



HOLDEN MUNICIPAL LIGHT DEPARTMENT
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FOR IMMEDIATE RELEASE
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Press Release

HMLD Billings will include Prompt Payment Discount for April & May

Holden, MA – Holden Municipal Light Department (HMLD) is announcing temporary billing changes to help customers grappling with the impact of COVID-19. Beginning in April 2020, all HMLD customer billing statements will include the prompt payment discount. This will give customers additional time to pay their utility bills while still receiving the prompt payment discount. The prompt payment discount is typically applicable only if the bill is paid within 15 days.

Customers who are experiencing any financial hardship are encouraged to call HMLD at (508)210-5400. We will work directly with each customer. Customers are urged to pay what they can to avoid accruing unmanageable balances. HMLD staff is available to assist customers by phone during regular business hours (M,W,Th 7:30-4:00, Tue 7:30-7:00, F 7:30-Noon).

HMLD encourages customers to visit the Town of Holden's website for both water and electricity conservation tips as a method to manage their usage and minimize their utility bills. You can find the website at www.holdenma.gov.

HMLD will continue to provide safe and reliable energy for our customers during this unprecedented time.