is compromising the school system
•	Controlling rapid growth and retaining open space. Also Main Street traffic
•	Controlling rate of growth
•	Controlling rising younger population relative to current school sizes
•	Controlling the amount of traffic.
•	controlling the building of developments (with multiple homes)
•	Controlling the school district spending.
•	Coping with congestion.
•	coping with demanding + growing school budgets
•	Coping with influx of new people and traffic
•	Correcting the years of unchecked development and poor infrastructure development that have resulted in
	grossly overcrowded schools and terrible rush hour congestion through the town center.
•	Cost to live here
•	Costs sharing structure within Educational District
•	Creating a walking environment where Main Street can be lined with quality boutique shops, coffee shops
	and restaurants to welcome others into our town for visits or possible relocation.
•	Crowding, stop building!
•	Cutting Taxes
•	Declining affordability and loss of natural areas to development.
•	Developing a "real" downtown on Main St without creating too much congestion. Attracting more light
	industrial/commercial employers.
•	development
•	Development (too many houses, need to fill empty store fronts)
•	Development that doesn't destroy the town and its natural environment
•	Difficulty maintaining small business industries who will be tax payers.
•	Diversify in business
•	Diversifying it's tax base, it's solely dependent on its residents
•	Diversity and tolerance
•	Diversity and vision/planning
•	Diversity.
•	Downtown traffic, lack of restaurant choices, overpopulation to some extent, too many new houses being
	built

Drivers crossing solid white and double yellow line



Q73 What is Holden's greatest challenge?

Earning enough money to support the schools without ruining the small town feel. Bringing in businesses that will generate income without harming the town. Stopping the large growth boom that the schools and town services can no longer support. Economic development Economic development Managing farm animals in residential areas education Elderly physical activities like swimming. Electric company Encroachment of developers Ending the ridiculous pace of residential expansion. Entitled people who want taxes to pay for everything, the drain the district is on the budget ever increasing traffic, too many developments Expenses Exploding construction. Town government. Fairness to all citizens, equal treatment and care for all neighborhoods. Far too conservative! Not enough political diversity in the BOS crew Financial stability while supporting population's growing needs. Finding a balance between schools and town government. What both entities do is very important. They should not be pitted against one another. The schools should stop threatening cutting teachers and either cut some administrators or start thinking outside the box. Finding a way to manage increasing taxes while not putting the most of the burden on the residential community and maintaining the feel of the town and resources. Forget any growth in town and public transportation until the main street bypass issue is solved. That goes for bike lanes too! Forward thinking Funding a balanced budget. funding for education Funding for schools...overcrowding Funding quality education Funding schools Funding the schools adequately. Need to provide some more retail options that are currently only available in Shrewsbury/Westboro Funding the shools, Traffic congestion, affordable housing Future growth in an already established town. Future vision...is the town's focus to retain (and thus focus on) current residents? Or is it to keep attracting what brought most current folks here (ie, the things in 72 above)?



Q73 What is Holden's greatest challenge?

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•	Generating revenue, you won't beat major commercial applications being so close to Worcester, but you
	will win on charm, value, and education. Solid investments today will provide returns later, but we must
	weather the tough financial weather in the meantime.
•	Gentrification, over-development, lack of school funding, really long construction timelines
•	Gentrification/New developments/Lack of affordable housing
•	Getting business into the many "For Rent" vacant buildings on Holden main street. Suggest tax review of
	these buildings, as those looking to lease report no reply or refusal.
•	Getting over populated
•	getting too big and busy
•	Getting too congested with new developments being created without consideration to community impact.
•	Growing commercial/retail tax base
•	Growing population
•	Growing population and budget concerns
•	Growing rate, staying a nice small town
•	Growing small local businesses
•	Growing the industrial and commercial tax base.
•	Growing too fast
•	Growing too largeHolden has lost its small town feel. Its roadways cannot handle the traffic in and out and
	it's schools are challenged in keeping class sizes down due to over population. We are a town not a city.
	All for change and growth but at what expense.
•	Growing too rapidly with new , extremely large (excessive) houses. Expenses increasing for others (taxes,
	water, etc)
•	growth
•	Growth and loss of open/green space to houses everywhere. Resistance to things like extra soccer fields
	& solar fields which results in growth of housing and increased strain on resources. No one wants taxes to
	go up to pay for services or schools but we keep adding housing without this bigger discussion to preserve
	the quality of live we expect and that draws people to our town. Open space and recreation opportunities
	need to be preserved. Also congestion in center of town.
•	Growth and the cultural divide between the young families and the older population.
•	Growth I think it's growing too much too many new developments.
•	Growth management
•	Growth Management
•	growth management

Growth management



Q73 What is Holden's greatest challenge?

- Growth of town with out huge increase of residential tax's. Need more common retail space that provide convience to residents.
- Growth while maintaining it's small town character
- Growth, and housing affordability so young people can afford to stay in town.
- growth, maybe it should stay a small town, but at what cost?
- Growth. Too many new developments!
- growth. We need to stop cutting down every wooded area to put in yet another new housing development. I realize all of the new developments are legal but we need to figure out a way to slow them down. We also need some starter homes. I sound like an old crank but in the 30 years I've lived in Holden (I'm not a native to Holden nor to Central Mass) the growth is really changing the town. The brand new middle school is over capacity, the high school has numbers we haven't seen in decades. I know this sounds like "I've got mine now let's keep everyone out". Not what I mean at all. The growth just doesn't seem well-planned. I do realize there may not be anything that can be done about it with current zoning laws. And none of these new homes allow for seniors to down-size unless they have money and none of them are starter homes.
- Hard to get to, traffic on main st, no shopping!
- Having only 1 type of new housing stock
- Heavy traffic through the center of town
- High speed internet, need better options. Residents feel cheated by charter being only option. Needs affordable grocery in town.
- High taxes
- High taxes on home owners.
- Holden could have more restaurants, and perhaps a small community theater and/or more arts/cultural events. It's hard, since Worcester is so close and offers so much of this, but worth looking into. Also, a Farmers' Market for the southern side of town, since getting up to the one in the center of town at high-traffic times is very challenging.
- Holden is quickly becoming overbuilt by developers. We have almost completely lost the "small town" feel. I've lived here for 30+ years and can't believe that there are no regulations in place to stop all the building and destruction of our beautiful town.
- Holden's entire atmosphere seems targeted at the older population. If Holden wants to grow it will have to start appealing to young people who are moving in to the area to work in Worcester or Boston.
- Holden's greatest challenge is Main Street. I think is unappealing for visitors (and residents) to see the number of vacant buildings in such an affluent town.
- Holden's greatest challenge is the seemingly uncontrolled population growth in Rutland that adversely Holden as a town; the traffic coming out of Rutland grows every year, causing major traffic backups. I also believe that the development of new subdivisions in Holden needs to be slowed - this influx affects town services more quickly than the town can adjust to the needs of these new homes.



Q73 What is Holden's greatest challenge?

Holden's identity-Holden has great potential to become a quaint New England town that attracts visitors, however much intentional work is to be done to achieve this. Currently, Holden feels compartmentalized-the old section of town (Town Hall, library, etc.) is the quaint part, but the rest of Main Street lacks identity with its mixture of cute, plain looking buildings, and run down buildings. Focusing on "beautifying" the appearance of businesses on Main Street would help dramatically and implementing a central community park as a focal point of town would be exceptional! It seems the Senior Center lawn is Holden's communal space for gatherings and events right now, but it feels forced and thrown together. That space has great potential if the open space/land surrounding the Senior Center were used as a community park. Ideally, that park would include accessible walking trails for people and dogs, picnic areas, community stage for events, playground area, central shaded area with benches and landscaping, etc. The baseball field in that area is not necessary, we have lots of other field space in Holden already, and could be turned into a space more functional to all of Holden residents. In general, protecting and expanding a central space in town where the community can gather and enjoy as a multi-functional park is very valuable in Holden's identity as a family town.

- Housing affordability and over development. Senior housing/transportation
- How to be a successful community for its diverse population. Recognize its strengths and stop trying to be everything for everyone.
- How to improve
- I think that Holden needs either main roads that can handle the volume of traffic at rush hours or a way around Holden center. Congestion at rush hour is frustrating to say the least. politicians
- Improved access to high paying jobs east of Worcester. Without improved access to high po aging jobs in metrowest by way of thoughtful regional planning and very quick access to 290 from Holden on a controlled access road, the town will struggle to attract and keep educated highly skilled populations, its tax base will erode, and the schools will lose ground on funding. This turn would draw a new group to Holden, similar to those who moved to Auburn from Worcester over the last 20 years. Its trajectory would then unfortunately be set in a downward reinforcing path.
- Improving and maintaining natural areas. Development is nearing excessive and that can dramatically change the overall quality of town life. I'm an "old fart" and have sadly seen it in other towns. Not looking to "exclusivity" but clear priorities (as this survey may suggest is needed)
- Improving our school district that continues to degrade and undercuts the attractiveness of our town Improving schools while also supporting other important services. Convincing people that paying taxes is a good thing.
- Improving town center
- Improving traffic flow, keeping school budgets within reason, ensuring new growth is done wisely, maintain our public facilities
- Inability to be innovative, fiscally conservative nature of officials, unwillingness to change and realize that the population has changed.
- Inclusiveness and open to diversity



Q73 What is Holden's greatest challenge?

