

HPD Telephone Reassurance Program

What is it?

This is a telephone reassurance program that provides daily telephone calls to seniors and disabled individuals. This program provides these individuals with a sense of security and safety knowing that they can depend on a daily telephone call to confirm that they are well. Any senior or disabled individual in Holden is eligible to participate in this program.

How does it work?

A phone call is made from the Holden Police Department to the resident on the day(s) and time that is requested by the resident. If the call is not answered on the first attempt, a second attempt will be made. If there is still no answer, the emergency contact person listed on the application will be contacted. If it is determined that there is no reason (ie: on vacation, doctor appt., in hospital) then Emergency Personnel will be dispatched to the home to investigate.

Who Benefits from HPD Telephone Reassurance?

Anyone can benefit from the program; however, people in the following situations may find it particularly helpful:

- Individuals who live alone and who do not have daily contact with someone
- Caregivers who provide care to someone who would not be able to call for help should they become sick or injured
- An individual whose family does not live close by or who does not check in on a daily basis

What do I need to do?

Fill out the application form and **make sure that the person who is your emergency contact knows that they are listed.** Keep phone numbers current and if you are going to be away for a day or extended period of time, please notify the Holden Police Department @ 508-210-5600 to put your calls on Hold and then again notify the Holden Police Department when you return and want the calls to resume.

HPD Reassurance Program Information Sheet

Telephone: _____ Time to call _____

Name: _____

Address: _____

Emergency Contact Person:

Name: _____

Address: _____

Telephone: _____

Relationship: _____

Next of Kin:

Name: _____

Address: _____

Telephone: _____

Is there a **KEY** on the premises? YES NO

Key Location: _____

Keyholder's Name: _____

Address: _____

Telephone: _____

Relationship: _____

Doctor's Name: _____

Doctor's Telephone: _____

Clergy's Name: _____

Clergy's Telephone: _____

Other Information:

- Are there pets in the home?
- Do you live alone? Who lives with you?
- Do you have any physical impairments?
- Location of medical history?
- Any other information that might be useful to the police or paramedics?