- Increased congestion and population Increased traffic + too much building of subdivisions/homes Increasing ethnic diversity in town while limiting new residential development Increasing revenue without jeopardizing the feel of the town. Increasing sidewalks to allow pedestrians and bikers to safely navigate the town, more options for off leash dog hiking trials/walking path. infrastructure Infrastructure growth. Roads water sewer Infrastructure strains caused by future growth, business and residential. Infrastructure to handle growth It is growing so rapidly (so many new housing developments) it needs a plan to keep up with the growth and preserve open space. It's own government. Its leadership trying to make it into something it isn't. It's location - upwards of 15 min from Worcester makes it out of the way for people living there Its population rise. Must increase plot size restrictions on new homes. Should think about creating electric vehicle charging stations near town center. Just moved here. Couldn't say Justifying the amount of money we put into police, their vehicles to have them sit and do speed and other type of traps as their job.
- Keeping builders from governing our town
- Keeping from becoming a town that just tears down all of its trees to build houses.
- Keeping Holden the town we love with expected growth and expansion
- Keeping it a town, no more expansion. No more housing. Keep it beautiful
- keeping it affordable for the middle class
- Keeping its conservative roots

Increase in students at schools

- keeping living here affordable
- Keeping open spaces at a premium and curing the rampant residential building.
- Keeping people connected and making it possible for people to age in place by providing affordable assistance to those who need it and transportation for daily living needs like shopping, appointments, and indoor exercise options for people of all ages.... More local transportation so that seniors and young people can reach appointment, town facilities and services without cars. With so much to offer it is a shame that many in our community are unable to take advantages of all the opportunities because of things that limit their ability to participate.



Q73 What is Holden's greatest challenge?

Keeping schools top priority and competitive In need of Retail, Restaurants, Entertainment (for adults and children) etc. Keeping taxes affordable to those on a fixed income. Keeping taxes low Keeping the amount of money spent on the schools down. Keeping the open space and preserve land for nature rather then overbuilding and making people want to leave. Keeping the small town feel when they build on every inch of space Keeping up with all new housing construction and the influx of new residents. Lots of traffic and resources being used up. Can the town sustain itself? keeping up with growth Keeping up with growth. Holden is becoming a destination. Keeping up with the growing population keeping up with the times regarding business, retail and schools Keeping up with the tremendous growth we are experiencing. More families means more services are required be it schools, police, fire etc. New development must be addressed. Keeping vandals out of town Knowing when enough is enough with all the new housing. We are getting overcrowded. Lack of a town center Lack of accountability of poor teachers in the schools and the school superintendent not seeming to care about citizens' concerns. Lack of in town variety for stores/restaurants/supermarkets Lack of pedestrian access to the schools, recreation areas, and downtown area from the neighborhoods via the main roads. Far too much vehicle traffic for the overburdened, windy, and narrow roads. Lack of recreational facilities for adults, including an indoor pool with guaranteed adult swim times of more that ten minutes. Lack of swim opportunities at the existing town pool for adults. The town pool should be reserved for town residents who pay for its maintenance, as opposed to people from other towns. Lack of space at schools-too much new building. Lack of strong, town-wide vision/identity Large class sizes not enough sidewalks less taxes, housing, traffice, more town events and town committment Like all communities in MA, taxes continue to go up while towns struggle to provide quality services. I consider Holden to be an affluent town, when compared to surrounding towns, yet there are plenty of people living here that may be forced to leave in the future because of risings costs.



Q73 What is Holden's greatest challenge?

•	Limited resources such as grocery stores, clothing stores, commercial rental space for small businesses. Limiting growth!! Limiting residential growth. Schools are crowded. We don't need more houses and condo type living here Dawson is especially crowded. location Location
•	Main roads are not in great shape and construction on them seems to take forever. main st traffic congestion, un-occupied properties on main st Main St traffic, lack of competition for gas and groceries. Balancing development even in neighboring communities and traffic.
•	Main Street sucks and the lack of business development around town is not good. Main street traffic.
•	Maintaining a school budget that supports the schools. Maintaining natural resources like Eagle Lake. Building more town spirit.
•	Maintaining a small town atmosphere and preserving open space. Maintaining a small-town feel, attracting younger families, overpopulation in schools
•	Maintaining affordability of housing and quality of schools. That, and the traffic. OMG the traffic.
•	Maintaining affordable tax rates. Commercial growth only, no more housing developments Maintaining current level of development while still meeting financial obligations.
•	maintaining good quality of schools and keeping the cost of living within reach for all ages. Maintaining good schools in the face of those who have no value for education
•	Maintaining high property value maintaining its recreational resources
•	Maintaining its strengths
•	Maintaining natural beauty Maintaining our schools. We are at or above capacity! Maintaining the small town charm. We need to stop building more new homes!
•	maintaining restrictions on low-income housing, residential treatment housing, apartments
•	Maintaining schools vs services (fire, police, DPW) with an increasing population Maintaining small class sizes
•	maintaining small town feel
•	Maintaining the commercial tax base. Maintaining the reason why parents choose to live here.



Q73 What is Holden's greatest challenge?

Maintaining the small town feel by limiting residential growth which is decimating open areas and flooding our streets and schools with additional traffic and students. Also, don't turn Main Street into an over commercialized zone. Maintaining the small town feel, managing the growth and staying affordable for young families to move here. Maintaining the small town mentality. Maintaining the strength of its schools while still developing the community. Make it more pedestrian friendly, please. Sidewalks on 122A. Making it a truly desirable place to live Making sure that racism is never allowed in this town. Making the town walkable like when I was a kid, lots of traffic and speeding drivers now Manage growth to continue to have an amazing community and continue to have green space Managed growth, infrastructure needs to grow with population, need more amenities to attract new residents Managemnet of growth in a fiscally responsible manner. managing growth Managing growth Managing Growth Managing growth Managing growth in a thoughtful way. This survey should be a tremendous help. managing new development/growth so services are not stretched thin and forests are preserved Managing population growth, the need for industrial revenue and Main Street traffic. Managing the growth. I see more houses being built but worry that revenues and public services. especially schools and town budgets, will not keep up with the growth. **McMansions** McMansions and subdivisions More points of entry from major access routes other than Araratt/Brattle St and Mountain St. Relieving Main St congestion. More revenue Natural resources. Nay-saying "fiscal conservatives" who don't believe in investing in the future. need economic development; ripe with opportunity along Main St. Need more shopping and revenue from small business Need more sidewalks New commercial and residential development without rehabilitation of existing buildings and homes first New construction. New housing developments



Q73 What is Holden's greatest challenge?

	No "main street". A place where folks gather/shop/dine. Would be nice to create that, maybe in pockets along main st.
	Not enough business (retails, restaurants, Starbuck's, Trader Joe's, etc); which manifests itself in many ways. Such as, a lack of commercial tax base creates constant budget problems for the school district, or tax increases for residential homeowners; residents have to drive to Worcester, Shrewsbury, or Northborough for critical mass of desired shops and restaurants which means constant congestion in the center of town.
•	Not enough commercial space in town
•	Not enough independent retail stores and restaurants & traffic
	Not enough new clothing retail, general gifts, Starbucks-like cafes or trendy restaurants. We used to have Heather Shop, and Fashion Bug (many years ago) now that is gone too, no place to quick go for pick-up of a gift or fun/modern retail space/dining. Have to go all the way to Northboro, Marlboro or Sutton.
•	not enough sidewalks in residential areas, needs more apartments/affordable housing
	NOT ENOUGH SPACE FOR BUSINESSES
•	not overbuilding residential property (like Rutland)
	Not pricing out single people (old and young) with no children in the schools
•	Not sure about this onebut I would think it would be keeping property taxes low given that you do not have a lot of commercial and industrial tax revenue coming in.
	Not to get too overgrown
•	Obviously growth. It's fun seeing businesses come up in town and places to actually hang out after work or on the weekend. Yes I have noticed traffic increasing. I think we need to manage our growth wisely.
	Offering services for low taxes
	open Space
	opening to other visitors and growing with the change while maintaining its charm and history
	Options for restaurants and lack of delivery via food delivery apps.
	Out of control water, sewer, taxes
	Out-of-control growth.
	Over building of homes
	Over building of single family homes.
	over building,traffic
	over development
•	Over development
	Over development creating a huge burden on the schools, finding new revenue sources by diversifying the tax base.
•	Over populating the town and thus its schools as well. Through traffic to Rutland as it is over expanding, which will lead to another problem, our school district



Q73 What is Holden's greatest challenge?

- Over population stop building developments!
- Over population/increasing school costs!
- Overbuilding of homes/crowding of schools/change in school finance formula Need for Industrial tax base
- Overcrowding
- Overcrowding
- Overcrowding
- Overcrowding to many houses are being built
- overdevelopment
- Overdevelopment of subdivisions causing school crowding. Lack of desirable small businesses (retail, restaurants, services)
- Overgrowth
- Overgrowth. Schools seem taxed due to new developments.
- Over-population, new housing
- Overpopulation. This affects everything including congestion and traffic, and it is starting to affect our schools. Classes that are too large affect instruction and are hard on teachers. Good teachers will leave to find smaller student loads. Class sizes may appear to be okay (20-25) on the surface, but at Mountview Middle School, one teacher has 6 classes a day and close to 140 students to teach and grade.
- Oversized 3 bedroom mcmansions.
- Patient drivers
- Places for 30-40 yr olds to meet up after work
- Planning for more private housing and sewer and electric
- Please reduce industrial and even commercial. Holden has great Main Street feel with the lampposts, Historic buildings. Keep it feeling historical and maintain open space and recreational space that helps people enjoy the open space. Allow a small restaurant to move onto the edge of a park, and allow live music-for example, BBQ weekly with live music to help community gather and enjoy open space. We drive to Sterling every Thursday and Saturday for an outdoor BBQ + music at Meadosbrook Orchard and for ice cream on a farm. Holden offerings are inside restaurants or in more commercial spaces or on busy streets (Meolas). If we had nicer outdoor spaces where we could spend money to support local business while enhancing our time outdoors, I would rather do so inHolden! Whitefish Bay has a great weekly Biergarten with local bands or local kids music group performances. Let's think creatively with local businesses (food trucks? Catered events? Performance groups?) to enhance use of our open and natural spaces. Let's reduce industry and move toward stronger open space, community-based, creative business opportunities and traditions.
- Police department
- Politics
- Poor traffic control & over development.
- Population control. No more apartment style housing, or you end up like Shrewsbury, bursting at the seams with regards to school, traffic, etc.

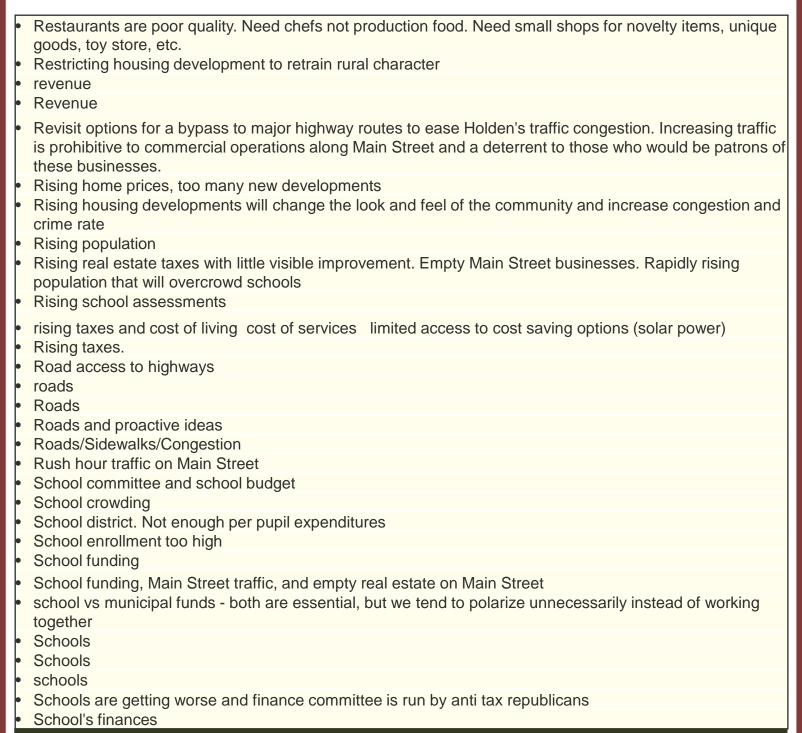


Q73 What is Holden's greatest challenge?

Population control. Too much building will compromise quality of already overcrowded schools population growth Population growth and supporting the schools Population growth. Population growth/traffic & LED street lights Population rising too fast. Not enough services to handle it. Possible off ramp 190 southbound between Malden St and exit 3. Probably not the biggest challenge but Jefferson feels like it's not really part of Holden. Eagle Lake totally underutilized. Not very welcoming. Roads poor. With icy roads Causeway to 122A a challenge each and every day. Very dangerous. The administration building/ECC preschool parking lot is beyond ridiculous during rainy days especially. Very unsafe parking lot with tight parking and all the preschoolers. School and staff amazing though. Properly funding public education since some of the other towns continually choose to not fully fund each years budget. Protected growth Protecting open spaces. Affordable single family homes. Keeping taxes reasonable. Providing everything we need without making it too expensive Providing good schools and good athletic facilities Provincial, short sighted town government. Quality of education has been slipping. Town's approach to any capital project is over build. Look at public safety building, all the extra space on the Fire Station side. All the extra architecture, add to costs, later maintenance, etc. Costs are pricing many seniors out of their houses and the town. Rapid growth Rapid growth and school budget concerns forcing parents to consider private schools Recreational facilities Reducing the residential tax rate - need to work on economic development. Improve on availability of water and sewer. Remaining affordable Remaining sewer capacity Renting empty buildings Residential Expansion: needs to be slowed, overflowing schools etc that come with it and loss of wooded areas Residential growth/congestion Residential lot sizes should be a lot larger



Q73 What is Holden's greatest challenge?





Q73 What is Holden's greatest challenge?

	Schools need funding Traffic
	Schools need funding frame
	Sewer and water rates
	Sidewalks on 31
	slowing growth while maintaining revenue
	Sometimes people here have a bad attitude. Not sure I really want to retire here.
	space in schools, too much construction in town
•	
	Staying a small town, not "selling out" (Shrewsbury)
•	Staying this way while maintaining financial stability.
•	Stop growing residential, keep the children entertained. Keep clean!
•	Stopping all the housing development that is a drain on our limited water resources.
•	Stopping the growth!
•	Subdivisions
•	Subdivisions
•	Suburban sprawl. Loss of open space
•	Sufficiently funding education across all grade and school levels. Please make our schools desirable
	places for our students to learn again. For a town as strong as Holden in so many ways, we should not be
	at the bottom end of the school funding scale. Our kids deserve better!
•	Sustainability
•	Taming traffic
•	Tax base, need more industry and less houses.
•	Tax rate/expense.
•	Taxes
•	taxes
•	Taxes and housing developments
•	Taxes and lack of professional government i.e., selectmen with special interests, not the interests of
	EVERYONE in the town.
•	Taxes going up for Mountview and DPW facility with few commercial properties to help bear the burden.
	The DPW facility is absolutely necessary and I agree with the idea that we need adequate indoor storage
	to protect capital assets. I work in municipal government, so I understand and agree with the arguments
	made. However, I still think the cost is excessive, given the other DPW facilities I've seen built around this
	State for less money.
•	Taxes, unregulated growth, traffic flow
•	Taxes. Debt exclusions will drive retirees out because they do not need the schools. They will be replaced
	by young families who will need more services. Additionally, more single family home developments will do
	the same.



Q73 What is Holden's greatest challenge?

- Taxing home owners, lack of commercial sources of taxation.
- The apartment building on quinapoxet street. The distance from 495/128 loops
- The building codes in town that make it difficult to attract new businesses
- The congestion on Main Street, the abandoned properties on Main Street, run down playgrounds, no choice for alternative internet providers, the low per-student school budget.
- The elected officials unwillingness to change/ this is not a small farm community anymore
- The empty businesses on Main St, especially the long term empty buildings are an eyesore as well as the conditition of many business..in need of painting, updating, etc. Holden needs to be "business friendly". Too much residential growth esp along Salisbury St. Do we reAlly need to build in every empty space?
- The excessive growth of town, ticky tacky neighborhood with houses being built on top of eachother on less than a quarter of an acre...thus contributing to the amount of students we have going to an already gigantic regional system that is severely underfunded for its size.
- The fast that did nothing to help out residents regarding Eagle Lake until Tim Either raised the concern
- The historic district/downtown should really focus on a future design plan to prevent the area from losing its charm (which is currently happening). The town must strike a balance between progress/change with preservation and maintaining the historic area feel, if that makes sense. Downtown Holden has ENORMOUS potential after living in PA, NY, and VA, I know this but the charm of Rutland/Princeton is being lost in Holden. I grew up in Hershey, PA, and REALLY appreciate how they've encouraged biz development while also staying true to their roots with tasteful, consistent design, largely due to a thoughtful plan. They have COMPLETELY changed their downtown in the last 10 years and yes, I know in a way, it's an apples and oranges comparison, given the HUGE tourism industry there but Holden could take a page out of their book when considering the downtown's future.
- The intertwined issues of the schools and residential growth. The schools are one of the town's greatest strengths, but many Holdenites seem reluctant to invest in them, especially when so many families are moving into Holden. The schools used to be terrific, but have been coasting on that reputation while budgets have been cut and overall school performance has declined due to lack of investment.
- The monster some call 'development' that is actually undevelopment a reversal of the good for the less good or the worse or the outright bad. Please leave a little of the character of this town in place for the next generation, that's a challenge.
- The over building. In the 4 years we have lived here so much land has been turning into subdivision. It is disturbing the wild life.
- The people
- The perception that economic growth solves problems without creating new ones.
- The residential areas being constructed are out of control. They raise costs for all services-schools, fire, police, road maintence, water, etc without adding on off-setting tax base. Housing developments don't increase the town's income, businesses do. STOP BUILDING HOUSES!!!!!!!!!!



Q73 What is Holden's greatest challenge?

- The restrictions mad by committees
- The school budget is unsustainable and eating into services
- The school budget! Get it DOWN!
- the school budget, what holden pays vs other towns in district
- The schools
- The tax base is not sufficiently diversified, which results in some residents living on fixed incomes having difficulty affording their property taxes, which are an important aspect financial support for the schools and other town services. We need more small businesses in town to diversify the tax base.
- The town center crosswalk lights for pedestrians are extremely long and frustrating to wait for. Traffic during rush hour can get very backed up. Holden needs a community park/playground.
- The town has become too congested and busy. It is too built up now and I wish there was more open space.
- The Traffic and also no regard when it comes to speeding in residential areas.....
- The ugly town center. It really could be so cute and attractive. The traffic on Main
- They are putting developments everywhere. We need to protect out wooded areas and stop with the congestion
- To avoid becoming what Shrewsbury is now
- To decide what a thriving small New England town should look like and how to get to that. Personally, I like the idea of a quaint Main St. or even just a kind of artsy area off the main drag (I'm thinking of something like Peterboro, N.H.) At the same time, be aware that our future is our children at both local and national levels, and we need to educate them and empower them.
- To develop a comprehensive plan for future revenue growth and to find efficiencies in existing programs to best expend allocated funds.
- To keep it a small town with updated services and prevent it from being choppy and honky tonk looking. Most towns have a colonial theme with their structures. Holden looks like it has no unification in design. It's not an attractive town.
- To maintain the character of Holden so we don't burst at the seams. Improving what we have does not mean we need to grow by 1000's
- TO MANY HOUSE'S/TRAFFIC
- To many people
- To much building destroying landscape and wetlands. Not accounting for resources such as water, sewer, schools or police. Speeding traffic.
- To not outgrow our few remaining open spaces and put overdue burdens on town services and schools.
- To stay a small town, not turning Main Street into a route 9 in Shrewsbury. Staying with local business', not big companies.
- to stop the overcrowding of our schools. By keeping the building sub-division permits at the lowest we possibly can.



Q73 What is Holden's greatest challenge?

Too many homes being built and the safety services, schools and water/electricity can't keep up with it. There are too many empty businesses along Main street that have been empty for years. Commercial taxes must not be high enough if it's cheaper to pay the tax every year instead of taking a lower rent from a potential business. There is too much traffic and side roads and neighborhoods are used as "cut offs" and short cuts making them unsafe for kids to play outside. The bottom line is that we want people to come to Holden, but we can't fit them and adequately take care of them, and unfortunately those of us who have lived here our whole lives are the ones paying for and putting up with things for the "new" generation that we could never get ourselves. Too many houses on postage stamp lots increasing the number of kids in schools making tax rate too high. TOO many houses that are new and exorbitant without regard for school costs and congestion. Too many new single family homes will cause long term traffic and school issues. My children went to Dawson and I saw overcrowding with my youngest child that i did not see with my older two. The middle school is already quite full and more homes are being built. too many new subdivisions and over-55 developments Too many new subdivisions. Increasing population and the inability to provide services for all of them.
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too many people in too small of a space
Too much building too fast. Congestion on Main st during commuting hours
Too much building!
too much building, need to stop the housing developments, crowded schools
Too much development of residential homes. Our schools cannot handle the growth! Lacking another
affordable grocery store.
Too much growth
Too much growth
Too much growth (overpopulation and destroying natural habitats).
too much growth, too much traffic,
Too much new building, too many overpriced cookie cutter homes that have destroyed the natural beauty
of a once lovely, small, rural New England town.
Too much new housing developments. New neighborhoods have no character buildings all look exactly
alike and are extremely close together. Schools are getting crowded and the money coming in from
property taxes isn't adequately funding the student population.
Too much population expansion without infrastructure updates
Too much residential development Too much residential development further straining limited resources
Too much residential development further straining infined resources
Too much traffic! Lack of control on growth of housing Needs better access to Eastern MA
TOO MUCH TRAFFIC, people using streets like racetracks and nothing being done about it. The other is
the quality of the teachers at WRHS is going down, treating the kids poorly.



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Q73 What is Holden's greatest challenge?

Too much traffic. Property taxes	traffic
	Traffic
• Too rapid of growth, traffic, and	Traffic
impacts on school system	traffic
 Town budget containment 	Traffic
	Traffic
 Town vision execution of wants an 	d • Traffic
needs of residents. Takes to many	/ • Traffic
meetings to get things	Traffic
accomplished	Traffic
• traffic	 Traffic population growth
• traffic	Traffic & Schools
• traffic	 Trafficit takes me 20 minutes to get out of town to get to a
Traffic	highway, I spend too much time sitting in the "parade" of traffic
• traffic	because there is only 1 road in and 1 road out of town
• traffic	 Traffic and an aging population
• Traffic	Traffic and changing technologies
• Traffic	Traffic and empty stores
• Traffic	 Traffic and expanding home development/s
• Traffic	 Traffic and housing developments. Rutland's growth will
• Traffic	expendentially increase traffic on Main St.
• traffic	Traffic and Internet provider
• traffic	 Traffic and keeping up with current technology. Town should have
• traffic	an app and Fios or something along those lines.
• traffic	 traffic and more speed control
• traffic	 Traffic and narrow roads
• Traffic	Traffic and overdevelopment
• traffic	Traffic and overpopulation
Traffic traffic	 Traffic and people trying to tell us how to feel or vote. When people
trafficTraffic	in town try to meddle in private affairs.
Traffic	 Traffic and starting to get congested
Traffic	Traffic and taxes
• traffic	traffic and taxes
Traffic	Traffic and taxes
Traffic	 TRAFFIC and the building of outrageously priced housing.



Q73 What is Holden's greatest challenge?

Traffic for new housing developments. Traffic and too many houses being built with little land Traffic jams Traffic and too much growth (fast) traffic and water quality and school functionality at a Traffic needs to be more walkable and attract proper cost more relevant current commercial Traffic business diversity. Traffic on 122A Traffic coming through town traffic on Main st Traffic congestion Traffic on Main Street traffic congestion • Traffic on Main Street Traffic congestion Traffic on Main Street at all times of the day. Traffic congestion Internet options!! Traffic congestion Traffic on Main Street, Keeping Eagle Lake traffic congestion - mainly all 122A to shrewsbury st. available for free for outdoor activities, Traffic generations from Holden & other towns and flows swimming, nature learning and observance, into 122A (Rt. 68, princeton St. Rte. 31, Salisbury St) The fishing, kayaking etc. buses to and from WRHS add another 30-40 vehicles traffic on main street, sprawl, loss of nature along with student and faculty vehicles during commuter due to development hours. The major area is all main st 122A to shrewsbury Traffic on Rte 122A - Better access to major st. routes Traffic congestion and keeping lower income housing out. • Traffic planning Traffic congestion and over population Traffic problems along main Street all the way traffic congestion and taxes to the middle school. Traffic supporting school traffic congestion main streets, to and from Traffic through the center of town during Traffic congestion! commute times. Traffic congestion, lack of restaurants (other than pizza) Traffic uncontrollable growth Traffic congestion. Traffic congestion. Traffic! Please commission a traffic study of Main Street. **Traffic Conjestion** TRAFFIC!!!! Traffic control Traffic control, development of business to provide Traffic, availability of places for teenagers (they could use something like a skate park) increase tax base, Increase apartments, condo, limit · Traffic, empty commercial buildings along some development of single family housing. Traffic during rush hour Main Street Traffic especially along Rt. 122A Traffic, especially during rush hours & during Traffic flow. Too much growth...Wachusett is over the school year Traffic, funding its schools! capacity, can't get around anymore. The theme through this entire survey should be that of frustration as someone. Traffic, housing who has lived here all my life. Traffic, housing growth



Q73 What is Holden's greatest challenge?

Traffic, the traffic is horrible. Period

Traffic, too many single family homes, not enough housing for single and elderly people and not enough business. Main Street looks bad with empty business buildings.

- Traffic, unoccupied buildings on Main Street, needs more small businesses.
- Traffic.
- Traffic. Continued growth in Holden and Rutland will continue. Plans need to be made.
- Traffic. I faint! My out-of-town friends constantly complain!!
- Traffic. It's boring.
- Traffic. Loss of open space/wetlands
- Traffic/lack of free wifi
- Traffice. Speed, noise. More than police can handle. Neighborhood cut thru road use
- Transportation traffic, public transportation, walkability
- Trying to be a better suburb of Worcester while maintaining small town charm and aesthetic.
- Trying to maintain a reasonable tax rate
- Turning the Main Street of town into someplace that people would like to go
- Uncontrolled residential growth.
- unrestrained growth
- Up bringing + training children for the future
- Upkeep on roads Prioritizing fund allocation Eagle lake and the damn
- Very few sidewalks on major roads
- Walk-ability for our families beyond our pockets of neighborhoods. Residential building needs to be reviewed for financial long term viability. Additional commercial tax base needed to support our schools based on current population (let alone future residential population based on building projects already underway).
- Walkability. Needs a more appealing town center. Few restaurants.
- water demand, traffic congestion
- Water. Traffic on main street at commute times
- Way too much residential development
- We are building too many homes! The schools are over crowded and the building has not stopped. Retirees are moving out and small families (1-5 kids) are moving in.
- We don't look as good as we are. Many local businesses, especially along Main St., look very tired and run down. To the outside observer, we are a community that doesn't really care. Holden needs a makeover, perhaps starting with a downtown revitalization. It's encouraging to see businesses like Sweets n'Java, Seven Saws, Meola's, and Vintage Retriver. Visitors need a reason to come here, and residents need a reason to spend their discretionary income locally without driving to Worcester.
- -We need more businesses -Traffic



Q74 General comments, questions, or concerns (OPTIONAL)

- Many small items needing attention. Don't get attention or drag on and on. More observation & reporting needs to be done by taxpayer and employees alike (DPW, Light, Police, Committee Members)(Potholes, line of sight intersections, limbs on wires, poor drainage, speeders). Count on us to care. Show that we care. All in all Great Job. Holden is a great town. Been here since 2 years old. great place to have kids. Now, as retirees, & money limited, its taxes are high. Could we stop or do more control on house building that puts extra tax on water, sewer, home taxes, school, etc. Don't tax out the elder population.
- I would love to be more involved in the town but find it hard to find information. I don't get the newspaper in the town website doesn't ever seem to answer my questions. Maybe a Facebook page could be created specifically for people to announce / remind of meetings and other events like that ?
- Recycling Center needs more open hours
 Senior Center offer coffee every day for socialization self serve 0 like Sterling. Could have many more programs like Sterling Senior Center and Worcester
 Find some grant money to clean up brownfields along Main St. to allow for development.
 Beside Lawton Eye,
 Old Village Repair site,
 Blue plate lot
- 1. Town management needs to make more efficient use of financial resources 2. Dose the DPW need all new trucks?
- 1. What about services for elderly? 2. Holden is all about children and schools. That's where the tax money goes. 3. How about competition for Big Y!!
- Absolutely need to clean up non-residents from being able to access the Holden pool. Also need to stop building new house in town. So many existing homes still for sale.
- Allow everyone to have chickens and goats. This is a right to farm community
- Appreciate the opportunity to have my opinions be heard
- As Holden develops its infrastructure, careful attention must be paid to complying with standards for accessibility to people with disabilities, including elderly people who have challenges with mobility and other concerns.
- Committee's somehow need to be made more appealing. Past experience has left an impression that public meeting communication is poor. There appear to be too many members that want to talk and not truely listen. In fairness, it has been a few years since I last attended a meeting but have heard the same opinions from others.
- Concerned about 87 home Blair development on Union St with access from Union St only and detriment to water quality of Unionville pond below.
- continue to keep Holden a safe town
- Dawson Elementary is really space challenged and this end of town doesn't stop growing (house construction!.)
- Did a LOT of research when choosing a town to live in. Chose Holden for reputation of low crime and good schools.
- Difficult task. Good Luck

Answered: 241 Skipped: 738



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Q74 General comments, questions, or concerns (OPTIONAL)

- Don't like the selling of new developments when current homes are empty and unsold. Main St cannot handle current traffic numbers. Unused and contaminated industrial buildings (in industrial park, Princeton st, Jefferson Mill present liabilities to town now and in future). Town needs more commercial to keep residential taxes down.
- Downtown walkability is also huge, and having a community of restaurants, boutique shops, small businesses, etc., in consistent, thoughtfully designed structures is truly the ideal. Holden really doesn't have that quaint, classic, small town feel, while several neighboring communities do, and I feel like that should be a HUGE priority for the town going forward.
- DPW do a better job with upkeep and cleanliness of traffic islands and Main St and sidewalks
- Eagle Lake is a recreational, and more importantly environmental necessity, here in town. It has been established for over 200 years. Changing that now will have a huge negative impact on the environment that the animals have come to depend on. Home owners purchased around the lake because if its beauty. I have enjoyed going there since I was a child and first moved to town in 1977. I have learned that there are folks who want to drain it. We can not undo that without devastating consequences to people, the town's reputation for caring and the well established eco-systems that are functioning there.
- Eagle Lake is a town treasure. Steps should be taken to take ownership of the lake's dam and maintain it properly to provide a water resource for future generations
- Eagle Lake needs to be a priority.
- Empty storefronts and vacant buildings present a dying town image...Holden has too many and nothing seems to be done about them. Also large for rent signs over empty buildings do not enhance the town. Enjoyed 55 years in a wonderful town
- Full Day preschool should be paid for by taxes. More lights on Main Street. Remove mailboxes from the center of sidewalks. Not safe for walking with children.
- Get the empty business buildings on 122A occupied! I can't believe how many stand empty for years on end- its such a waste.
- Get your traffic under control, get connect to I-190
- Glad to see MP is being updated, as essential it continuously reviewed.
- good government in town is a plus
- Good luck with your town planning!
- High water use charge on low water users is unfair
- Holden continues to promote a community feel and provide excellent town services and protection.
- Holden has a great deal of potential! I'm glad that someone is asking the right questions and committed to thoughtful planning.
- Holden has been a well managed town. Let's keep that a town priority.



Q74 General comments, questions, or concerns (OPTIONAL)

Holden has been growing and that is good, but we also need to consider which spaces to develop and which to leave open. I know we have people working on this but some of the survey questions were tough to answer without more input. I'm happy to see more housing available but would like to see what can be done with land that has older, not-in-use structures before we clear more trees. Also, the railroad crossing on Quinapoxet st is in pretty bad shape. Holden is a beautiful place to live and raise a family. The schools are great, the town services are professional and responsive, and the town is well run. Please make it a priority to deal with the heavy vehicle traffic in and through the town for the future of Holden. Holden is a great place to live and raise a family. I'm glad we moved here in spite of the high taxes. Holden is a great place to live. Holden is a great town! Holden is a right to farm community yet there are no farm veterinarians that provide service to the large animals in the community. This is a huge problem for those who have large animals. Holden is awesome. Holden is becoming oversaturated with housing developments and traffic. Development needs to be kept in check. Holden is close enough to many of Worcester's colleges that more apartments and better WRTA access would provide a huge chance for growth Holden needs a vision of itself other than as a bedroom community independent of Worcester County. Holden needs more shopping, restaurants, ect. Keep people from leaving to go to Worcester or Natick. I would love a more affordable grocery store! A dog park, better modern playgrounds. Holden Days should be 2 or 3 days long. Overall I love living in Holden! Great schools, friendly people! Good place to raise a family. Holden should adopt a two acre minimum for any new residential homes going forward. Holden use to be a great town. But (and not just Holden) too many special interests run the town and the cost of education has sky-rocked out of control. The "everything for the schools" mentality is gong to Kill this town. Holden's history as a small, working class, rural New England town needs to be preserved How does the town decide where to propose new sidewalks? What could I do? I believe less than 1 mile of sidewalk added to south of Big Y on Rt 31 would connect more some 500-1000 residents to Main St. I am thrilled that the town is looking into improving the town center. I am very concerned about all the subdivisions going up in our town. I would hope that there are some new laws made about how many more we will allow. We need open land! **RESIDENT DEMOGRAPHICS**



Q74 General comments, questions, or concerns (OPTIONAL)

I believe that Holden needs to curb the rate of home building. A minimum of 1 acre lots for all home building should be enacted. In 27+ years that I have lived here, I think the quality of living in the Town of Holden has gone down due to all of the building and stress put on the limited resources (water and sewerage especially).

- I believe that such a wonderful town should not have such an utterly disgraceful main st with old III kept structures with owners only concerned with income producing with no concern about appearance or town pride,
- I can honestly say I chose Holden for the qualities mentioned prior and if those were jeopardized, I would relocate. I witnessed Shrewsbury's demise and would hate to see that happen here. I owned two homes there and was a town meeting member for 6 years.
- I do not want to see every open land lot or buildable acre filled with housing.
- I enjoyed an opportunity to contribute. I think it would be good to provide this kind of expression on specific questions as they come up. I'm not sure how this could be implemented, maybe through something like the code-red system where Holden can come out and say "we want to do XYZ, what do you think?" I know that sounds a lot like voting, but it could be a spur of the moment thing as opposed to a once a year major ballot initiative. As far as that implementation goes, I bet you if you ask one of the WRHS kids, how they would do it, you would get some fresh ideas. Good Luck.
- I feel Eagle Lake and the Community Garden are both important and bring great value to Holden.
- I feel our town is changing but we are to driven to expand uncontrollable
- I feel that Holden is well positioned from a demographic and educational perspective to mirror the development trajectory of Hudson Massachusetts. If we're able to create limited duration tax incentives for the first round of small businesses/restaurants, we might be able to parlay their development into an improved city center. Our school system and location support younger demographics and we should continue to encourage their choice to make Holden their place to live.
- I have a bunch for Fincom. I'll send them separately.

I have a few comments: Police - I've had a few intersections with police officers over the past 7 years where I have been treating so rudely, for no reason. The police Dept doesn't have a great reputation in general and I haven't witnessed any positives first hand. I'd love to see that perception change so they are an involved part of our community. 2- The EMS ambulance responders are amazing as we've needed them twice for an infant with food allergies. I wish they would consider having a contract with major insurance providers to make it more affordable for residents. 3-I'd love to see more programs geared to families and kids. Holden does a great job for seniors and kids but can do better for weekend activities for working parents. The recent touch a truck sounded awesome but it was on a week day! 4-Holden pool pass is restrictive for working parents. One guest should allowed to be added to the family pass. 5-would love to see the abandoned buildings on Main Street repurposed and used 6-the constant budget issues between other towns is troubling. At what point can Holden ever branch out in their own?



Q74 General comments, questions, or concerns (OPTIONAL)

I have great concerns about the overzealousness of the Holden Police. They are very aggressive and hard on many people in this town, especially under-age minority children. My son (who is black) gets stopped by the Holden police ALL THE TIME. One time he had to go to court. The local judge quickly disposed of the ticket. The Assistant DA told me he's worked in the local courts for over 20 years and the Holden Police have a bad reputation for being too aggressive against their own residents. He told my son to keep his head up when driving in Holden because he has three strikes against him: 1) He's young 2) He's black 3) He drives a sports car. The Holden Police are an embarrassment to Holden in this regard. I would add that my wife (who is black) was refused service at a nail salon on Main Street. (they said they were closed). She called back a half hour later and they told her to come on over. When she did, she was still refused service. We've has other similar situations. Between the Holden Police and these types of incidents, we feel like we live in the deep south. Not good.

- I have often found the town of Holden to be too self congratulatory and lacking in imagination. We have no upscale restaurants, specialty shops or boutiques. We have only one grocery store! We have no art or theater venues. We have the population and the income to do better.
- I have tried for years to join the historical society or historical commission and failed to obtain any information on meeting times or dates. Why are they not published?
- I hope Holden continues with its small town feel, although do think something like a retail store with more products should be considered.
- I hope the town decides to save Eagle Lake. It would be a shame to see much of the wildlife there die because the lake is no longer.
- I like Holden Days.
- I lived in Rutland for 30 years and moved to Holden 4 years ago. I am so much happier, wonderful community, excellent police and fire dept. great town to live in
- I love Holden and I think town management spends in ways that benefit the most residents.
- I love Holden. I grew up in an adjacent town and hope to raise a family here soon. I don't see myself moving anytime soon (but for to a larger home in town). I'd love to see Eagle Lake thrive and for something to be done with the old mills by WRHS.
- I love living in Holden.



Q74 General comments, questions, or concerns (OPTIONAL)

I strongly support development of renewable energy options for electric customers. We need a dialog about long term sustainability.

- I think Holden is generally a great place to live. The police, fire, ambulance and light department are all extremely well run. We have expanded the safety department and most schools and they are already getting too full, but we're building even more houses and roads. If you want to make money, tax businesses more. If you want them to move in, then have an incentive rate, but if they are successful, then they should be able to afford a higher rate. Empty businesses and store fronts won't bring new residents to town but "small town" living isn't small town anymore because we've expanded too much. Improve life for the people who ARE here and have been for years and let new residents see that they'll be well cared for, but don't cater to them before those of us who have been here.
- I think lot sizes for home should be made larger. We can not afford the town services and school services when we cram that many homes in at our current tax rate.
- I think the DPW generally does a wonderful job keeping up with our roads and potholes and conditions etc. I realize this is more of a state problem, but Main Street is despicable, especially after having completely redone it years ago. The sunken manholes, the water main breaks that tore up the brick cross walks, the potholes. Myself and almost everyone I know avoid Main street at all costs, it looks horrible, and does a number on our vehicles. I would rather take back roads to West Boylston or Worcester or even Rutland to run an errand or go shopping than drive through town, not to mention the traffic. And that is sad, becasue we live in such a great place where I would love to shop local and stay local. Also, you may want to note that some places say this survery is due Monday July 16th, others say the 18th. So you may want to look at that and honor submissions for 2 more days.
- I understand water quality reports. However, kitchen sink water...some days water smells like a pond. Then it smells like bleach for a few days. After living here 20 yrs. had sewer piped in also - There have been more than a few under street pipe bursts. Town planning has to get better in these respects.
- I was born in this town, left for some years and have been back for 16 years! Love it here! So pretty and a safer community. I would love more public walkability to Main Street from where I live and would love more attention to the many pets here in this town. Pet owners have no designated dog areas other than Davis Hill school grounds (which is really not a designated dog park). I would love more attention to boutique shops and eateries dotting Main St.
- I wasn't aware of some of the parks/open spaces mentioned in the survey, water has become much more expensive (relative to what it was when I first moved here), I have heard sewer service is costly on a monthly basis-more communication about the actuality would be good, school buses sometimes cause commuter headaches-considering alternate directions/routes would be nice



Q74 General comments, questions, or concerns (OPTIONAL)

- I wish that Holden would spend a little bit of money on kids recreation outside of the Town pool. I get that people love it- but we also need playgrounds! I've brought my kids to several playgrounds that we just awful and outdated and boring. We just go to West Boylston elementary now. The "park" in our neighborhood- Kimball Park- is not really useable. There are no facilities and it's very remote from the road. I'm not sure why anyone would go there, except high school kids to do naughty things away from their parents. I would love it if Holden put a small playground there. I also think that if we're going to take over the dam at Eagle Lake we need to make sure we spend money making the public facility useable and attractive to everyone. We shouldn't spend money just to protect a select group's property values (although I do sympathize with them and their perspective). The current facility at Eagle Lake is gross and I would never bring my kids there right now.
- I would love for central turning lanes on Main Street to be considered (suicide lanes). I would also love to have more choices when it comes to internet providers.
- I would love for the town to preserve open land. As we destroy forests, we are seeing more wildlife (which can be dangerous) and the town is becoming too crowded.
- I would personally be willing to volunteer my time to help the town of Holden transition from an ordinary town to an exceptional town!...and I know many other residents would volunteer as well. Before moving to Holden, I worked for the parks and recreation department in Bloomington, IN and learned a lot about community outreach and providing functional space for the community (Our town was actually the model for the show Parks and Recreation :)). Their use of parks was very successful and used by many in it's town. I really appreciate the effort of this Master Plan committee and look forward to seeing changes implemented.
- I would strongly advocate for a sidewalk from Stoneybrook neighborhood/Holden Christian Academy to Big Y. Two large housing developments and a school and no way for families or children to access the center of town.
- If the town website could be more user friendly and possibly have main announcement on the home page that would be wonderful! If the town could also inform it's residents and business ownwers of construction, road blockage, flushing out pipes, and events they know will happen beforehand or even the night before it would be very helpful and residents can prepare as much as they can accordingly.
- I'm glad that I found this survey
- Im most concerned about the large classroom side at the elementary level. The safety of my children as it relates to sidewalks and the affordability of my living here. Why are my taxes increasing every 6 months? Improve restrictions on allowing farm animals, pigs in residential areas
- Improve traffic congestion is a major priority and limit the amount of new housing structures taking over.
 This plan off Union Street for > 80 homes is deplorable.
- Improvements to Board of Selectmen



Q74 General comments, questions, or concerns (OPTIONAL)

- In general, I am not in favor of a lot of development, but I think that developing the old (partially renovated but still empty) mill near my house in Jefferson on 122A would make our section of town a lot more nice and a lot more like the rest of town. I would be open to apartments, condos, business, anything that would fill those buildings well. Jefferson could become a mini-center of small businesses and I think that would be really useful to the town and wonderful.
- instead of waiting until the last 48 hour, (min required by the open meeting law) announce all meetings a week in advance. Life is busy these days and 48 hours is not enough time for TAX PAYING CITIZENS to be alerted to a up coming meeting.
- It is nice that we are not far from Worcester and cultural options but we hare lacking core stores on this side of the city. We have to go towards Shrewsbury to get most of our needs met.
- It would be great to attract bicyclists to locations which are safe; especially people who use it for exercise and training; them riding on narrow back roads is dangerous for all.
- It would be nice if there was a better way to notify residents of town meetings, committees, etc. I don;t think this information is communicated well, but I'd like to become more involved.
- It's getting crowded!
- Its like living in Times Square with these LED lights
- I've lived in Holden for over 30 years. I raised my kids here. I like the town. I hope we can make some smart decisions about the future.
- I've noticed a lot of growth in luxury housing developments in town in the past few years. Perhaps increasing the rate on properties worth over a certain amount could be a way of providing better funding to help maintain the town's very good municipal services while also encouraging the building of more affordable housing.
- Keep it a small town
- Keep up the great work. Holden is a wonderful place to live. I am proud to be a Holdenite.
- Let's stop the growth! This is absurd it's not helping this town one bit. A petition will be filed for next town meeting.
- Let's stop being penny wise and pound foolish. Spend money on growth and maintenance as needed so that long term we don't have to keep replacing buildings. Spend for the future-and support the schools which is the main asset of the town.
- lifeguards to be paid at least minimum wage (it's ridiculous that someone handing out candy at the snack shack is making the same amount as a lifeguard) also surrounding town pools that are seasonal are making over minimum wage



Q74 General comments, questions, or concerns (OPTIONAL)

- Looking forward to results!
- Love my town.
- Low property and business tax. Encourage development of all kinds including mixed use without much regulation.
- Main street congestion and empty stores on main st
- Make it more pedestrian friendly, please. Sidewalks on 122A.
- Many thanks to the master plan committee for putting together the survey and collecting input from residents.
- Master plans should be driven by professional planners and engineers assessing the facility needs of the town, NOT by laymen answering "What do I like" questions. This survey is heavily skewed toward schools (e.g. why no question regarding the percentage of the budget we would like to see for Police, or Fire, or DPW, etc? Sorry, but this endeavor seems headed for the samefate as the last Master Plan which, among other things, wanted Holden to spend about \$8 million on walkways, plantings, and "connectivity" in and around Holden Center.
- More awareness of issues and involvement of people needed. Website could be more up-to-date, more social media presence, more community building a tivities
- More housing in Holden or in Rutland = more traffic, I would like to see a slowdown in growth rate until present conditions are rectified.
- More restaurants in town would be great
- My now young adult kids went through the Holden school system, played a lot of sports and have what will be life long friends from town. I'm very happy I picked this town to raise them.
- Need better traffic control on roads used to bypass 122A
- need more after school programs
- Need more for teenagers to do in town. Skatepark.
- Need more involvement of young residents and educated residents
- Need more playing fields rec areas and conservation areas; highway access improved; traffic on main routes
- Need side road to bypass traffic
- Need to bring better options of high speed internet to town. Need a competitor to Big Y.
- need to draw people into shared responsibility in government and in civic associaitons
- Need to get MA to rethink how they treat regional school districts. The school administrative burden is really hurting the educational value. Any new town service needs to look at the tax burden that puts on the people not only for the current year, but 5, 10, 20, 30 years from now
- need to make the walking experience better throughout town. More sidewalks in important or dangerous places.
- Needs to remain an affordable small town



Q74 General comments, questions, or concerns (OPTIONAL)

•	No sidewalksno public transportation at all you must have a carno way to walk to any store
•	none
•	Obviously, serious concerns about the growth of this town and all towns because the traffic flows through Holden. Stop the growth, the housing, etc. We are at capacity!
•	One very disturbing trend in Holden that none of your questions has addressed speaks to the ugly new subdivisions that have been created around town - on Rt. 31 towards Princeton, off Main Street near Alden Labs. They are ugly and real eyesores. If we have more unconstrained development like that, we will lose a lot of our cache as a great place to live.
•	Our family felt a bait and switch occurred when we moved to Holden. Coming from out of state, we had to rely on test scores and reputation to learn about the schools. We have been disappointed with the decreasing support of the local schools, and the lack of resources at the schools.
•	Please bring more AFFORDABLE elderly housing to Holden. Many elders are forced to leave our town because it's not affordable.
•	Please build a skatepark for young people
•	Please consider widening Main st between Shrewsbury and 31. It's horrible. I won't go in town most of the time because of the traffic. Also-do more events! Festivals and whatnot. I want to participate in town stuff without diving headfirst onto a committee seat!
•	PLEASE DECREASE HOUSING DEVELOPMENTS AND OVER POPULATION!
•	Please do something about the condition of Main Street and the traffic. By the way, your flyer read June 18 to July 18 When I started this survey, it said Monday July 18, well the 18th is Wednesday. Today is Tuesday July 17, so I hope my answers will count.
•	Please make our schools a priority! Our kids deserve it.
•	Please negotiate with Worcester to return (occasional) water flow to the Asnebumskit Brook through Eagle Lake and Holden. Sustained 100% water bypass to Worcester is choking Eagle Lake and surely not what Holden agreed to when the bypass / reservoir system was built.
•	Please so not make more developments or specific rental properties
•	Please stop allowing the destruction of this small town. Cap new construction. Encourage renovation of existing buildings. Stop tearing down trees!!!!
	Please stop allowing the housing developments to be built. Please stop building houses, our infrastructure cannot handle it! I have been looking at homes in Sterling
	recently to get the heck away from the overpopulated, traffic nightmare that is the new Holden. It's Rutland's fault too :)
•	Please support a new DPW facility.



Q74 General comments, questions, or concerns (OPTIONAL)

Rec department is a joke. How do you have facilities that are managed with a ZERO budget? Why was this situation allowed through the layers of upper management for so long? This needs to be addressed by select board, Rec comm, and Town selectmen. Dept Director needs to retire or be removed. She is and has been a waste of taxpayer dollars. Save Eagle Lake Save Eagle Lake! Save Eagle Lake! Save our open spaces! Also, the town and schools need to stop being adversaries, they are all town services and not opponents. School district needs to be readdressed and Holden should break off. -Schools are already not large enough and we have just rebuilt out schools -Increasing traffic is paramount to me as a 51 year resident of Holden. Please do something -Safety for cars (mine was broken into) at Mason/Trout brook recreation areas in parking lots. I do not feel my car is safe Schools should be a priority Seems to be lack of enforcement of basic ordinances. Junk cars, graffiti on the rise. These are signs of a comity in decline. Seriously, zoning for buildings like the apartments on Princeton St/ quinepoxet St. Several questions in this survey were poor. Should limit developing remaining open space - keep it a town - not allow it to become a "city" Should purchase or care for Eagle Lake. No more business or industry unless you provide a means to get through town Sidewalks on 31 from Mobil station downtown heading toward Paxton would be appreciated Sometimes feels like Jefferson is an outreach part of Holden. Speed limit is not enforced on Wachusett Street west of Manning Speed limit on Wachusett St./Rt31. In Jefferson. I've almost been hit getting my mail multiple times. Lack of sidewalks for safe walking/biking Speeding(lack of police presence). Overcrowding in schools including the new Mt. View!!! To many developments in environmentally sensitive areas on small lots. STOP APPROVING NEW RESIDENTIAL DEVELOPMENTS! Stop building so many subdivisions Stop the cluster building. Overcrowding everything stop the new developments already. There will be no forests left. They're too close to wetland areas. The schools are already at capacity. Just stop. Review and change the zoning regulations NOW. MAke them stricter. Put in SMALLER houses if anything. Enough is enough. We do not need anymore houses, traffic etc!!!



Q74 General comments, questions, or concerns (OPTIONAL)

- Term limits for selectmen
- Term limits for town officials (selectmen)
- THANK YOU for doing this. Please let us know if the results will be made public at any point (including comments, assuming they would be presented anonymously).
- Thank you for giving the opportunity to share preferences.
- Thank you for letting us be part of the decision making process.
- Thank you for offering this survey! Fingers crossed on the sidewalk expansion project!
- Thank you for reaching out to residents with this survey.
- Thank you for sending this survey to ask for our opinions. It helped me to think about what I love and appreciate about my town. It also made me aware that I want to be more involved and informed.
- Thank you for taking the time!
- Thank you for the public comments
- Thank you for this poll. Last year, while talking with a police officer about the large gravel trucks roaring down my road, I mentioned the increased traffic. He mentioned that 650 new housing permits were issued for Holden for 2018. Meanwhile, Rutland and nearby rural areas all funnel down Shrewsbury and Holden Streets. We need an Exit or two for I-190 to siphon off these cars. Do you guys know about the original plan: Exit via Malden Street? Take another look! Help!!!
- Thank you for valuing our opinions. We love living in this town!
- THANKS for the opportunity to participate and for asking! Looking forward to the results!
- Thanks for asking for our opinions!
- Thanks for asking!
- Thanks for caring enough to create this survey!
- Thanks for doing this. Efforts to mandate signage and building designs should studied very cautiously to be sure that such mandates do not impinge upon property owner rights. See work done by the Main Street Design Review and Zoning Study Committee completed over 20 years ago. Successfully passed at town meeting. However, its implementation has be thwarted by successful presentations of "hardship" to the Zoning Board of Appeals.
- Thankyou.
- The by-laws that allow the moderator to appoint fin comm without approval of selectmen and voters is of great concern.
- The Recreation Department needs to be addressed. It it the least customer focused department in town, and multiple negative interactions with staff have caused us to abandon almost all of their programs and services. It starts with the director and permeates throughout the organization.
- The speed that cars travel make it unsafe. The town use to do a better job with traffic control.



Q74 General comments, questions, or concerns (OPTIONAL)

the summer rec program is wonderful but too short. expanding the use of the facility with reduced hours might be a great way to ease into the fall and get through hot september days. also, the kids who work as lifeguards are way underpaid. they take the responsibility of guarding lives and are paid the same as kids who are selling snacks. the position should be paid more (they have to pay to train to be certified and take on a lot).

- The survey is way too long. Did you have focus groups?
- the taxes have increased every year since we moved in. they just seem to want to spend more every year. they could retrofit the building on industrial dr for the dpw instead of building new, it already has bay doors and everything. a huge concern is the raise in taxes for education this year, but the HS is regional, so if our tax raise generates \$20 mil extra dollars, how much are other town contributing?
- The town does a great job providing excellent services. The residents demand it and the town delivers. Job well done.
- The town is growing too fast!
- The town is remarkably well run. A constant challenge is getting more citizens to participate in town government, particularly younger people. The school PTAs should be considered a "farm team" of talent. They're wrapped up in the schools for now (and sometimes seen as adversaries in battles over the town budget), but they are future leaders for the select board, fincom, planning board, library, etc.
- The town needs to be bold in its thinking regarding revenue sources. Partnerships with local and national businesses are needed to increase targeted income/expenditures. EXAMPLE: Hold Parks & Rec should partner with a local landscaping company or companies to assist in the upkeep of town fields. Just look at what's happened at Mountview, the brand-new fields are in terrible condition. If the town let a single landscaping company upkeep the fields in exchange for advertising rights it would be a "win-win" situation.
- The Town needs to keep Eagle Lake as a resource
- The town needs to support Eagle Lake.
- The town of Holden can certainly benefit from upgrades to infrastructure and increased tax revenues from new local business. However, we need to be cautious when proceeding. Affordable housing, shopping malls, and other things that will change the scope of the town may do so in a negative way.
- The Town of Holden needs a facebook, twitter, and instagram account to update residents about events, share town successes, and report emergencies.
- The town should also expand sidewalks to within 5 miles away from the center of town to all applicable roads
- The Wachusett towns are only as good as the schools. They are the number one reason why people move here and why housing prices stay up. Please figure out a way to manage the growth to keep our schools from overcrowding. Thanks!
- There are a couple of buildings along main street that have been empty for years. Is there anything that can be done to fill these spaces? It makes Holden look ugly.



Q74 General comments, questions, or concerns (OPTIONAL)

There seems to be little thought/planning put into decisions. No consistency. Some committees rubber stamp, others put undo restraint. Personalities rule over law or logic. What was accomplished from the last plan?

- Think before you change and actually evaluate data that provides projections!!
- This is a great town with so much potential. The town has outgrown its infrastructure. A town of this population size (similar to Westborough) needs to have a robust retail and business support system, as well as its own high school. People talk of Holden as a small-town when, relative to the rest of Massachusetts, it isn't anymore. It's larger than Foxborough, Auburn, Duxbury, Hopkinton, Millbury, and Medway, yet it has significantly less commercial business than those towns. We are sitting on a huge market inefficiency in which pent up consumer demand is simply waiting to be supplied (right now Holden resident's are pouring money into Shrewsbury business, and indirectly Shrewsbury schools and programs). The town is exploding with housing development and kids, so the demand (for everything, especially schools) is only growing. We need to open the flood gates and get commercial business in here! This town needs a dedicated zone to let the Starbuck's, Trader Joe's, Whole Foods, Chipotle, etc in...
- This survey wasn't given the advance notification and I would have used the electric light bill as a way to increase the notification. Also the short amount of time allowed for this survey makes me wonder how successful this response will be
- This was a great survey, very proactive and forward thinking. A bit long but otherwise great, thank you for providing.
- to place a moratorium on building permits for sub-divisions.. The cost of educating our youth and filling up the schools is something we must address. We are retired and paying all the high taxes for our schools is getting beyond our reach.
- Too long. shorten it.
- Too many houses being built...schools getting overcrowded...traffic becoming crazy
- Too many vacant unused properties on 122A.
- Top heavy government...so many fiefdoms, taxes, traffic flow, road conditions, very little enforcement of traffic laws, especially speed.
- traffic on 122A!
- Traffic planning and changes must be made before any planning of future development is considered. Our predecessors made an enormous mistake by not allowing access to Rt 190. This needs to be addressed for this (and surrounding communities) before any growth/development planning is done. Otherwise you are putting the cart before the horse.
- Water bill is crazy high.
- We came to Holden for what it is, not for what it may grow into in the next xx years. I believe we have reached the carrying capacity of Holden as we know it.
- We like the small businesses, without the big commercial stores. It retains that small town feeling.



Q74 General comments, questions, or concerns (OPTIONAL)

We love living here! As we are about to have our first baby, we hope there are plenty of parks and playgrounds for us to take him to. We'd love for there to be more swimming options - for Eagle Lake to have fewer weeds, and Chaffin Pond too. Lower Main St (from Dunkin' south) needs sidewalks, people are always walking/running/biking there and it's not safe. And traffic backed up along Main St through town makes going to downtown very undesirable for us, since it gets so congested. Other than that, we love it and plan to live here for many years! We love Seven Saws! We love the pool! Our family is starting to enter school system this year and we have heard really great things about it. Thank you for your services. We Love this town, but we are super concerned with its population growth. We are losing the small town feel and many forests. We moved to Holden from Worcester 10 years ago and love it. Great town services and beautiful area. We must do something about the Main Street traffic. It is unbearable. We need a walkable attractive area where people can shop and eat and drink a coffee. And we can't let the schools get worse or property values will drop. Old conservative Holden is gone. We need a progressive vision. Have the leaders ever visited other towns to get ideas?? Doesn't seem like it. We need growth management We need to limit the amount of new houses being built. We don't have the infrastructure to allow any more housing developments and I don't want to see all of our green areas disappear. We can not afford to build another school, but if more houses are added we will need one very quickly as all the schools are almost at capacity. we need to stop building, and we need lower taxes What is the capacity for the town?? The schools, roads, water and electrical infrastructure can only support so many-lets not forget that Why does the "Green strip" have to be residential between Papa Gino's and Sunnyside? With the water bans, it is frustrating to see sprinklers left on during rain storms. Would like to see LESS growth. Schools are getting too crowded, roads are too busy, taxes keep going up to keep up with necessary resources. I'd like to see us preserve our current size and feel. Would love to see empty properties on Main Street renovated and new restaurants invited to town Would love to see: wider road to accommodate growing traffic issues and some motorized vehicle trails for snowmobiling in winter and ATVs in the summer! You men and women do a good job most of the time. Just keep a balance. FYI.. I get that joke on my job field.

Holden Tomorrow planning our future together н

FOR MORE INFORMATION: <u>www.holdenmasterplan.com</u> Town of Holden Master Plan Committee